

## Deal Dash FTC Complaints

Earlier today I wrote the FTC about a computer scam - "bidz.com". I made a mistake, Bidz.com is not a Penney auction, so the gross amount they would receive is much less than I claimed. However, they are still a scam. DealDash.com is a Penney auction and they too should be looked into. Thank you for your time. Please try to stop these callous, greedy, and shady web sites. Thanks, (b)(6)

DealDash has separate billing processing for auctions won, & purchasing non-winning auctions. It isn't posted on their website that non-winning auctions must be purchased through Paypal. Paypal allowed me one purchase after several attempts over several days, later denying all attempts over a week. They denied my purchases until non-winning auctions in my DealDash account expired. DealDash isn't holding up its claims for bidders to be able to purchase non-winning auctions & refund lost bids, back to the bidder's account, as posted on DealDash.com. I tried for over a week to resolve this issue with DealDash & Paypal. DealDash informed me, using Paypal is the only way bids can be refunded instantly. DealDash continues to give me the sorry about your luck speech, & claim no responsibility for Paypal's billing practices. But since DealDash didn't complete their end of the contract, I feel a victim of fraud, I hold them responsible, & request a full refund of \$75.00. --- Additional Comments: Return of money spent on DealDash, \$75.00.'

I made two purchases of bids. One on 9/29/2011 for \$21.60 and one on 9/30/2011 for 43.20. I realized that they have robot bidders that are bidding against me. These other automated bidders on the site 24 hours a day, which makes it impossible for me to win unless the item reaches a certain amount of profit from the real bidders. Only then will the fraudulent automated bidders allow a real bidder to win. I am confident this is fraud and will take legal action 'and' contact the California Attorney General to file a formal complaint if I am not refunded immediately. This is not negotiable. --- Additional Comments: Refund the entire amount I spent on bids. One purchase of \$43.20 and one purchase of \$21.60. A total of \$64.80.'

Won auction 10/11/11 for Kitchenaid. Paid by Paypal. They refunded the days bids 268 & the Paypal payment. They are avoiding paying the vendor to ship the item. They say it is a fairness issue. It is a cost issue as most bids don't result in a cost to them, only one person can win an auction. If you lose, you can pay an inflated price for the product & get your used bids back. My contention is that they broke their contract with me I bid if I win I get the item. It isn't my fault their system didn't work & they don't have the right to change the rules in the middle of the game & give me a lesser cost item for their profit. Bids v Item. This shouldn't be their decision to make they should pay the cost of the problem & move on. --- Additional Comments: I want Dealdash to accept responsibility for their business problems & send me the item. I have complained to them many times that their bad automation has blocked me from auctions, but they haven't responded other than with platitudes. I object to them penalizing me for their tech difficulties. They should send out the items won on the problem auctions as they were at fault. They are just trying to save money by giving out bids, costing very little, instead of the items.'

I'm bidding on the \$25.00 Amazon Gift card and 20 bids I have placed 60 bids and it says if I want to buy it now I owe \$37.00 and it said I owed the same amount when I had only placed 20 bids, and now it says the value of the gift is worth \$38.00.. how is a \$25.00 gift card worth \$38.00??? I have to pay the same amount on buy it now with 60 placed as I do with 20 placed... can you say RIP OFF!!! I will be reporting this to the BBB... I wasted all those bids thinking I would get a lower price on the buy it now, well you just keep jacking up the price of the item. --- Additional Comments: I want \$150.00 to refund me of my bids and the lost time.'

I have watched as a 'bidder' expends hundreds of dollars worth of bids for a \$25 gift card. Many users are fake. They are robots. Also, when I would bid at the last 2 seconds of the auction, it would not read it. On 11/8/2011 I watched username (b)(6) bid an average of 8 times per minute for 2 hours straight for a \$200 gift card to Amazon. Bids cost \$0.47 each so (b)(6) bid away approximately \$960 for a \$200 gift card?!?! Then, when other users started to bid in on the gift card, (b)(6) disappeared and never tried for the gift card again. There are many other instances of things like this happening. I have been duped into buying close to \$500 in bids and I want a full refund from this scam of a company. Also note that a quick Google search pulls up hundreds of other complaints from real users who have also experienced the exact same thing. --- Additional Comments: Refund all money I have spent purchasing bids from their site.'

I won an auction for a webcam on 9-30-11 and the delivery date was supposed to be 10-14-11....it is now 10-24-11 almost a month later! I used their online contact us form twice and called twice and no response. The number you can never get a live person as if the company is only ran by one person. I want this resolved as soon as possible...so I can move on. I would have been a repeat customer and that is business lost on their end. --- Additional Comments: Refund my money or send my product expeditiously. After that I will no longer be using their service. I will be closing the account I left it open so I can have the reference number info.'

I can email pictures of this Nextbook. The dealdash website clearly states, 'Are your items brand new? Do they come with warranties? ALL items on the site are brand new, factory sealed and come with standard manufacturer's warranties. No junk here! We are a licensed reseller with a California State Resale Certificate. Our team works with major retailers to guarantee the coolest selection of items with the lowest prices.' See: <http://www.dealdash.com/page.php?id=2>The ONLY reason I purchased \$90 of bids was to buy the Nextbook. They GUARANTEED ALL NEW products in factory seal. I can send pictures of the item. It was NOT NEW. It is obviously refurbished/used. There was no factory sealed product. The NextBook came in a ZIPLOCK bag! It had pen ink on it! (a scribble mark). It has the manufacturers sticker taken off!!! I can't even give the manufacturer the product id to verify if this was a stolen product because all identification was either scratched off or taken off with the sticker. This is NOT what they represent on their website. Paypal, I have NEVER asked for my money back. I feel cheated and taken advantage of by this company. I have never done 'penny auctions' but had heard so much about them and this company had come across as reputable because they said all their items were new. Please give me my money back. It is Christmas time and I can't afford to throw away \$90 of a used item. I can't give this to my child. Please make this right. --- Additional Comments: I want a NEW NextBook or my \$90 back.'

Advertised everything is 'NEW' not the case. I consider this FRAUD! It has been 6 month since I bought this iPod Touch 32GB on my credit card and still I have to keep sending emails to resolve this. Shipping takes way too long and Deal Dash does not notify you that your item has been shipped with the tracking number. Even people on EBay know to provide the tracking number. Every thing to resolve this is do to my persistence and I feel that Deal Dash has no urgency to get this and probably any issue resolved in any timely manner. Bad customer service. Please help me and any others that need some kind of resolution. Sincerely, (b)(6) --- Additional Comments: I have have shipped this item back and email a dozen time to get my credit card reimbursed for the full amount and shipping cost that Deal Dash said that they would reimburse in a email.'

When I signed up for Deal Dash last month, I read the FAQ's and it said DealDash is the longest running Penny Auction site in the US since February 2009 with more than 230,000 members. It is so easy to win on - the far majority of bidders win auctions on DealDash. In fact, the average winner wins more than 6 auctions! We're so certain that you'll win auctions, that if you don't win anything with your first bid pack, we'll give you all the bids you bought back for free. I did not when an auction with my first bid pack and they gave me my bids back. I once again did not when an auction with my first bid pack this time they said: Thanks for the message and I apologize for any confusion. I reviewed your account history though and it appears we credited your account 300 bids one time on 11/17 per the winning guarantee. This is a one time refund and we cannot continue to ad bids until you win. If you read the FAQ's on this, it does not say it is a one time deal it just says guaranteed to when with your first bid pack or get your bids back. Nowhere does it say one time only... I would like my 300 bids back or I want a refund for 90.00 that I spent on my first bid pack. Thank you for your time, (b)(6) --- Additional Comments: 90.00 or 300 Bids refunded to my DealDash account. '

11-22-2011 I activated my account with dealdash costing me \$90.00. That morning while bidding on their auctions their website randomly went offline for maintenance and the bids I posted on the items were wasted. They denied that there were any errors on their website and claim that it was my connection, however I was able to use every other site without issues. I have screen shots of items that show me winning and item I was denied and also screen shots showing that their website was randomly accessible for about 3 hours. I will provide these screen shots. At this time I contacted the company telling them of the issues with the website and requested the voided winnings, refund of the 90.00 and my account deleted. They offered the refund of bids, and at the time I thought the issues with their website would have been fixed so I accepted. 11-24-2011 The bids are returned to my account however in my first few auction bids I noticed some other odd things. I have screen shots of there being bidding errors and more than one person being charged their points, and documented as being in the lead. That's is not possible, nor is it moral or legal to charge more than one person for the title of being in the lead. I have seen one specific auction glitch randomly and randomly and declare winner to someone who was not in the bidding lead. I do not trust that this website is being run with honesty and the website is showing issues that need to be addressed and fixed. --- Additional Comments: When I had issues with the website I contacted DealDash with the request to void my winnings, refund the 90.00 fee and delete my account. They replied that they were unable to do that, instead they would refund the bids. I agreed at the time, hoping that the issues I have seen on their website would have been corrected. Now that I have seen issues again on 11-24-2011 I no longer find the refunded bids acceptable. I want a refund of the 90.00 I paid to them and my account deleted.'

The site shows states each bid is raises the cost by one cent and each bid is \$.60 cents. It does not stated that this is in addition to the \$90 to buy the bids upfront. I have only used 1 bid and have called the company four times and sent a request for a refund of the \$90 through their 'contact customer service' with absolutely no response. I would like a full refund of \$90 minus 1 bid as I am an honest person simply wanting a refund from a misleading and in my mind fraudulent company Thank you --- Additional Comments: I would like a full refund of \$90 minus 1 bid as site does not state .60 per bid is in addition to the \$90, This is a very misleading site '

I watched and participated in bidding on a high ticket item for hours. The same bidder was always the high bidder and consistently placed a bid within seconds of my bid and others as well. Seemingly endless credits were used. I needed to stop to buy more bids to stay in the game (so to speak) I now realize that the web site was using a fake bidder to increase the sale price. --- Additional Comments: I'd like a refund on my credits. If the bidding is unfairly manipulated, I believe the company should take responsibility and return money used for worthless bids. Or they could send me a mac desktop (which I was bidding on)'

They have robots bidding on the site also when I bid on items most of the people say the same stuff in their about me also when I was bidding to win the auction for 80 bids the same 3 people were bidding than they left and the next same 3 people were bidding. I think there site is full of robots and I also think that Dealdash is scamming people. --- Additional Comments: To give back my 56 I spent on it trying to win the auction for 80 bids.'

I am going to send an email from my personal email to support@dealdash.com to request a refund of my monies and that they remove any personal information used to access my credit card. --- Additional Comments: I tried to contact them through the customer support service on line and kept getting an error message. Invalid email address. I sent a complaint to tech support and that side accepted my email address.'

I was fraudulently led to the DealDash site while trying to go another penny auction site. I am not sure how they did it, but they did. And they advertise that you will win. I bid over 260 times but never did. They are guilty of deceptive trade practices and they have a reputation for being a scam site, which I didn't know about until I started trying to file a complaint. --- Additional Comments: I want a refund of my money. I sincerely believe that I was fraudulently led to their site and they are guilty of false advertising. I have filed a complaint with Paypal, which is the account that I paid them from. I feel that I was taken advantage of in every way.'

Has involved with an auction in which the timer hit zeros all the way twice within the same auction. The timer didn't stop as it is supposed to; but it did recycle as though I was overbid. That raised my suspicion as I did complain before about the timer & the customer service gentleman was fair enough to return all of my bids. This errors occurring twice in a heated confirmed my belief that there was a problem with the timer period. I requested that the data be analyzed & that the tech people will work on this issue; but all I kept getting are excuses & excuses on how the timer 'waits for the BidBuddy' & all that non-sense as the timer should be independent of the BidBuddy or any other software that is running in parallel of it. The only thing that this BidBuddy can do in relation to the timer is to check it as a variable; but in no case should it alter it as to make recycle after it hits the zero mark. --- Additional Comments: (1) Apologize for the error, (2) refund all of my bids that I spent for that auction and (3) Recognise the errors and promise to work on them with full transparency'

Impossible to win when you have inside bidders from company making thousands and thousands of bids on a ten dollar item. Same person is going to bid a thousand times at sixty cents a bid to win a ten dollar item? unlikely. Insiders bidding day and night for twenty four hour stretches. This is a scam. If you do happen to win they dont send merchandise or email merchandise and dont respond to complaints. --- Additional Comments: Refund my bid money of sixty dollars.'

I signed up for this website. They charged my card, without fully disclosing the way the site works. It is completely misleading. My card was charged \$60, and then I was informed that I had to pay per bid and also realized that I am bidding against computer robots. It's a scam. --- Additional Comments: Refund my \$60 asap'

On or about November 20th I received an e-mail that I am using 3 accounts. They never told me which 3 accounts. I told them I have only 2 accounts which are (b)(6) and (b)(6). I asked them to show me evidence. their response none. You have given them A- Rating could you please look into this. Let me give you this example and I will be doing this until they seriously consider reopening my account. Deal dash is most expensive store on this earth. I am wondering why someone give them A- rating. Let's look inside this site. They have robbed me and I was not able to do anything. Once you buy bids, you are reluctant to use it why you asked because there is no refund for unused bids For example 1-9-2012 auction Over the hedge DVD(2006): Deal dash price \$19.99: Amazon for \$6 + \$3 shipping and total for \$9.00 you just paid \$10 more. (You can get this DVD in Wal-Mart for \$5 Example 2: Sentry safe fire safe security file: Deal dash Price \$199.99: Amazon for \$60 + \$10 for shipping Canon power shot camera: Deal dash Price: \$179.99: Amazon price \$90. Why I am doing this? Answer is simple, I got hurt by them and I do not want anyone to get hurt by them. You can look for my comment s like this about once a week. I will give 3 examples from the same day so people can look for themselves and consumer protection agency can do something about this. Why I am doing this? Answer is simple, I got hurt by them and I do not want anyone to get hurt by them. --- Additional Comments: Reopen my account with refunding my bids or refund my money.'

I believe this site is using bots to control who wins. They claim you can win easily yet you do not. You end up buying it now to get your bids back to do it over again. I removed my auto bid on a xbox game with three bidders, me being one. The second I removed it, it was won! This happened to me numerous times and that is why I think there are bots being used. You constantly see bidders bidding over what the retail price is! If you investigate this site you will see what I am talking about. I am not just being a bitter person because I did not win an item. The money is not going to hurt me but, I felt it was important to let you know that you are backing a site that is a complete scam. The site claims 'easy to win' It is not and I am basing my claim on this, Now the fact is, it is not easy to win so that should be removed from the site as it is claiming something that is just not true. --- Additional Comments: I want the \$200.00 I spent based on the 'easy to win' statement. These companies need to be held accountable.'

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: On Feb 3, 2012, I queried my browser for an auction site. I chose DealDash.com and registered. I paid \$60.00 for 100 bids. Before I started bidding; I watched the auction first. It was an auction for \$1000.00 for an amazon.com credit. I was intrigued by the auction because there was no more payment for the winner. The auction had reached \$580 and it was now free. I Put in 13 bids and gave up about midnight. I took note of the three players that were logged in vying for the prize. Early next morning about 6:00 am, I logged back in to DealDash.com and found out that the bidding was still on and that the three same players were still at it. They were (b)(6); (b)(6), and (b)(6). The bid was now at \$711.12 at 8:49 am Feb4, 2012. My computation, based on \$60/100 bids; The \$1000 was worth 1666.67 bids. Each of those bidders would have to bid at least \$16.67 in a cent apiece to reach the buying price of the item. Multiply it by three; you get \$50.01. Add this to the \$580.00 they started at, you get \$630.01. That was the highest that any of those three should have lasted. Their presence up to this time indicates there is something wrong.

It says my item has expired but when i click to purchase it it says its in the process of shipping. --- Additional Comments: I would like them to let me claim my item'

This is not an honest Auction. When I first started, I quickly won a \$10 gift card. Now there are no longer \$10 gift cards. I contacted your customer service and they in verified that the \$10 gift cards were only for beginners when queried about that. There is nothing on the website that says this that I can find. I believe this is a BAIT AND SWITCH. It is to lure new people in, purchase bids, then show them how easy it is. It is not easy after that! I have been watching an auction for up to 6 hours now and have noticed many nicknames are the same. Toward the end of that 6 hours, many of the same names were coming up in rotation in the same sequence. I realized I was bidding against your program. Periodically, new names would appear, but would eventually fall into the sequence rotation. Your bidding program is designed to get people to use up all their bids early, then closer to a 50% price for the item, the names would rotate off, some would rotate back on, but all eventually falling into a sequential pattern. This would be a way to 'bid up' the price of the auction artificially. Also, your Buy-It-Now prices are way over-inflated! I want to be refunded all the money I have put into your 'auctions'. You can reimburse my PayPal account. I still expect to receive anything I 'won' or purchased, however, I want to be compensated for the additional bids that were associated with any non-bidding purchases. I have screen prints illustrating my assertions. --- Additional Comments: I want a refund of all my money invested in purchasing bids and delivery of goods 'won' or purchased.'

In talking to Amazon. Com, they are saying the item is sold by them for \$59.54. They are saying the item shouldn't have come to me saying it was from Amazon. Dave, DealDash.com, is saying I should have contacted them and they would have given full credit. They said they would do it the next time. I explained that I wanted my credit for this transaction and he didn't answer me anymore. My problem with this transaction is there are too many people involved when I thought I was dealing with only one. This was the first time I used DealDash, had just heard about it from TV the day I used it. When the box came saying Amazon.com, I thought DealDash was associated with them. Now, that I see on the receipt that it is listing this item as a gift, I am totally confused. This wasn't a gift. DealDash seems to think I have gotten my credit from Amazon.. Amazon is saying I have been credited to what their invoice is saying and DealDash owes me. I have my receipt in hand that I paid the \$129.00 and I don't have money to give away like this. I can go along with the gift card credit of \$49.18 from Amazon, but I need to be credited the balance of \$70.46. --- Additional Comments: Credit me the difference of the \$129.00. DealDash didn't send no instructions for return. I thought dealdash was part of Amazon.com since the box and receipt had their name. That's why I followed their return directions. Amazon said they credited me what this cost with them, but DealDash charged me \$129.00. Something isn't right with way this is handled. Almost seems fraudulent! Haven't used the \$49.18 gift card from Amazon until I hear from you. Minus the return postage, I'm owed \$70.46.'

During an auction, after I had already invested a large number of bids, the site malfunctioned. I could not possibly win because I could not control what I did with my bids. --- Additional Comments: I feel that since the website was not functioning properly I should get my bids back, since there was no chance that I could win. '

Hi BBB Sir / Madam I am here to help user name (b)(6) at dealdash.com. He contacted me 2 days ago and told me the story of what happened to his account. He told me that he lost thousands of dollars which is not fair to him since his account was closed because of my account. Dealdash.com has closed my account. I know now why my account was closed. I am not interested in reopening my account. Below paragraph is my opinion and written by (b)(6). From what I have heard from user (b)(6); I like to say following. I am 66 year old senior citizen. I opened (b)(6) account myself. My name is (b)(6). (b)(6) is not my relative and he is not my friend. (b)(6) has offered me \$50 for this effort to help him and I have declined the offer since I believe he is right and he is not telling me to do anything wrong. Deal Dash.com has closed my account and I have lost about \$300 with them. I did not like this site at all and I do not care about that since I have moved to another better site name quibids.com. I hope above statements clarifies the confusion and I hope someone will help (b)(6). (b)(6) --- Additional Comments: I am not looking for anything from dealdash.com. I am doing this for one of the user who says he has lost Thousands of dollars because of my account.'

2 WEEKS AGO I OPENED COMPLAINT AND THEIR VP LARI RESPONDED TO MY COMPLAINT. HE WENT EVERYWHERE TO FIND RESULT OF IT. HE WAS NOT ABLE TO FIND THE CAUSE SO HE STARTED TO GO BACK TO FEBRUARY 2011 WHEN I DID THE MISTAKE AND THAT WAS RESOLVED BACK IN MARCH 2011. THIS TIME THEY CLOSED MY ACCOUNT BASED ON SUSPICION. I PROVED THAT THERE IS ANOTHER PERSON WHO HAPPEND TO LIVE IN THE SAME TOWN WHERE I LIVE. THEY GAVE EM AN ADDRESS AND I WENT TO HIS HOUSE. HE ALSO MADE COMPALAINIT AND TOLD BBB AND DEALDASH THAT HE IS ABOSLUTELY DIFFERENT PERSON. HIS NAME IS (b)(6). IN HIS COMPLAINT HE WROTE HE IS 66 YEARS OLD. DEALDASH KNOWS THAT I AM 44 YEARS OLD. WE HAVE A VAST DIFFERENCE HERE. LARI (VP) STOP RESPONDING AFTER BBB CLOSED THE REQUEST. PLEASE EXPLAIN WHY YOU CLOSE THE REQUEST, PLEASE DO NOT CLOSE THIS REQUEST UNTIL THIS MATTER IS RESOLVED. DEALDASH MOST EXPENSIVE STORE IN THE WORLD. WHY PLEASE FIND BELOW. 1/18/2012 AUCTION 1. Samsung Dual-LCD 16 MP Camera Bundle DEAL DASH PRICE = 289.99 AMAZON PRICE = \$144 2. Cuisinart 6-Quart Electric Pressure Cooker DEALDASH PRICE = 140.00 AMAZON PRICE = 90 3. Nebo Redline Tactical LED Flashlight Strobe DEALDASH PRICE = 52.00 AMAZON PRICE = 24.00 IN EVERY CASE ANYONE CAN DO BETTER AT WALMART OR STORES LIKE WALMART. YOU DECIDE --- Additional Comments: I WANT DEALDASH TO OPEN MY ACCOUNT THAT I HAVE REQUESTED ABOUT 2 WEEKS AGO.'

On 2/26/2012, I had placed some bids on an Ipad2 but quit when there were about 4-5 other bidders competing for the item. I started playing solitaire on my pc while keeping an eye on the auction. About the time I was getting tired and heading for bed, I saw that it was down to 2 bidders and decided to go all in, over night. There were at least 5 seconds on the clock when I started trying to bid. I must have clicked at least 20-30 times during that 5 seconds and was amazed when it transitioned into SOLD without not recognizing my bids. I have a very powerful I7 pc mated with Roadrunner Extreme and a traceroute to their servers shows a very short trip. I have had problems with their servers in the past, as well where bids showed up minutes after they were placed. I was unable to cancel a bidbuddy until about 2 minutes after I started trying. The company did replace bids spent but after losing the ipad and all the frustration, I wanted a refund for the unused bids. Because they were bought at a discounted, promotional, rate of 20cents instead of the normal 60cents each, their contract says they don't have to refund my money. I don't see what the difference is. None of them were given to me. They all were purchased. This would be like Chevrolet saying that because I got \$1000 off on my car, they didn't have to warrantee it. I have emails I could forward, if you like. I trusted them because of your (BBB) ratings, to be honest. --- Additional Comments: I would like my \$120 back for unused bids that I hadn't used because I had had previous issues with their servers not being able to handle the traffic. After reading the 'fine print' in their contract, I saw that just by complaining, they could/would take my bids away without refunding my money, I wasted them away in the odd chance I might get something. That was before I thought of complaining to you.'

I bought a Wii unit from them and It does not work. I sent an email asking for a refund and they wont refund me. They tell me to contact the manufactur and have them help fix it. I am no longer interested in the Wii because of this bad taste in my mouth now from this. i dont want a repaired unit or even another new one. ill stick to my old game unit. --- Additional Comments: I would like a full refund.'

I have tried to serve legal paper and this is the response i got. Attempt #1, date: 03/30/12, time: 1:00pm, location: business results: given address is a virtual office where there is 1 receptionist for the entire building. Recreational shopping is the only reference to dealdash.Com. The contact for recreational shopping is william@dealdash.Com. Receptionist called the phone number listed but it was disconnected. She said she did not know the office or suite number. She would not allow me access to the building. Attempt made by: (b)(6). Attempt at: (b)(6). Attempt #2, date: 04/02/12, time: 1:30pm, location: business results: bad address. Per office building manager, (b)(6) defendant gave notice that he will be moving out on april 20, 2012. He only has a cubicle in the building. Defendant also sent an email stating that he's moving back to finland. Manager does not believe he will be coming back because he does not have anything left in the cubicle and has paid the last rent. He has another office located at (b)(6). Attempt made by: (b)(6). Attempt at: 4(b)(6). \*\*\*4/5/2012 va -DUPLICATE Everything is fake about this business. --- Additional Comments: Tried it with bbb before. I try to ask person name lari for their actual address and no response. They have a fake address and fake phone number that isw already disconnected.'

Dealdash.com has closed my account based on suspicion. They should advertise their correct address and responsible person name. Everything listed on BBB site and their phone number is fake. Only E-mail works as long as it works in their favour. They must list correct phone number and not disconncted number with live person responding to it. Advertising retail price on their site is wrong. it is always 40 to 100% more and trying to robbed users. For example: Magellan RoadMate Portable GPS Navigator with Lifetime Maps Dealdash price = \$199.00 Amazon Price = \$99.00 Free S & H. --- Additional Comments: They should correct address and responsible person name. Everything listed on BBB site and their site is fake. Only E-mail works as long as it works in their favour. They must list correct phone number and not disconncted number with live person responding to it.'

In fall, 2011, DealDash began to offer substantially-discounted bid pack sales once per month. In 2012, these bid sales increased to a higher frequency, now being offered once per week. As a result, substantial numbers of user accounts are believed to have substantial numbers of bids on account. The result is that products on auction have dramatically increased in final close prices. In an attempt to retain new user accounts, DealDash has engaged in unfair business practices to the detriment of old user accounts. These practices include instituting a new undefined policy in 2012, wherein select user accounts are prevented from participating in auctions that are otherwise available to all user accounts ('lock-out policy'). DealDash has not articulated the criteria for their new lock-out policy, either in their House Rules nor in their Terms & Conditions. By soliciting user accounts with bid pack sales, coupled with blocking their ability to fully use their bids in all auctions that are available to other user accounts, DealDash is engaged in nothing more than converting property of user accounts who are locked-out of auctions to the benefit of DealDash and those user accounts who can freely participate in all auctions on the DealDash site. --- Additional Comments: DealDash needs to define the criteria that governs their lock-out policy with regard to excluding certain accounts from participating in select auctions. They should be required to define these policies and criteria in their House Rules and Terms & Conditions materials of their site.'

I am not the only one this has happened to. My bid zeroed out and should be recognized as a win. --- Additional Comments: The product I should have won when the clock zeroed out, a Samsung Series 5 3G Chromebook (Titan Silver) '

I have not purchased any products or services from this company. I have only registered at the website which is free. Without my consent they have charged my credit card account. When I called the office no one is there to answer. I want this charge removed from my account immediately. This is fraudulent billing and should be dealt with appropriately and immediately. --- Additional Comments: remove \$60.00 charge from my card'

DealDash stated it would have a 'Bid for Free' weekend March 30th thru April 1st at midnight. We could bid on their auction website and, win or lose, we would get our bids back at midnight on April 1st, PST. I do have a screen print showing this promise. So I used all my bids over the weekend and come Sunday, midnight, PST, no bids were returned. Instead, DD sent out an email at midnight stating the Bid for Free weekend would be extended and bids would now not be returned until 4/2/12 at midnight. What this means is that from 4/1/12 midnight until 4/2/12 past midnight, I had no access to my bids. My bids are the equivalent of cash to me as far as I am concerned. I wrote DD multiple times about this problem and they simply responded saying sorry, but we extended the weekend and thanks for my business. I would like to be treated like a human being who was wronged by a company with a guarantee! I would like some answers and not some fluff email response. --- Additional Comments: I would like DealDash to provide either \$361.80 to me in the form of a certified check or provide an additional 603 bids to me as that is what I would have used in the following 24 hours when my funds were being held. 603 bids at 60 cents each = \$361.80. '

After having repeated problems (informing of customer service of each problem after it happened, 3 times to be exact), I requested my money back as their site wasn't working properly. Which in return they sent me the same form letter blaming the internet. I belong to four auction websites and theirs is the only one with this issue. If their techs are not smart enough to make their website work properly, they need to hire new techs and stop ripping people off. Just another shady business giving California a bad name. Needs to be a good way to warn other consumers. Was also disappointed that I could not find the actual complaints about this business on your site, just that there had been complaints. --- Additional Comments: Refund my money.'

I am trying to recover the money I deposited with them in anticipation of bidding on an iPad but was never able to obtain. They state that as their financial year has closed they cannot refund the money. --- Additional Comments: Return my money.'

I am new to the site as of today, August 3, 2011. They continued bidding after I won an item and ignored that fact! --- Additional Comments: They should let me pay for the netbook at \$18.04 and fix their errors on their site!'

