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## New submission from Contact TINA.org

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TINA.org Website <info@truthinadvertising.org>

Wed, Dec 14, 2016 at 4:59 PM

**Your Name**

Patsy Gillispie

**Email**

[REDACTED]

**Subject**

Attn Laura Smith - Trevo received letter and removed some posts.

**Your Message**

Hi Laura.

I'm the Marketing Director for Trevo. You all had sent us a letter about some claims our distributors have been making online. We have been able to contact and locate some of these distributors and have managed to have 9 of them removed. The remaining we are contacting our foreign offices to see if they can call them or locate them to have them removed. We wanted you to be advised of our actions. However, one of the issues we are facing is that many of these posts are several years old. The people who once posted these are no longer associated with our organization or no longer have valid contact information. I have personally tried to message some of these people through social media but it appears they don't even keep those pages managed any longer. How do we handle those cases?

**How did you hear about TINA.org?**

- Other