

Minnesota and North Dakota

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Minnesota and North Dakota BBB > Accredited Business Directory > Pillows > Chaska, MN > My Pillow, Inc.

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BBB BUSINESS REVIEW

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What is a BBB Business Review?

- Overview
- Complaints
- BBB Accreditation
- Request a Quote
- Photos / Videos
- Customer Reviews**

CUSTOMER REVIEWS

BBB ACCREDITED BUSINESS SINCE 01/18/2011

My Pillow, Inc.

Phone: (800) 308-1299

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The customer review(s) below are un-filtered. These positive and negative reviews are not used in the calculation of the BBB Rating. If you wish to file a complaint and request a resolution to your issue please click here. This customer review section is not BBB's complaint resolution system. Customer Reviews are the subjective opinion of the individual who posted the review and not of Better Business Bureau. A customer review is not posted on a business if a BBB complaint on the same issue(s) is also filed. BBB cannot guarantee the accuracy of any customer review and is not responsible for the content of any customer review. Public comments are not customer reviews.

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Customer Reviews Summary

12 Customer Reviews on My Pillow, Inc.

Positive Experience (4 reviews)

Jan. 20, 2016 Bought two for one. One for my husband and one for myself, both yellow rating. We are both very satisfied with the pillows, husband sleeps on stomach and I sleep on stomach and either side. **Has helped with my arms going to sleep and having neck pains. Also, my back and sciatic don't seem to hurt .**

This customer had a **POSITIVE** experience with this business. This customer WOULD recommend the business to a friend, family member, neighbor or colleague.

QUICK LINKS

- File a complaint against My Pillow, Inc.
- Request a Quote
- Accredited Business Directory
- Edit Your Review
- About Enhanced Services

CUSTOMER REVIEWS

- Read Customer Reviews
- Submit a Customer Review
- See trends in Customer Reviews for My Pillow, Inc.

FEEDBACK

RECOMMEND

Would you recommend this review to others?

Please Select: Yes No

SHARE WITH US

To better assist you, please take our brief survey about the format / readability of this review so that we may continually improve your experience.

CONTACT US

Email us at ask@thefirstbbb.org with your

by Cindy T. on Jan. 20, 2016 | [Submit a Customer Review](#)

Was this review helpful to you? Yes No

Jul. 25, 2015 I love it.

This customer had a **POSITIVE** experience with this business.
This customer WOULD recommend the business to a friend, family member, neighbor or colleague.

by John V. on Jul. 25, 2015 | [Submit a Customer Review](#)

BBB Verified Reviewer

Comments

Comment from the Business:
MyPillow is glad you love your pillow!
by Business on Jul. 29, 2015

Was this review helpful to you? Yes No

Jul. 17, 2015 my name is susan, i am a registered nurse and owner of sunset beach cottages in treasure island florida. my mother in law gave me a my pillow because she bought the special 2 but only needed one. she knew i often complained about severe neck pain. i work nights and often sleep with my arm over my head, i swore i had a tumor. both my mother in law and spouse denied feeling anything on my neck. since using my pillow, my neck pain is gone, absolutely gone. i would love to put these in my cottages but simply can't afford it. we are new owners and trying to make ends meet. if there would be a way for me to promote your pillow i would do so in a heartbeat. its simply the greatest pillow EVER! sincerely, susan mclaughlin, RN, owner, sunsetbeachcottagerentals.com or susansbc13@gmail.com

This customer had a **POSITIVE** experience with this business.
This customer WOULD recommend the business to a friend, family member, neighbor or colleague.

by susan m. on Jul. 17, 2015 | [Submit a Customer Review](#)

BBB Verified Reviewer

Comments

Comment from the Business:
Hello *****: Thank you for the feedback, we are happy to hear your neck pain is gone since using MyPillow. Thank you, MyPillow, Inc. 800-308-1299 orders@mypillow.com
by Business on Jul. 21, 2015

Was this review helpful to you? Yes No

Mar. 20, 2015 I am obsessive/compulsive about pillows and I have quite a few! I bought a MY PILLOW a couple of years ago from Bed Bath & Beyond for my husband as it advertised that it helped to stay cool. He loved it! I got one for myself and I swear by it. I really can't comment regarding staying cool, but it doesn't retain heat like other pillows I've used, and that's great! It retains it's shape, it can be washed and/or be fluffed in the dryer. I then bought two for our boat. I can't say enough good thing about it.

This customer had a **POSITIVE** experience with this business.
This customer WOULD recommend the business to a friend, family member, neighbor or colleague.

questions, suggestions, and concerns.

by Joyce S. on Mar. 20, 2015 | [Submit a Customer Review](#)

Was this review helpful to you? Yes No

Neutral Experience (0 review)

[+ Negative Experience \(8 reviews\)](#)

[Submit a Customer Review](#) | [See Trends in Customer Reviews on My Pillow, Inc.](#)

<p>Customer Experience Positive: 33.33% Negative: 66.67%</p>	<p>Customer(s) will Recommend this Business Likely: 33.33% Unlikely: 66.67%</p>
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