

EMERALD PREPAID MASTERCARD®

Card Info	How It Works	Your Account	Fees	FAQs	

Keep More of Your Hard-Earned Money with the Emerald Prepaid MasterCard®

- · No annual fee
- No monthly activity fee
- No overdraft fees
- No fee to make a purchase
- No fee to request a card with your name on it
- No fee to call customer service
- No fee for text messages updates¹²⁰

Cost of Service

Set – Up Fee	NONE
Monthly Activity Charge	NONE

Add Money

Direct Deposit	NONE

Cash Reload at Retail Location	Varies by location, up to \$4.95 ¹¹⁸
From A Bank Account	NONE
Mobile Check To Card	Printed Payroll or Government Checks (2% fee; minimum check fee of \$2.00) Personal, Handwritten, and All Other Checks (4% fee; minimum check fee of \$2.00) 124
External Bank Transfers	NONE

Get Cash

Cash Back at Store	NONE
From ATM	Allpoint ATMs, \$2.50 Non Allpoint ATMs, \$2.50 ¹¹⁷
Over the Counter Withdrawal	\$25.00
Request Check or One Time ACH	NONE

Spend Money

Signature	NONE
PIN	NONE

Information

Call Customer Service (866-353-1266)	Automated IVR Access:NONE Live Agent:NONE
Online Customer Service	NONE
Mobile Customer Service	Mobile Text Updates:NONE ¹²⁰ Emerald Mobile Banking App [™] :NONE
ATM Customer Service	Balance Inquiry, \$1.00
Statements	Online Statement, NONE Paper statement upon request, NONE

Other

Decline at ATM	\$1.00
Monthly Inactivity (After 3 Months of Inactivity)	\$2.50
Replacement Card (Lost, Stolen or Damaged)	NONE If expedited delivery, \$35.00

ATM

Use your Emerald Card $^{\otimes}$ at any MasterCard $^{\otimes}$, Cirrus $^{\mathsf{TM}}$, or Maestro $^{\mathsf{TM}}$ ATM.



Tax Refund Options

H&R Block lets you choose how to get your refund.



Need Live Support? 1-800-HRBLOCK (1-800-472-5625) or Find An Office (/offices/mobile-find-an-office.html)

▶ Offer Details and Disclosures

(https://www.facebook.com/hrblock) (https://twitter.com/hrblock) (http://www.youtube.com/hrblock)

(http://community.hrblock.com/) (http://blogs.hrblock.com/)

Get Our Newsletter Your Email Address

Manage Your Money

Financial Solutions (/financial-services/)

Emerald Card (/financial-services/emerald-card-services/)

Emerald Advance (/financial-services/emerald-advanced-lending-credit/)

Refund Anticipation Check (/financial-services/tax-refund-payment/)

Find an Office (/offices/mobile-find-an-office.html)

More Resources

ATM Locations (/financial-services/atm-locations.html)

Mobile Apps (/mobile-apps/)

H&R Block Easy IRA (/financial-services/easy-ira.html)

H&R Block Easy Savings (/financial-services/easy-savings.html)

Tax Refund & Payment (/tax-offices/tax-refund-payment/)

Emerald Login (/bank/lp/emeraldcard-login.html)

Banking Login (https://cibng.ibanking-services.com/EamWeb/Account/Login.aspx? brand=520_101089742&orgId=520_101089742&FIFID=101089742&appId=CeB&FIORG=520)

About H&R Block (/company/index.html)

For Investors (http://investors.hrblock.com/phoenix.zhtml?c=76888&p=irol-irhome)

Press (http://newsroom.hrblock.com/)

Careers (/career/)

The Tax Institute (/why-hr-block/the-tax-institute.html)

International Sites (/offices/international-offices.html)

Support (/support/)

Terms (/universal/terms.html)

Privacy Notice (/universal/privacy_policy_changes.html)

H&R Block Bank, a Federal Savings Bank, Member FDIC.

Terms and Conditions (/bank/terms-and-conditions.html) | Privacy Statement for Bank (/bank/privacy-statement.html) | Online Security (/bank/online-security.html)



Copyright @ 2013-2014 HRB Digital LLC. All Rights Reserved.