When you place a bid, you are bidding at an agreed price. When the bid actually registers, it is on a much higher amount. Even if you continue to bid and overlook this issue, you can never win the auction because they have a computer or paid person bidding against you with unlimited bids. They might let someone win once in a while after they have spent enough money to more than pay for the item. I even asked for my bids back to try again and I would not file any complaints. He told me he would do nothing and will not refund my money. I paid with Paypal and have claims filed with them to get my money back. These penny auctions are not entertainment shopping. They are a scam and should be shut down. It is a form of illegal gambling. The advertising is false also. They say you can get items 95% off retail. They don't tell you that you will spend hundreds of dollars before they will let you win anything. If they are audited, they only offer the few lucky people that they let win something. These penny auctions should all be stopped as they are a total scam and are stealing people's hard earned money. --- Additional Comments: Refund.'

Also the description of the rules are misleading. --- Additional Comments: cancel the purchase and inform paypal.'

I was cancelling a 'BIDBUDDY' on an item when 58 bids mysteriously disappeared from my account. As this is a serious issue I have made every attempt to contact customer service for an immediate correction. However, there is no customer service. I only found a phone number by coming to the BBB. However, no one answers that phone number. There is no possible way to contact customer service at this company when a serious issue such as this occurs. Had I had those 58 bids I would have been able to take further advantage of the special they were running this weekend on a bidding promotion. The items which I obtain through them are sold to raise funds for children and women who are victims of abuse, domestic or otherwise, and when this company makes changes which are unfair the customers suffer in the long run. In the past month they have removed certain items such 15 bid auctions from their site without making any notice to customers. They grossly inflate the value and price of the objects placed up for auction. --- Additional Comments: Return the 58 bids and make amends for an inability to use those bids during a promotion on this date that ends at 2am on Friday morning.'

Not being able to actively bid on a item of interest without having hundreds of bid and them not following their own guarantee guidelines. --- Additional Comments: I would like to be reimbursed for the bids I bought. However they tell me they can only guarantee that I win., That is not what I read online and I do not believe it is possible to win anything other than bid packs. I think the bids are stacked against you.'

I signed up for dealdash on 8/13/2011 and within 15 minutes realized it's a ripoff. I immediately requested a refund which they promise if your not satisfied and I find out today that I'm only getting back \$42.60 of the \$60.00 they deducted out of my account . I feel they are scamming people because there is no way to win a bid as cheap as they are advertising, as you can see i used \$17.40 to bid on a \$100.00 gift certificate that everytime you would bid on it thinking ther was only 5 seconds it would add 30 more seconds and this kept going on for 15 more minutes and thats because I logged off and decided I wanted a refund! I was also told I have to wait 3-5 days for my \$42.60 refund!! Why?! when I go to a store I get my money put back onto my card immediately --- Additional Comments: I want my \$60.00 refund and dealdash to have to tell the truth on their websites'

Site is deceptive because it promotes itself as an auction when in reality everyone pays not just the winner. More so than an auction it is a gambling game with way too many variables that are not clear nor controllable to be promoted as discount shopping. Please do something so others dont have their x-mas ruined by sites such as this. It needs to be made more clear that they are for entertainment and how extremely low the odds of winning are.

I have contacted support, refunds, left voice mails on all phone numbers I can locate online for deal dash, left posts on your facebook page, emailed yourself as well as other members of your team. I believe you have afun way to win products at reasonable prices. The issue here is I won this auction and it will not let me pay. When I click pay now it redirects me to the homepage. I am new to the site and despite all the server crashes I have still managed to spend \$791 on bid packages just to have items ripped from me. Near miss auctions or when the site unfreezes, it always has another bidder even though the timer counted down to 10 seconds or better. I believe the server crashes or scheduled maintenance with NO notice are a way for deal dash to make money and us consumers lose money.

DealDash is an online site in which you buy bids and then bid on items. I won 2 \$100 Amazon gift cards that were supposed to have been received by me by Nov. 4th and Nov. 12th respectively. I have sent 3 inquiries to them with no response and have, subsequently, read about similar issues from others on Facebook. I did receive 1 item I "won" and 3 gift cards I actually paid for but it now appears that Deal Dash has a pattern of not fulfilling all of their bidders wins and not responding to emails. They do have a phone number that was provided by PayPal but it just has a message telling you to email them. I just feel that this site needs to be investigated.

I have wonbought several auctions on this site. I have received a some of the items but there are several that are way past due to be received. (They give you the date to expect delivery) I have contacted them the only way they have available which is on the website (email) numerous times leaving my number and another email address and requested a call back or some correspondence. After you send your email it says someone will get back with you in 48 hours. I have never received a call back or an email from them. I have seen other consumers complaining of the very complaint that I have on their bios. (not receiving their purchased items and not getting any return correspondence from customer service. PLEASE HELP!. PS9000: DealDash penny auction Other-Other Update

I signed up with DealDash.com on 102412 and purchased a bid package won nada. But, so many Facebook friends began posting praises that I gave it another try. I bought more bid packages and "won". Of the items that I did not win, I was given the chance to buy outright and get my bids back, so I purchased 3 items. Every item that I won or purchased was given a notice of "shipped" with a reference number and expected arrival. Two of the items were to have been delivered by 12212, but no receipt here. So, I signed onto my DealDash account to find messages that those items were out of stock and they had "replacement" offers. Well, those replacements do not equal what I spent! And, when I looked at the upcoming auctions, they have the very same items coming up for auction!!! I have yet to receive even 1 of the ELEVEN items that I won or purchased! Ive sent them emails only to receive a excuses, and Ive placed a phone call (of course only to receive voice mail), and no response. Ive researched this company and found several complaints filed as well as posted on <http://www.ripoffreport.com> [Searchdealdash.aspx](http://Searchdealdash.aspx), as well as other sites

I won two auctions with bids I had purchased through Dealdash so I had already spent money to buy those bids. The two auctions I won were for Amazon gift cards totaling \$40 and I was required to pay the winning bid prices totaling about \$13. The money was sent via Paypal on November 5 and the cards promised my by Nov. 19. Today is Nov. 28 and I have not received them nor has anyone at Dealdash responded to numerous emails requesting information.

Dealdash is a penny auction site, where you purchase bids from \$.12 to \$.60 per bid, and each bid raises the price by one penny. On 118, I won a \$629 espresso machine with 714 bids at \$.17ea. On 119 I received an email that it was shipped, to be received by 1121. It never came. I called and was told they allegedly changed vendors midstream and it was shared the machine was no longer available. I have been offered a gift card but nothing was confirmed in writing, and Im still waiting without any confirmation the company is going to do anything. Thanks for any help you can provide.

This is like a bidding website. I have not received my purchases. I want a refund because they ignored many of my complaints until I filed with the BBB. I have gotten some responses, but simply stating that they have sent my items (items have been marked shipped since beginning of last month) and no items have been received. I have also joined a help group with others that say they try to &quot;bait and switch&quot; by offering items undervalued as a trade. I just wanted an update and tracking of some sort on the products that I spent hundreds of dollars on.. PS9000: Bidding website Other-Other Update

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: I won 4 auctions in October and received confirmation that my items were shipped and if they were not received by 11/22/12 to contact customer support. I have sent several emails and no one has responded with the location of the items. I did receive a response that my order may not have been processed, I let them know they had sent confirmation that they had been. They blocked me on FaceBook as I tried to get information through them that way. I have received emails from others stating they have been waiting months for items. I want the items as I won them at a great price and could not afford otherwise.

Paid for bids on auction site in October. won for items that they said were shipped and would arrive no later than Dec. 12, 2012. Its been over 4 weeks since the said shipped date and still no items. Customer service is unreachable via phone and my 5 emails have not been responded to.

I have proof of DealDash either using automated bots or with multiple accounts or bots to not allow people to win high end auctions. They were using software that kept the auctions going until people ran out of bids. A person would not be able to win and would end up spending hundreds, if not thousands of dollars. I have spent THOUSANDS of dollars on this website and now see that it was impossible for me to win. I have been scammed repeatedly! I am all for losing an auction if it is FAIRLY, but obviously, this is not the case. Thursday morning I spoke on the phone with members from DealDash who admitted to it, but told me they were not liable. Meanwhile I had sent emails to customer service in October giving them this information. For the small auctions I did win, they did not send me the product I won. They actually sent me some software from a bundle pack that cannot be used and actually states right on the label Not to be sold Separately DealDash does not answer their customer service number. I have sent numerous emails requesting a refund and they are going unanswered. I have a list of auctions that DealDash was using automated bots and software to run up the bids and then win with their accounts. [http://www.dealdash.combattle.php?auction\\_id=1157948](http://www.dealdash.combattle.php?auction_id=1157948) [http://www.dealdash.combattle.php?auction\\_id=1033101](http://www.dealdash.combattle.php?auction_id=1033101) [http://www.dealdash.combattle.php?auction\\_id=1036054](http://www.dealdash.combattle.php?auction_id=1036054) [http://www.dealdash.combattle.php?auction\\_id=1188668](http://www.dealdash.combattle.php?auction_id=1188668) [http://www.dealdash.combattle.php?auction\\_id=1294208](http://www.dealdash.combattle.php?auction_id=1294208) [http://www.dealdash.combattle.php?auction\\_id=1217501](http://www.dealdash.combattle.php?auction_id=1217501) [http://www.dealdash.combattle.php?auction\\_id=1296378](http://www.dealdash.combattle.php?auction_id=1296378) [http://www.dealdash.combattle.php?auction\\_id=1196196](http://www.dealdash.combattle.php?auction_id=1196196) [http://www.dealdash.combattle.php?auction\\_id=1214164](http://www.dealdash.combattle.php?auction_id=1214164) [http://www.dealdash.combattle.php?auction\\_id=1221827](http://www.dealdash.combattle.php?auction_id=1221827) [http://www.dealdash.combattle.php?auction\\_id=953370](http://www.dealdash.combattle.php?auction_id=953370) [http://www.dealdash.combattle.php?auction\\_id=952479](http://www.dealdash.combattle.php?auction_id=952479) [http://www.dealdash.combattle.php?auction\\_id=939569](http://www.dealdash.combattle.php?auction_id=939569) [http://www.dealdash.combattle.php?auction\\_id=964661](http://www.dealdash.combattle.php?auction_id=964661) This is just SOME of the auctions in which they were using software bots to not allow honest players to win auctions. Their site says they are 100% audited by a third party. They would not give me the name of the third party. They also claim to have a fair auction guarantee. When they admitted the auctions were not fair they would not refund me my money. How does that stand by a fair auction guarantee? Page

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: Deal Dash is an auction web site when I won the auctions I was then led through the payment process I have not received the items I purchased nor have I received credit for the bids I bought to purchase these items when I contacted customer support I only received 1 reply to over 15 e-mails which told me I would have to wait 2 more weeks for my purchase this is not acceptable to me as well I have no way to track my orders. I just want my money back.

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: This reporting has to do with this company, DealDash.com violating the CAN-SPAM Act of 2003. They send, violate and harass email addresses with unsolicited, unwanted email notices about their online auctions, sales, and stuff pertaining to their auction site which may or may not be valid and reputable. Deal Dash dot com continues to send unsolicited and harassing emails. The Unsubscribe link at the bottom of their email SPAMS has been used many many times and they ignore it. They are not a reputable company. The following pasted email SPAM was sent today to our email address (b)(6): Re: SPAM email from a disreputable company. Fwd: FREE Auction wins & FREE Bids (Ends tonight) ----- Forwarded message from "DealDash" <support@dealdash.com> ----- Date: Wed, 26 Dec 2012 12:10:24 +0000 Subject: FREE Auction wins & FREE Bids (Ends tonight) To: (b)(6) FREE Auction wins & FREE Bids! The FREE Christmas Sale on DealDash is ending very soon. Get your auction wins for FREE (DealDash pays the final price for you) and 4 FREE Bids for every Bid you purchase (that's 5 Bids for the price of 1!) Hurry, this 2012 Christmas sale ends in less than 24 hours! Click here to see if the sale is still open! To unsubscribe please click here DealDash 1501 Broadway (12th floor), New York, NY, 10036

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: I won several items on the site in October. The delivery date given was Nov 22, 2012. When I didnt recive the items I emailed them and did not here back for days. I posted the info on their Facebook page and the blocked me. When I heard back I was told the items were reshipped and I would have them by Dec 10th. A few days later I was told the items were out of stock and they had changed venders. They offered me 2 \$75 gift cards to Amazon. I received an email that day (Dec 4th) from (b)(6) stating the cards would be here in a week ...in time to order items and get them by christmas. I never received them...again I tried emailing and did not recive a appropriate response until Dec 21st. I received a call and was told one of my cards had been mailed on the 18th. Today I recived an email stating one card was mailed the 19th and the other the 20th. I told them I would belive it when I get them as I have been told over and over I would receive items and they had been shipped yet I still do not have them.

i won a bid on there web site, after a few wk's they said there suppliers let them down, then offered me a better item, i emailed them back said sure..well a few more weeks went by, nothing i emailed them several times with no response.. I did get 1 item i won a camera but it was a lesser value than the 1 i won on the site, not much tho. i'm also am out 34.00 for the second set of bids i bought to win the item i never received (an android tablet) they offered me a better 1 of these at some point also, but nothing ever show up and they don't answer emails after the 1st contact.. a scam site if u ask meProduct\_Or\_Service: Mach Speed 7-Inch Android TabletOrder\_Number: (b)(6)Account\_Number: ref no (b)(6) --- Additional Comments: DesiredSettlementID: Replacementi would like the android i won.. if u count the 2 bid packs i bought + what i payed for the 2 items i won, i payed 90+ dollars for a 79\$ camera.. some racket they got going here

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: I have proof of DealDash either using automated bots or with multiple accounts or bots to not allow people to win high end auctions. They were usig software that kept the auctions going until people ran out of bids. A person would not be able to win and would end up spending hundreds, if not thousands of dollars. I have spent THOUSANDS of dollars on this website and now see that it was impossible for me to win. I have been scammed repeatedly! I am all for losing an auction if it is FAIRLY, but obviously, this is not the case. Thursday morning I spoke on the phone with members from DealDash who admitted to it, but told me they were not liable .Meanwhile I had sent emails to customer service in October giving them this information. For the small auctions I did win, they did not send me the product I won. They actually sent me some software from a "bundle" pack that cannot be used and actually states right on the label "Not to be sold separately" DealDash does not answer their customer service number. I have sent numerous emails requesting a refund and they are going unanswered. I have a list of auctions that DealDash was using automated bots and software to run up the bids and then win with their accounts. [http://www.dealdash.com/battle.php?auction\\_id=1157948](http://www.dealdash.com/battle.php?auction_id=1157948) [http://www.dealdash.com/battle.php?auction\\_id=1033101](http://www.dealdash.com/battle.php?auction_id=1033101) [http://www.dealdash.com/battle.php?auction\\_id=1036054](http://www.dealdash.com/battle.php?auction_id=1036054) [http://www.dealdash.com/battle.php?auction\\_id=1188668](http://www.dealdash.com/battle.php?auction_id=1188668) [http://www.dealdash.com/battle.php?auction\\_id=1294208](http://www.dealdash.com/battle.php?auction_id=1294208) [http://www.dealdash.com/battle.php?auction\\_id=1217501](http://www.dealdash.com/battle.php?auction_id=1217501) [http://www.dealdash.com/battle.php?auction\\_id=1296378](http://www.dealdash.com/battle.php?auction_id=1296378) [http://www.dealdash.com/battle.php?auction\\_id=1196196](http://www.dealdash.com/battle.php?auction_id=1196196) [http://www.dealdash.com/battle.php?auction\\_id=1214164](http://www.dealdash.com/battle.php?auction_id=1214164) [http://www.dealdash.com/battle.php?auction\\_id=1221827](http://www.dealdash.com/battle.php?auction_id=1221827) [http://www.dealdash.com/battle.php?auction\\_id=953370](http://www.dealdash.com/battle.php?auction_id=953370) [http://www.dealdash.com/battle.php?auction\\_id=952479](http://www.dealdash.com/battle.php?auction_id=952479) [http://www.dealdash.com/battle.php?auction\\_id=939569](http://www.dealdash.com/battle.php?auction_id=939569) [http://www.dealdash.com/battle.php?auction\\_id=964661](http://www.dealdash.com/battle.php?auction_id=964661) [http://www.dealdash.com/battle.php?auction\\_id=1292057](http://www.dealdash.com/battle.php?auction_id=1292057) [http://www.dealdash.com/battle.php?auction\\_id=944174](http://www.dealdash.com/battle.php?auction_id=944174) [http://www.dealdash.com/battle.php?auction\\_id=1294209](http://www.dealdash.com/battle.php?auction_id=1294209) [http://www.dealdash.com/battle.php?auction\\_id=1208454](http://www.dealdash.com/battle.php?auction_id=1208454) [http://www.dealdash.com/battle.php?auction\\_id=1297729](http://www.dealdash.com/battle.php?auction_id=1297729) This is just SOME of the auctions in which they were using software/bots to not allow honest players to win auctions. Their site says they are 100% audited by a third party. They would not give me the name of the third party. They also claim to have a fair auction guarantee. When they admitted the auctions were not fair they would not refund me my money. How does that stand by a fair auction guarantee?

Regarding DealDash reference code (b)(6)Apple Store Gift Card \$912 for Ipad They do not respond to return this item back to themRegarding DealDash reference code (b)(6).Apple Store Gift Card \$912 for Ipad.Dealdash.com require to contact them thought email first before return any items, and they do not have any return information on website or facebook page. Also, they only allow return item within 7 days after I receive the item.I received this item on 1/14/13 Monday. I started to contact them (many times) on 1/16/13, 1/17/13 and 1/18/13 thought email, their website and facebook page regarding need to return the item. However, I never receive any respond back from them on how, who, and where I need to return the item to. The last day that allow to return the item is due shortly and I still do not know how to return this item. It seems to me this is scam, they are failed or not willing to accept any return like they describe on their website. --- Additional Comments: I only want to return this item and get my money back as they promised on their website. This dealdash.com company continuing fail to do what their had promised. This is not the first issued I had with them. They always have something new issue come up.

NOTE: In addition to the complaint notes immediately below, the Ohio Attorney General's Office provided additional information in fields whose header titles are quoted and follow the complaint notes. --- I ordered by buying outright a small wine refrigerator;i have emailed them at their website no less than 6x, no response. My credit card was approx 11/26/2012. I would like my refrigerator, if not possible, credit my mastercard. --- Topic Description: i purchased the item as a "buy it now history" from an auction site; i have not received it. (b)(6) is the reference number

DealDash, Inc. claims to be an honest and fair auction site, and prides itself on being easy to use. Having believed them, I joined in September 20, 2012 at 14:16:14, bought my first bid pack at 14:43, and was delighted to win within the first 2 hours. I have spent more than \$1,100 and used less than 100 bids to win 10 auctions. I noticed that some of same names kept winning, it was getting harder to win auction, and of the thousands of bids I have purchased and placed on various auction, less than 1 resulted in a win. I understand this is a "penny auction" site, but after reviewing past bid history and comparing money spent to successful auctions, I have noticed a large number of flaws that contradict the stated rules and practices said to be upheld by the company. On March 5, 2013, I placed bids on a number of open auctions. I noticed that on two of them, I was out bid by the same person, who, coincidentally, won by a single bid. Since that time, I have noticed a number of repeat winners from accounts who seem to follow me around the site and seem to bid on the same items in which I bid. Upon contacting their customer support, I was given this response: "If there is only one other person with an active bid buddy, then the person will always win, if you stop bidding." It often happens... "I would advise booking the bid buddy rather than single bids, as an auction cannot end if you have bid buddies booked." I told them I have watched the auctions annotated and timed, etc... If the bid buddy is all that, then why didnt I win an auction with an excess of 200 bids on an item? Not everyone should be implied to be stupid. Time passed, and unhappy with the response I received, I wanted a better answer. In searching, I contacted Dave, their go-to guy. I sent him an email, stating that I was not happy with the retort of their staff, and wanted to see what knowledge he would bestow upon me. He apologized for the customer service department, but basically gave me the "too bad, so sad" treatment. Unbeknownst to DealDash, I have been keeping my records of my activity on the website. The past ten days on DealDash have not been pleasant for me. I had to stick it out, because I just knew that they would mess up eventually simply stated, an auction where I should have won. Administrators have been trying to compensate me with numerous free bids and gift cards, but have not followed through on their rules. On June 01, 2013 at 02:14:11 am, after an auction came to a close, I was the highest bidder, and should have won the auctioned item, an ASUS all-in-1 system per their guidelines "With each new bid the price goes up \$0.01 and the timer starts over from 10 seconds." However, the following bid was not placed until 02:15:07 am, which was 56 seconds after mine. All previous and subsequent bids were within the 10 second timer. The auction item was awarded to another bidder at 02:18:46 am.

I saw ad on tv. went on line filled out info. and submitted. Credit card # and email info. went to next page (sated not secure) pressed no thanks.I went to site to inquire. Submitted info because it stated secure site w/mcafee and Norton and I believed it to be safe. It took me to another Page and a box appeared stating the site is not secure do you want to proceed, I pressed NO. IT sent me to another page about penny auctions. I backed out completely. Had a funny feeling and checked my account and found they had taken 36.00 out of my account. I read nothing about this when I went to site, I want my money back.Thank You(b)(6) --- Additional Comments: I'm a senior citizen and only get my ss. check. I need my money back now.

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: On July 06 2013 I saw an ad on television about Dealdash.com, found it interesting and as an alternative to Ebay. So I got on my computer and went on to the site, read the easy instructions on how to get started and joined by buying #36.00 of bid point. I found this very inviting since if I didn't win you get your point back and start over, but they did not explain that if you run out of point (\$\$) before the auction ends you lose your money. I familiarized myself with how to start bidding and then started bidding in one (1) penny increments as is the nature of this website. My \$36.00 ran out after only a few dollars of bidding. I was then instructed to buy more point in order to keep on bidding. I did not and saw this as a checker flag. The retail cost of the items that I was bidding on was \$20.00 and \$50.00 and I ran out of point at about the time that the items reached \$5.00 or \$6.00 bid on each. I could not have bid more than a few \$ on each since I was not the only one bidding. I also notice that this was a scam because of Bot bidding activity. The bids were coming up in a sequential order and in a timely manner. I could predict the next bidder and at what time the bid would come in. Each penny bid has a ten second countdown timer and if a new bid came up before the countdown hit zero the timer starts over again. I found this to be ok except for the bot bidding and running out of point on an item that is not worth \$36.00. This site is misleading and there is something wrong when you spend \$36.00 and can't win a \$20.00 item even at retail cost. This is a scam, a fraudulent site and I feel sorry for the other people that got taken. --- Specified Other Payment: paypal

I wish to complain about the misleading advertising of DealDash.com. I just saw their TV ad which showed a "Barbara" who bought a \$1700 TV for \$29.95. The fine print said she had to bid 414 times to get this price. Well, it costs 70 cents every time you bid, so obviously the TV cost several hundred dollars after the price of the bids are included. They should not be allowed to say that she got the TV for \$29.95 when clearly she did not. This is as misleading as it gets!  
Other-Other Update

Made purchases.Had other bids in progress . Additional bids refused stating I had exceeded a fixed amount for the week. Lost cost of the bids placed.Placed winning bids on a number of items ranging in price for 6-7 Dollars to 600 dollars. Had a number of items I had placed some preliminary bids on. When I reached this so called limit, I was prevented from proceeding and bidding on items that I had already placed bids; thus losing that amount of bids. Have had problem receiving any response from the DealDash Support group. Was unpleasantly surprised with my findings on the internet about their history. --- Additional Comments: Refund for the cost of the bids submitted and not permitted to proceed with that auction.... MANY. I have a procedure wherein I place bids on all auctions and return to pursue them if consider viable candidate for a win. I do not know how I can preclude this happening since I have no idea of exactly what my winnings will be at any given point in time. (b)(6)

Consumer is complaining against Dealdash.com. Consumer says if you bid on something and don't win you get your money back. Consumer spent \$500.00 and did not win. Consumer was offered \$36.00 only back. Consumer has emailed them 3 times.

I have noticed in recent weeks a saturation advertising campaign for the bidding site Dealdash.com. It is a penny bid site and their commercials list numerous bargains and the price they were bought for, but they neglect to include the amount the one cent bids cost - 60 cents each. In fine print which doesn't contrast well with the subjects attire it does list the number of times they bid. But the emphasis is on the amount of the final bid. One example was a woman who "won" a \$300 mixer on the site for \$29, the fine non-contrasting print says that she bid almost 700 times. At 60 cents per bid she paid about \$450 for this mixer, hardly a bargain. I feel that to be accurate the price shown should include the cost of the bids needed to "win" the item. Other-Other Update

ScamScam --- Additional Comments: Charged \$33.00 3 times without authorization. Called and disputed and one credit issued for 10/15/2013. New charge today for \$33.00 on 11/26/2013. Contacted Bank of America, (b)(6). Recent charge not authorized.

This program is a scam, and they say money back guaranteed, and they are not honoring it. The program shows simple, and easy, but once you start bidding you figure out the scam. On my first run, i quickly ran out of bids, which kind of traps you on buying more bids or you will lose the product, and i did. But once i figured out, the the product ends up costing you way more than what is worth, i ask for my money back, which they only returned 50% of it saying that the second purchase is not consider to be refundable.

Tonight I thought I would try dealdash.com so my husband and I got on the internet and tried to purchase bids for 36.00 and never received them. When checking our account with the credit card deal dash had charged us 36.00 9 times. We only approved it for once and the notification said that it had failed. We never got the bids and now we have been charged 36.00 9 times. --- Additional Comments: I would like for ALL of the money that has been charged to our card to be put back.

Bought /paid for a gift card on dealdash auction site-item shipped the first time on 10/31; then supposedly shipped again on 12/6; then supposedly shipped again on 12/11.I have sent numerous e-mails to company to explain to them that if they ship US postal service, I have no mail delivery at our house in this town-It has to go to a P.O. Box -they have refused to ship to the P.O. Box up to this point. --- Additional Comments: delivery or refund, including the Bids purchased to buy this item.

I was registering with the company and did not purchase anything and they charged my bank credit card \$60.00. I do not want to buy or bid on anything with this company. I have been dealing with this company since 12/20/2013. They stated that they have found where the finance department did find my account where they took \$60.00 out and that they would refund my account in 3-5 business days. Today is 12/31/2013 and nothing has been refunded. I just want my refund. I do have emails stating where they would correct and refund everything but nothing has been done. This is fraudulent activity to me. I have waited the 3-5 business days and I have heard nothing back from them. I am now filing a complaint. I feel like I have been scammed. --- Additional Comments: Just refund my bank credit card and I will be done with this company.

It not as advertised on TV in regards for refund or buying products. --- Additional Comments: I am tired of false TV commercials and advertising on refunds and the claims on products coast. I did not get a refund when I got a second group of bids and NEVER got any products!

I seen their advertisement on TV. It stated on the commercial win great prizes at reduced rates. I went into it and bought a bid pack. I won something for .01 cents. I have never been to an auction or even been on line with one. I emailed them to ask them how do you win the bigger stuff they said to use bid buddy. This is for a bid a penny at a time. From 11/12 to 12/7 the stuff I won was 11 items which I paid 45.89. Than they said I could buy the product you did not win on to get my bids back. They did not try to help me at all. I have lost \$1444.07 and have had to actually buy most items to get bids. The site was slow on my end. I would try to use the bid buddy and it would put one in than I would pull it out because every time I clicked to add bid buddy it was so slow. There were bids in there I wanted to remove. But the cancel bid buddy button was very slow. I advised the company and they said they had no technical errors are their end. I was told to shut down all running background programs but was not told how. I am here \$1444.07 in lost money which is in dispute with my bank which includes a lot of bids and the merchandise I had to buy to get bids back due to their system. I was on it tonight and it was slow. I than did a dispute form with my bank. I want all my money back for the bids I paid for. The T-Fal fryer is a piece of junk. It is very loose sides very poor quality. This company is practicing unacceptable business practices to bait people who never been in an auction. There are a lot of complaints I read also on the internet. The only thing I got from this company is 34.00 returned and 30 bids back. --- Additional Comments: I want all the money I purchased for bids which total 1203.00. The merchandise I will just keep even though the deep fryer is junk and the pillows some of them are not what they are represented to be. I only won 11 auctions which totaled 45.89 in payment. I want my money reversed to my bank card.

Requested cancellation and refund credited to my credit card. Credit card was refunded but a settlement fee for the same amount was taken. I was not aware of such fee. I received no merchandise and cancelled within a two day period once I realized I was being charged even though I made no transaction. I am out of \$36.00 dollars no matter how one may look at it! --- Additional Comments: Refund of \$36.00 dollars.

