Below are some commonly asked questions we have received from our customers. If you have any questions that aren’t listed here, please don’t hesitate to ask!

**GENERAL QUESTIONS**

What is CIGAVETTE?
The CIGAVETTE is a revolutionary, innovative electronic vapor device which offers a smoking alternative to traditional tobacco cigarettes. Using the highest quality ingredients and the most advanced technology, CIGAVETTE’s revolutionary smoking alternative allows for a smoking experience without the flame, ash, tobacco, tar, carbon monoxide, odor, or other negative properties found in traditional tobacco cigarettes. As CIGAVETTE is free of tobacco it does not contain the thousands of harmful carcinogens typically found in tobacco products. CIGAVETTE offers a smoke free environment to the user and the non-smoking community. Simply put, there is no longer a need for anyone to continue using traditional tobacco cigarettes and take the risks generally associated with tobacco cigarettes. CIGAVETTE holds itself to the highest standards in the industry always keeping the best interest of our loyal customers as our #1 priority. Let us be the first to welcome you to the world of CIGAVETTE. The future of NON-Smoking!
Who is CIGAVETTE for?
Is there a warranty with the purchase of CIGAVETTE?
Can I save money using CIGAVETTE?
How does CIGAVETTE work?
How do I use a CIGAVETTE?
Does a CIGAVETTE produce smoke or tar?
No, CIGAVETTE produces an odorless water vapor which looks like smoke but disappears in a few seconds.

Can CIGAVETTEs be smoked anywhere?
As this product is free of both fire and smoke, and is by no means a traditional tobacco cigarette, you should be free to use your Electronic CIGAVETTE in most areas that don't typically permit smoking. If you are approached while using your CIGAVETTE and asked to not smoke politely explain you are NOT using a tobacco cigarette and that you are using an Electronic CIGAVETTE Vapor Device that produces a harmless water vapor. Also check the laws and regulations in your area for any restrictions pertaining to electronic vapor use.

Are CIGAVETTEs a healthier way to smoke?
CIGAVETTE's revolutionary smoking alternative allows for a smoking experience without the flame, ash, tobacco, tar, carbon monoxide, odor, second hand smoke, or other carcinogenic properties generally found in traditional cigarettes. As CIGAVETTEs are free of tobacco, this electronic vapor device does not contain the thousands of harmful carcinogens typically found in tobacco products. With no offensive second-hand smoke, CIGAVETTE offers a smoke free environment to both the user and the non-smoking community. Simply put, there is no longer a need for anyone to continue using traditional tobacco cigarettes and take the risks generally associated with tobacco cigarettes. CIGAVETTE holds itself to the highest standards in the industry always keeping the best interest of our loyal customers as our #1 priority.

What is the light at the tip of the CIGAVETTE?
Should I charge my CIGAVETTE battery before I use it?
How long does it take to charge my CIGAVETTE battery?
How long will my fully charged CIGAVETTE battery last?
Do I need to turn my CIGAVETTE battery on and off?
Can I leave my CIGAVETTE battery on the charger overnight?
What is the best way to care for my CIGAVETTE battery?
What is a CIGAVETTE cartridge or Cartomizer?
How Long Do CIGAVETTE cartridges Last?
How do I get the most from my CIGAVETTE cartridges?
What Nicotine Strength is Best for Me?
Who can order from CIGAVETTE.com?
Is my Personal and Credit Card Information Safe on CIGAVETTE.com?
Electronic Cigarette Facts You Should Know

If you enjoy smoking but want to do away with the tar and smoke, here are the main electronic cigarette facts that you should know.

The physical resemblance of electronic cigarettes or e-cigarettes to tobacco cigarettes, including the LED that lights up at the end when in use, is close enough to fool almost anyone. However, they do not need a lighter or a match; they are powered by a battery. You inhale the fumes created by vaporizing liquid nicotine diluted with propylene glycol. There is neither ash nor smell that can annoy or harm other people around you. The term commonly used to describe the act of using these electronic cigarettes is vaping rather than smoking.

AVAILABILITY

Electronic cigarettes were first manufactured in China in 2003. While they are currently not allowed in certain countries they were introduced into the U.S. market in 2007. They are also available online without any legal age restrictions because
Electronic cigarettes or e-cigarettes are battery-operated...
Post by CIGAVETTE

CIGAVETTE - Premium Electronic Cigarette Brand Announces Holiday Sale
Saturday, Jul 19, 2014
CIGAVETTE is offering a special holiday package of...
Post by CIGAVETTE

Electronic Cigarette Facts You Should Know
Monday, Jun 9, 2014
The physical resemblance of electronic cigarettes...
Post by Sig Auvette

USE VS REUSE
E-cigarettes can be reused; the cartridge containing the nicotine liquid can be refilled. One e-cigarette is equivalent to smoking 40 tobacco cigarettes on average; this makes them much cheaper than regular cigarettes. Electronic cigarette models that need the empty cartridge to be replaced are also available, but the refillable models are less destructive to the environment. The battery charges within one to two hours in most cases, after an eight-hour initial charging.

