



April 15, 2016

Laura Smith, Esq., Legal Director
Bonnie Patten, Esq., Executive Director
Truth in Advertising, Inc.
P.O. Box 927
Madison, CT 06443

Dear Ms. Smith and Ms. Patten:

On behalf of the Administrator of General Services, Denise Turner Roth, and the U.S. General Services Administration's (GSA) Chief of Staff, Katy Kale, thank you for your letter dated March 11, 2016, requesting that GSA address the products offered for sale on its *GSAAdvantage!* website that Truth in Advertising, Inc. has identified as being mislabeled as "Made in the United States of America."

The Administrator has requested that GSA's Federal Acquisition Service (FAS), which manages the Multiple Award Schedules (MAS) program and the *GSAAdvantage!* website, respond to your concerns.

FAS has reviewed the identified errors internally, taken action as appropriate, and will seek opportunities to continue to improve the agency's ability to identify potential misrepresentations of place of manufacture for products awarded on the MAS contracts. The enclosed addendum details the disposition for each of the 118 part numbers on the database that Truth in Advertising, Inc. shared with GSA.

Before awarding a MAS contract, GSA requires prospective contractors to self-certify that the products to be offered comply with the Trade Agreements Act (TAA); the TAA requires that end products be made in the United States or a designated country. In addition, a MAS contractor seeking to add new products to its MAS contract using a contract modification must certify that the new products are TAA-compliant.

Although GSA samples for compliance but does not verify each part number on a MAS contractor's "Made in the U.S.A." self-certification, GSA will conduct an immediate investigation and require that the "Made in the U.S.A." notation be removed from a product if GSA learns that a product is not in fact made in the U.S.A.

As part of GSA's continued efforts to ensure quality contract administration with respect to compliance with the TAA, GSA is currently exploring ways to strengthen agency communications with contractors and employ additional tools in that effort, such as IT systems and increased compliance sampling.

GSA appreciates you bringing the identified items to the agency's attention.

If you have any additional questions or concerns, please contact Judith R. Zawatsky at (703) 859-3826 or judith.zawatsky@gsa.gov.

Sincerely,



Thomas A. Sharpe, Jr.
Commissioner

Enclosure

Addendum

The following table lists the number of contracts with products that were modified (M), removed (R), or confirmed [Made in U.S.A.] (C) and reflected on the contract and *GSA Advantage!*

Product	M	R	C	Product	M	R	C
Black Toner 12A7362	39			High-Yield Toner T654X21A	22		
Black Toner E260A21A	27			High-Yield Toner X654X04A	23		
Casserole Dish 7920-03		1		High-Yield Toner X654X21A	18		
Color Cartridge 12A1980	25			Ink Cartridge 10N0016	30		
Color Ink 14N0684	13			Ink Cartridge 10N0026	30		1
Compartment Tray 4398050		4		Ink Cartridge 10N0138	18		
Compartment Tray 4398205		4		Ink Cartridge 14L0086		7	
Compartment Tray 4398208		4		Ink Cartridge 14L0087	7		
Compartment Tray 4398259		4		Ink Cartridge 14L0088		7	
Compartment Tray 4398392		4	1	Ink Cartridge 14L0173		10	
Compartment Tray 4398422		4		Ink Cartridge 14L0174		11	
Dumbbells RUB/EPR/5-50		1		Ink Cartridge 14L0175		11	
Grapefruit Bowl KL12102		3		Ink Cartridge 14L0269		15	
High Print Cartridge C7722CX		13		Ink Cartridge 14N0685	12		
High-Yield Cartridge C7722MX		13		Ink Cartridge 18C0033	27		
High-Yield Cartridge X644X01A	19			Ink Cartridge 18C0034	27		
High-Yield Toner 15G032C		19		Ink Cartridge 18C0035	27		1
High-Yield Toner C782X2MG		17		Ink Cartridge 18C0781	22		

Product	M	R	C	Product	M	R	C
High-Yield Toner T654X04A	22			Ink Cartridge 18C1523	20		
Ink Tank 14N0820	21			Plastic Bowl 4303468		3	
Inkjet Cartridge 18C1530	16			Plastic Bowl 43036-42		1	
Inkjet Cartridge 18Y0143	21			Plastic Bowl 43036-71		1	
Laser Cartridge 12A7460	40			Plastic Bowl 43037903		3	
Laser Cartridge 12A7462	44			Plastic Bowl 43037908		3	
Laser Cartridge 15G032K		20		Plastic Bowl 43037-912		1	
Laser Cartridge 15G041M		23		Plastic Bowl 4304009		3	
Laser Cartridge 15G042Y		20		Plastic Bowl 43814-02		1	
Laser Toner 12A6765	31			Plastic Plate 4300402		3	
Laser Toner 12A6839	23		1	Plastic Plate 43004-71		1	
Laser Toner 12A7612	7			Plastic Plate 43012-03		1	
Magenta Toner 15G042M		22		Plastic Plate 4301209		3	
Mixing Bowl 43744-02		1		Plastic Plate 43025-917		1	
Mixing Bowl 43744-92		1		Plastic Plate 43025-920		1	
Nappie Bowl 4352825		3		Plastic Plate 43306-02		1	
OEM Toner T650H21A	22			Plastic Plate 4330802		3	
OEM Toner W84030H	34			Plastic Plate 43308-03		1	
Photoconductor C930X73G	20			Plastic Plate 43500-42		1	
Photodeveloper 20K0504		28		Plastic Plate 43501-05		1	
Plastic Bowl 1000B03		3		Plastic Plate 43501-14		1	

Product	M	R	C	Product	M	R	C
Plastic Bowl 4303452		3		Plastic Plate 43501-42		1	
Plastic Plate 43501-52		1		Print Cartridge 18C2090	20		
Plastic Plate 43503-42		1		Print Cartridge 18C2110	19		
Plastic Plate 4350425		3	1	Print Cartridge 18C2130	19		
Plastic Plate 4380002		3		Print Cartridge 18C2239	18		
Plastic Plate 43806-03		1		Print Cartridge 18Y0142	19		
Plastic Plate 4441802		4		Salad Bowl 500B03		4	
Plastic Plate KL11625		3		Salsa Dish 0873-03		1	
Plastic Plate KL200-25		1		Salsa Dish 0875-42		1	
Plastic Plate KL20525		3		Sauce Dish 0875-02		1	
Plastic Platter 7916-03		1		Sauce Dish 0875-60		1	
Plastic Platter 7918-03		1		Toner Cartridge 12S0300	21		
Plastic Ramekin 0860-03		1		Toner Cartridge 80C1SC0		20	
Plastic Ramekin 0862-02		1		Toner Cartridge C734A2CG		17	
Plastic Ramekin 0864-02		1		Toner Cartridge C734A2MG		17	
Plastic Ramekin 0864-03		1		Toner Cartridge C736H2KG		16	
Plastic Ramekin S28003		3		Toner Cartridge C7702MH		18	
Print Cartridge 12A8320	8			Toner Cartridge C780H2KG		16	
Print Cartridge 18C0032	26			Toner Cartridge X860H21G	32		
Print Cartridge 18C0534	14			Toner Cartridge X945X2YG	31		