I bought bids they had on a online special, I payed \$33.00 for my bids. I won a ten dollar gift card for Duncan donuts but was unable to claim my prize because Hawaii was not listed, they gave a second option of trading my prize for 10 bids, I was forced to take it since I could not claim my prize. I then won an official major league baseball in a plastic case onca again I could not claim my prize and they offered to trade my prize for 19 bids and that was my only choice, there is no use because I can never claim a prize. I filed a complaint with my paypal account which is how I payed for the bids & paypal said to try calling them which I did and the number siad it could not be reached from my area. Someone from DealDash called me back and after I explained my problem was told they do not ship to Hawaii and they are sorry and will refund my money, I told him to please send me an email confirming that they would refund me and he said he would, I have not heard from them since and did not get any email. --- Additional Comments: I would like a refund, I feel it is a deceptive practice to allow me to purchase bids knowing that I would never get anything for it.

Deal dash stating on their website thats if I did not win anything with my first bid pack the would give me back all my bids. They did not, and when I contacted them their was no respond. --- Additional Comments: I would like to be refunded my money because I only signed up as a result of their false advertismnt, and had I known they were lying I would not have signed up.

deal dash, beware they charge you 60 times for one bid, that's 60 times 60 cents. That can add up. look out. --- Additional Comments: would like my money back.

I already filed a complaint, a refund was promised but never received!! --- Additional Comments: I would like to recieve a full refund.

I want a refund because I was not notified that you get charged to signing up... REFUND --- Additional Comments: REFUND

I recently went to website Deal Dash.com and bid on a Walmart gift card. I won it. No problem. I then purchased 200 bids on my card for \$32.00 No problem. The next day I checked my balance and there was another \$36.00 taken from my card. I did not authorize this. If it had been made crystal clear that they were going to charge me I would never had agreed and would have logged off. Unfortunately, I don't receive any money on my card until next Friday. Today is Saturday. --- Additional Comments: I only want my \$36.00 back on my card as soon as possible and for deal dash to inform everyone that they will be charged a total of \$68.01 for a \$10.00 Walmart gift card. I will not be returning to that site ever again. Thank You,(b)(6)

Dealdash.com is advertizing on channel 61 [usa] at late nite tv.In harrisonburg va.and probably a wider area.the say free sighn up. I gave them my debit card number but made no bids.As soon as I hung up I checked my card ballance and they were going after my entire ballance.I contacted my bank right away and they were able to stop payment,but they are still scamming people! --- Additional Comments: Stop this scam! alot of people are going to get hurt!Arrest them ,fine them, whatever.

I want a refund because I was not notified that you get charged to signing up... <br />REFUND --- Additional Comments: REFUND

The company has processed two unauthorized charges to my debit card on 04/26/14 for \$300.00 and again on 05/06/14 for \$150.00. I did not authorized these charges and I did not receive any product or services from this business. I became aware of the unauthorized charges to my debit card on 05/23/14 @ 9:48 a.m. when I was reveiwng my account statement. 5/7/14 DEAL DASH INC Location: 855-455-3325, NY Purchase Date: 5/6/14Category: Miscellaneous/Bill Pay (BP) Purchase -\$150.00 4/28/14 DEAL DASH INC Location: 855-455-3325, NY Purchase Date: 4/26/14Category: Miscellaneous/Bill Pay (BP) Purchase -\$300.00 --- Additional Comments: I want the company to credit the charges to my debit card. The total charges is \$450.00

In order to view site I had to register name and credit card and immediately they withdrew 36.00 from my account . The site states it is free to join. I requested via email and customer support on the site for an immediate refund because they took all the money in my account. A rep phoned me and stated that it will take 3-5 days to recieve my money back which is unacceptable as they took my money immediately. I did not wish to purchase just view this site due to advertising stating Free to Join. --- Additional Comments: Immediate refund - they took all my money in my account

i signed up for dealdash.com knowing it is free to join which i believed because thats what it says in an add Free to join and later i checked my credit card and the billed me \$33 dollars which i dont know what for, i did not bought or purchased anything. --- Additional Comments: a refund for the \$33 that they charged in my credit card.

Dealdash has removed bids from my account (over 200 bids) and yet to replace them. They have placed a block on my account and have not yet removed block or replaced bids. I have sent numerous emails and yet to get a response. Ive spent alot of time and money on this site and VERY DISSATISFIED!

Deal dash stating on their website thats if I did not win anything with my first bid pack the would give me back all my bids. They did not, and when I contacted them their was no respond.Deal dash are scammers the practice they run in there business by putting hackers too bid and overprice there product --- Additional Comments: I would like to be refunded my money because I only signed up as a result of their false advertisement, and had I known they were lying I would not have signed up.

I tried to sign up using my debt card and their site stated that it could not match my billing address and cancelled the process . My wife then gave me her card ( same account) and it went through for a \$32 purchase upon checking my account i had been charged 3 times for \$32 ,3 seperate times . After i had tried to use the service i quickly realized the auctions were unwinnable unless u over paid for the item. I sent several emails requesting a refund as stated in their policy but have not received. Any response of any kind . --- Additional Comments: A complete. Refund of \$96 credited back to my account.

Bought Electrical smoker and Freezer from them. The Electrical smoker was received damaged and freezer does not work. <br />Bought Electrical smoker and Freezer from them. The Electrical smoker was received damaged and freezer does not work. I emailed them numerous messages and they dont respond to my emails. --- Additional Comments: I want full refund for both items.

I purchased the NOSTALGIA ELECTRICS RETRO SERIES ICE MAKER at a cost of 179.99 PLUS 15.52 for a total cost of 195.51. The ice make came yesterday and it DOES NOT WORK .I have since sent over ten emails to this company ALL HAVE GONE UNANSWERED. --- Additional Comments: I want a full refund for this item

I've asked for over four days for my refund and even after I was told it would ONLY take 48 hours, here I sit with NO refund!! I am wild!! I've sent at least ten emails....forget their honesty!!!!

I woke up to a alert that \$34 was taken out of my account from this company without my permission. I have contacted them several times and haven't got anything in return. --- Additional Comments: To have my money returned to me.

This website banned my account when I actively had over \$450 in credits. Reason I received was 'under investigation of violating terms'. I was in email back and forth and they've stated I logged in to someone else's computer and was 'colluding'. They advised I was 'suspended'. I wrote back instantly I DO NOT HACK nor know what they are talking about. It has been two months and they do not respond to my claims. They've stolen \$450 worth of bid credits I had in my account. Their compliance team is ignoring emails thinking I am part of a team. They simply said my IP address logged into another user's account at the exact same time. First of all, this is impossible. I live alone and do not have multiple accounts. Dealdash can even verify my name, IP address, billing details, shipping address. They've stated I am someone else which, um, DOES NOT MAKE SENSE. I advised their compliance I click on dealdash auction links from online forums where people post wins, loses, battles, crazy bidders, crazy high end items, etc. I stated I believe I clicked on a link which provided someone else's details, thus maybe mixing up my own login details? It just does not make sense. I've been completely innocent and they will not respond, nor refund me. I do not know what to do. --- Additional Comments: I would like my refund of \$450 in bid credits I had in my account the time they 'randomly just banned me' Also - my account should never have been suspended / investigated in the first place. I am owed my money back, reinstatement of account, and at least an apology for sending emails that are falling on deaf ears and eyes. Oh - and also - they never email during business hours. They write back at 4am everytime I tried initially which leads me to believe their support is outsourced overseas to people who don't know how to respond.

I did not know. On Sunday August 08-10-2014 When I went to Deal Dash web page. They ask for my bank account information. Deal Dash took two payments of 70.00 from my debit card. I did not bid on anything I just sign up. I was thinking that when I bided on something and it became mine that would be when they would take the payment from my account. I am mad as hell over this. I don't understand how they can do this to new customers or anyone who has not place A bid on anything --- Additional Comments: I would like my two payments of 70.00 back. That was bill finances. I was just looking around. They did not have what I wanted So why take my finances.

DEALDASH.COM IS A RIP OFF...THEY CHARM ED 75.00 TO MY DEBIT CA RD FOR BIDS, WHICH I DIDN'T AUTHORIZE, THANKS TO THE I'M STUCK HANG TO PAY OVER DRAFT AND CHARM TO MY BANK ACCOUNT.... --- Additional Comments: I want the 75.00 put back into my checking acct immediately, plus they reimburse me for all overages because of them, which ranges over 100.00.....

Deal dash said on there website that if i didnt win anything with the first bid pack purchase i made they would refund me all my bids. The didnt do that and they didnt respond to me. I did buy it now on one of the auctions which doesnt count as winning and id like to cancel that and just get my 47\$ back as well as the fees you charged. 32\$ for the bid pack and 15\$ for the purchase of the gift card through paypal and all paypal fees associated. They didnt refund the bids to my account either. --- Additional Comments: Refund of bids to account, full refund on paypal and buy it now purchase through paypal.

I registered to join dealdash.com. I entered my credit card number so that when I am ready to make a bid, I would be able to purchase the bids. Without my authorization and no disclosures, dealdash.com, took it upon themselves to charge me 75.00, which I never ever authorized. I am requesting a full refund. --- Additional Comments: FULL REFUND

I purchased a hunting knife and only received an empty box. --- Additional Comments: After stressful experience I want my \$47 refunded. I can wait no longer

On October 1, 2014, I noticed a strange error message when I was trying to purchase bids from DealDash, an online auction site. The message was something like, 'Transaction interrupted.' As I did not receive the bids, it appeared my transaction didn't go through. On that same day, I noticed multiple transactions were showing up on my debit card account, but I thought this might have been a technical glitch in their system. However, this morning, I found out that three bogus chages had posted to my account, with one more pending to post (and the one pending just happened to equal the amount of money I had left in the account). It's obvious that Deal Dash's system had been hacked. However, my complaint is that I tried multiple times to contact them through their website (they have no customer service phone number posted that I could find) and nobody would respond to me, not even the customer service manager, whom I emailed directly. Their lack of response not only failed to resolve my situation, but put others at risk by not disclosing that their database had been hacked and their customers' CC numbers were now at risk. --- Additional Comments: I have been hit with \$173.53 in unauthorized charges. In good faith, I would like DealDash to reimburse that amount to me.

Dealdash.com advertises free shipping on every 'win' of auction items. After having bid on several purchases, when it came time to filling out delivery information they not only fail to provide free shipping, they don't even deliver to Hawaii!!!! I've contacted them numerous times through their site to request a full refund of my membership amount, but have received ZERO reply or reimbursement. --- Additional Comments: \$40

They had said they refunded my \$75 back to my account on November 30, 2014 and it would take 3-5 business days for my funds to be back in my account. Today is October 8, 2014 and I have yet to see the funds. And, Dealdash.com would not return my email. Furthermore, they do not even provide a customer service phone number to reach them. --- Additional Comments: I would just like my refund.

After seeing a commercial on tv about this 'deal dash' auctions, I logged onto their website to see what it was, all about. You apparently have to enter your credit card info to create a profile to view all auctions. I didn't realize they were going to charge my credit card to just VIEW auctions. I responded to their 'contact support' within 20 minutes of setting up the account to have my account cancelled and credit card info cancelled and refunded. That was an hour ago, and still no reply. It doesn't make any sense to charge a card without permission for \$64.00 just to view auctions. I feel I am a victim of an Internet scam and should be refunded and have my account deactivated. --- Additional Comments: I feel I should be refunded the \$64.00 immediately.

I was checking out website in case I wanted to shop. I put in credit card information and when I seen that they wanted me to buy bids I left the website. Next thing I know I have a charge for \$64.00 on my American Express card. I immediately sent an email to Dealdash telling them I did not purchase this and could they please remove from my account the money withdrawn. I received no response so I sent three more emails, then I phoned them. I was put on hold and then a recorded voice told me they were all busy to go to their website instead. I call American Express and they returned my money but then Deal dash still took money from my card because now I have a negative balance. Today after talking with American Express and also going back to file a complaint with deal dash(again no response) I and American Express said to contact The Better Business Bureau. --- Additional Comments: To have the \$64.00 placed back on my American Express card, I also want no more dealings with their company

Hello--I was trying to register on Dealdash website so a paypal sign popped up--i gave correct info to my Chase card which is (b)(6)--without charging or even looking at auction side--i got a CARD DECLINED----i contacted customer service---s. harkonen@dealdash.com and asked them why my card was declined if i never authorized a transaction---they lied and lied for at least 6 emails and finally suggested i get a new credit card----i contacted My Bank Chase --reported fraud--they said somebody tried to charge 64.00 on that day and it was declined cause i had less than that available---I ordered a new card thru chase---Chase is sending me a copy of that attempted 64.00 charge which suspiciously has no name on it(By email)---if you need this proof i will forward it if you give me address to email it to---or contact chase fraud dept for any proof---Please help--this is a very deceptive company with no phone number and criminal practices---thanks --- Resolution: Resolution-UNADJUSTED (attempted to mediate a resolution, but were unsuccessful) --- Status: Closed --- Estimated Savings: 0.00 --- Actual Savings: 0.00 --- WAG Resolution Date: 11/13/2014 10:21:07 AM

I joined the online auction,Dealdash.com on/around 12/17/14. As I have a J.D.,I did read their Terms and Conditions before buying bids. I have been on other online auction(Quidbids) and had no problems until on/around 12/23/14. On this date Dealdash.com w/o prior notice made all auctions allegedly "free." (actually bidding prices were still shown but crossed out - and 'winners' were dunned 0.01. )...By doing this Dealdash eliminated the bidding aspect of winning an online auction by being the highest bidder...Winning became solely at the discretion of Dealdash period...I did over 48 hrs. see a few wins but again winning under this "Free" promo is solely a f(x) of Dealdash's computer. This is no longer an auction but a scam to to bilk consumers. I re-read their terms which mandates them to post material changes prior to implementation which was not done....I emailed support on 12/24/14 on point and querying how winners are selected under their "Free Promo."...Jessica responded to my email(12/25/14) apologized for my frustration and informed me that my first purchase of bids (33.00) had been refund but made no attempt to explain how their "Free promo" decided how winners were selected, only confirming the above. Dealdash in my opinion is no longer an auction but committing a larceny type of offense in which bidders, likely confused, do not understand this scam. It is difficult to figure out my losses but all items proffered are "free" and same items remain unclaimed after days of bidding. As highest price is no longer the criteria to select who wins and Dealdash's email back to me refused to shed any further info on how winners are selected...I am substantially certain that 1)dealdash is longer an auction(perhaps lottery) 2) and is substantially scamming consumers for tons of bids betting of which is not longer the basis of winning an item bid upon. I had around (guessing 250) bids when Dealdash decided to change policy using "Free Promo." After change I again re-read all terms on their site and could not find anything relating to "Free Promos." As of 12/26th Dealdash is still running this hoax. Someone needs to stop this nonsense as consumers are being scammed big time.....FYI, after emailing them i went thru 199 bids in one hour or so and of course won nothing. Am certain Dealdash (Free Promo) is a computer algorithm maximizing the no. of bids and randomly awarding 'winners' (very few) only to place new items up for "bidding." ....Legally, if I had found a scintilla of verbiage about their 'Free Promos' I would have bought one bid...but again their website does not address, mention, reference etc this ludicrous louting of consumers.

Note: C is for consumer and R is for merchant. --- I purchased bids on Deal Dash.com and played over 4hrs, only to be over bid and yet I was online and I could not overbid..This seems to me to be rigged!! I want my bids to be returned and the site to be held acceptable.. This is not the first time that while bidding I have been stripped of my bids and moneyes!! Please investigate this site!! Thank you! (b)(6) END 1/15/2014 on SL, forwarding to LCP for mediation. Forwarding copy of the complaint to DM in CPD.AA 2/10/14 HEADER 1/23/14 SL 4/8/14 CLOSER 3/25/14 DM --- Complaint Status: Closed

In Florida this company runs ads where two sweet old ladies indicate they bought a \$200 mixer for \$10 and a 55 inch TV for \$22. These ads do not reflect total cost as bids cost .16 cents each. I participated in one auction, spent \$75 for nothing, and the item eventually went for \$22, but with 28 bidders, the company made \$1680.00 for a\$128.00 Waring toaster oven. I'm afraid the elderly in Florida are being bilked by this misleading ad and company.

I signed up for dealdash.com. It is a online bidding site. I signed up for the \$32.00 package, but was over billed on for \$64.00. My username is Bidnowme. Dealdash.com billed me on Nov 10. They over billed me. I notified them via email of error immediately. I got a response via email quickly stating that they had a 100% guarentee if not satisfied, only to never hear of anyone again. I made 4 more attempts via email to request a resolution and to request a full refund due to the fact that I could not recieve any products bidding for, due to an error on their website. I was overbilled firstly..and I do not have any products to show for. I would like them to refund me. It's been 4 days now, and I have been more than patient with them to resolve this problem. Thank you, (b)(6) --- Additional Comments: The full refund that they charged my credit card which was \$64.00.

Rip off!!!!Besides the fact you have to pay to bid and then you have to buy what you win which seems unfair THIS PLACE RESTARTS THE CLOCK OVER AND OVER TO LET SOMEONE ELSE WIN AND STEAL YOUR BIDS AT THE LAST MINUTE! I DONT THINK THIS SCAM SHOULD HAVE AN A RATING. I DONT TRUST THE BBB AT ALL BECAUSE MY EXPERIENCES WITH COMPANIES BASED ON YOUR RATINGS IS NOT ALWAYS VERY GOOD AND NOT AN INDICATOR OF HOW ETHICAL THEY WILL END UP TREATING ME. AT ALL! --- Additional Comments: I just want my money back. I have not gotten anything sent to me so theyre not really out anything. I dont appreciate this scam at all!

Required to provide credit card info. just to look at items for sale on website.Charged \$75 without approval or purchase. Incident occurred on 11/6/14. I was interested in looking at the website to see what they had to offer. In order to do that it required me to provide my personal information including credit card information. I didn't find anything on their website and I realized that their fees were more than what they advertised. I removed my credit card information. When I checked my e-mail I had been charged \$75. I called my credit card company to cancel the charges. I was told to contact Deal Dash, which I did do. They stated that they would give me a refund within 15 days..as of 11/7/14. Their practices are fraudulent and they advertisements are false. --- Additional Comments: Full refund and removal of all personal information from their website.

I am not filing a claim, just a complaint. I am submitting this complaint as a 'heads up' information that DealDash.com (or DealDash, Inc.) may not be utilizing scrupulous or ethical business procedures. This company is an online auction establishment but they may be using dummy bidders or a bidding software that does not allow a bidder to win prizes, especially items that are popular or 'big ticket' at retailers. You can spend a great deal of money bidding on an item however you will not win it. I am only hoping that the Better Business Bureau and other authorities look into this matter and make the necessary decisions about this establishment. Please do not disclose my identity to DealDash or any of its associations. Product\_Or\_Service: Online Auction --- Additional Comments: DesiredSettlementID: Other (requires explanation)I am hoping that the BBB and other authorities make an investigation on this matter.

I never received any of the gift cards . I have notified Deal Dash no reply. The one item that came was a grill broken No refund!The purchases have not been received it has been over a month now for some gift cards. There is a glitch in the system I got charged even though I have not received the items. I believe this to be fraud charges started from Sept through Oct 2. Over 2000.00 dollars and nothing to show for it.They are not doing business as a fair and honest site they are crooks. --- Additional Comments: The entire amounts of the gift cards which total 2000.00. plus the bids I never bought yet was charged for!

Created account, they asked for credit card, did not see anywhere that they were going to charge me 140.00 (2 chgs @ 70.00). Asked for refund.I saw the commercial on TV and it looked interesting. I was going to see if I could get a good deal on a laptop. Did not ever see anywhere that this was a penny auction that you had to pay 140.00. I setup account, it asked me for credit card info. which I entered, thinking it was a verification or something along those lines. Next thing I look at my card account and I have already been charged two charges of 70.00. Wow, they really need to state, where it is easily seen that it cost \$140.00 to set up an account. I have requested a refund and I have yet to hear back. A bit underhanded if you ask me. --- Additional Comments: \$140.00 refund for the two charges against my credit card and inactivate created account.

Sign-up requires credit card info. Purchased \$150 worth of 'bids' really only worth \$10. Misrep. service & sales prices. Bids lost if auction not won.I was falsely led to believe that I purchased \$150 worth of bids, really only worth about \$10. One bid is \$0.17 (supposedly discounted from \$0.65). Either way, the cost conversion rate is highly unusual and clearly designed to mislead. On top of that, it is not intuitive that one would lose all bids if auction lost. I basically spent \$150 for 1 day worth of bidding and got nothing out of it. PayPal transaction date #1: 11/23/2014 20:06:23 PSTPayPal transaction detail #1: (b)(6) PayPal transaction date #2: 11/23/2014 20:30:36 PSTPayPal transaction detail #2: (b)(6) --- Additional Comments: Please refund all \$150.

I would like for my items paid for full refund and bids brought this month also full refund.Because they cheating people new people get stuff cheap.I have been watch this website last couple days new people joins deal dash they get stuff cheap get them locked in then running it up so spend more money or pay crazy prices buy the item so you get your bids back. All I'm asked for is items paid for this month and bids brought this month be refund. If get any of yalls items send my house be willing send them back. Also wanted my account closed I have sent deal dash email they wanted even write you back. --- Additional Comments: I just wanted my money back spend with this company and my account closed. Asking for \$300 dollars think spent little bit more then that this month but \$300 would be fair. If get any of there items be willing send them back.

Purchased a \$64 bid pack for their penny auction. Didn't use. requested refund within the 30 days per their policy. Never received the refund. On 1/3/2015, my 13 yr old son (b)(6) authorized a \$64 charge on his debit card for a 'bid pack' with the online Deal Dash (VIsa debit Card No. (b)(6) with Visions Federal Credit Union. Account No. 0116241400.) I'm his Dad, (b) (6) and am joint on that account. I've emailed the company on 1/5/15 and 1/6/16 to request a refund, also explaining that (b) (6) is underage and not eligible to bid. I have not received any response. The company advertises a 30 day refund policy on the first bid pack. This was (b)(6)'s first purchase. He has not received the 'bid package' or a refund. --- Additional Comments: Credit the \$64 back to my son's debit card on our joint account. Also, close his account with deal dash as he is underage.

I was charged 75.00 off credit card for a bid pack of 500 bids & it says 0 bids left on my dealdash acct and I havent used it. Where did the 75.00 go? On 1-15-2015 I was curious of the dealdash site so I signed up and didnt realized I purchased a bid pack of 500 bids for 75.00 and it keeps saying I have 0 bids left and I never bid on anything and I dont know how to use the bid acution and where did the 75.00 go and why was I charged 75.00. I keep emailing the support team and the refunds@dealdash.com and Im getting no replys and no help, there is no number to call to speak to anyone. Im frustrated and not happy with the site, service and I want a refund put back on the card or it mailed to me. I dont want to participate in the auctions on that site. I feel like they ripped me off for 75.00. can you please help me to get my money back. What kind of site or company dosent have a number to call for help. I feel I was scammed out my 75.00. My husband is retired military and disabled and I just had a total knee replacement and money is tight and it hurts to get ripped off. Please help us. Thank you so much --- Additional Comments: I am seeking for the 75.00 to be put back on the card/refund or mail the refund to me (b) (6). I do not want the 500 bids put back on the dealdash acct. I do not want to have any dealings with that site again. I dont understand how the site works and I just want my 75.00 back. Thank You

DealDash failed to clearly communicate their rules to the customers and took all my unused bids without any refund. DealDash is the worst kind of auction sites which encourage customers to refer the sites to family, relatives and friends and their site doesn't advertise in a clear place that friends can not participate in the same auctions (NO OBVIOUS PLACE ON THEIR SITE OR AUCTION PAGE SAYS THAT!). Although, if you and your friends lose auctions and waste money on their site, they thank you as good customers and email you to come back to spend more. However, when you start to win auctions on their sites, they will accuse you of NOT following their rules. In summary, if you lose, you are welcome at DealDash, if you start to win, you will be kicked out from DealDash and they will take ALL your used bids without any refund and close your account (so that you won't have a chance to take a screenshot of the bids left in your account). Fellow customers, this is an absolutely scam site and please don't waste your money on DealDash. --- Additional Comments: Fully refund my \$600 unused bids.

i was lead to believe i was joining for free and when account was completed charged me 75.00 not free advertise join for free when you open the account they bill you 75.00 that is false advertisement to me --- Additional Comments: the 75.00 and any over draft charges that may occur from this charge to my account

Site says no questions asked refund. Have yet to receive response or refund. On 12/31/14 I signed up for a account with DealDash under the impression that it was FREE as the site stated. After signing in and entering my credit card info my account was charged \$70.00. At no time was I advised that in order to bid I would be charged a base fee of \$70.00. The site stated that it would provide a one time refund no questions asked. I submitted a request and had no further contact from them. This site is very misleading and should be required to advise the site is not free to sign up and bid you must purchase a base rate. --- Additional Comments: \$70.00

I requested refund and cancellation of my account as stated in their policy. Have not heard from them or received refund. I met all requirements. Rules state to cancel account and receive refund send an email within 90 days to said email address. I sent one within 24 hrs. Again within 72 hrs. Another one to the contact support people for the company. I asked for a reply. I have yet to receive a reply or refund. --- Additional Comments: I wish to receive my \$81.00 fee back on my credit card, I wish my account to be cancelled and I would like a written reply stating that it has been done.

I want to cancel an Account so will be no charger ,No one is answer me, they offer costumer support ,chat , no even a Phone to spoke with some one. I want to cancel an Account so will be no charger ,No one is answer me, they offer costumer support ,chat , no even a Phone to spoke with some one. --- Additional Comments: I want to cancel an Account so will be no charger ,No one is answer me, they offer costumer support ,chat , no even a Phone to spoke with some one.

Consumer is calling about an online auction and he said bids are for sale to auction. Consumer bought 67 dollars of bids. Consumer bought 380 bids and consumer feels a lot of people will be scammed. Consumer feels the website will drive the price way to high.

I noticed some irregularities in bidding; I suspect this company may be cheating its customers. I suspect shill bidding is occurring and that listed bidders many be working with the company to either win the items or drive up the price. Twice I tried to win an item and each time the site didn't accurately update with my bid despite me trying to bid numerous times before the counter timed out. There didn't appear to be high traffic on the site either time at 1a.m. and 11p.m. I observed the same customers bidding on multiple items. Each bid is 60 cents, all 4 bidders bidding in the same actions at the same time isn't normal. On 11/7 at 2:05 a.m. and with 1 active auction - A Wii with a sports game 2 bidders ((b)(6) and (b)(6)) for over 15 minutes placed bids back and forth, of the 1236 bids placed, why would these two guys place nearly 615 bids to win a Wii worth only \$299.00? On the same night I watched two separate auctions where only two bidders went back and forth and back and forth (as if they had unlimited bids) and the clock would almost always reset at the 5 second mark that type of consistent timing doing bidding is more than suspicious. I'm not against businesses making money but it should be done ethically and honestly, I suspect something short of that is being done here which is why I am requesting all of my money to be returned. --- Additional Comments: I want a full Refund of \$22.20 (\$24.00 bid pack minus 1.80 refund promised 11/9/10)

Timing in returning money back. --- Additional Comments: I just want my money back.

During an auction,after I had already invested a large number of bids,the site malfunctioned.I could not possibly win because I could not control what I did with my bids. --- Additional Comments: I feel that since the website was not functioning properly I should get my bids back, since there was no chance that I could win.

Fix your timers too, they are messed up !! and quit using bots and shill bidding --- Additional Comments: Be Fair

I was hacked and they accepted payment and are now refusing to refund any of the money accepted. It is an auction site, which most people online have reviewed as a scam, I explained the circumstances and they are saying they are protected under a law that I cannot find anywhere. I received no merchandise from them, no product, nothing, and I wasn't even aware I had an account with them until I saw the charges on my statement. Upon contacting them they said there was no way to get my money back, but I can earn their 'credits' (fake currency that in most reviews I have found about this site are worthless) by paying exorbitant prices for items I never bid on as I was not the one using the account . It was created without my permission, and used without my permission, and I have received no merchandise or anything of value from them. They could simply issue a refund, since they are not losing money by issuing it as I and the hacker never received merchandise from them. All I can get is laws and excuses. It is obviously a scam and I want my money back. --- Additional Comments: I do not want store credit, I want a refund in the original payment form.

I believe this site is using bots to control who wins. They claim you can win easily yet you do not. You end up buying it now to get your bids back to do it over again. I removed my auto bid on a xbox game with three bidders, me being one. The second I removed it, it was won! This happened to me numerous times and that is why I think there are bots being used. You constantly see bidders bidding over what the retail price is! If you investigate this site you will see what I am talking about. I am not just being a bitter person because I did not win an item. The money is not going to hurt me but, I felt it was important to let you know that you are backing a site that is a complete scam. The site claims 'easy to win' It is not and I am basing my claim on this, Now the fact is, it is not easy to win so that should be removed from the site as it is claiming something that is just not true. --- Additional Comments: I want the \$200.00 I spent based on the 'easy to win' statement. These companies need to be held accountable.

