



We Ship Worldwide

Halloween Costumes | Home | Contact | Customer Care | Order Status

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**COSTUME SUPERSTORE**  
FIND THE PERFECT COSTUME IN HALF THE TIME!

Call Us Toll Free **800-784-0899**  
Mon - Fri 9am - 5pm EST

Adult Costumes Kids Costumes Toddler Costumes Baby Costumes Hats, Wigs, Masks 2014 Costumes Clearance Costumes

f t w Keyword Search or Item # Search Site

 **LIVE CHAT: OFFLINE**

## Shop By Department

## By Age/Gender

Womens Costumes

Mens Costumes

Plus Size Costumes

Teen Costumes

Boys Costumes

Girls Costumes

Baby Costumes

## By Theme

Group Halloween Costumes

Couples Costumes

Funny Costumes

Sexy Costumes

Superhero Costumes

Movie Costumes

TV Character Costumes

Career Costumes

Cheap Costumes

Classic Costumes

Decade Costumes

Disney Costumes

Celebrity Costumes

Food Costumes

Historical Costumes

Mascot Costumes

Religious Costumes

Renaissance Costumes

Pet Halloween Costumes

## Accessories

Wigs

Halloween Masks

Costume Hats

Halloween Props

## Customer Testimonials

The costume was very easy to order. It fits my granddaughter perfectly and is adorable! The quickness of delivery was perfect! Thank you.

-J.S.  
Texas

View All Testimonials



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## Info

## Help Center Directory

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## How to Order

**Order Online:** using our secure server (fastest option)

1. To place an order online, click on any product image.
2. Choose the quantity you want and follow the instructions on the screen to finalize your order.
3. For Personalized Photo Products ONLY: After placing your order online, you will be given an option to send your photo(s) via regular mail or e-mail. Please include your order confirmation number with your photo(s).

Buying from us is easy and secure. For every item, there will be a click to order button. This button adds the item to your **shopping basket**. Putting something in your shopping basket does not commit you to buying it. After you put something in your shopping basket, you can choose to place the order immediately or continue shopping.

You can put as many items as you want in your shopping basket. When you are finished and want to place the order, you can get back to your shopping basket by clicking View Shopping Cart button. When you submit your order, it will be confirmed via e-mail and will include your order number. Please include your order number with your photo/artwork. You can feel confident that your credit card information is protected by our **secure server**.

Or for those of you who feel more comfortable with the old fashioned way the following methods are available:

**Order by Mail:** (Overseas orders must use a credit card.)

You may print out your order form and send it with payment in U.S. \$ payable to *FUTURE MEMORIES*.

Future Memories, Inc.  
Attn: FindCostume.com  
47-32 Austell Place, 4th Floor  
Long Island City, NY 11101

Important: Please make check payable to Future Memories. *Future Memories, Inc. is the parent company of FindCostume.com.com*

**Order by Telephone:**

Call 1-800-784-0899 to place your order.  
Monday thru Friday, 9am-5pm EST

**Order by Fax:**

Print out your order form and fax to 718-752-0998.

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## Credit Card Safety

**How We Protect You**

Shopping at Future Memories is safe and guaranteed. Our secure server software encrypts all of your personal information including credit card number, name, and address, so that it cannot be read as the information travels over the Internet. The encryption process takes the characters you enter and converts them into bits of code that are securely transmitted over the Internet.

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## Payment Options

**Pay by Credit Card Using Our Secure Server**

We safely accept Visa, MasterCard, American Express, and Discover via our secured server.

**Pay by check or postal money order payable to Future Memories.**

You can select "Mail in check" on the order form and send us a personal check or money order in U.S. dollars for the amount of your order. Please note that currently we are only able to accept postal money order and checks denominated in U.S. dollars and drawn on an U.S. bank. Paying by check slows down your order since we don't ship the order to you until your funds clear.

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## Gift Certificates

Do you want to give someone special a Find Costume product, but don't know which to get? A Find Costume gift certificate is the perfect solution! Simply fill out the order form, choose gift certificate as your product choice, and fill in the dollar valuation.

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## Your Privacy

Our mailing list is proprietary. We will not sell your name, address, phone number and/or credit card information to any third party for any purposes.

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## Sales Tax

**Sales tax is collected only on orders sent within the state of New York.** New York law requires that we charge a sales tax on the full amount of the order. By law, charges for shipping and handling are considered part of the product and must be included when sales are calculated.

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## Shipping Information

### Holiday Shipping:

Please allow for additional time during the peak holiday season.

### Ship-To Address

If you would like us to ship your gift to a different address you may do so at no extra charge. We can also ship to multiple addresses. Each address in a multiple address order should be treated as a new order. Simply submit a new order for every address that you are shipping to.

### P.O. Boxes

Please note: We only ship light weight or small items to PO Boxes. If possible, please provide a street address to avoid any potential delays on your order.

