



GARY R. HERBERT
Governor

SPENCER J. COX
Lieutenant Governor

State of Utah Department of Commerce

FRANCINE A. GIANI
Executive Director

THOMAS A. BRADY
Deputy Director

DANIEL O'BANNON
Director, Division of Consumer Protection

September 3, 2014

TRUTHINADVERTISING.ORG
ATTN: FRAN SILVERMAN
P.O. BOX 927
MADISON, CT 06443



Subject: Records Request

Dear Ms. Silverman:

The Division has received your request for records of August 28, 2014 for copies of the Division's citations against Vapex LLC, Sinless Vapor LLC, the Division's Settlement with OZN Web LLC, and copies of consumer complaints filed against the above named companies. Your request has been considered under the *Utah Government Records Access and Management Act* ("GRAMA"), Utah Code Ann. §§ 63G-2-101 et seq., as amended.

Your request is granted in part. Please find included with this letter copies of the administrative citations the Division has brought against the above named entities, as well as a copy of the Division's settlement agreement with OZN Web LLC. Please note that consumer's last names and the cities they reside in have been redacted from these documents.

Your request is also partially denied. The Division has classified records of complaints received against a particular entity as protected records under UTAH CODE ANN. § 63G-2-305(10), and as private records under UTAH CODE ANN. § 63G-2-302(2)(d). Because of this classification the Division has not included copies of consumer complaints that it may have received in the course of the investigations of the above entities.

If you wish to appeal, you may file a Notice of Appeal under UTAH CODE ANN. § 63G-2-401 with the executive director of the Utah Department of Commerce. The notice must be filed within thirty (30) days of receipt of this letter and must be addressed to Ms. Francine A Giani, Executive Director, Utah Department of Commerce, 160 East 300 South, Box 146701, Salt Lake City, Utah 84114-6701. Your Notice of Appeal must



GARY R. HERBERT
Governor

SPENCER J. COX
Lieutenant Governor

State of Utah Department of Commerce

FRANCINE A. GIANI
Executive Director

THOMAS A. BRADY
Deputy Director

DANIEL O'BANNON
Director, Division of Consumer Protection

contain your name, mailing address, daytime telephone number, and some indication of the relief you are seeking. You may also file a brief statement in support of your appeal.

Sincerely,

David J. Pierson
Records Officer
Utah Division of Consumer Protection