Company no longer an AB as of 4/6/12 but displaying trademarked BBB torch logo on company website: www.dealdash.com --- Additional Comments: Unspecified

Company advertised on their website that they were the #1 Penny Auction website and that they had an A+ rating. --- Additional Comments: Unspecified

It says my item has expired but when i click to purchase it it says its in the process of shipping. --- Additional Comments: I would like them to let me claim my item

You say that a 20 square mile area is considered a single household just to keep from sending me my items won and purchased and sending alot of crazy I.P. addresses that have nothing to do with me or my house. All i want is what I have won and paid cash for. --- Additional Comments: Tried to deal with them and they refuse to give me my items.

Entered an auction on 2-4-11 for an Xbox360. This auction left the realm of normal very early on.. People bid well beyond the value of the object. The auction went well past the time that an auction should take at an fun, social auction site (over 24 hr!). I would have opted out of a normal auction and used the buy-now option he words, 'PS. If you don't win the auction, don't worry. You'll get all the Credits you spent back to your account, if you purchase an identical product for its retail price using the Buy it Now feature.' Imagine my surprise then, when I reached a point at which I felt it was no longer feasible to bid, and I realized I could not indeed 'purchase an identical product for its retail price using the Buy it Now feature!' I then felt compelled to continue bidding and to win if I were to have any hope to recover credits/money already spent. I'm sure that is the same thought that went through the minds of everyone bidding. In that way, dealdash engendered an unhealthy environment that lead to a rogue auction. It can be argued that they were contractually in breach. only remedies have been to offer the Buy it now feature much too late. I can't afford it now - I've spent too much on bids. I just want out. I don't trust them. It would not surprise me to find that there was a shill bidder operating in their system. --- Additional Comments: I would like a refund of the cash spent on bids purchased in this auction.(\$555) BUT, they must fix the problems leading to the rogue auction. Add controls, so people will not spend well over the value of the item. (I did not.) At this late date, they're offering the Buy it Now option to me. It is way too late! And too costly in the manner in which it is administered. It must to a part of every auction. Period. Please investigate the use of shill or bot bidding.

You give it to whomever you want to win, probably your cousin. --- Additional Comments: Since you are a fraud, I want my money back.

When you place a bid, you are bidding at an agreed price. When the bid actually registers, it is on a much higher amount. Even if you continue to bid and overlook this issue, you can never win the auction because they have a computer or paid person bidding against you with unlimited bids. They might let someone win once in a while after they have spent enough money to more than pay for the item. I even asked for my bids back to try again and I would not file any complaints. He told me he would do nothing and will not refund my money. I paid with Paypal and have claims filed with them to get my money back. These penny auctions are not entertainment shopping. They are a scam and should be shut down. It is a form of illegal gambling. The advertising is false also. They say you can get items 95% off retail. They don't tell you that you will spend hundreds of dollars before they will let you win anything. If they are audited, they only offer the few lucky people that they let win something. These penny auctions should all be stopped as they are a total scam and are stealing people's hard earned money. --- Additional Comments: Refund.

When I bid on products, if the winner has not been determined yet, dealdash will accept my bid clear down to 0, and the seconds start over, either at 30, 20, or 10. But when the winner has ALREADY been determined (by ????????) I can not get dealdash to accept a bid from me from 5 seconds down. I can click and click, but when the count gets to 000 the winners name pops up, even though I was TRYING to bid. This seems like a scam to get money, to me. When my bids are up, I will NOT use deal dash again. I work in a hospital nights, and several people will be standing around watching the bidding, and have witnessed deal dash not accepting bids from 5 seconds down. All of employees that have watched me bid will NOT bid on deal dash because of this problem. Its as if they already know who the winners will be!!!! --- Additional Comments: Accept ALL bids clear down to 0!!!! Its as if the winner is already determined.. I can click and click from 5 down to 0, and Deal dash will not accept my bid when the winner comes up.. If the winner is not determined yet, I can bid down to 0. Its very frustrating and expensive.

Dealdash.com has closed my account based on suspicion. They should advertise their correct address and responsible person name. Everything listed on BBB site and their phone number is fake. Only E-mail works as long as it works in their favour. They must list correct phone number and not disconnected number with live person responding to it. Advertising retail price on their site is wrong. it is always 40 to 100% more and trying to robbed users. For example: Magellan RoadMate Portable GPS Navigator with Lifetime Maps Dealdash price = \$199.00 Amazon Price = \$99.00 Free S & H. --- Additional Comments: They should correct address and responsible person name. Everything listed on BBB site and their site is fake. Only E-mail works as long as it works in their favour. They must list correct phone number and not disconnected number with live person responding to it.

After seeing a camera that i recently purchased and paid \$20.00 for shipping (which is absolutely ridiculous) being offered with free shipping I decided to investigate. I emailed support and their best answer was they were 'testing' to see how customers reacted to varying shipping prices. How do you think they will react with ridiculous and significant varying shipping prices? The following day I received another email accusing me of collusion on the website, and that they were unable to send my item that I purchased and won rightfully. I contested this and asked for at least my bids to be refunded and have my shipping be refunded. They then said they could not refund my shipping for some bogus reason, so I essentially paid shipping for an item I never will receive and the leftover bids at .60 apiece were just more money thrown down the drain to this scam of a website. --- Additional Comments: I want to receive the item I rightfully won, and be refunded for the outrageous shipping price, and for the unused bids following a collusion accusation by deal dash.

The code I have listed above has listed the definition of gambling as: A. means the staking or risking by any person of something of value upon the outcome of a contest of others, a sporting event, or a game subject to chance, upon an agreement or understanding that the person or another person will receive something of value in the event of a certain outcome : with DealDash you are risking bids that you have paid for and hence have value upon the outcome of an event subject to chance, B. includes the purchase of a chance or opportunity to win a lottery or other prize (which opportunity to win is predominantly subject to chance); again with DealDash you are purchasing the opportunity to win an item at a huge discount which would be the prize. C. It also has certain exclusions in the law; 1. points or credits that the sponsors give the participants free of charge to enter the contest; Dealdash.com fails to meet this requirement as all thier bid credits are in fact purchased making them have value. 2. The value of the prizes is not determined by the number of participants or the amount of any fees paid by those participants; again DealDash.com fails as the price is determined by how many people place bets on the item and how many bets they use in an effort to win that item. Now that I have been able to establish that DealDash is in fact a gambling site it must then meet the requirements of not accepting credit as a form of payment for purchasing credits for betting. --- Additional Comments: I want a full refund of all money spent on credit payments returned. As specified in the US Code M-CM-^CM-BM-^BM-CM-^BM-BM-' 5362 -M-CM-^CM-BM-^BM-CM-^BM-BM-' 5364 Definitions and regulations dealdash.com clearly meets the requirements of a gambling website and therefore should be held to the same restrictions of not being able to have thier 'credits' for 'bids' placed on credit accounts.

On May 9, 2011, I ordered credits from Recreational Shopping Inc, otherwise known as Dealdash.com. This website allows a person to buy the credits in order to bid on items. The cost was \$60 for 200 credits and \$24 for 40 credits, for a total of \$84. I still have 200 credits on my account on the website. I bid on an item and lost, which was fine. However, I attempted to log in again the next day and was unable to enter the site. I sent an email to the company as instructed on the website. The Dealdash website states that there will be a response within 48 hours. To this day, I have not received a response and I sent an email at least 3 times. That same day, May 10, 2011, I searched for a business number on the website, no luck. I called the Dalpay.is number, 18778657746. This routed me to a number with a foreign ring (I know this because I have family and friends in Europe) with a voicemail message of a female with an English accent. This made me began thinking that this might not be a legitimate site. I researched the company online and found that it was a fraudulent site. I waited until today to file this complaint in case there was a response. I called the 877 number on May 16, 2011 during work hours in Europe. This time the phone rang European style, then American. There was no voicemail and no one picked up. The website has the BBB logo on it and appears to be legitimate. But, it is not. --- Additional Comments: Refund my entire \$84. This is a fraudulent site. I have already sent the letter written below to my bank's credit department.

I am not the only one this has happened to. My bid zeroed out and should be recognized as a win. --- Additional Comments: The product I should have won when the clock zeroed out, a Samsung Series 5 3G Chromebook (Titan Silver)

Unable to log onto. States email is not valid. When you try to retrieve password with your email is says email is not valid. If you cant help, maybe NYS Attorney General can. --- Additional Comments: Would like company to resolve and reimburse or reinstate account

I have not purchased any products or services from this company. i have only registered at the website which is free. Without my consent they have charged my credit card account. When i called the office no one is there to answer. I want this charge removed from my account immediately. This is fraudulent billing and should be dealt with appropriately and immediately. --- Additional Comments: remove \$60.00 charge from my card

Dealdash.Com is a scam site. They put product for aution with retail price which is above actual retail price then allow people to bid on it. In my case i bought some bids and many times i asked for refund but they told me they do not give any refund once i bought the items. I want to use those bids but they closed my account without any prior warnigns. All i want is allow me to use my bids for 2 weeks and i will use all my bids. My account need to be reopen. That is all. --- Additional Comments: Give me a chance to use my unused bids (600+) or give me a refund my unused bids

DealDash has been very inconsistent with its shipping prices on items, charging different people different shipping prices that can be very outrageous. Also, I have been accused of collusion and my account was immediately deactivated without any warning or sheer evidence. I would like to be refunded my \$60 for signing up so I can go my separate way. Thank you. --- Additional Comments: I would like DealDash to refund my account for \$60 so we can part ways.

I made two purchase of bids. One on 9/29/2011 for \$21.60 and one on 9/30/2011 for 43.20. I realized that they have robot bidders that are bidding against me. These other automated bidders on the site 24 hours a day, which makes it impossible for me to win unless the item reaches a certain amount of profit from the real bidders. Only then will the fraudulent automated bidders allow a real bidder to win. I am confident this is fraud and will take legal action 'and' contact the California Attorney General to file a formal complaint if I am not refunded immediately. This is not negotiable. --- Additional Comments: Refund the entire amount I spent on bids. One purchase of \$43.20 and one purchase of \$21.60. A total of \$64.80.

I bought a bid pack and they banned me. --- Additional Comments: My account or money back.

I am new to the site as of today, August 3, 2011. They continued bidding after I won an item and ignored that fact! --- Additional Comments: They should let me pay for the netbook at \$18.04 and fix their errors on their site!

I ordered a 5 piece bakeware set for mother to give to her for Christmas. It was supposed to be delivered between Nov 16, 2012-Dec 9, 2012 and I have not received my order. I am very disappointed with this company, they do not even list a phone number on their web site for customer service, its all done via email. I got the number from your web site and wrote it down. I would like a refund of my \$69.00. Auction ID: (b)(6) Order Number: (b)(6). Any and all help you provide will be greatly appreciated. --- Additional Comments: My desired outcome would be a refund and that's it. They can have the product, that I don't have.

DealDash has separate billing processing for auctions won, & purchasing non-winning auctions. It isn't posted on their website that non-winning auctions must be purchased through Paypal. Paypal allowed me one purchase after several attempts over several days, later denying all attempts over a week. They denied my purchases until non-winning auctions in my DealDash account expired. DealDash isn't holding up its claims for bidders to be able to purchase non-winning auctions & refund lost bids, back to the bidder's account, as posted on DealDash.com. I tried for over a week to resolve this issue with DealDash & Paypal. DealDash informed me, using Paypal is the only way bids can be refunded instantly. DealDash continues to give me the sorry about your luck speech, & claim no responsibility for Paypal's billing practices. But since DealDash didn't complete their end of the contract, I feel a victim of fraud, I hold them responsible, & request a full refund of \$75.00. --- Additional Comments: Return of money spent on DealDash, \$75.00.

Also the description of the rules are misleading. --- Additional Comments: cancel the purchase and inform paypal.

I was cancelling a 'BIDBUDDY' on an item when 58 bids mysteriously disappeared from my account. As this is a serious issue I have made every attempt to contact customer service for an immediate correction. However, there is no customer service. I only found a phone number by coming to the BBB. However, no one answers that phone number. There is no possible way to contact customer service at this company when a serious issue such as this occurs. Had I had those 58 bids I would have been able to take further advantage of the special they were running this weekend on a bidding promotion. The items which I obtain through them are sold to raise funds for children and women who are victims of abuse, domestic or otherwise, and when this company makes changes which are unfair the customers suffer in the long run. In the past month they have removed certain items such 15 bid auctions from their site without making any notice to customers. They grossly inflate the value and price of the objects placed up for auction. --- Additional Comments: Return the 58 bids and make amends for an inability to use those bids during a promotion on this date that ends at 2am on Friday morning.

After signing up with DealDash I spent \$60.00 buying bids. I attempted to then sign in to the account and it kept saying there was a password/username issue. I requested a number of times for a new password and nothing. I finally wrote a note to the customer service with no response. I eventually got it to let me sign in and it was not showing my purchase of bids. I again contacted customer service and have still yet to get a response about anything. I also contacted DALPAY retail (the site it directed me to for bids) and have yet to hear anything back from them either. After so much trouble from the very start and no help what so ever, I would greatly appreciate a refund. I, like most people, can not afford to have \$60.00 taken away and nothing to show for it. That is money that could have been put towards many other things and I am not interested in my family's money just sitting in DealDashes pockets. --- Additional Comments: I would like a refund immediately.

I won two items during an online penny auctions. Have filed several complaints. No response from company --- Additional Comments: Send my money back to my credit card that I paid for this auction or send my merchandise ASAP!!!

I have watched as a 'bidder' expends hundreds of dollars worth of bids for a \$25 gift card. Many users are fake. They are robots. Also, when I would bid at the last 2 seconds of the auction, it would not read it. On 11/8/2011 I watched username 'bella123' bid an average of 8 times per minute for 2 hours straight for a \$200 gift card to Amazon. Bids cost \$0.47 each so bella123 bid away approximately \$960 for a \$200 gift card?!?! Then, when other users started to bid in on the gift card, bella123 disappeared and never tried for the gift card again. There are many other instances of things like this happening. I have been duped into buying close to \$500 in bids and I want a full refund from this scam of a company. Also note that a quick Google search pulls up hundreds of other complaints from real users who have also experienced the exact same thing. --- Additional Comments: Refund all money I have spent purchasing bids from their site.

I purchased bids totaling \$372.00 between November 10th and 13th. I won an auction for a tablet on November 11th worth \$189.00 for \$6.30. On November 13th I won an auction for a Pizzazz pizza oven worth \$ 79.00 for \$1.35. I have never received either item. I have contacted them numerous times and have received no response. I know from reading other peoples posts that they are saying when contacted by the BBB that they have no shipping address for items, so will tell you now that I received one item that I had won right about the same time. --- Additional Comments: I would either like my items delivered or all of my money returned to my paypal account. I don't believe they should be able to keep the money I paid for the bids when I used those bids to win the items that I never received.

I signed up for dealdash on 8/13/2011 and within 15 minutes realized it's a ripoff. I immediately requested a refund which they promise if your not satisfied and I find out today that I'm only getting back \$42.60 of the \$60.00 they deducted out of my account . I feel they are scamming people because there is no way to win a bid as cheap as they are advertising, as you can see i used \$17.40 to bid on a \$100.00 gift certificate that everytime you would bid on it thinking ther was only 5 seconds it would add 30 more seconds and this kept going on for 15 more minutes and thats because I logged off and decided I wanted a refund! I was also told I have to wait 3-5 days for my \$42.60 refund!! Why?! when I go to a store I get my money put back onto my card immediately --- Additional Comments: I want my \$60.00 refund and dealdash to have to tell the truth on their websites

On Nov.12 I won a laptop in one of their auctions and paid for it that same day. A couple weeks later I received notice that the item was out of stock. Wouldn't you only auction off the numbers of items you actually have? I was then given a choice of a different laptop or bids. I chose the laptop and that same day the status was shown as 'shipped'. I was suppose to have the laptop by Dec. 12. If I didn't receive it I was suppose to contact them. I didn't receive the laptop(it's been almost three weeks). I have tried to contact them by emails and have not had response from them. I have tried four times with no answers. So here I sit without the laptop (it was suppose to be a Christmas present) and no answers. They had no problem taking my money. --- Additional Comments: They should have been a timely delivery of the item. I believe they say items will be delivered within two weeks. The customers questions should be answered within 24 hours. If they can't produce the laptop I should get a full refund of my money. I paid for the item right away and they didn't deliver on their part of the deal.

I signed up and 'won' 2 auctions. Later on after my card was charged in fine print I see that if your auction you won was less than \$1 they go ahead and charge \$1 minimum anyway. I won an auction for 16 cents and another auction for 3 cents. I got charged \$1 apiece. They say this is because their credit card processor cannot process payments for less than \$1. But guess what: they only payment form they accept is by card! They then turned around and charged me International Processing fees for both auctions. One for 72 cents and another for 2 cents. All of their website information says they are located in New York and only available to US citizens, so why am i getting charged an International Processing fee?! They can't take payments for less than a dollar but they sure as heck can take extra fees for less than a dollar that are mentioned nowhere on their site. This is disreputable and misleading. I have not received my items yet so I can't attest to that. What I would like is my money refunded that they overcharged me. I know it's not much, but it's the principle of the matter! --- Additional Comments: I am requesting refund in the amount of \$2.55. Won auction for 16 cents and charged \$1. Overpaid .84 cents. Won second auction for 3 cents and charged \$1. Overpaid .97 cents. Charged .72 International transaction fee for first auction and charged .02 International Transaction fee for second auction. Overcharged .74 cents. .74+.97+.84=\$2.55

Not being able to actively bid on a item of interest without having hundreds of bid and them not following their own guarantee guidelines. --- Additional Comments: I would like to be reimbursed for the bids I bought. However they tell me they can only guarantee that I win., That is not what I read online and I do not believe it is possible to win anything other than bid packs. I think the bids are stacked against you.

Waiting on 4 items from this company. The original items should have already been here...Then I get an email telling me they were out of stock. So I chose the gift card option so I could order the stuff for Christmas. Well according to their site they should already be here and their not. They have been marked shipped for almost 2 weeks now. So where are they?!? --- Additional Comments: I either want my gift cards in time to order stuff for Christmas...Or I want ALL of my money returned!!

I purchased bid packages from Dealdash in hopes to win a Hot Tub they were opening for bids.. i bid and bid and won the Hot tub on November 14th, 2012. i paid for it along with appropriate taxes on November 14th. I still to this date have not received the Hot Tub, but got a notification that they would be replacing the hot tub with a \$700.00 Amazon Gift card due to out of stock on the Hot Tub, But it is now December 13th, 2012 and I have not received anything. The gift card would be fine at this point, but i have not gotten that either, i have contacted them several times and get no response at all. I am utterly disgusted with the lack of respect and consideration Dealdash has had regarding my concern. I am asking for either my entire purchases (money that i spent on their site to be reimbursed, or a valid \$700.00 Amazon gift card immediately. --- Additional Comments: Either the \$700.00 Amazon gift card Now, or a full refund of all funds i spent on their site. Via: Paypal

I spent \$344 with dealdash and have won nothing and did not receive the item purchased at full face value. their guarantee advises that if i dont win they will credit me back. i did not win one thing nor did i even get the item i paid full price for. i have sent over a dozen emails over the course of a month, mailed one letter, just filed paypal disputes and called the phone # paypal provided for disputes with the company. this company provides fraudulent claims and i am demanding my money back from them. they refuse to respond to me. --- Additional Comments: I would like every dollar I sent them through paypal credited to me back via paypal.

I have purchased or won \$1701 worth of gift cards for Christmas from the website. These gift cards were supposed to be here starting Nov. 28 and yet, none have shown in the past 2 weeks. If these cards do not show up in the next week, they will have ruined my wife and daughter's Christmas because I am unable to afford the money it would take to replace the non-delivered cards. PLEASE HELP!!! --- Additional Comments: I want these gift cards as soon as possible so I can give them to my family. If they will not send them, I want my \$1701 back!

i purchased several products from dealdash.com, 2 products were won in auctions and 1 product was purchased through their buy it now option. none of these products were delivered to me. i have tried to contact them just about everyday and they do not respond. --- Additional Comments: i would like to receive my products or have a full refund for items and credits purchased.

On 11/7/12 I became a member of DealDash to try to win some items cheap for Christmas due to me being on unemployment. I paid the \$36.00 and instantly received 60 bids to begin bidding. With the 60 bids and additional bid packs purchased I won a 7-Inch Google Android 4.0 8BG Tablet on 11/8/12, HP Pavilion 17.3 Inch Back Lit laptop on 11/14/12 and a Wii Black Console with Super Mario Brothers game on 11/15/12. According to DealDash the tablet shipped and the est. delivery date was 11/22/12. I never received the item so I followed their instruction to email them. I didn't receive a response but est ship date changed to 12/12/12. I emailed them to ask why it had changed then suddenly it changed to being out of stock. I then looked upon their auctions and the same exact tablet was coming up for auction. Now how is it out of stock but coming soon to auction? The HP Laptop and Wii both had est delivery dates of 12/12/12. On 12/4/12 the Wii changed to being out of stock and soon after the HP laptop was also out of stock and had to choose replacements for all 3 items which were more bids, a gift card or a totally different product. DealDash does not tell you how your product is being shipped, no contact information and they change your account at will. They require that you email them (which the email address does not appear) and they never respond. They tell you a product is out of stock yet consumers are either bidding on that exact product, or the product is coming soon for auction. If you complain too often or make legal threats they block you for your account and their Facebook page. Ripoffreport.com and Complaintboards.com proves that I am not the only consumer this has happened to. --- Additional Comments: DealDash has the responsibility to keep their word (according to their terms of use). They are responsible for responding to customer emails with an emailed response or phone call. Their address, phone and email address should be made available on their website. They should not be allowed to allow consumers to bid on a product they do not have in stock. If this outcome cannot be met DealDash would need to be investigated and shut down.

Auction item purchased on 11/8/2012 was supposed to be delivered before 11/27/2012. It is now 12/12/2012 and I still have not received the product. I have contacted DealDash 3 times over the past 3 weeks and have not received a response to my inquiry about where my product is or when I can expect to receive it. Details of item are below:Cricut Scrapbook Layout Pink ExpressionStatus: ShippedDealDash reference code 1ZH0XZ71930Z1189637Z1120714Estimated delivery date: November 04, 2012 - November 27, 2012If you have not received your package by November 27, 2012, please contact us for a status update. --- Additional Comments: I want to receive the item or receive a Walmart gift card equal to the value of the item. \$329.00.

I believe this site is a fraud. I have had nothing but problems on this site and have not used it since beginning to believe their practices are less than fair. First off, when trying to use paypal to pay for 'bids' on this site I was charged multiple times. They also charged the wrong funding source when they charged me multiple times which resulted in overdraft fees in my checking account. I worked through paypal to resolve this and they reversed the additional charges. However, I won two auctions in November that were supposed to deliver weeks ago. In fact their online site said items had shipped and showed what appeared to be a tracking number. Now, weeks after expected delivery they are asking me to choose alternate items and that these are 'out of stock'. This is weeks past expected delivery. I believe their practice is unfair and that they do not obviously even have the items that they are auctioning. I can no longer even access the specifics of the auction items that I won because they have taken the detail off of 'My Dashboard' on their site. --- Additional Comments: Since this is an auction buy by bid model and I have not received anything that I have won I would like to be refunded all money that I have spent on this site buying bids and purchase of the final auction item.

My husband and I each won a Kindle Fire HD on this auction site on October 9, 2012. To date, we have not received these items. I have gotten emails stating they can no longer get the Kindle Fire due to popular demand and suggested we instead accept a \$200 gift certificate from Amazon. I checked their auction site today and they ARE offering the Kindle Fire HD for bidding. I posted a not-so-kind remark on their Facebook page 5 TIMES and each time, my comment was deleted. I went to post it a 6th time and now I can't even post on their page. Please help us. --- Additional Comments: We each want the Kindle Fire HD as promised and no gift certificates.

I have multiple gift cards that have not been received by the delivery dates indicated in the confirmation (November 30th, December 3rd or December 5th depending on the item). Upon contacting the company via multiple emails sent several weeks ago, I have not received a response even though the website promises a 48 hour response time. I do believe that the company intends to fulfill my order but am getting quite concerned about the turnaround time as I have a lot of money tied up. I have received two other items that I have ordered but the items below have not been received. The reference numbers are:\$10 Barnes and Noble Gift CardShipped Reference # (b)(6)\$25 Walmart Gift CardShipped Reference # (b)(6)\$50 Buca di Beppo Gift CardShipped Reference # (b)(6)\$25 Walmart Gift CardShipped Reference # 1(b)(6)\$10 TJ MaxX Gift CardShipped (b)(6)\$25 Bed Bath & Beyond Gift CardShipped (b)(6)\$10 Barnes & Noble Gift CardShipped (b)(6)\$10 TJ MaxX Gift CardShipped (b)(6)\$25 Walmart Gift CardShipped (b)(6)\$10 Barnes & Noble Gift CardShipped (b)(6)\$100 Target Gift CardShipped (b)(6)\$25 Walmart Gift CardShipped (b)(6)\$10 TJ Maxx Gift CardShipped (b)(6) --- Additional Comments: I simply want to receive my items as soon as possible. Many of these are Christmas gifts.

DealDash.com is an online penny auction. You purchase bids and then bid on their merchandise. You can also place as many bids as you want into their bidbuddy system. The bidbuddy will then bid for you until those bids have been exhausted. I watched an item for almost 2 days adding bids to the bidbuddy as needed. When I went to sleep, I placed all of the bids I had remaining into the bidbuddy. The next morning when I went to check the item, someone else had won the auction even though I still had over 100 bids in the bidbuddy. The auction was closed and the 100 bids returned to me. Then since I was out \$450 dollars in bids and had nothing to show for it, I chose to pay the full retail price for the item so that I could have my bids returned to me. When I went to pay, there was a 10% sales tax fee imposed. I live in Oregon. There is no sales tax. None of their other items imposes a sales tax. In my opinion, this is because Apple will not allow DealDash to sell their merchandise and increase the price that Apple has placed upon each item. To increase the retail price of this item, they impose a 10% tax on all sales. All of their items are jacked up in the actual retail price by as much as 100%. Apple and Amazon do not allow the markups so they find some other way around it. I shouldn't have to pay the sales tax for this item. I am extremely angry at the dishonesty of allowing me to spend \$450 and then bouncing me out of the auction when I still had bids in their automated bid system. --- Additional Comments: I would like to be refunded for the \$62.90 I paid for sales tax. I would also like a written or electronic statement from the company stating what compensation will be given if their automated bid system fails again in the future. If there is no guarantee that the bids I place in the automated bidder will count until the very last one is used, then I would like a full refund for the remaining bids I have in my account at \$.15 per bid as this is the lowest cost that I paid for them.

I have 3 gift cards won from this auction site 1 was supposed to be recieved by december 5th and the other 2 by the 12th I have sent them about 6 emails if not more with no response...I asked them about it on their facebook page and they blocked me from leaving comments..the phone number i found has a recording telling me to email them...But they wont respond!! they wont give a tracking number either... I found a few complaint sites and many other people are experiencing the same issues! very upset by this...so sick of people being allowed to be taken advantage of!! I have more bids I've paid for and i want my money back from them. --- Additional Comments: I want the cards or i want my paypal credited for all bids I have purchased

I won 2 auctions on this website for gift cards. I was given a delivery time frame of 11/12/12-12/5/12. It said to contact them for a status update if I did not get my items by 12/5/12. I have been sending e-mails and have not gotten any sort of response. These are the statuses of my missing items on their website: Status: ShippedDealDash reference code (b)(6) Estimated delivery date: November 12, 2012 - December 05, 2012 Status: ShippedDealDash reference code (b)(6) Estimated delivery date: November 12, 2012 - December 05, 2012 I will also mention that I had won another item at the same time and I received that item very quickly. However, I am still waiting for 2 gift cards....or at the very least, an answer as far as where they are. --- Additional Comments: I want my items or at least a status update as far as where they are.

I won two auctions from this site that I have not recieved delivery on. I won these auction and they said they ran out of stock and said they would replace the items. So I picked the items and I am still not recievingmy items. I had heard that people said that when they complained that deal dash said that there wasn't an address on file for them. I had won auctions before and they had mailed things to me so I didn't think this would apply to me. But when I went into my account and looked, I had no address on file, so I updated it again. Something is fishy going on here. There are a bunch of complaints that are the same as mine. Here are my transaction numbers. 1(b)(6) (Won Nov. 11, 2012) (b)(6) (Won Nov. 5, 2012) I am really upset because I now have no Christmas present for my son this Sunday :( I don't want just the amount that was paid, because I had also purchased bids that go along with that. So that would not cover how much I spent on the item. --- Additional Comments: I would like my items or the refund of the amount of what the item costs. Which would be \$15 for the gift card and \$799 for the laptop.