### International Shipping (Outside of the USA)

Findcostume.com has partnered with a trusted third-party company, GlobalShopecx to fulfill orders for our international customers. Simply put any items you wish to purchase in your shopping cart and choose the "international checkout" option. The items will automatically be transferred into an GlobalShopecx cart. You may pay with international credit cards, PayPal and bank wire transfers. GlobalShopecx will process your payment and guarantee delivery. Once your order is completed, all inquiries should be directed to GlobalShopecx [Customer Service Department](#)

### Accuracy of Address

Please make sure your address information is accurate and complete. If the address is incomplete it may delay receipt of the package and you will be charged a fee to correct the address (even if only the apartment or suite number is missing).

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## Return Policy

We strive to ensure that you have an easy and pleasant shopping experience with us. Our products are carefully chosen to meet strict quality guidelines and our friendly customer service will do everything possible to make sure you are a satisfied customer! However, if you are not satisfied, you may exchange or return your purchase for the selling price of the product by following the return guidelines listed below.

Please call for a Return Merchandise Authorization number and return instructions before sending back any item. Unauthorized returns will not be accepted. We recommend that any returns you send to us be fully insured and via a carrier that provides tracking information. In the event that a returned package is lost or damaged during shipment back to our company, we will not be able to refund you. Instead, you will need to contact the shipping courier that you selected and file an insurance claim. All refunds will be made to the person/credit card that made the original purchase. Some return exceptions to this policy may apply. **All returns or exchanges must be made within 30 days of receipt.** Please allow up to 2 weeks for refunds to be processed.

### Returning Defective Items:

- All damaged items must be reported within 5 days of the receipt of the item so that the damaged claim may be filed with our shipping courier.
- Please call for a Return Merchandise Authorization number and return instructions before sending back any item. Unauthorized returns will not be accepted.

### Returning Non-Defective items:

- Future Memories, Inc. will not refund your purchase if the item returned is not in resalable condition.
- Please call for a Return Merchandise Authorization number before sending back any item. Unauthorized returns will not be accepted.
- All approved non-defective returns will be subject to a 15% restocking fee.
- Return shipping is the responsibility of the customer.
- Shipping & Handling Fees are not refundable.
- Any non-defective orders that are refused or marked "return to sender" will have freight charges deducted from your return. Orders should be returned via Ground service. Express return shipping fees will NOT be reimbursed.
- Personalized items, personal care products, and bulk orders cannot be returned.
- Please note that opened videos, cd-roms, and dvds cannot be returned.
- If your original purchase qualified for FREE shipping and you choose to return any part of your order, you will still be responsible to pay for all shipping costs that were originally incurred to ship your order. If a FREE shipping order is refused

or deemed Return To Sender, you will also be responsible for the return shipping fee. These shipping amounts will be deducted from your refund.

#### Costume Return Policy:

- Please call for a Return Merchandise Authorization number and return instructions before sending back any item. Unauthorized returns will not be accepted.
- Costumes may be returned/exchanged within 30 days of receipt if they are in new, unused condition. Costumes purchased between October 1st and October 31st cannot be returned. Exchanges are permissible for a different size with a 10% restocking fee.
- Costume returns are subject to a 20% restocking fee.
- Costumes to be exchanged due to incorrect size must be in new, unused, resalable condition with original packing.
- Costume styles are subject to change without notice, due to manufacturer's production. These changes, no matter how slight, are beyond our control. We apologize for any inconvenience this may cause. The Manufacturers do not always notify us of these variations. We will reflect any changes to the costumes in the website descriptions and images as soon as we become aware of them. Thank you for your understanding with this issue.
- No returns or exchanges on masks, hats, costumes with hats, bodysuits, shoes, costumes with masks, make up, wigs, facial hair, mascot costumes, props and attachable hair pieces.
- Santa and Christmas related costumes may not be returned after 12/25.

#### Cancellation Policy:

If you have placed an order and would like to cancel it, please contact us as quickly as possible by telephone. We will do our best to prevent your order from shipping, however, because our systems are automated, we cannot always guarantee cancellations. Please note: bulk orders along with personalized and/or made-to-order items may not be canceled once production has begun. If your order does ship out, your order will need to meet all the terms and conditions as outlined in our return policy including restocking fees. Shipping fees will not be refunded.

#### Advertising Disclaimer:

Product styles, descriptions, and specifications are subject to change without notice, due to changes in the manufacturer's production and may vary slightly from what is pictured. Future Memories, Inc. is not responsible for typographical, pricing, product information, or advertising errors. Advertised prices and available quantities are subject to change without notice.

Our Company, reserves the right to cancel an order or to issue a Returned Merchandise Authorization (RMA) for merchandise that is advertised in error, is unexpectedly out of stock, does not conform to specifications, or was shipped in error. Our company will also cancel an order if it is deemed to be made in bad faith or for which we were unable to verify billing information with the credit card's issuing bank.

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