HARM TO HEALTH
Nicotine is a relaxant and a stimulant. Many people wanting to quit the smoking habit have used e-cigarettes to calm their nerves, de-stress, and still allow for the smoking sensation while nearly eliminating a lot of the harmful effects of tobacco cigarettes. It is possible to control the nicotine content in the liquid within the e-cigarette cartridge. While some electronic cigarettes contain an equal amount or more nicotine than tobacco cigarettes, you can in fact avoid nicotine entirely, replacing it with flavored liquids like apple, lime, coffee, mint and vanilla; this gives you the sensory pleasure of smoking without any harm to your lungs, much like a placebo.

IN CLOSING
So there you have it. I hope you found this quick “crash course” about e-cigarettes to be useful. E-cigarettes are being talked about a lot these days, and it’s only going to increase as more and more people make the switch. Check out CIGAVETTE’s electronic cigarette starter kits and find the e-cig for you. Make the switch today!

ABOUT CIGAVETTE

The CIGAVETTE mission is to provide an alternative smoking experience to the world, free of the unpleasantness associated with traditional tobacco cigarettes. Along with that comes our pledge to meet the highest standards in electronic cigarette safety and quality, for complete satisfaction in every puff. From disposables to refill cartridges, e-cigars and accessories, CIGAVETTE.com is your online electronic cigarette store.

CIGAVETTE IS THE PREMIUM BRAND IN AFFORDABLE NICOTINE VAPOR PRODUCTS.

In electronic cigarette reviews, on blogs and wherever CIGAVETTE users hang out, you’ll hear about CIGAVETTE’s satisfying flavor, smooth vapor and easy usage. Plus, compared to the known risks of traditional cigarettes, electronic cigarette safety is something you can feel good about. A CIGAVETTE has no tar, ashes, odor, or secondhand smoke – none of the tobacco negatives that make you want to quit tobacco for good! When you use a CIGAVETTE you never need to have a cigarette again!

An Introduction to CIGAVETTE – It’s not a cigarette, it’s a CIGAVETTE!
PREMIERE - FULL
(18mg)
$34.95   $29.95

'CUVANA' E-CIGAR
$29.95

E-HOOKAH FLAVORS
- SINGLE
$8.95   $7.95

PREMIERE
'STANDARD' SET
$69.95   $49.95

VIP GO 'MEGA' SET
$149.95   $109.95

QUALITY – THE CIGAVETTE DIFFERENCE

ADVANCED TECHNOLOGY

Longer battery life and more vapor
We use only the highest quality 4.2v batteries. Others have less voltage and lower quality batteries that could compromise electronic cigarette safety.

Consistent vapor experience
Our dual-coil heating element is more consistent than the single coil used in other products you'll find at an electronic cigarette store.

Reliable Smart-Chip operation

The Smart Chip is the brain of your nicotine vapor device. It controls various functions such as battery usage, voltage, the heating element, and the vaporization process.

PREMIUM INGREDIENTS

Thicker vapor for a satisfying "hit"
Our liquid nicotine mixtures produce a rich, flavorful vapor that satisfies. How safe are electronic cigarettes compared to traditional tobacco cigarettes? The difference with a CIGAVETTE is you can enjoy the tobacco flavor experience without the harmful side effects of tobacco.

Nicotine vapor blends in a variety of strengths
The amount of nicotine needed to quell the craving varies from person to person. It can also change as you transition from being a smoker to using CIGAVETTE not-a-cigarette nicotine vapor devices. Being able to go from the highest amount of nicotine available in an e-cigarette to a no-nicotine version is what sets CIGAVETTE apart.

WHY CIGAVETTE HAS THE BEST FLAVOR

Tobacco is the hardest flavor to reproduce in any electronic vapor device. Over 600 chemicals are added to traditional tobacco just to give it flavor. Until CIGAVETTE it has been almost impossible for any electronic cigarette to consistently make a flavor that tastes like real tobacco.
You get authentic flavor because every CIGAVETTE:

Creates an ideal temperature for the liquid nicotine mixture when it is heated and vaporized. Battery voltage and heating element work consistently and ensure electronic cigarette safety.

No matter how good the liquid nicotine mixture, you will not get the best flavor, vapor, and/or nicotine content with a poor vaporizing system.

CIGAVETTE's liquid nicotine mixture presently comes in two flavors, Tobacco and Menthol. These are the two flavors the majority of smokers currently use. Our primary goal and focus is to help tobacco smokers successfully use electronic cigarettes to transition away from tobacco. How safe are electronic cigarettes? You won’t find the chemicals added to tobacco cigarettes, and there is no tar, no unpleasant odor, and no secondhand smoke.

Please also read Why CIGAVETTE and The BENEFITS.

For additional product and usage information please visit the FAQ, Getting Started, and Terms & Conditions sections of our website.

It’s NOT a cigarette... IT’S A CIGAVETTE!