You have to buy a block of bids to bid on auctions. I won 3 separate auctions. When it came time to ship they simply told me I needed to pick one of the two options they were offering because the item that I won was not available. After the third item I was angry that I once again had to pick something else. I contacted the company about this and they are telling me that they will try and get the item for me. I asked them to refund my money and keep the item, I still don't have the two gift cards that should have been here already. The last item I did tell them to keep it and refund my money. I have yet to see the refund on my credit card. They told me also that they don't control their inventory, that an out side company does. Also if you win an auction for less then a dollar the item you won automatically goes to a dollar on the credit card They have been giving me one excuse after another .... I do have the e-mail of the conversation if the BBB needs to see it --- Additional Comments: refund my money back to the credit card or give me the products that I won and not gift cards.

I started using DealDash on November 12 2012. For the most part I would only bid on gift cards because if I didnt win the auction I couldpurchase the gift card. I have spent over 1,500 buying bids and or gift cards. Dealdash gives you an expected delivery date for the items you win or buy back.I am presently waiting on 35 paid gifts cards. ( half of the gift cards have not reached there expected delivery date) 9 of the gift cards have past there due date. Todate I have received 1 gift card. I emailed DealDash Monay and advised them that I have not receivedmy gift cards. I have not heard back from them, I emailed them again on December 14. 2 items I either won or purchased after 5 weeks of waiting they told me they were outof stock. --- Additional Comments: I would expect them to delivery my gift cards as promised. Since I have not heard back from them I would like all my moneyspent on there auction site returned to me in the form of a check in the amount of \$ 1,562.75

I won a few items on dealdash.com this was the first week in nov. 2012. Items should've been here by 11/22/12. I emailed the company 2 times on 11/21/12 because I knew I wasn't receiving mail on thanksgiving (11/22/12). I emailed them again today (11/26/12). No response. No items. Scam, scam, scam! I paid for bids & items & have nothing to show for it. --- Additional Comments: I want my items! Unless they plan to pay me full retail price for items I won!

October 25, 2012 i won the final bid for an ipad. i paid \$28.55. i wasted more then 450 bids on this item. the cost is .60 for each bid. i have not received my ipad. i have contacted customer support 5 times with no answer. i just want my ipad. --- Additional Comments: i want my ipad that i won.

I signed up as a new user on dealdash.com I bought the package of bids for \$36.00 in hopes of winning at least one so called easy to win bid. I did not win any of the several items i bid on and looked at the terms on the site which stated that if you do not win anything when your package is exhausted that all of your bids would be returned. I contacted customer service using their website because their is no phone number to be found. My problem was never refunded, resolved or even answered. I used their site again for customer service and still have not received any response yet I keep getting emails from them about sales and advertisements. This was truly a waste of money and the bids seem to be never ending which means unlike ebay, they truly arent easy to win. At this time I would like a full refund of my \$36 immediatley. I do not plan to use the site ever again. --- Additional Comments: I paid via my visa card and would like the money promptly returned. I DO NOT WANT MY BIDS RETURNED!

I won an auction for a walmart gift card for \$250. I should have been delivered between Nov. 7th and Nov. 30th, I have not received this item. I have emailed them several times. The first three times I received not response. The fourth time I threatened to file a claim with the BBB if I did not get a response within 24 hours. The response I received stated that the gift card was being processed and would be received by me shortly. That was two weeks ago. I emailed them again and stated that I would be filing a complaint.I have also not received a \$200 amazon gift card and two \$25 applebees gift cards all of which should have been received at least two weeks ago. --- Additional Comments: I would like these items sent to me immediately.

I won an auction for a \$300 amazon.com gift card almost a month ago on dealdash.com. The website stated it would send me a confirmation email when my item was shipped. I received that confirmation email on 11/12/12. It is now two weeks later, and I have not gotten my item. On my confirmation email it stated to email the company if I do not receive my item by 11/22/12. I have so far sent 3 emails and have received no response. There is no phone number listed, and I tried to post a complaint on their facebook page, but my post was deleted. In fact, there were numerous posts complaining about customers not receiving their item and no response to customer service emails, but they are all eventually deleted. I'm not sure what to do at this point, so thought I would complain here. --- Additional Comments: I want my item delivered to me immediately, and an apology for poor customer service would be nice, too.

I registered with Dealdash on 11/6/12 and in that time I purchased items and won several auctions totaling 12 items and have spent over \$400.00 for these items. As of today, 12/14, Dealdash has delivered only 2 of the 12 items. I have tirelessly contacted Dealdash via email to inquire about my other 10 items and have received no response in over a month. I have emailed them 16 times. They will not return my emails, provide updates on the problem and basically kept all my money on items they never delivered. At this point, I am confident they will never deliver the items and find it horrible for any consumer to engage with this site. I am contacting you since I have made no progress with them at all. Thank you,(b)(6) --- Additional Comments: A full refund in the amount for items I paid for and never received totaling - \$403.88

I won 2 separate gift Cards ( \$50 Macy's, \$25 Target ) on Nov 11th, 2012. Upon paying I was told to expect them between Nov 12th-Dec 5th. It is now Dec 15th and I still have not received anything. I sent numerous messages to their customer support with zero response. I am extremely upset and can not get what is owed to me or a refund. Reference Numbers: (b) (6), (b)(6) --- Additional Comments: I want a refund for my bids used and the amount I paid at the end of both auctions.

The company is advertising a penny auction, but the auction is rigged and is actually a scam. I was asked to pay \$36.00 upfront to even start bidding, and as it turns out, I was bidding against computers, not real people, and it was impossible to win anything. I knew right away it was a scam. --- Additional Comments: I want a refund right away to my credit card. I will never do business with this company again. However, I still expect my refund to be done immediately. P.S. I cancelled my credit card out of fear of being scammed further, but they will take refund credit on the old number.

I purchased bids from this Deal Dash on two days 11/7/12 and 11/22/12. I purchased these to bid on Auction for Merchandise I have never received or emails for Deal Dash that the Items I bid on and won in a live Auction, The y don't have the Merchandise. I was able to get a Refund from Pay Pal for the Auction amount but not for the paid bids. The site says that they have a 100% guaranty but in fact in a email were the sent that my Sefora Card was no available that they do not refund my Money or bids. I would have to pick another card I did not bid on of the would give me back bids. Then a Video game I won they don't have that either! Which I do not want since from 11/7/12 I won items that to this day 12/15/12 still have not received even though the Company gave me False Estimated arrival dates. That have come and gone! So what I am asking for to be returned is this list of Dates and Bids I need to be refunded due to this site is a Fraud live auction that had no merchandise to support taking my Money11/7/12 I paid for the 3 packs of \$34.00 X 3 = 102.0011/22/12 I paid for 2 pack for bids for \$36.00 X 2 \$72.00 and 3 pack of \$60.00 X 3 = \$180.00 for a total of \$102.00 X \$72.00 X \$180.00 = \$354.00I have email documentation and Pay Pal disputed claims and Documentation from the Est arrival of false merchandise to support this claim --- Additional Comments: I want my money back this site is a Fraud!

I have spent over \$1000.00 on products that I won on www.dealdash.com and have not received a single item that I have won. I have put in claims with Paypal.com to get my money back. I have received numerous nasty phone calls from Dealdash.com and numerous emails from them too. They have not shipped anything to me and they are bulking at returning my money to me. They have voided out every item I won after claiming they were shipped to me. They also sent Paypal a tracking number for a package they supposedly sent to me via FedEx. The tracking number had nothing to do with the 15 disputes and claims that I have filed thru Paypal to get my money back. I tried to log in to the Dealdash.com site this morning and how they have blocked my account completely. I cant even check to see what the current status is on all the items that they said were voided. This company needs to be monitered and made to honor their commitments to send products that people pay for. They are dishonest and extremely rude and disrespectful. --- Additional Comments: I would like for the BBB to monitor this company for actions towards other customers that are similiar to the ones directed at me. Surely I am NOT the only customer that they have done this too. I would like them to be made to ship products that have been won on their auctions in a timely manner. If they dont have the items in stock then they shouldnt have them available to be bid on on the the auctions. I would hope that the BBB can contact them and make them step up and send products immediately that have been won and paid for. They expect payment for the item within a certain time frame, and so they should have to mail the products out with in a certain time frame and they should tell the buyer what that time frame is. I want a complete refund of all monies spent on that site. I consider them to be dishonest and fraudulent.

On November 10th I emailed DealDash through their contact us feature to inform them that two issues occurred within their system. The first is an auction that I had two remaining bids booked in the bidbuddy feature yet another bidder won the Apple iPad Mini. Here is the link to the auction: (b)(6). The second was a bid I had placed on a 3TB Western Digital NAS. The bid was removed from my count; however, the bid didn't actually go through as I couldn't place additional bids after the \$5 dollar mark so I double checked my bidding history and it was not there either, but again my remaining bids were lowered by that one bid. On November 19th I emailed support@dealdash.com but received no response. On November 21, 2012 I forwarded the email to support@dealdash.com again. Still no response. On November 26th, I emailed Matthew at DealDash directly as I didn't hear anything back from the company and I had previously received an email from him resolving another issue with the site. The previous issue also took multiple emails as well as facebook messages and threatening to contact the BBB. I sent another email this morning to the entire staff email listing on their website in hopes of receiving a response. Additionally I did win an auction for Just Dance 4 the Wii game. I was supposed to have received this product by the 22nd however I haven't received it and it is the 27th. The reference number for that auction is: Reference #(b)(6). --- Additional Comments: First - I feel that I should have won the Apple Ipad Mini auction referenced above as the auction ended while I had two bids in the bid buddy feature that weren't placed. Secondly, I would like the wii game that I won that was supposed to be here on the 22nd.

I bought 300 bids at a time when you could go into any auction and bid anytime you wanted too bid. Now, they changed the ground rules with 'free' items (which takes the bidding up x4 times the amount things normally went for) and they no longer let you bid when you want. It's called 'no jumper' bids. Based on the terms when I signed up with my bids, I am supposed to be allowed to bid whenever I want - Now I can not. --- Additional Comments: Allow me to bid whenever I want too. That was the original terms - Now, I am not allowed to do so.

I watched and participated in bidding on a high ticket item for hours. The same bidder was always the high bidder and consistently placed a bid within seconds of my bid and others as well. Seemingly endless credits were used. I needed to stop to buy more bids to stay in the game (so to speak) I now realize that the web site was using a fake bidder to increase the sale price. --- Additional Comments: I'd like a refund on my credits. If the bidding is unfairly manipulated, I believe the company should take responsibility and return money used for worthless bids. Or they could send me a mac desktop (which I was bidding on)

I was fraudulently led to the DealDash site while trying to go another penny auction site. I am not sure how they did it, but they did. And they advertise that you will win. I bid over 260 times but never did. They are guilty of deceptive trade practices and they have a reputation for being a scam site, which I didn't know about until I started trying to file a complaint. --- Additional Comments: I want a refund of my money. I sincerely believe that I was fraudulently led to their site and they are guilty of false advertising. I have filed a complaint with Paypal, which is the account that I paid them from. I feel that I was taken advantage of in every way.

This business claims BBB accreditation yet your website says it is not accredited. Thought you would like to know about this. --- Additional Comments: You contact them and either update your records or address the false advertising.

I have had several issues with deal dash since I joined the site. The first issue was being double charged \$34 for bids and then double charged \$25 for a Walmart card. I sent them numerous emails. They did not respond so I sent a message to paypal. Paypal resolved these two issues and awarded me a refund. Dealdash responded after the first was refunded and gave me 350 free bids which I didnt want and used them all clicking as fast as I could to waste them because of the bad business practices I have noticed. Now I am waiting on a \$50 Target Gift Card, a \$25 Walmart Gift Card (which I was originally double charged for), and a \$25 Bed Bath and Beyond Gift Card. I have emailed the company three times on the matter and of course I have not had a response. Nor do I expect to receive one. They have all ready made me miss the sales of Black Friday and Cyber Monday. I am astonished to see that BBB has given them an A-. I cant be the only one having problems with them because I would assume they would have responded to my numerous emails if I was! --- Additional Comments: I want a delivery of my order and an explanation why this poor service hasnt reflected their BBB rating.

They have robots bidding on the site also when I bid on items most of the people say the same stuff in their about me also when I was bidding to win the auction for 80 bids the same 3 people were bidding than they left and the next same 3 people were bidding. I think there site is full of robots and I also think that Dealdash is scamming people. --- Additional Comments: To give back my 56 I spent on it trying to win the auction for 80 bids.

On October 28, 2010 I purchased a block of 'Bids' from www.DealDash.com, with the intent of engaging in an auction held on their website. Later that evening, I did engage in an auction, for a pair of Bose QC15 headphones.(www.DealDash.com Auction ID: 1068454)www.DealDash.com was at the time of this auction offering a promotion reducing the winning bidder's final cost by 50%. (For example: If an item were won by a bidder for a final bid price of \$1.00, the winning bidder would only pay \$0.50.)The Auctions at www.DealDash.com are set up to extend the time limit of the auction after each bid is accepted, and the price of the product is raised one cent. The time that the auction is extended is dependent on parameters set by www.DealDash.comThe time that the auction was set to be extended by www.DealDash.com was '10 Seconds' for this particular transaction. At 3:00 am on October 29, 2010 (EDT) I entered a bid which was recorded by www.DealDash.com at 12:00:16 (www.DealDash.com server time) in the amount of \$18.69. Ten seconds later, the auction timer reached 00:00:00, and no other bids were recognized on their server. At 12:00:32 (www.DealDash.com server time) another bid was received by the www.DealDash.com server and was honored, even though the auction should have ended at 12:00:16 (www.DealDash.com server time.) Causing the auction to continue, and the price to continue to increase for the item, as well as an additional 2,889 bids to be entered before the auction closed. www.DealDash.com charges \$0.60 per bid, normally. The additional 2,889 bids resulted in an additional revenue value of \$1733.40.I sent an email to www.DealDash.com customer service, outlining my concern and subsequently submitted evidence of the server error, in the form of unedited screen shots taken from my computer during the auction. www.DealDash.com refused to honor their own policy which would have ended the auction at \$18.69. Further, upon notification, www.DealDash.com refused to correct the error, or to take actions to attempt to reach a resolution with me. --- Additional Comments: I requested of www.DealDash.com that they honor their own policies and grant me the right to purchase the item at the ending auction price of \$18.69, less the 50% promotion, resulting in a final cost, to me, of \$9.35. And that they return the approximately 250 purchased bids to my account which would not have been made, if the auction had ended in accordance with the www.DealDash.com advertised auction rules. Further, I request that my bidding account be credited with an additional 500 bids, free of charge, to compensate me for my losses, and time, to address this issue. Further, I request a written apology, either email, or via USPS, from www.DealDash.com for this incident.

I joined deal dash and also liked them on facebook...after I bought bids I started to bid on items and was contacted via instant message from deal dash on facebook asking if i was ready to win. I said yes, he advised me to email the marketer and gave me the email address, so I emailed the marketer and he asked me if I was ready to win and what item I was looking to bid on. He advised me that in order for me to win this product I must first send \$200.00 via money gram to an address in Nigeria, he then emailed me the information that I needed to put on the money gram with the question and response. I did not send the money and then was instant messaged by Deal dash on facebook badgering me about sending the money so I could win the Ipad I wanted. I then unchecked the like box on facebook and they kept sending me messages and emails trying to get me to send the money to Nigeria. I then told them to stop contacting me and advised them I was turning them into the better business bureau and contacting a lawyer. --- Additional Comments: I would like all my bid money back as I feel this is an online scam !!!!

advertisement indicated that even if you lost the bid you would be able to by the item at the 90 to 95 % off discounted retail price that the item sold and get your bids returned. For example the ad implies that if the final bid for the I pad is 15.00 you can buy it for that price and still get you bids refunded. This is not the case. You are playing multipul bids so if you have bought a large package by the time bids end and you have spent at lot of money you check the items and the prices that they show you for the sale prices of items that you have not won are actually higher than you can optain on retail sites on the internet or at local stores plus if you don't by at their higher price you have lost all your bids that you have put into that item which they encourage with the automatic bidding system to keep you ahead of other bidders.This is very much like a bait and switch system. You also have to set up multiple accounts in order to by bids at lower prices because the longer you play the bigger and more expensive the packages get. You can never really win and the advertise as Fair and honest far from it. I have written to the and called and gotten no responses back. --- Additional Comments: Refund my money and I'll never go there againaccounts are: (b)(6) 96.00 & 48.00 (b)(6) 24.00 & 36.00refund my credit card and I'll never go there again:(b)(6) 6/3/2012 96.00 6/3/2012 48.00 6/3/2012 36.00 6'3'2012 36.00(b)(6) 6/3/2012 24.00 6/3/12 36.00(b)(6) 6/3/2012 (b)(6) 14.97 (b)(6) 36.(b)(6) 24.00 (b)(6) 36.00 (b)(6) 48.00(b)(6) 36.00  
Total due 494.97

I am going to send an email from my personal email to support@dealdash.com to request a refund of my monies and that they remove any personal information used to access my credit card. --- Additional Comments: I tried to contact them through the customer support service on line and kept getting an error message. Invalid email address. I sent a complaint to tech support and that side accepted my email address.

Impossible to win when you have inside bidders from company making thousands and thousands of bids on a ten dollar item. Same person is going to bid a thousand times at sixty cents a bid to win a ten dollar item? unlikely. Insiders bidding day and night for twenty four hour stretches. This is a scam. If you do happen to win they dont send merchandise or email merchandise and dont respond to complaints. --- Additional Comments: Refund my bid money of sixty dollars.

Computer was hacked and I so was my paypal and credit card. Had unauthorized charges from deal dash, never received anything from deal dash and they refuse to refund --- Additional Comments: Refund in Full

I signed up for this website. They charged my card, without fully disclosing the way the site works. It is completely misleading. My card was charged \$60, and then I was informed that I had to pay per bid and also realized that I am bidding against computer robots. It's a scam. --- Additional Comments: Refund my \$60 asap

On Deal Dash you spend a great deal of money by bids you get 180 bids for thirty four dollars . Well I was trying to win a camera and bought multiple bid packages. It takes hours of patients bidding for just one item. My eyes were set on a Canon PowerShot 16 MP Digital Camera \$159 and I used 106 bids. 10/21/2012 - 8:00 pm Deal Dash time. I was the winner.very happy. Then all the actions frooze and rolled back to zero as though their server rebooted or software frooze. Then I was declared winner for a sec then the auction restarted at the \$25 or more(change) and another person won the restarted auction. I spent about 150\$ trying to win one of the auctions many bids. I emailed Deal dash's help desk told What happened . Three times. The responded 3 times the same way oblivious to the break down in software. The whole site was flashing it was so obvious all auctions zeroed out. Spun backward and forward.Yes your network did have down time numbers on all action frooze then bounced all over the place . I was a network engineer. There was no lag time I saw clearly what was happening. I will contact the BBB and open a case if this is not resolved. You can not brush me off like an uneducated person on how net works worked. Your software frooze or your server crashed and I want the camera or reimbursed for my time and money or the camera. (b)(6) ----- Original Message -----From: DealDashSent: 10/24/12 03:52 AMTo: (b)(6)Subject: Re: DealDash: Support request \_\_\_\_\_ Type your response ABOVE THIS LINE to reply-----mother of 6((b)(6))Subject: DealDash: Support request their response-----mother of 6Subject: DealDash: Support request----- OCT 24, 2012 | 03:52AM EDTJoseph replied: Hey (b)(6), Our site did not have any downtime at the time in question. It is possible that there was some network lag somewhere else along the chain. I would suggest making more use of the BidBuddy function to minimize network issues. When you use BidBuddy, you can be sure that your bid will be received regardless of network issues during the auction. Please let us know if you need anything else. Best Regards, Joe ( this would not have made a difference the whole system was blinking,frooze,and zeroing out) I have worked with software and could plainly see what was happeningI was an IT tech with UPMC, Sony, and Bank Tech. Their service was down 15 min and I lost my win I had already won on my camera. To top it of they sent me how to get free bids and the link was dead!Same response on all three inquir --- Additional Comments: Too receive 200.00 for money and effort that I had in or to receive the camera. Fairness thats all.

I was told I would be refunded for bid packets in which I did not win anything with after spending over 1000.00 dollars on multiple bid packets they refunded me 64.00 so now i've spent over 1000.00 dollars on 200.00 worth of items totally absurd . Email replies with customer service is 1 reply ever 24 hours which is rediculous. I feel Taken and totally disrespected and misled and would not recommend the site to anyone who does not have money to throw away and over pay for products I also purchased multiple items totaling over 750.00 which im happy with it's the bid packets im upset with total scam --- Additional Comments: I would like to be refunded for more if not all 64.00 does not cover anything that i've spent on bid packets atleast 500.00 refund is needed to satisfy. Not a sorry we scammed you email

Has involved with an auction in which the timer hit zeros all the way twice within the same auction. The timer didn't stop as it is supposed to; but id did recycle as though I was overbid. That raised my suspicion as I did complain before about the timer & the customer service gentleman was fair enough to return all of my bids. This errors occurring twice in a heated confirmed my belief that there was a problem with the timer period. I requested that the data be analyzed & that the tech people will work on this issue; but all I kept getting are excuses & excuses on how the timer 'waits for the BidBuddy' & all that non-sense as the timer should be independent of the BidBuddy or any other software that is running in parallel of it. The only thing that this BidBuddy can do in relation to the timer is to check it as a variable; but in no case should it alter it as to make recycle after it hits the zero mark. --- Additional Comments: (1) Apologize for the error, (2) refund all of my bids that I spent for that auction and (3 )Recoginse the errors and promise to work on them with full transparency

Won auction 10/11/11 for Kitchenaid. Paid by Paypal. They refunded the days bids 268 & the Paypal payment. They are avoiding paying the vendor to ship the item. They say it is a fairness issue. It is a cost issue as most bids don't result in a cost to them, only one person can win an auction. If you lose, you can pay an inflated price for the product & get your used bids back. My contention is that they broke their contract with me I bid if I win I get the item. It isn't my fault their system didn't work & they don't have the right to change the rules in the middle of the game & give me a lesser cost item for their profit. Bids v Item. This shouldn't be their decision to make they should pay the cost of the problem & move on. --- Additional Comments: I want Dealdash to accept responsibility for their business problems & send me the item. I have complained to them many times that their bad automation has blocked me from auctions, but they haven't responded other than with platitudes. I object to them penalizing me for their tech difficulties. They should send out the items won on the problem auctions as they were at fault. They are just trying to save money by giving out bids, costing very little, instead of the items.

Advertised everything is 'NEW' not the case. I consider this FRAUD! It has been 6 months since I bought this iPod Touch 32GB on my credit card and still I have to keep sending emails to resolve this. Shipping takes way too long and Deal Dash does not notify you that your item has been shipped with the tracking number. Even people on EBay know to provide the tracking number. Every thing to resolve this is do to my persistence and I feel that Deal Dash has no urgency to get this and probably any issue resolved in any timely manner. Bad customer service. Please help me and any others that need some kind of resolution. Sincerely, (b)(6) --- Additional Comments: I have have shipped this item back and email a dozen time to get my credit card reimbursed for the full amount and shipping cost that Deal Dash said that they would reimburse in a email.

The sites timer was off, maybe server problem. Deal dash did not handle the issue, or than basically with out saying I'm dumb. I spent almost 500 and the timer was off and got an item for 19 dollars a total rip off site. The site was ok for a while, but it changed and dealdash will not admit it or do the customer right! --- Additional Comments: Handle customers with care, make them feel that they will handle issues, without insulting their intelligence.

(b)(6) On this particular auction my lady was bidding and countless times it counted down to 0 (saying checking...) in which more bids came through. These bids were always during a 9 to 10 second interval, but on several occasions, the timer said checking... for an extended period and more bids were allowed to come through. The auctions were set to reset to 10 seconds at most, but even in the history it showed the others were receiving 11 and 12 seconds to get their bids through. When support was contacted, they claimed their was sometimes delay, etc. but even when delays occur, it still shows the correct time of 10 seconds or less. I was then told that the persons were using bidbuddy in spurts of 1 and 2 bids, etc. which is nonsense. If this person WAS using bidbuddy, then he found a loophole to get them to register after it should close, which should not be tolerated because there should never be 11 or 12 seconds difference in bids in a valid auction. We have a screenshot of the bid issue showing the 12 second difference, but support claims up and down that it is accurate and refuses to rectify the situation. Even if there was a problem to where the auction did not end as it should have had it been functioning properly, the consumer should not have to be the one to suffer from the ordeal. Before this event I would easily vouch for the company, but now I don't know. I am starting to see a very bad side to them. --- Additional Comments: We would like for the auction to be void and for all 2020 bids returned to account (b)(6) OR the 2020 bids worth of payment refunded back to the card used to purchase them. There have been plenty auctions where we lost \$100s of dollars with no problem, but this one had a technical issue which they do not seem willing to admit. Hopefully this doesn't ruin the prior relationship we'd established, but right is right just as wrong is wrong.

I won an auction for a webcam on 9-30-11 and the delivery date was supposed to be 10-14-11....it is now 10-24-11 almost a month later! I used their online contact us form twice and called twice and no response. The number you can never get a live person as if the company is only ran by one person. I want this resolved as soon as possible...so I can move on. I would have been a repeat customer and that is business lost on their end. --- Additional Comments: Refund my money or send my product expeditiously. After that I will no longer be using their service. I will be closing the account I left it open so I can have the reference number info.

All ready did and got no response. --- Additional Comments: Well i won the auction for \$3.37 and there were no problems with the site at time of bidding. They made around \$202.20 for a \$25 gift card they can't provide and all they gave me was \$3.37. I know they didn't refund the other bidders the bids they spent so if you cant give me the card the hell i want \$101.10 half of what they made i won the auction and they can't provide the card i won.

I paid for the item on 11/11/12 and never received it and they will not respond to my attempts to contact them. they should be arrested for theft of taking peoples money and not sending the items. I had paid 36 dollars to purchase credits that you use to bid. I lost most of the credits while the website was not working correctly. It would minus my bids from my account but not actually give me a place in the bids with the other people. So I spent 36 dollars in bids plus the 7.47 they charged me for the item I won. --- Additional Comments: Either want to receive the item or have my money put back in my bank account or onto my PayPal account.

I have been emailing them to close my account, they have been giving me the run around..they have changed my pass word ?? when you click thru there site you can't find a way to close your account, this is not right...Please Close My Account.. Thanks (b)(6) --- Additional Comments: Please close my account !!! This site is not for me !!!

I spent \$225 dollars on dealdash and got 750 bids i used those bids and won numerous items. I won a big ticket item an acer labtop for cheap. They sent me an email telling me they would send it. A day later then sent another email saying the auction was voided because i colluded. I asked them how could i possibly do that. And they simply sent me an email saying dealdash has the right to void a auction if (THEY THINK) so one colluded..... that isn't fair at all so they cheated me out the item because they didn't want to give it to me. Please don't bid on this site that practice unethical business and will scam you out of money no matter what. --- Additional Comments: Have better customer service. Stop voiding every auction and stop scamming people out of money.

I won an auction for a \$25.00 Starbucks gift card on 10/31. Following is the confirmation I got after paying for the item:(b)(6),your order for the 25 Bids + \$25 Starbucks Gift Card has successfully been placed.Below are the payment and shipping details:Item: 25 Bids + \$25 Starbucks Gift CardPrice: \$4.08Shipping: FreeTaxes: \$0.00Total charged: \$2.04Delivery address:(b)(6)Estimated delivery before November 20, 2012DealDash reference # (b)(6)You will be notified when your order is shipped.Thank you for shopping with us.-----DealDash.comhttp://www.deal dash.comOn my DealDash account is says to contact their customer service if I have not received the item by 11/19 and that they would respond within 48 hrs. I have now sent 2 emails and left a voicemail with no response whatsoever. This is supposed to be a Christmas present so I would like to know where it is.

As above. I was filling out the info asked and when i read the terms and stuff i decided i did not want to do it but somehow i hit a place on the website the said i was buying 300 bids for 89.00 and i made a mistake. I wrote them an email asking for my money to be refunded and what i had done but no reply. I tried to get in touch with them via the web site and get a 503 message that says the site can't be found. Are they for real??? I just want my money back and no further contact with them. --- Additional Comments: I want my 89.00 back and the account cancelled. I never verified the account info but the money was taken out of my bank account. I do not want to this account nor do i want to participate in the bidding. Please try to get my money back. I have tried to contact them by email but get a 503 message that says dont know this website. Are they real?

In my account there are two auctions that were bid on, using my user name, that I DID NOT bid on! One was for an X-Box game and was bid on 10 times, and the other was for Hershey's candy bars and bid on 38 times. Both are two things that I would NEVER bid on, adn did not bid on. I am sure that no one is hacking into my account to bid on stupid things so it has happening at DealDash's end. Since they refuse to answer any calls I am had no alternative but to report this to the BBB!! Forty-eight of my bids were used by someone other then me. I have a friend that the same thing happened to, and again it was with the candy bars. A little ironic I would say.I asked them to either contact me or replace the bids and neither has happened. When I posted this on their Facebook page it was quickly deleted and I am no longer allowed to post on their page. Hiding something? It looks that way to me!! have also found out that they are lying about their auction's retail prices. I received two things that I won and both were in an Amazon box. I looked up the prices for both on Amazon and the Sketching Pencils that were supposedly retail \$16.00 on dealdash, were only \$5.64 on Amazon. I also had the winning bid for a Joyce Chen Wok Set. This was retail \$45.00 on dealdash, but was \$26.34 on Amazon. This is NOT a reputable company!! I tried calling both of their phone numbers and both only have recordings telling you to e-mail customer service. --- Additional Comments: I want to hear back from them and I want a refund for any bids that are left in my account that I purchased, that includes the 48 that were mysteriously used by someone other then me. I am the only one that has access to my account, I live alone, and am the only one that uses this computer. So I don't want to hear that someone must have gotten on my computer to do this, since that would be impossible! This should have never gotten this escalated all I asked them for was to replace my bids that were taken from my account.

I won a bid on (The Katy Perry nail polish collection) , and it says its a collection...worth \$23.00, that is the price of( buy it now ) they advertise it's worth..When I received the product , I got 1 bottle of nail polish with the invoice that says it's worth \$ 5.59..I did send a complaint to the company through their customer service site ..Only after the 3rd time ,after a 2 week span did they finally respond..Their response is that I misunderstood the reading of the product..There is not 1 line in their advertisement that says I am bidding on 1 bottle of polish, It clearly says a collection..order # is (b)(6) --- Additional Comments: A full collection of the polish I did the bidding on..

I won a bid for \$100 Toys R Us gift card and still havnt recieved it in the mail. The money was taken out of my account already. The buisness says that is located in New York City but I got 2 international charges for all 3 of my bank transactions, Why is that if you are telling us its from NEW YORK. I just wanted to see when the item would be shipped so I have asked several times for a password & username find and i keep getting ' an email was sent out to you with instructions to change your password' No email was ever sent to me ( I have tried this about 1-10 times) I have also checked the spam folder and still havnt recieved anything. I just want to make sure I get my item. --- Additional Comments: I would like an email to change my username and password and I want my \$100 gift card that I paid for to be delivered! I also would like an explanation of why my money information is being processed internationally and why I am being charged for that. My email is (b)(6)

It's a bidding war on the website. You buy bids and it has a computer do the bidding for you. I sat here and watched the bidding and all of the sudden another bidder won. I still had 13 bids left and planned to buy more when it got close. I'm out over \$200 dollars and no cares were given. I will neg this company on every website I own!!!! --- Additional Comments: I want all the money back I have given to the company. I purchased many bids and I'm sure there computer bidder has screwed me over. I will take this to all military websites and all others everyday until this is resolved!!!!

On 11/1, I purchased 200 bids for the price of \$34.00. I was charged to my paypal account, but never given credit for the 200 bids.I have sent them (Dealdash) 5 e-mails with no response. --- Additional Comments: would like to be credited my 200 bids as they were paid for.

Per their contract online it states you have 2 weeks to cancel in writing. I have done so TWICE via email and have received no refund and/or contact whatsoever from this company. Here is their policy as stated online: You may cancel your contract within two weeks in written form (e.g. letter, e-mail) or by returning the items, without stating your reasons. The period begins no earlier than when the item and these instructions are received. Receipt can be e-mail receipt to the e-mail address provided to DealDash. To meet the deadline, it is sufficient to send the cancellation notice or return the item in a timely manner. Cancellation is to be sent to the following address: DealDash Inc 1501 Broadway (12th floor) New York, NY 10036 E-Mail: support@DealDash.com Consequences of Cancellation. In the case of a valid cancellation, both parties must return what has been received in performance of the contract and the benefits derived therefrom --- Additional Comments: I would like any and all funds refunded back to me so no merchandise has changed hands and they were notified within the 2 week time frame

Deal Dash advertises to sell via auction 'NEW ITEMS' according to their FAQ on their website it states: 'Are your items brand new? Do they come with warranties? ALL items on the site are brand new, factory sealed and come with standard manufacturer M-CM-M-BM-^@M-BM-^Ys warranties. No junk here! Our team works with major retailers to guarantee the coolest selection of items with the lowest prices.' I recently won an Acer Iconia Tablet and when I received the item it was in a brown box not a retail box and when I opened it first thing I noticed was that the screen had finger prints all over it. After talking to Acer on the phone I discovered that this item was not 'NEW' it was in fact refurbished and the value was half of what Deal Dash listed it as. So first thing I did was sent an email to their support and opened a ticket and then I posted on their Facebook with out any replies. Just so you understand why I have jumped to the complaint process so quickly.. I opened my first support ticket with Deal Dash 8 days ago.. and on the page where you open the support tickets they state 'We will reply within 48 hours Monday-Friday' I have yet to hear any responses from them. Because of their server issues earlier in the week I lost around 650 bids and never heard anything back from the company so if they couldn't reply to a minor issue in a timely manner what are the odds of them replying to a larger issue in a timely manner. username: (b)(6) --- Additional Comments: I would first like an apology and credit all my bids back I have lost due to their server issues.. I would also like to receive a new Tablet not Refurbished. Please call me at (b)(6) or email me at (b)(6) .

On Sunday, November 3rd I was involved in an online auction on Deal Dash for the Adagio Ingenuitea Teapot. I had invested multiple bids into this auction (which all cost me money). Right before the website went down for technical issues, I won the item. When the website returned to functionality, I attempted multiple times to purchase the item, but a continuous error in the website redirected me to the main page, not allowing me to purchase the item. I have emailed Deal Dash 3 times regarding this issue to see how I can make payment to receive the item that I won, and I have gotten no response. I furthermore posted on their Facebook page, and watched as the page administrator commented on every post that was made that day except mine. I have taken screen shots to show that I indeed fairly won the auction. --- Additional Comments: I would like to be able to purchase the Adagio Ingenuitea Tea Pot for the price that I won it at.

I recently became a member of the Deal Dash website. In the description of the item that I won, it states as follows: Project the night sky in your child's bedroom for a magical, tranquil sleep. Artful, Soothing and Educational The winner of several industry awards, including the Editor's Choice blue ribbon from Baby Talk, each Twilight Turtle is individually hand painted for a unique, artful look that complements any nursery or children's room. Plush and soft, with a sturdy plastic shell, this nightlight is best placed on the floor in the center of the room, where it projects a starry night sky onto the ceiling and walls. For interactive fun, parents can also sit with their children and identify and describe the features of eight major constellations, including the Big Dipper and the Big Bear, with the help of the beautifully illustrated Star Guide. The Twilight Turtle also includes a warm-hearted story about how Twilight Turtle, separated from his father, uses the constellations to find his way home. User-Friendly Operation Simply pressing the button on the turtle's shell ignites the stars and keeps them glowing for a full 45 minutes--just enough time for most children to drift into sleep. At this point, the Twilight Turtle automatically shuts off to preserve battery life. Another push of the button reactivates the projection. In addition, the easy selection of the three soothing color choices allows your child not only to learn to identify different colors, but also to truly experience them as well. Amber radiates warmth and peace; green creates a healing and renewing atmosphere; and blue helps calm the senses. The soft, illuminating glow the Twilight Turtle emits also serves as a nightlight that makes the darkness less frightening. Makes a Great Gift A great gift for children who are afraid of the dark, or even adults who have trouble falling asleep, the Twilight Turtle runs on three 'AAA' batteries (included). It also comes with a certification of adoption, and measures a compact 14.0 x 5.0 inches (WxH), so it's easy to display and store. About Cloud B Cloud B, the baby sleep specialist, was established by two new mothers with the philosophy that every baby deserves a sound night's sleep for healthy development. That's why all of Cloud B's products are developed in consultation with an advisory board of pediatricians and sleep specialists with a single focus: to achieve a better, safer sleep for baby. What's in the Box Twilight Turtle, Constellation Guide, adoption certificate and three 'AAA' batteries. Upon receiving the item, the item is not from the company Cloud B. It is a cheap knock off from Asia. The batteries, constellation guide and adoption certificate were not included. The light function hardly works, and most of the words on the crushed and damaged box it came in are completely misspelled. The buttons on the actual toy are scratched and falling off. --- Additional Comments: I would like the actual twilight turtle that I thought I was bidding on and paying for based on the description on the Deal Dash page.

DealDash.com is a Penny auction site that the purchase price for an item increases by a penny for every bid. A consumer has to purchase bids, at which I had purchased mine for \$0.17/bid. The bidding is set against a timer counting down from 30 seconds, then to 20 seconds, then finally to 10 seconds until there is no bid given when the timer runs out. On Saturday, 11/4/12, I started bidding on an Acer Iconia Tab 10.1-Inch Tablet (NEW), with a buy it now price of \$589. During the bidding process, the timer was on the 20 second timer. The price was at \$7.28 and I was the last bidder when the timer hit 0, meaning that I had won the auction at that price. To my amazement, 26 seconds after my last bid (6 seconds after the timer had expired), another bid was allowed continuing the auction. At which point, I had to purchase more bids to stay in the auction. The product eventually sold for \$59.53. I used 1302 bids in that auction. Looking at the financials of the situation, it is not difficult to see how they let this happen. Assuming that every consumer purchased their bids at \$0.17, and every bid increases the purchase price by a penny, the following would be the situation: \$7.28 price = 728 bids @ \$0.17/bid = \$123.76 + \$7.28(price) = \$131.04 total revenue from the auction (far below the wholesale cost of goods) \$59.53 price = 5953 bids @ \$0.17/bid = \$1012.01 + \$59.53(price) = \$1071.54 total revenue from the auction (\$482.54 higher than the MSR) I contacted the company via email (contact us link on the website) on 11/4/12. There was no response from anyone at the company. --- Additional Comments: The desired outcome would be to allow the purchase of the Acer Iconia Tab 10.1-Inch Tablet (NEW) at the \$7.28 price fulfilling the auction procedure and refunding the Bids that I had to purchase to stay in the auction (3 x \$68.00=\$204.00).

Online auctioneer: I was monitoring an auction for a Garmin 4.3-inch Portable GPS (auction\_id=1144946) at ~3:40PM PT with a 30 second start over time (every time someone places a bid, the clock starts over 30 seconds). In a different browser window, I saw what looked like a different auction for the same product from their Auctions link with a start over time of 20 seconds. When I opened up this auction, the URL/auction\_id was the same as the first. In other words, they had the same item/auction running in 2 different windows. The same bidders/bid time/bid amount showed up in both auction windows, however, in one window the start over time was 20 seconds and the other 30 seconds. By site, it looked like 2 different auctions because the pages displayed a different list of previous winners that are block from each auction. I sent dealdash.com a message requesting for a full refund (200 bids= \$34) because I have not used any bids and after seeing this, I am very skeptical with their software development and unethical business requirements running multiple auctions windows for a single item. Within 15 minutes, their site went down stating 'down for a scheduled maintenance'. How could this be a scheduled maintenance when they had over a hundred auctions running and do they refund all the bids placed for their aborted auctions, aborted multiple auctions?? I do not trust this site. Very shady. BTW, I have screen snaps of both auction windows for the same item and a snapshot of their 'down for scheduled maintenance'. --- Additional Comments: Full refund \$34.00 for unused bids by check within 30 days mailed to the address noted in this claim form. I do not want them messing around with my credit card.

I purchased \$96.00 of bids on dealdash trying to bid on items as many others have. For two days I have been trying to place bids, however, it keeps taking my bids then freezing up for hours at a time. I then have to leave I cant sit around waiting for hours for their website to come back up. I have tried sending them emails regarding my concerns and the money they have taken from me but can not get a response. --- Additional Comments: Refund

i won and or bought several items and never recieved them . this problem started on 10/25. i emailed them about my items and was told that they had been shipped to the wrong address. i have send emails back to them and havent recieved a answer back. i just want to know where my items are and will i ever get them . im just asking for help and no one answers back. i paid for these items i won or bought so i would like to recieve them. will i get my items? shouldnt the company replace them? it was my fault that someone shipped them to the wrong place. i paid for them i should recieve them. thank you, (b)(6)--- Additional Comments: someone to please contact me as to whether i am getting my hp laptop, cruisart food processor, bird feeder, cruisart hand blender, coach bag, kindle, haircutting tool, corndog maker, duracell batteries, dog chews, angrly bird and gift cards.

i lost 100 bids from my bidding buddy, i canceled and it was not credited back to my bids, and i purchased a pkg of bids on 11-8-12 and it said they were credited but were not thats 300 bids i did not get or \$53.00 i lost out on i have e-mailed at least 5 times with no response since last thursday --- Additional Comments: i would like my bids 300, i like the site but am angry there is not a real person to talk to when there is a problem and they dont respond to e-mails properly

I have made several attempts to contact them by email and phone regarding purchases that I have not received. One that was a 200.00 amazon voucher I was to receive by Oct. 12, 2012. I still have not received it. They are not responding to my emails or calls. --- Additional Comments: Either send the merchandise or refund my money. This are the items I have not received and they say have shipped. (b)(6) Darden gift card 50.00 (b)(6) Darden gift care 25.00 (b)(6) Amazon voucher for 200.00 (b)(6) Amazon gift card 10.00 (b)(6) Silver Glass Beads

I won an auction item on November 7 ... the information said I would receive my item no later than November 22. I have sent an email each day since with no response. --- Additional Comments: I would like my item ... however it seems this is not going to happen. If I can't get my item I would like a refund for my item as well as all the bids I bought. This doesn't seem to be a trustworthy site, although it has an A- rating with BBB and there are positive as well as negative reviews of the site. It seems I was suckered.

The site is operating under false pretense. They charge for bids to use in penny auctions but after very little time it became obvious that the site is using automated bots along with schill bidding to ensure that most auctions are not won by customers, the ones that are won, are won at total costs(cost of bids used plus product final sale) well above the retail value of the product. Also in order to keep this money machine moving the site performs scheduled maintenance at peak auction times (prime time evenings and weekends) at which times there are generally over 200 auctions under way. these auctions are halted mid-way through and all bids spent along with all bids in the 'bid buddy' escrow bidder are lost to the customer. The company has misrepresented itself as a 'fair and honest' auction site when they are anything but. There are also numerous complaints at many rating site from customers having the same issue, ironically these are followed up by shining posts of admiration obviously posted by employees. I find it odd that their employees spend most of their time trying to save the company rep rather than dealing with the numerous complaints filed by customers. Another finding was the extreme approach the company takes to hide it's contact info, leaving email as the only contact option on their site, to which they rarely respond. I searched for some time to find a contact phone number, the first 2 numbers I found relayed messaged with instructions to email then disconnected, the third number was only listed in the BBB registry and immediately upon connection relayed me to a general box voicemail. --- Additional Comments: I would like to be refunded in full for bids purchased on this site, total was only 400 bids purchased at a cost of \$60, furthermore I would like to see this company investigated for fraud as I'm sure many more of their former customers would also like to see.

I decided to try DealDash auctions despite some reviews that said this is a scam. I participated in a few auctions and twice I saw someone else win an auction right before my eyes even though I had bid 2 seconds before the auction time ran out. Someone else won right in front of me and my bid was never even accepted. What made me realize that it was a scam though, was when I started watching 'no jumper' auctions before and after they reached \$5 worth of bids. The online terms CLEARLY state that in 'no jumper' auctions, no one new will be able to start bidding on an item after it reaches \$5. I sat there and watched while in auction after auction, the price reached \$5 and even \$10 and more and NEW people were still bidding and entering the auction!! One auction (iPad) went from approx. 30 people at \$5 to over 90 people between \$5 and \$10. This is in complete opposition to the terms and agreement stated on the site. I want a full refund of all the bids I purchased because of the violation of the terms and agreement. --- Additional Comments: I would like a refund issues to my PayPal account (my method of payment) in the amount of \$111.00, the total amount I spent on bids.

I have won several auction and paid for them and have not received the products! also have paid for the the buy it now options and have not received them either. --- Additional Comments: Overnight my orders, they are for Christmas shopping and I need them now! I needed them for Black Friday shopping!

I made a purchase of a 900 bid pack for \$164.00, their site told me transaction did not go through. After I made 3 more attempts, I finally received my 900 bids. However, when my checking account went negative, I looked into paypal and saw they had charged me for the 4 transactions at \$164.00 each. I sent them numerous emails and received absolutely no response. I finally opened a dispute in Paypal, and THEN I received an email from DealDash that they credit my account for those bids. I told them I did not want the bids, I wanted my money back. If I had wanted 2700 bids I would have bought them. They would not refund my money. After numerous emails, etc, I decided to just close dispute and keep the bids. Now I notice that they are using computerized bots to make it impossible for someone to win anything, especially customers like me who have been with their site for a long time. I have gone through 1000 bids against two to four 'brand new' bidders, and as soon as I drop out of the auction, so does everyone else and one person wins. This has not happened once, but with almost every auction in the last 20 auctions I have been in. They have a 'time as top bidder' counter that accumulates for the time you are 'winning' after so much time, you are awarded free bids. This timer is no longer working for me. A lot of their auctions keep 'freezing' only to come back with someone winning, and everyone else losing out because they could not continue their bids, thus resulting in a lot of people losing on an auction because their 'server' was having hiccups (or so they say) I feel they used to be a legitimate site, but within a week suddenly have over 1 million users, up from 250,000. Someone really needs to look into them, because I feel like I have been scammed out of a lot of money lately because they have made it so that I cannot win auctions, I get double/tripled billed for purchases in which they wont give a refund, only bids, they are blaming it on 'server issues' If their server is unstaible, shouldnt they take it down for maintenance and not keep robbing people? --- Additional Comments: I feel they owe me AT LEAST \$2,622.00 for double/triple billing of bids, freezing, scamming bots. This is the money I have spent when all of this started happening.

This is an on-line Penny Auction that advertises as being 'FAIR and HONEST'. Their site has a 'time as highest bidder' clock that counts down your time as a highest bidder and once it counts down your time, you are rewarded free bids...the clock is set to run slow - it ticks off the time at a rate of one every three or four seconds...in other words, in a 30 second time frame, you might (if you are lucky) get 8 - 10 seconds ticked off your time...I have brought this to their attention 4 or 5 times and they refuse to answer my e-mails. Not sure what to do, but this is saving them from having to reward their clients the free bids that are promised to them...NOT FAIR nor HONEST in any sense of the word. --- Additional Comments: I would like to see them audit the bidders times and give everyone they have cheated what is due them...and most of all, fix the clock so that it runs properly...it should tick off the seconds just at the same rate that the timer clicks off the bid seconds...a second is a second...FIX THE CLOCK. Thanks.

They claim people win products for less than pennies of the price but yet I have watched and I see no one winning these. You buy bid packs then find they have people than run up the bids so that you pay more. Example, you buy bids at \$ .17. You lose your bids if you don't win or buy the products at full price. Someone, or rather more than one, will come in and bid 500, run the price up to \$10 on a \$25 item.  $500 \times \$ .17 = \$85$  plus the end price. They will start bid wars so that people will spend more bids than the products are worth. They will also freeze and go down for maintenance causing you to lose what you have bid but they will not refund your bids. They will also change the bid times from every 30 seconds to every 10 seconds without warnings. They encourage you to use a bid buddy to bid for you and if you do and do not stay and watch you lose everything. They also advertise that their products are cheaper if you buy from them when they are most often higher than other sites. --- Additional Comments: I would like a refund.

On 10- 15-12 I won an auction on DealDash.com when I did not receive my purchased item (Wireless Door Chime) by the estimated delivery date so I contacted DealDash.com via Email. They sent me a tracking number for UPS ((b)(6)) . The UPS tracking number indicated that it was delivered and left on the porch, I contacted UPS and they told me that they delivered the package to the address given to them by DealDash.com which was (b)(6), this is the incorrect address, I live at (b)(6). I know that DealDash.com had the correct address as I had purchased 2 other items that were delivered to my home at my correct address. I have sent 5 more Emails to DealDash.com but they will not respond. Please help. Below is the tracking information that I have from DealDash.com The Portable Wireless Door Chime and Push Button Estimated delivery date: November 04, 2012 Status: Shipped DealDash reference code (b)(6) If you have not received your package by November 04, 2012, please contact us for a status update. Be sure to include your DealDash reference code! Click here to contact us Thank You for any assistance that you can offer me. --- Additional Comments: I want a reply from Dealdash.com and my item purchased.

On Nov 11, 2012 at 12:31pm ..I have purchased the item below for \$270. The transaction is completed ..but I did not receive the 1800 bids to my account..I have email DealDash about the problem...but no response from DealDash..I have called there number, but all I get was a message from the answer machine telling me to contact them by email. Item Title: 1800 Bids (15¢/Bid!) Item Number: (b)(6) Date: Nov 12, 2012 Time: 12:31:40 PST Status: Completed Web Accept Payment Sent (Unique Transaction ID #3(b)(6)) --- Additional Comments: I would like a refund.

I invested over 100 dollars the first time on this bidding and noticed that the same people or (bots) were bidding on everything quickly above everyone and the legitimate people on there had not won one auction item. So I filed a complaint to this company about their so-called policies of jumpers who bid on everything which should have been a dead giveaway. No real person would be interested in everything on these auction sites and they assured me that it would not happen again and so I finally tried again with a 36 bid package of 300 bids and the same thing happened again. On the very item I bid on was sold for half that amount and mine was still going on after they suckered me out of my money. This is an extortion scheme and they are preying on us on fixed incomes and I found out about them because every social website is advertizing them. They had one of my friends as a big winner and since this last robbery they done on me, I asked her how she won all that stuff because everyone of the other people I saw their profiles had not won one thing. She said, she had never been on that site so they are using peoples pictures falsely and stealing their identities to push others to try this phoney site. Last time I checked this is theft by deception and if someone shoplifted that was hungry they would go to jail but these fake business get by with laundrying innocent people's hard earned money. I want all their advertisements pulled from facebook with them using my friends pictures for false advertising and shut down permanently. They prey on the poor and old. --- Additional Comments: I want all their fraudulent advertisements removed from social media and shut down. They need to be put into jail.

I contacted the business after I had unauthorized charges from my credit card. They responded after the second email saying I would have a refund within 5 business days. It now has been 8 business days and I have emailed them 10 times to resolve this matter as the money has not been refunded. They have made no effort to respond to my emails and no refund. I am upset that I have been ignored. --- Additional Comments: I would like my refund.

I have not received my products that I have won/bought. I have several products that I have won on or before November 15th Most of these products state if not received on or before November 29th please contact customer service. With 3 phone calls and an email on November 26th I have yet to get a response. I will NEVER NEVER use this site again! Won Auctions Remember to pay within 14 days of winning. Product Price + S&H Status Cuisinart Compact Cool-Touch Toaste...\$0.29 + Free Shipped Reference # (b)(6) Dream Trigger 3D for Nintendo 3DS \$0.18 + Free Shipped Reference # (b)(6) Cuisinart 14-Piece Deluxe Grill Set \$0.24 + Free Shipped Reference # (b)(6) Sonic and the Secret Rings for Nint...\$0.23 + Free Preparing shipment Reference # (b)(6) Young Chef Cookware Set \$0.92 + Free Preparing shipment Reference # (b)(6) SanDisk Ultra Small 16 GB Flash Dri...\$0.09 + Free Shipped Reference # (b)(6) \$25 FootLocker Gift Card \$0.32 + Free Shipped Reference # (b)(6) Samsung 16GB Plus Series Class 10 m...\$0.11 + Free Shipped Reference # (b)(6) --- Additional Comments: I would like to receive all my orders on or before December 7th.

According to companies site they will return all bids from purchase of 1st bid package if no bids are won. I've emailed them twice and have yet to receive my bids back that I initially paid for. From their site they claim under FAQ DealDash is... easy to win on - the far majority of bidders win auctions on DealDash. In fact, the average winner wins more than 6 auctions! We're so certain that you'll win auctions, that if you don't win anything with your first bid pack, we'll give you the bids you bought back for free... the fair & honest, risk free alternative to penny auction sites --- Additional Comments: I want my money refunded back to me, as I will never use this site again with the lost of trust in their word.

I won an auction in October 2012 for a HP 15.6 duel-core Charcoal gray computer. Ref # (b)(6). Which they claimed would ship any where from Oct 24-Nov 17. I waited patiently. I even gave 2 weeks past then started my first contact. I have emailed 5 times regarding this issue and have not one time even gotten a response back. I had a very disappointed daughter at Christmas. I do not want my bids back I want my computer. --- Additional Comments: I want my computer!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! Not the bids back because I have NO desire to deal with this company again.

On November 7th, 2012 I won two auctions at their site and I paid right away for them so they could be shipped asap, a couple of days later I could see that the status clearly said that I was going to receive my package by November 22. 2012. Well November 22 came and left and I have not receive my packages yet, I already tried to contact the seller 4 times and no answer yet. a couple of days ago the status of my packages change to preparing for shipment and now it says that I should receive my packages by December 12, 2012, just like that with no explanation. I bought this product because it was intended as a gift for my son on Dec. 1st. And because I have not heard from this seller I am affraid that they are just trying to give me different dates and keep my money.here are the reference codes: (b)(6) & (b)(6) --- Additional Comments: I really want to get my products asap, I paid for them I should receive them in a timely manner, this has been a bad experience already, please do not make it a horrible one.

I have spnt a total of 3500 dollars on this wbsite buying bids and competing in their auction. I have won almost 2700 dollars worth of merchandise. I have only received 4 of the items that I have won. Prior to writing this complaint I have made 5 different attempt in writing to Deal Dash to give them a chance to resolve the problem. I have only received to emails in return and they have both been automated responss never directly dealing with the issues I have brought to their attention. They have allegedly changed vendors and some of the items are no longer available. They offer different solutions mainly bid packs and gift cards. It would be okay if thy wre offering a gift card for the value of the product I won. It is always 30% less than the value. On top of this the items that they claim to no longer be available due to changing vendors are still being auctioned even though thy have no intent to send what they are auctioning. I am tired of waiting for a response and hoping that they will make this right. --- Additional Comments: At this point I just want the money I spent on the site returned and for others to be warned that they can be taken advantage of.

This is a penny auction. So called penny auction. Each penny cost you 35 cents. They lead you in by letting you win low cost items. You trade them in for more bids, then it becomes almost impossible to win anything that is of any value. They lead me into buying an item. I placed an order then canceled it. They debited my account for bids that I do not have and now I would have to purchase 250 bids to even get back into the game. I spent over \$75 on bids and ended up with a cheap \$5 case that holds a small camera. --- Additional Comments: Please put this business on notice. They are preying on the weak and poor that really don't have the money.

I learned of Deal Dash in early November and started my account on Nov. 2, 2012. The first major auction that I bid into was for a 7 inch tablet. After spending a lot of time and money on the auction, I lost it in the end. I decided to use the Buy it now feature and buy it at the retail price. It took several weeks to receive the item, but it arrived on Thursday, Nov. 15th., 2012. After researching the product pricing, I realized that the buy it now price was significantly higher with DealDash than the retail price of other online options. So, I decided to contact DealDash to find out what options were available to me . The only form of contact information on the website was an email feature, which I used on Friday, Nov. 16th for the first time. The DealDash site clearly states that contact will be made within 48 hours Monday through Friday after the question has been emailed. I did not hear anything as of Tuesday, Nov. 20, so I emailed yet again. Again, No response. Since then, I have emailed at least four more times, asking what I need to do to return the item (the site states that you can return an item within 7 days... to do this, contact customer service). I have done this through email several times and received no response. I was unable to locate a telephone number or any other information that would allow me to reach them regarding this matter. Once I found the Better Business Bureau, I was able to find a telephone number for Deal Dash on that site. I called that number today (11/29/12) and there was no answer, just a machine. So, I left my name, email address and username that they requested on the recording, along with my contact telephone numbers in hopes that I would hear something from them. No contact from Deal Dash has been made. --- Additional Comments: I would like to return the product for a full refund of \$189. I would be satisfied with receiving my initial investment in the bid packs of \$104. The site has not lived up to it's promises and I am very disappointed and unhappy with my experience. DealDash has it's slogan at the top of every page saying, DEAL DASH, Easy to win, fair & honest auctions. I do not feel that those words describe ANY part of my experience with DealDash.

I created an account on dealdash.com on November 11, 2012. I purchased my first bid pack about 2 weeks later. The site said if I was not 100% satisfied with the site, I could have a no questions asked refund for the purchase of my first bid pack. The first issue I had with the site was that it was not easily navigated. I was not able to get off of the first page of auctions, to view others, and I even contacted the company through the website asking how I could do this, as the links to the next page seemed to be broken. I got an auto-reply email that said my question would be answered within 48 hours. It was never answered. The other issue I had with the site was it seemed that there were so many auto bidders using bid buddies that it was almost impossible to win any auction without purchasing an obscene amount of bids, or by purchasing the item at retail value. With the combination of the two issues, I was not at all satisfied with the program. I emailed the company as the site directed me to in order to obtain my refund for the bid pack. I have heard nothing back from the company. I took it a step further and returned to the website and contacted the customer support center via a website form as I had before when asking the question about site navigation. Of course, I have heard nothing back. --- Additional Comments: I simply want the refund for my bid pack purchase, as the website said it would do if I was not completely satisfied with my purchas. The total was 36.00, and I paid it online via my Visa debit card.

After googling something, I stumbled upon dealdash. I figured I'd give it a try since it advertises money back guarantee. I tried it and didn't like it, so I emailed the given address asking for a refund, since the sight isn't what I thought it would be. I heard nothing for a week, so I emailed them again asking for my money back telling them that I would be contacting the bbb if I did not get some sort of response about when I could expect my money back. A day later I received an email from deal dash stating that they were sorry and that they were refunding my money that day. Two weeks later, and the money still has not been refunded to either the credit card I used or my paypal account. --- Additional Comments: I just want my money back like they promised. They billed my card that day, and I just want a refund that they guaranteed.

I won a 250.00 dollar gift card in an auction they sent me a 50.00 dollar gift card instead. Tried to contact them can not get any response from them sent emails twice no answer. Tried calling no answer they just refer you back to email add. This was a christmas gift that i now have to get another dont look like this will be solved. I also contacted them about another item i had won that was suppose to be new but it came shipped in a shipping envelope no new packaging no instruction no info at all. The ref.# for the gift card is (b)(6). I spent a lot of money on this site this is not fair. --- Additional Comments: Delivery of my card and a change in there policies of not getting back in touch with the people who have issues. And an apology for not responding like they advertise.

I have won 2 items and purchased 1 item. They do not send to po boxes and I have supplied them with a physical item. The item status goes from shipped to preparing for shipment. I was suppose to receive an item on 11/22/2012 status said shipped. Now the stays says preparing for shipment 11/30/2012. The dates for the other 2 items keep changing as well. The item I purchased was an iPad mini. People go on the web and place bids on items they would like, you pay for your bids. I think the items people are bidding on deal dash doesn't even have them on hand to send out. I had no idea I was going to have to wait so long, there is no phone # to call anyone. I have sent several emails.

To whom it may concern, Recently I purchased a pack of 'bids' from DealDash. According to their FAQ's page, if a person does not win an auction after using all of the bids in their first bid pack, DealDash will give them back all of the bids they purchased. (I purchased 200 bids for \$34 and did not win any auctions.) I have emailed DealDash on 3 separate occasions trying to find out how I can get those bids back. All emails prompted an automated response stating I would hear something back from them within 48 hours Mon-Fri. (first email was sent on 11/09/12; second 11/14/12; third 11/18/12) If there is anything you can do to get this matter taken care of, that would be greatly appreciated. I would gladly accept my 200 bids back or a \$34 refund. Thank you for your time, (b)(6) (email is the best way to contact me) --- Additional Comments: I would gladly accept my 200 bids back or a \$34 refund.

I WON AN AUCTION ON 11/13/2012 THAT SHOWS UP IN MY BIDDING ACTIVITY, BUT IS NOT LISTING IN MY WON AUCTIONS, SO I AM UNABLE TO PAY FOR THE ITEM. I HAVE CONTACTED THEM THROUGH THEIR SITE MULTIPLE TIMES AND HAVE HEARD NOTHING BACK. ONCE I LEAVE A MESSAGE ABOUT IT, THE SITE WILL SAY THANK YOU AND WE WILL GET BACK TO YOU WITHIN 48 HOURS. THIS COMPANIES ONLY PHONE NUMBER LEADS BACK TO, ONLY CONTACT IS THROUGH THIER EMAIL ON THE SITE. I AM GOING IN CIRCLES AND GETTING NOWHERE. --- Additional Comments: I WANT TO PAY FOR THE ITEM BUT NEED IT TO LIST IN MY WON AUCTIONS IN ORDER TO DO SO.

purchased a total of 6 items from this company. Have received only 3 of the six. I have not received an x-box controller that was purchased from their store over 30 days ago in which I paid \$49.00 I have not received the wine cooler which i bid/won and paid for back in November total cost \$20.68-this item has shown shipped for several weeks, yet today I was informed via email (after 2 calls and 4 emails sent) that it has not even shipped. I have not received the Keurig coffee maker that I bid/won and paid total cost \$264.26 for on Dec. 8th, that also has shown shipped since dec 10, yet today I was informed via email (after 2 calls and 4 emails sent) that it has not even shipped. All these items were purchased for Christmas gifts, and do me no good if not received prior to Dec. 25th. I was informed today that it will be 3 weeks before they ship! Thats not acceptable. xbox controller-Shipped Reference #(b)(6) wine cooler-Shipped Reference # (b)(6) keurig single brew --Shipped Reference # (b)(6) expect a refund in the amount of \$334.97 for the above 3 items.....I don't want bids I want my money back! --- Additional Comments: Complete refund in the amount of \$334.97, nothing else will be accepted

I purchased 'bids' and paid for items won and 'Buy it Now', from November 18 to 26, 2012 . NOTHING has been received. I have sent four e-mail requests for attention and have received no response. I can't believe I wasted all this money on a fantasy; I was fooled by the then-positive reviews.\$100 Target Gift CardStatus: ShippedDealDash reference code (b)(6) Estimated delivery date: November 20, 2012 - December 13, 2012If you have not received your package by December 13, 2012, please contact us for a status update.20 Bids + \$25 iTunes Gift Card!Status: ShippedDealDash reference code (b)(6) Estimated delivery date: November 20, 2012 - December 13, 2012If you have not received your package by December 13, 2012, please contact us for a status update.\$15 Amazon Gift CardStatus: ShippedDealDash reference code (b)(6)Estimated delivery date: November 19, 2012 - December 12, 2012If you have not received your package by December 12, 2012, please contact us for a status update.\$15 Amazon Gift CardStatus: ShippedDealDash reference code (b)(6)Estimated delivery date: November 19, 2012 - December 12, 2012If you have not received your package by December 12, 2012, please contact us for a status update.\$10 Walmart Gift CardStatus: ShippedDealDash reference code (b)(6)Estimated delivery date: November 19, 2012 - December 12, 2012If you have not received your package by December 12, 2012, please contact us for a status update.20 Bids + \$25 Amazon Gift Voucher!Status: Preparing shipmentDealDash reference code (b)(6)Estimated delivery date: November 23, 2012 - December 16, 2012If you have not received your package by December 16, 2012, please contact us for a status update.25 Bids + \$25.00 Target Gift Card!Status: Preparing shipmentDealDash reference code (b)(6)Estimated delivery date: November 20, 2012 - December 13, 2012If you have not received your package by December 13, 2012, please contact us for a status update.40 Bids + \$50.00 Target Gift Card! Status: Preparing shipmentDealDash reference code (b)(6)Estimated delivery date: November 19, 2012 - December 12, 2012If you have not received your package by December 12, 2012, please contact us for a status update. --- Additional Comments: Deliver my gift cards OR issue a full refund of all money spent at DealDash.com. I used my PayPal account, e-mail address (b)(6)26-Nov-12 Payment To DealDash Inc Completed \$36.00 24-Nov-12 Payment To DealDash Inc Completed \$4.67 24-Nov-12 Payment To DealDash Inc Completed \$36.00 24-Nov-12 Payment To DealDash Inc Completed \$37.00 23-Nov-12 Payment To DealDash Inc Completed \$36.00 22-Nov-12 Payment To DealDash Inc Completed \$0.33 22-Nov-12 Payment To DealDash Inc Completed \$0.33 22-Nov-12 Payment To DealDash Inc Completed \$36.00 22-Nov-12 Payment To DealDash Inc Completed \$40.00 21-Nov-12 Payment To DealDash Inc Completed \$0.09 21-Nov-12 Payment To DealDash Inc Completed \$0.36 21-Nov-12 Payment To DealDash Inc Completed \$74.00 20-Nov-12 Payment To DealDash Inc Completed \$34.00 18-Nov-12 Payment To DealDash Inc Completed \$36.00 TOTAL \$370.78 I tossed good money after bad.

5 items either won and purchased and have not rec'd them. Have contacted thru email atleast 5 times and not response. --- Additional Comments: I would like to have my items but since that does not look like it is going to happen, I want refund of everything. One is 74.00, one is 49.00, 25.00

Back in the month of Oct. 2012 DealDash was auctioning The Dark Knight Rises: Limited Edition Bat Cowl. I won the auction and it did state that the item would be shipped after the release dat of 12-04-12. Today's date is 12-18-2012 and I have yet recieved my item. I have countless times emailed dealdash to see the status and I have not recieved a response. This website was excellent until the recent months leading up to the holidays, customer support, and delivery of items are now the worst it's ever been. And yet from other complaints I have read about dealdash is that they are auctioning that they can't honor because its out of stock. How can they auction items and know they can't deliver the item they are selling. --- Additional Comments: I would like to have the item I have won. It's just that simple.

I need a return authorization for the Asus Google Nexus 7 Tablet 16 GB Android 4.1 and I need the address for where the item needs to be returned. I made three attempts to contact support@dealdash.com through their website over a course of a week and 1/2 but never received any response. I then attempted to call the phone number found on my order invoice 855-455-3325 but a message plays and educates the customer to contact customer support by email to support@dealdash.com. I have made additional 4 attempts through my personal email to support@dealdash.com since 12-14-12 but still have not received any follow up. According to the return policy on the invoice, I only have 45 days to request a return authorization and it's getting close to the end of that time frame. I checked into disputing the charges with my credit card which provided me with a Dispute Hotline number 855-883-3274. When I call this number, I'm on hold for 5-10 minutes and then receive a voice message stating I need to call during business hours 6am-9pm Monday thru Friday (which I was) and beeps like I'm suppose to leave a voicemail. On their invoice, it states: RETURNS: To Help maintain our 100% customer satisfaction guarantee, most merchandise purchased from our store may be returned for a full refund, provided that the procedures and requirements specified on our return form are followed. I have been trying to follow their procedures but they have made no attempt to assist me in this issue. I am not satisfied what-so-ever. --- Additional Comments: There is nothing wrong with the Tablet. We purchased it as a Christmas gift for our 11 year old daughter but given her track record for breaking her cell phone, we decided the tablet was too expensive and didn't want to risk her breaking it... thus being out \$300 and not having a working tablet. I was not able to call and cancel the order (which probably wouldn't have work anyway given the problems I'm experiencing now) because I had received the Tablet before we decided it was not an appropriate gift for her. Ultimately, I just want to return the Tablet and get a full refund however; if they fail to resolve this issue within the 45 day restriction on their return policy... I want to be compensated up to the full amount of the Tablet purchase.

I began bidding on the DealDash site 11-13-2012. I bid on 72 items and won 10. I received 6 items and awaiting 4 items. I was given a delivery date of November 19, 2012 - December 12, 2012. I received the below emails:1. From: DealDash Support [mailto:support@dealdash.com]Sent: Monday, December 03, 2012 4:24 PMTo: (b)(6)Subject: Boogie Board LCD Writing Tablet is out of stock. Choose your replacement!Dear (b)(6), DealDash has recently partnered with new suppliers in order to be able to provide a wider selection of items on the site, as well as real time tracking information for your orders under your dashboard. Thanks to our new partners, we are currently able to process all incoming orders faster than ever before. However, unfortunately with this transition to the new suppliers and the busy holiday season, some of the older orders placed in early November have run out of stock.We deeply apologize for the inconvenience, and are committed to providing you a rapid resolution to the problem. We would like to offer you the following alternatives for your out of stock item Boogie Board LCD Writing Tablet.Login to your account and go to your Dashboard to select one of the following options: Option 1: 327 DealDash Bids (value \$196.20) added instantly to your account.Option 2: \$50 Amazon Gift CardOption 3: \$50 Target Gift Card2. From: DealDash Support [mailto:support@dealdash.com]Sent: Tuesday, December 04, 2012 9:04 PMTo: (b)(6)Subject: The Ultimate Inflatable Travel and Neck Pillow is out of stock.Choose your replacement!Dear (b)(6), DealDash has recently partnered with new suppliers in order to be able to provide a wider selection of items on the site, as well as real time tracking information for your orders under your dashboard. Thanks to our new partners, we are currently able to process all incoming orders faster than ever before. However, unfortunately with this transition to the new suppliers and the busy holiday season, some of the older orders placed in early November have run out of stock.We deeply apologize for the inconvenience, and are committed to providing you a rapid resolution to the problem. We would like to offer you the following alternatives for your out of stock item The Ultimate Inflatable Travel and Neck Pillow.Login to your account and go to your Dashboard to select one of the following options:Option 1: 300 DealDash Bids (value \$180.00) added instantly to your account.Option 2: \$25 Walmart Gift CardOption 3: \$25 Target Gift CardI won (2) Boogie Boards and accepted (\$50 Target Gift Card) option for both and for the Inflatable Travel Pillow I accepted (\$25 Target Gift Card) option.I have not received the Target Gift Cards, nor have I have I received the 14' Skillet I won on 11-21-12.I have sent emails and have phoned and left messages regarding the situation and have not received a response. --- Additional Comments: I in good faith participated in this online Auction and purchased Bids. I expect DealDash to send me the items I won. Please Help me recover what belong to me.

I signed up with DealDash hoping for deals on high end products for Christmas, but I didn't see the bargains & I requested a refund on my remaining bids. They will not honor my request. I've only been with DealDash for several days. I do not find their advertising honest and they seem take advantage of those who truly are looking for a bargain. --- Additional Comments: Just a refund on my remaining bids, and willing to compromise, but not taken advantage of as they seem to want to do with a fraction of what I've paid on my CC.

I have 2 complaints - I won (2) \$25. American Eagle gift cards that had no value. The \$25 was never loaded, cards come up as inactiveSecond, I won a Presto flipside waffle maker, value \$75. They sent a different waffle maker, Cuisinart vale \$45, yet continued to auction the \$75 waffle maker. I wrote to them at least 10 times on the waffle maker and about 4 times on the gift cards. They wouldn't even answer.I have played on their site for 11 months and their service was excellent - never returned anythingI believe they over extended themselves, and can't handle the volume --- Additional Comments: Please send me 2 new gift cards, loaded, and tell me how I can return the waffled iron and receive the one I won

I joined Deal Dash on September 10, 2012. At first all was going as advertised. To participate in their auctions, a customer must first buy bids and then use those bids in their penny auctions in the attempt to 'win' a product or gift card. I entered into a contract with them when I purchased the bids and I did understand that there was no guarantee that I would win anything and could lose my bids. I did lose many auctions, yet I started to win some as well. So I purchased more bid packages (groupings of bids based on a dollar value set by Deal Dash), and I won or lost more auctions, which is what I understood and expected. I received all items won for those auctions in a timely fashion and they were exactly as Deal Dash advertised and described. These items were two gift cards (\$100 from WalMart and \$50 from Bass Pro) and a Canon T3i camera kit. Then, around mid-November, I decided to see if I could win some nice items for Christmas gifts. I was pleased with my experience at that time. I purchased more bid packages and between November 17-19, 2012, I won several gift cards totaling \$350 (\$100 Exxon card, \$100 Macy's card, \$100 Amazon card, and a \$50 Amazon card). When I won an auction, I paid for it immediately via Pay Pal. When Deal Dash received electronic notification of payment, within a day, my items were showing that they were shipped on my Won Auctions page through their site, and each item showed a delivery date no later than December 5, 2012. Since I had had a positive experience with Deal Dash up to that point, I continued to purchase bid packages until December 4th. I had not received my \$350 won gift cards yet, so was beginning to get concerned and stopped using the site. When I didn't receive my cards by the date they stated I should have them, I contacted Customer Service as directed to do by Deal Dash on my Won Auction individual items won pages. This was on December 5, 2012. I received no reply. I felt I should perhaps give them another few days, so I waited until December 11, 2012 and sent another email asking where my gift cards were. I got an automated response on December 12, telling me they were having supplier problems and thanks for my patience. On December 15, I sent another email asking where my won items were. No response. I tried calling their phone number, I got a recording saying to please email Customer Service. I heard nothing back from them at all. Since I made payment through Pay Pal, I knew I had only 45 days to file disputes/claims through them. I waited 30 days from the date I won the auctions, and filed disputes (escalated to claims) on December 18, and then filed for chargebacks through my credit card provider on December 20. The claims I filed were for the purchase (won auction) prices that I paid for the 4 gift cards I never got, PLUS the bid packs I purchased in good faith with the expectation that I would receive the items I won. The bid packs are part of th --- Additional Comments: For Deal Dash to refund all money to me as reflected in my open claims against them with Pay Pal.

I have items won or purchased dating back to early November that have not been received . I have emailed numerous times without response. Please see email sent 1/4/12/14/2013 Deal Dash Customer Support: I have sent numerous emails to customer service at Deal Dash including 12/11, 12/14 12/17 and 12/22 (see below) that included a long list of concerns I wanted addressed and an inventory of all the items I have yet to receive dating back to early November (now 8 weeks later). I have yet to receive all the items or get a response from Deal Dash (except to say you are on vacation and you will write me back immediately upon returning from the holidays. I'm very disgruntled and concerned and upset. This terrible customer service and business model has cost me hundreds of dollars in extra money to buy additional replacement gifts for xmas and Hanukkah and hours of time and worry trying to get answers and shopping. I'm including the latest inventory of items I have yet to receive that are PAST DUE. This doesn't include items recently won/purchased. Please RESPOND to my concerns!

(b)(6) update as of 1/4/13	Date Buy It Now Reference #	Date Range to be received	Item received?
\$10 Babies R Us Gift Card (b)(6)	Nov9-Dec 2	NO	11/10/2012
\$25 Movie Gift Card (b)(6)	Nov9-Dec 2	NO	11/10/2012
15 BIDS+ 415 Itunes Card (b)(6)	Nov 10- Dec 3	NO	11/12/2012
\$25 Movie Gift Card (b)(6)	Nov 10- Dec 3	NO	11/12/2012
\$25 Movie Gift Card (b)(6)	Nov 10- Dec 3	NO	11/12/2012
\$25 Movie Gift Card (b)(6)	Nov 10- Dec 3	NO	11/18/2012
15 BIDS+ \$15 Itunes Card (b)(6)	Nov 16-Dec 9	NO	11/21/2012
\$10 Babies R Us Gift Card (b)(6)	Nov23-Dec 16	NO	11/24/2012
\$10 TJMaxx Gift Card (b)(6)	Nov23-Dec 16	NO	11/24/2012
\$25 Bed Bath & Beyond Card (b)(6)	Nov23-Dec 16	NO	Item Won

Reference # Date Range to be received Item received?

11/11/2012	15 BIDS+ \$15 Itunes Card (b)(6)	Nov 30	NO
11/11/2012	15 BIDS+ \$15 Itunes Card (b)(6)	Nov 30	NO
11/11/2012	20 Bids + \$25 Movie Gift Card (b)(6)	Nov 30	NO
11/22/2012	DeLongi Remote Control Heater (b)(6)	Dec 13	NO

PREVIOUS EMAILS 12.11.12 Good evening! I'm having numerous problems with my deal dash items that I've won and purchased. First of all, the items below were purchased using buy it now. They are all overdue in their shipment. Date Buy It Now Reference # Date Range to be received Item received?

11/10/12	\$10 Babies R Us Gift Card (b)(6)	Nov9-Dec 2	NO
11/10/12	20 Bids + \$25 Movie Gift Card (b)(6)	Nov9-Dec 2	NO

--- Additional Comments: I would like all of my items immediately. Additionally I would like 50% (\$170) of the value of the items returned to me in cash. additional bids Does not solve the problem as that requires me to spend more money with them! These items were guaranteed and advertised to arrive by Christmas, they did not. I had to purchase all new items. They ignore by emails and have yet to provide satisfaction.

I have not received multiple gift cards from Deal dash auction site. They will not give me a specific answer to these missing gift cards just the general answer i am highlighting below. These all go back from October and November of 2012. I have emailed over 10 times in the last two weeks and I have not gotten any answer about these missing gift cards. Deal dash is an online auction site. Listed are auctions that I have won and products have not been delivered. In the last two weeks I have emailed over 10 times regarding these issues and and not gotten a definite answer to any of these missing gift cards. Just the usual answer, Hi (b)(6), I understand your frustration, I would feel the same way. I can guarantee you you will get these cards. We started DealDash 4 years ago because we had all had a bad experience on other penny auction sites and we wanted to create a better site for others. Clearly we have failed in doing that for you. We experienced a huge influx of new users in October to November which overwhelmed our systems. The number of auctions that we run went from 300 a day to 5,000 a day in less than 3 months. We had only 5 people in our customer support team in the beginning of October and now we have more than 40. I understand this does not help your case but I can sincerely promise that we have all been working overtime during the holidays to get back to customers like you. I hope you understand. We have now finally gotten back to speed and hope to continue real time going forwards. I pasted that directly from an email that I received. Below is a list of gift cards I have not received. 3 of them go back to October, some in November. \$75 Amazon Gift Card \$3.19 + FreeShippedReference # (b)(6) \$200 Target Gift Card \$30.46 + FreeShippedReference # (b)(6) Bids + \$50.00 Target Gift Card \$8.33 + FreeShippedReference # (b)(6) \$100 Macy's Gift Card \$3.67 + FreeShippedReference # (b)(6) \$50 Forever 21 Gift Card \$2.11 + FreeShippedReference # (b)(6) \$50 Forever 21 Gift Card \$3.27 + FreeShippedReference # (b)(6) \$50 Forever 21 Gift Card \$10.26 + FreeShippedReference # (b)(6) These last three forever 21 gift cards go back to early October. I have been waiting for target or walmart gift cards as replacements because you emailed me and could not provide forever 21. Still as of today January 7th, 2013 have not RECEIVED> --- Additional Comments: I would only like to get the items that I paid for. a answer regarding thee specific missing gift cards, not the Oh we have been so busy and backed up, your gc will arrive shortly answer.

DealDash states on their site that they are 100% Audited with a Fair Auction Guarantee. I contacted DealDash in September to make them aware that there were multiple accounts created and were using software of bots to cheat and win auctions, many of which were high end. It was very obvious and any decent software or auditors should have picked up on this. Nothing was done about this. After much research I put together a spreadsheet showing just a percentage of the auctions whereas all the accounts were bidding until others dropped, and the rest dropped so one would win. I have been contacted DealDash about this, and they finally asked me to participate in a phone call with them. They thanked me for bringing this to their attention, and admitted that these accounts were indeed cheating. They then tried to tell me it was NOT THEIR fault, as their software did not pick it up. First off, they claim there is a third party doing auditing to prevent this, not software of theirs. Secondly, if their 'software' didn't pick it up, then they are not 100% audited. When I asked for a refund of all the bids I purchased during the time that these 'Accounts' were cheating, they told me they were not responsible. Wouldn't that be covered under their 'FAIR AUCTION GUARANTEE'? I spent over \$8,000.00 on bids during that time to participate in auctions that were impossible to win since there was cheating/software/bots being used. I have asked Dealdash to refund my money since they were not Fair Auctions. They once again told me they did not feel they were liable. They need to refund me money in order to honor their 'FAIR AUCTION Guarantee!' --- Additional Comments: At least \$6,570.00 which is a percentage of the over \$8,000.00 I have spent on bids.

I joined dealdash.com in the beginning of November. I won/bought multiple items in November. Some of them were later listed as 'out of stock'. Dealdash does not refund your money. Instead they offer a replacement product. A \$90 epilator that I BOUGHT (did not win) was listed as out of stock and my replacement offer was a \$50 Amazon gift card! I contacted them by email as they have no contact phone number. They agreed that they would send an additional \$40 Amazon gift card. Today, 25 days after I first contacted them, I received the \$50 gift card.....no \$40 gift card. In addition, I bought a \$200 Target gift card, a \$50 Texas Roadhouse gift card, and I won a \$25 Walgreens gift card. I have yet to receive any of these. They were all purchased/won in November. (All of these products have been listed as shipped since about 3 days after I bought them. However, when I made the complaint 25 days ago, the rep that I spoke to said that they had not even been processed yet!!) --- Additional Comments: I want to receive my products ASAP or I want an immediate refund to my paypal account. I have waited long enough.

The bidding process is flawed. Their terms specified the following (please see below). My bid was recorded at 12:08:59 and the next bid was recorded at 12:09:34. This surpasses the 30 seconds allocated for each bid, which means I should have been awarded this item. When I inquired about this, DealDash stated there was a glitch in my computer and I needed to refresh. However, they did not review the bid history, which would confirm that I should have won this auction as stated in their terms. I believe their system cheated me in order to get a higher bid for this product (an Apple computer). How do the auctions work? 1. Each bid raises the price by \$0.01. 2. The auction clock restarts from a maximum of 30 seconds every time someone bids. 3. If no new bids are placed before the clock runs out, the last bidder wins. 4. Each bid costs 60M-CM-^BM-BM-'. This small fee makes the massive 95% off savings possible! --- Additional Comments: They need to stop misleading future customers with the language, 'The auction clock restarts from a maximum of 30 seconds every time someone bids.' This is misleading because once the clock is at 0:00:00 whoever is the last bidder should be awarded the auction.

I set up an account with Deal Dash on 11/13/12 and purchased 2-\$36.00 bids for a total of \$72.00. After my first \$36.00 bids were finished, I purchased another \$36.00 worth. Deal Dash was not what I had expected or that I would need to put extra money in to buy bids for the auction. I contacted Deal Dash via email that same day and was advised that they would 'get the ball rolling' in refunding my first purchase of \$36.00. I received an email back on 11/15/12 from Deal Dash that my refund had been processed. I emailed them on 12/13/12 to check when my refund would be processed but I did not hear back from the company. I sent a follow-up email on 12/26/12 to advise them that if I had not received my refund by the end of the week that I would be contacting the Better Business Bureau. There was still no response from the company. --- Additional Comments: I originally asked Deal Dash to refund my entire \$72.00 purchase and they advised that they would only refund my first bids amounts of \$36.00. I would like to receive my entire \$72.00 purchase back from them.

Product was never received and the provided reference code is not recognized by USPS; I have made several attempts to contact the company but never received a reply. Their website offers photos & names of personnel along with email addresses but the email addresses are non-functional. They sure didn't waste any time taking the money out of my PayPal account ... Below is the confirmation information I received from them \$50 Amazon Gift Card (Gift Boxed) Status: Preparing shipment DealDash reference code (b)(6) Estimated delivery date: November 02, 2012 - November 24, 2012 If you have not received your package by November 24, 2012, please contact us for a status update. Be sure to include your DealDash reference code! Click here to contact us PROOF OF PAYMENT: Search PayPal Search Skip to main content Log Out Help Security and Protection My Account Overview Add Money Add Money from MoneyPak Withdraw Transfer to Bank Account Request a Check PayPal Debit MasterCard History Basic Search Download History Tax Documents Statements Resolution Center View Open Cases Tutorials Profile My Personal Info -- Update Email -- Update Password -- Update Street Address -- Update Phone Number My Money -- Update Bank Account -- Update Card My Settings My Selling Tools Send Money Request Money Merchant Services Products & Services Transaction Details

----- Web Accept Payment Sent (Unique Transaction ID #(b)(6))  
Original Transaction Date Type Status Details Amount Nov 4, 2012 Payment To DealDash Inc Completed ... -\$50.00 USD Related Transaction Date Type Status Details Amount Nov 4, 2012 Add Funds from a Bank Account Completed Your transfer from your bank account to your PayPal account is complete. Your transfer from your bank account to your PayPal account is complete. Details \$50.00 USD -----

Business Name: DealDash Inc (The recipient of this payment is Verified) Email: support@dealdash.com  
----- Total amount: -\$50.00 USD Fee amount: \$0.00 USD Net amount: -\$50.00 USD ----- Item amount: \$50.00 USD Sales Tax: \$0.00 USD Shipping: \$0.00 USD Handling: \$0.00 USD Quantity: 1

----- Item Title: \$50 Amazon Gift Card (Gift Boxed) & 65 Bids Item Number: 3090 Date: Nov 4, 2012 Time: 02:22:59 PST Status: Completed  
----- Shipping Address: (b)(6) --- Additional Comments: I want a refund....this was for a Christmas Gift for my son in the Army, here it is January 4th and still nothing. I will tell everyone I know to not do business with them.

I won and paid for 2 items on DealDash that have never been delivered. It has been almost 2 months and I have not received either item. I have contacted the company 4 times and never got a return response. Also I have won a few other items that I did indeed receive, but they were nothing close to what the picture and description of the item I was bidding on was. Overall the company has below horrible customer service and I am not sure how they are allowed to run a business like this. --- Additional Comments: I would like my items ASAP and also some compensation. It is very unfair to charge a customer and not ship the items. I bought them with much advance so I could use them as Christmas gifts and I had to go out and purchase other items and spend more of my money. Also a few of the items that I did receive that came in incorrectly I did not give a Christmas gift because they were cheap looking and not what I was shown that I purchased.

I won and purchased a \$200 Target gift card from this auction site for the amount of \$52.28 in November 2012. They told me that my gift card would arrive no later than December 5, 2012. December 5 came and went. I sent 3 messages to them and finally, a week later, got a response blaming their supplier stating that the supplier likes to send the gift cards out in batches and that is the reason for the delay. They gave me 100 free bids to try to make things better. It is now January 3, 2013 and I still do not have the gift card. My tracking/order # for this transaction is (b)(6). I wrote an e-mail to them last week and still have not heard from them about my order. I feel that I have been more than patient with this company. They took my money quickly but sure are slow to send me what I paid for. --- Additional Comments: I would like to have my order shipped to me ASAP and for them to represent themselves properly; they remove all negative responses from their social networking sites.

I won auctions on this site and they didn't ship the items I won, instead they claimed they were out of stock due to switching distributors. They offered me gift cards worth a fraction of the cost of the items, or free bids worth well more than the items cost. Their own disclaimer says they will offer you something of 'comparable value' Not even close. They offered me a 150.00 gift card in exchange for a doll house they valued at 249.00. I feel this was nothing less than a bait and switch. That suspicion was proven to me when they again claimed to be out of stock on a Sony radio that was brand new on the site, with the new distributors in place. On top of that, they refused to send the gift cards I did agree to. I still have not received the 25.00 Amazon card from an item won on Nov. 7th. The only way I could even get them to respond was by claiming they owed for something they had paid me on. Then they responded real fast with a copy of the e-mail that proved I had accepted bids for that item. They also lied and claimed I had accepted bids for the other item won on that same day. (The one I agreed to the 25.00 Amazon card for, that was never sent) I spent a lot of bids and endless hours to win these items, I don't think they bother to factor in the fact that these auctions only go up about 5.00 an hour, that you often lose an item multiple times before finally winning it and by then you have invested a lot of time and money into the item, I expect to be offered a fair trade. Something they value at the same cost. These items were mostly Christmas gifts won more than 5 weeks before Christmas. None of them arrived on time. I spent most of my budget on my grandson as my husband and I won these amazing doll houses for the girls. Then the girls got nothing, we were forced to let them go without gifts while he got more than 200.00 worth for himself, or blow off our bills. The end result was going about 20 hours without electricity this month. Yes, our power was turned off due to lack of payment to make sure my granddaughters got a Christmas. We had our Christmas money budgeted perfectly but because we won so many items for the girls on DealDash, we used that money for one child instead of 4, then there was nothing left for the other three and DealDash jumps up 4 weeks later and tells us they were just joking, there is nothing for the girls and they will not send gift card codes via email so we can try to save Christmas for the girls either! HEARTLESS! I am sure this will end in a law suit but I want my complaint on record and I want to hear how DealDash responds (if at all) to what they (the monsters who tried to steal Christmas and left a woman with a debilitating disease both desperate and without electricity) have done. I should also mention that I depend on a nebuliser to breathe. Being without electricity and knowing you could have a breathing attack any moment? knowing that stress brings them on and your stress level is through the roof? know --- Additional Comments: considering the emotional and stress levels they have forced me to endure affecting my already poor health, even after I told them of my lung disease and how bad my overall health was, I think they should still give me everything I won, (same for my husband as well) exchanged or not. Then I think they should refund us every dime we have ever given them. I will get way more than that if I win in court and this will get rid of me forever. If they want to settle out of court, they will do it now, once I hire the lawyer that wants to take my case, there is no settlement on earth that will keep me from getting it in front of a jury! I will not back down, nor will my husband Ron Sergeant. DealDash has stolen way more from him than they have me and the stress has been a nightmare for us.

Four products won the first week of Nov. were to be delivered by Nov. 22. I emailed about the products on Nov. 29. The email was not answered, but between Dec. 1 and Dec. 7 I received separate emails telling me that each product was out of stock. The email gave me three alternatives to choose from to replace the item. I choose an alternative the same day as I received the email. I was to receive the selection I made and another product by today, Dec. 12. None of the items arrived. In addition I have not received four items I was promised by Dec 5. I also bought three items that were to arrive by Dec. 9 these have not arrived, I have written many emails to this company, very few were answered in the 48 hours that I understood was the guideline for answering inquiries. Some of them were never answered. The DealDash website lists all but one of these products as shipped. The shipped status has been in place for weeks; however I have not received the products. --- Additional Comments: I want the items that are past due and also the items that are scheduled for delivery on days between now and Dec. 19.

Dec. 5, 2012 I made the following purchase, via PayPal, with DealDash.com Dec 5, 2012 17:51:48 PST Transaction ID: (b)(6) Hello (b)(6), You sent a payment of \$39.00 USD to DealDash Inc (support@dealdash.com) It may take a few moments for this transaction to appear in your account.-----MerchantDealDash Inc support@dealdash.com Instructions to merchant You haven't entered any instructions. Shipping address - unconfirmed (b)(6) Shipping details The seller hasn't provided any shipping details yet. Description Unit price Qty Amount Smart Planet Nonstick Mini Donut Maker & 114 Bids Item# 6526 \$39.00 USD 1 \$39.00 USD Subtotal \$39.00 USD Total \$39.00 USD Payment \$39.00 USD 12/5/12 - I received online confirmation from DealDash.com that this item would be delivered 12/10/12- 01/02/12 01/04/13 - The item STILL has not been delivered. I received an email from DealDash.com stating that the item is now (late) out of stock. I have been offered as replacement for my \$39.00 CASH payment (that they've had for a month - More bids with their company (which they state is valued at \$156 - WHEN IN FACT - I could purchase the amount of bids they're offering for \$33.80 on their site - LESS THAN THE CASH I'VE ALREADY PAID), OR \$25 Walmart gift card, OR \$25 Dunkin Donuts gift card. --- Additional Comments: I AM LIVID ABOUT THIS COMPANY'S BAD BUSINESS PRACTICES. I WILL NOT accept more Bids from this company as settlement. I DO NOT want to be stuck in a perpetual loop of HAVING to spend bids with them and putting myself in a place of dependence on them again. I am a Small Business owner myself and am utterly appalled at the horrible business practices of this company. They make the customer wait a month OR MORE to get their item, then DON'T DELIVER IT - and TWO DAYS AFTER it's suppose to have arrive, send an email offering replacement items valued at LESS than what the customer has already paid for - A MONTH AGO! I believe they should go ABOVE and beyond the item cost to resolve this rather than offer gift cards valued at \$15 LESS than the cash I paid. The Best Resolution: IMMEDIATE CASH REFUND PLUS COMPLIMENTARY GIFT CARD or something - sent FOR THESE TROUBLES! I DO NOT WANT ANY MORE OF THEIR BIDS... complimentary or otherwise.

I have already filed complaints about 3 specific products that I purchased from DealDash.com, but were not delivered. However, I thought it pertinent to also file a complaint on their HORRIFIC service, as well. They don't tell you up front when you sign up to use this company's services - that it will be a month OR MORE for you to get the products you purchase. And then when you DO purchase an item - it doesn't even get delivered within the MONTH timeframe they quote you when you DO purchase from them. Additionally, as in my case, if you've already been waiting a month or more for your purchased item and it doesn't arrive - they will email you AFTER the non-delivery date - and offer you a resolution that is FAR LESS in value than the original CASH amount you paid for the original item. I do NOT understand how this company is allowed to still be in practice. I hope all the multitudes of others who have typed in complaints on their DealDash.com profiles have followed up with BBB complaints as I have. SOMETHING HAS TO BE DONE ABOUT THIS COMPANY. THEY ARE RIPPING PEOPLE OFF! --- Additional Comments: I currently have 351 Bids left on account with this company. I do NOT want to continue my relationship with them because of the way they have swindled me. I would like my CASH REFUND back for these bids, valued in THEIR ECONOMY at \$210.60 - immediately, so that I may sever my relationship with them.

Made purchases. Had other bids in progress. Additional bids refused stating I had exceeded a fixed amount for the week. Lost cost of the bids placed. Placed winning bids on a number of items ranging in price for 6-7 Dollars to 600 dollars. Had a number of items I had placed some preliminary bids on. When I reached this so called limit, I was prevented from proceeding and bidding on items that I had already placed bids; thus losing that amount of bids. Have had problem receiving any response from the DealDash Support group. Was unpleasantly surprised with my findings on the internet about their history. --- Additional Comments: Refund for the cost of the bids submitted and not permitted to proceed with that auction.... MANY. I have a procedure wherein I place bids on all auctions and return to pursue them if consider viable candidate for a win. I do not know how I can preclude this happening since I have no idea of exactly what my winnings will be at any given point in time. (b)(6)

Scam --- Additional Comments: Charged \$33.00 3 times without authorization. Called and disputed and one credit issued for 10/15/2013. New charge today for \$33.00 on 11/26/2013. Contacted Bank of America, (b)(6). Recent charge not authorized.

I purchased a Cuisinart 12-Cup Programmable Coffeemaker for \$139 via PayPal - from DealDash.com on 12/6/12 and was promised delivery no later than 01/03/13. The item has NOT been delivered. NOR have I received any communications from DealDash.com as to the status of this order. Rather, what is listed online is: Cuisinart 12-Cup Programmable Coffeemaker Status: Preparing shipment DealDash reference code (b)(6) Estimated delivery date: December 11, 2012 - January 03, 2013 --- Additional Comments: I am OUTRAGED at this company's business practices. I have had a couple other previous items that I've ordered thru DealDash.com - that have NOT been delivered either - even after waiting for a month or more for the delivery. They've had MY money for over a month and still NO PRODUCT has been delivered. I will NOT accept any more Bids from this company as settlement - 'complimentary' or otherwise. I believe DealDash.com should not only refund my FULL cash payment - IMMEDIATELY - but should do so, with interest! - whether that be in the form of a 'complimentary' gift card, additional 'complimentary' item - IN ADDITION TO my cash refund.

I paid \$34 for bids and won an 8gb SD card was supposed to have received it by November 22, 2012 and never received it. Contacted Dealdash 4 times by email with no response (the support website says 48 hour response time) I have never heard from them. I also called Dealdash @ 888-749-4066 and only option was to leave a message so did but no response. I asked for my bid money back since I never received the item. --- Additional Comments: Either full refund or the merchandise I won and paid for.

This company advertises in many channels including CNN. What they show in their Ad is misleading because people do not actually buy the product at 90% off the retail price. They have to buy 'bids' which are expensive. In other words, a customer pays lots of money in the form of bids and then uses it to bid for an item. This information is not revealed in the website. Hence I feel that the Ad they are showing is highly misleading and the company is hiding information which is highly unethical. --- Additional Comments: I have paid \$33 to buy bids and exhausted all of them while bidding for an item. I would request a refund and would also like to see BBB to investigate the matter and stop the company from minting money by fooling people.

I participated in an online bid for a \$200 Target gift card, however, I did not win the auction, so I chose to use their 'Buy It Now' option and get the \$200 Target Gift Card and in doing this, I would receive ALL of my bids back to put towards a different online auction. This was November 6th. Around November 17th, I received what I thought was my \$200 gift card in the mail, just in time for Christmas shopping, however, upon opening the envelope, I found only a \$100 Target gift card. The letter attached thanked me for my purchase and said that my purchase had been fulfilled, though it had not. On November 19th, I promptly sent an email to Deal Dash Customer Service explaining the issue. Approximately 3 days later, I received a response apologizing for the mistake and was told that my other \$100 gift card, to fulfill my order, would be mailed out quickly, and I was given 200 complementary bids for the mistake. I waited about 2 weeks and still received nothing, so I emailed customer service again, this time on December 5th. I explained how dissatisfied I was with their service as well as how frustrating this is since I purchased the gift cards with saved Christmas shopping money and how due to their mistake, one of my children may be short Christmas presents. On December 6th, I received a response saying that Deal Dash had noticed that there was an error in my shipment and that they were processing a new shipment for the other part of my \$200 Target Gift Card, so I promptly responded letting them know how awesome they were to finally notice this even after it was already reported 3 weeks prior and that I was told it was getting mailed out. Soon after, I received another email saying that this was not a normal situation and that I should receive my gift card within a week's time. A week came and went and on Saturday, after the mailman came and I did not receive my gift card, I emailed them and told them that if I didn't receive my card by Tuesday, that I would be filing a report with the BBB. Well, I did not receive my card and now it is Thursday, December 20th, and I still have no gift card. This issue has taken almost 5 weeks to resolve and I keep getting the run-around. I have been emailing them daily with no response. I even cc'd their VP, CEO, and management in customer support, and have heard nothing. I was very understanding until I received their email on the 6th basically saying that they noticed the error and were fixing it. My husband works for USPS so I know it doesn't take this long to receive something by mail. --- Additional Comments: I would also like to be refunded any money that I spend on bids throughout their website, not including the ones I spent on the Target gift card, and anything else that they see fit, which, based on their customer service, or lack thereof, is probably not much of anything. I spend almost \$75 on bids to use their site, and it has caused me more headache and I never won any of their auctions, which by the way in their FAQ's, they outline that if you don't win within your first set of bids purchased, they will refund your money. This issue has caused me to spend money that should have went towards bills, and instead, have went towards making sure that ALL of my children are taken care of for Christmas. I have 4 children btw. I DO NOT WANT ANY BIDS CREDITED TO MY DEALDASH ACCOUNT AS I WILL BE DELETING IT ONCE THIS IS RESOLVED.

I had filed a previous complaint against Deal Dash, my complaint was assigned ID (b)(6). After filing the complaint I finally heard back from Deal Dash on the 10th of December in the following email stating: 'IM-CM-M-BM-^@M-BM-^Yve checked with our gift card supplier and all gift cards have been shipped to you. There was a problem with one of your Target gift card orders, but weM-CM-M-BM-^@M-BM-^Yve already fixed the issue and had it re-shipped. You will have all three of your orders within the next 10 days (much less for the first two). Sincerely, Adam DealDash Support 'As of December 20th I have not received any of the items I have purchased. --- Additional Comments: I no longer want or need the products and want a refund to my account for the items. 11/11/2012 USD -60.00 0.00 -60.00 Web Accept Payment Sent : DealDash Inc ID: (b)(6) 11/16/2012 USD -14.50 0.00 -14.50 Web Accept Payment Sent : DealDash Inc ID: (b)(6) 11/15/2012 USD -36.00 0.00 -36.00 Web Accept Payment Sent : DealDash Inc ID: (b)(6) 11/15/2012 USD -36.00 0.00 -36.00 Web Accept Payment Sent : DealDash Inc ID: (b)(6) 11/15/2012 USD -36.00 0.00 -36.00 Web Accept Payment Sent : DealDash Inc ID: (b)(6) 11/15/2012 USD -36.00 0.00 -36.00 Web Accept Payment Sent : DealDash Inc ID: (b)(6) 11/13/2012 USD -14.13 0.00 -14.13 Web Accept Payment Sent : DealDash Inc ID: (b)(6) 11/12/2012 USD -6.07 0.00 -6.07 Web Accept Payment Sent : DealDash Inc Total \$202.70. For all transactions with this company.

We won an item on Deal Dash on November 17th that was to be delivered on the 22nd, then went to the 28th, then went to December 3rd. On the 5th we received an email saying out of stock pick another item. Chosen items were a gift card or bids, that was not anything we needed. I was also bidding on an iPod that sold for about \$65 that we did not win. I ask since they did not have the item we won after spending a week trying to win and they were still running that auction on Thanksgiving weekend, if they would sell me the iPod at the same price that the auction went for and they said my options were already given to me, I believe this is a rip-off. Thank you and hope you all have a great holiday --- Additional Comments: Send us an iPod 4th generation for the same \$65 price as the lady purchased it for.

On November 14, 2012 I won an auction which included a \$250 walmart gift card. The gift card was due to be delivered between November 11- December 04. The card did not arrive during this timeframe so I emailed the company on December 04, 2012 as indicated on their website, they advise of a response within 48 hours. I have still not received a response from them. I actually received the card yesterday December 07, 2012; however, the card was mailed to a Niagara Falls, NY address and I just received the information today. The letter included with the card states that I won a \$50 gift card instead of the correct amount of \$250. I called the balance inquiry line to determine if there was a clerical error on the letter and the card was for the correct amount but the card only has a \$50 balance. DealDash has also cancelled other orders claiming to be out of the product but continued to auction the items that were not available. I have not received a response from the prior two emails sent about my card being delayed and now I have sent an email about the error but I'm skeptical on if I will receive a response from that as well. I have ordered multiple products from the company and have not received anything else and the one I have received is incorrect. I have absolutely no trust in this company and their ability to fill orders and have them sent in a timely manner. --- Additional Comments: I would like to have the gift card for the correct amount sent directly to me at my home address in NC that is on file with DD. I want the gift card sent by expedited mail since the card was delayed and sent for the incorrect denomination as well as I would like accomodations for the error.

I have tried contacting this company in order to resolve non-receipt of items. I have not received a response. I have purchased numerous gift cards. --- Additional Comments: At this point I don't want to run the risk of not having Christmas gifts, please refund my money for all purchases.

Won an auction back on 11/4/2012 for a Nikon camera. It is valued at \$279. I WON I paid \$28.32. Then I got an email saying it was shipped but no tracking number. Email said I would be recieve by Nov 22. If not send them an email. I have sent 5+ emails with no response. The phone number I found says go to the website to contact support. --- Additional Comments: Same camara or better.

I recieved some of the items .some were not the right stuff but I kept them because no one answers your emails and there is no working phone no. for customer service.I recieved a computer tablet that was not the right one and it did not work I emailed them a few times to see were to send it back ,with no responce.The name of their supplier was on the invoice so I called them and was told to call deal dash but they told me to send it back to them which I had to pay for the shipping. Some of the items I was told were out of stock and they would give me Amazon Gift cards that were not worth the value of the items but I said OK to the gift cards which They say were shipped but I have not recieved them. I am missing 4 gift cards and a HP all in one computer that also said was shipped.It has been almost a month for 2 of the gift cards. I have noticed alot of people on their site complaining about the samethings and there is no way to reach this company.I have spent alot of money on here and I am either not getting stuff or getting things of lesser value. --- Additional Comments: I want my items or give me my money back!

My name is (b)(6), I started using your service back on 11/05/2012. I tried the service because it was recommended to me from a friend of my sisters as a trusted site to do business online.I have been doing online marketing for the last 14 years for some of the largest portals like AutoTrader, Ticketmaster, Restaurant.com, Cash4Gold.com and Experian. One thing I learned from a startup is that communication is very important, especially when you purchase a product and never receive some kind of confirmation email on that purchase. Sure I have PayPal as a backup of the transaction but the company, Deal Dash should send something out to its customers once a product is shipped. This would be helpful in understanding that the service is reputable and is trusted.I purchased bids at Deal Dash and then won a Sony VAIO Laptop, valued at \$900.00 on 11/23/2012. I was told at purchase that the item would arrive on or before 12/12/2012. I have never once received anything to confirm this, I can see it on the website but after sending an email to check up on the shipment of this laptop I still have not received anything from your company. My e-mail address associated with this account is (b)(6) I finally received an e-mail and something troubling in the email was portrayed that the vendor will deliver the item. Deal Dash Response:(b)(6) Subject: Support request: Shipping & returns - Where is my item?DEC 11, 2012 | 03:27PM EST Matthew replied:Hi (b)(6) Thank you for the message and welcome! However, IM-CM-'M-BM-^@M-BM-^Ym sorry to hear you have not received the Sony VAIO yet. We use a variety of vendors to procure the auctions so the shipping method is up to the vendor. Having said that, I believe your laptop is shipping via UPS. IM-CM-'M-BM-^@M-BM-^YI have our procurement team look into your auction straight away and update you with the status as soon as possible.Currently we are working on a way to provide live tracking from your Dashboard and it should be available in the next week or so.Thank you for your patience and please let me know if thereM-CM-'M-BM-^@M-BM-^Ys anything else we can help you with.Thank youMatthewWhat concerns me is he 'believed' it was being shipped via UPS. I have been doing retail online and lead generation for 14 years. You know whether a product has been shipped or not. I also wrote a note to the CEO which then this was the email that followed shortly after.I am requesting that the product be sent ASAP or find a product of equal value and specifications.Please let me know if you have any questions.Kind regards,(b)(6) --- Additional Comments: I am requesting that the product be delivered ASAP or find a product of equal value and specifications to be delivered in the next 5 days.

At the beginning of November we purchased a 5 piece luggage set for \$229 using the Buy It Now option from Dealdash.com. Almost a month later they send an email saying that they oversold the luggage and couldn't fulfill my order. They gave me the option of a \$100 Amazon.com card or bids to their website as a trade. I took the bids hoping I might find other luggage on their site to buy, or something else worth \$229 since a \$100 Amazon.com card wasn't equal to the money we spent using their Buy It Now option on the luggage. Talking to another Dealdash member they said Dealdash is known for this and it's called a 'bait and switch' and to let the Better Business Bureau know because they've been doing it a lot lately to a lot of their members. I figure it's too late to do anything about my situation but maybe bringing their sneaky ways to your attention could save someone else the frustration and lost money. --- Additional Comments: I think Dealdash should refund your purchase price if you use the Buy It Now option they offer when they oversell an item and don't intend to deliver the item purchased. I spent \$229. Offering a \$100 gift card to another website (meaning they pocket \$129 from my purchase price) or bids to their own website (where they'll inevitably make more money off of you having to pay for the won auctions!) is wrong.

no delivery of products and no communication --- Additional Comments: delivery soon or credit card refund. gifts for Christmas and must get replacement gifts.

I won an auction at the beginning of November, and was informed I would receive my gift card by November 22. On November 22, I contacted the company through their customer service email page, and informed them that I hadn't received my item. On November 27, I sent the message again because I still hadn't received a reply. On November 30, I received an e-mail stating that the item was out of stock and was asked to pick a new item to replace the item I won. I chose a gift card for the same amount, just not gift wrapped. I was then informed that I would receive this order by December 12. Again, the delivery date has arrived and still no package. I sent another e-mail, today, to them. --- Additional Comments: Hoping that no action is required by the BBB, I just wanted others to have this information before they make their decision upon using Dealdash's services.

I had purchased bid and was bidding on a few different items. I did not win a birdhouse so I purchased it and never got it. They sent me a canned email stating it was out of stock to choose more bids or a amazon gift card. I email them to refund my money twice and all I got back was more canned email. I ended up taking the bids and bidding on an ipod for my son. I was having every thing shipped to my moms for Christmas so she get an envelope with a gift card instead of an ipod. Then she has to drive over 40 miles to pick this up for me so my son will have a Christmas and pay the tax. Next I am bidding again and win a helicopter again for my son and they say it will not be here until after Christmas so I sent them a message to ship to my home then they change the delivery date. Then I get an email it is out of stock and offer me more bids. I don't want more bids. --- Additional Comments: I want my money back. I have paid them 336. I want at least \$183 returned

I had won an auction for a Megazord action figure valued at \$45. The company is now telling me that they do not have the product that they auctioned of and they want to give me a gift card valued at \$25 in exchange. I have purchased items through their site that I did not win at the full retail value. My complaint is that they are auctioning off product that they do not physically have and that they are not providing reasonable compensation when they cannot deliver a product that should be in stock before the post it on there site. --- Additional Comments: I would like either delivery of the item won as advertised in the auction or a gift card for the value of the product won, \$45. My account with Dealdash is (b)(6).

I have won many auctions and have bought many items on their buy it now option. I have only received two items. I have sent many emails and they do not respond back. They show that they were shipped but have never been sent to me. I would like them to make right on this because I have spent a lot of money on these items. At the time I won their website guaranteed all items would be here by Christmas and now some of them are showing in January. A lot of the items are now past due. --- Additional Comments: I would like my items sent to me

Purchased bids on the penny auction won a total of 11 items received none...company stated several were out of stock and they wanted to switch items won. have not received any of those items items were to be shipped and delived by Nov 27. Bought four items at buy it now auctions....received only two. so not only is it a bait and swith it is a auction that does not have any delivey of products promised. --- Additional Comments: I want a full refund on all of the money that i spend at this auction site...i in good faith paid for and purchased by bids and have received no type of good in response and i would like my contact cancelled with dealdash

I purchased a \$100 Target gift card from Deal Dash on November 8th, 2012. As of December 14, 2012 I have not received the gift card. Customer service responded by saying they were behind in shipping and would credit my account 100 bids. I have still not received gift card and there was no credit of bids. I have sent numerous emails with no response. --- Additional Comments: Refund of \$100 and close my account. I will no longer do business with Deal Dash.

I recently purchased (won) two items on deal dash that I have not received. Both say they have shipped and their estimated delivery date was Nov 18 through Dec 11. I have tried contacting the company several times through their website, but I have NOT received a response on this issue at all. \$50 Macy's Gift Card Shipped Reference # (b)(6) \$10 Burger King Gift Card Shipped Reference # (b)(6) --- Additional Comments: The site appears to be a scam! I just want the items that I purchased

I have not received the gift cards purchased at DEALDASH. I didn't win the gift cards, I purchased the gift cards. I used my checking account & credit card to pay for the items. The company has received my payments & were done immediately upon the close of the 'auction' (even though I didn't win the auction, I purchased the gift cards). I was advised that I would receive the gift cards by December 6th and December 9th. I sent multiple e-mails with concerns about not receiving my items with a response of they under estimated the volume but that I should receive my items soon if not already. Well, it is now December 20th and I have yet to receive my items. I'm an average person that makes an average pay and can't afford to spend twice the amount of money because their company is failing to provide items paid for in full by the consumer. --- Additional Comments: I would like my items as I indicated in my emails to DEALDASH. Otherwise, I would like my checking & credit card accounts refunded immediately. Thanks!!!

Deal Dash said a LED TV I had won on 11/23/12 was delivered to my house and it was never delivered to the home address nor did Deal Dash email me telling me that the LED TV worth hundreds of dollars was being delivered to the home address. In the bidding process for the LED TV I spend a total of \$566.88 with the total price of the LED TV at the end costing me \$263.88 which I paid right away on 11/23/12 plus the bids I bought mainly going for the win of the TV. The many bids I bought to win the TV on Auto-Bid coming to a total of \$303.00 plus \$263.88. Also I have notified Deal Dash that a few times the bidding clock had gone to zero showing me as the winner and after so many seconds at zero the bidding clock reset and some other bidder won the item. --- Additional Comments: I want Deal Dash to deliver the 55inch Cinema 3D LED TV with six 3D glasses costing me a total of \$566.88 which includes wasted bids for various items, the fee of the winning bid, and mainly the bids with auto-bid going for the win of the LED TV to me at the following address - (b)(6) and send me a notice that it will be delivered and have me sign for the LED TV from the trucking company and the driver delivering the TV. I also have bid on a few items and been the winner as the bidding clock reached zero for more than a few seconds and then reset allowing another person to win the item. The items in which the zero bidding clock reset was 1,000 in bid credits, a MP3 Player, and another item I don't recall. I should get back the money for some of the bids as I don't want to bid with Deal Dash as the company is not honest with the bidding system and the delivery of an item that didn't arrive.

On Dec. 14, I placed bids on a new iPad mini 32 gb. The bidding went to \$16.50. I won the item. The auction page said congratulations you won, my bidding history said I won. When I went to pay for the item I was blocked. I contacted customer support and was told sorry there was a technical error and they had already given the item to someone else. Their technical problems are not my problem. I have copies of all their pages that say I won the iPad. They have offered me bids instead. I don't want their bids, I want my iPad. --- Additional Comments: I want to pay the \$16.50 and for them to ship my iPad.

I ordered a flash drive and some other products from Deal Dash. The flash drive states on the website that it will deliver by the 9th of December, but I have yet to receive the product. The reference # is 1(b)(6). I emailed the company twice and have received no response. I also have another item, an HD camcorder, that says on the website that it will deliver by the 23rd of December, but it hasn't even been marked being shipped out yet. The reference # for that item is (b)(6). --- Additional Comments: I would like to get both of my items delivered to me.

I purchased a iPod touch 64 gig from Deal Dash for \$399.99 on 11/26/2012. I have still not received my item and have asked for a tracking number and requested an update on my item through their 'contact us' form 5 times in the last 2 weeks. I have also found their listed number and left two voice mails and have got nothing back from them at all! Not even an email or call! I can understand that they are busy but I'm a paying customer and 2 weeks is far too long without even a response. The item was marked shipped on 11/29/2012. It does not take this long to ship at any service from NEW YORK-IDAHO. All I'm asking for is a tracking number or update! --- Additional Comments: I just want my item and a sense of customer service from someone I like to do business with. When shipping a big item give a tracking number. UPS, FEDEX and USPS all give you one. Just would like for that info to be passed on please.

I won an auction from DealDash on 11/12/2012 and was given a reference code of (b)(6) and an expected delivery date of November 13th, 2012 - December 6th, 2012. It is now December 18th, 2012 and I have yet to receive my items. I have sent at least four emails since December 6th, 2012 and have yet to receive a reply --- Additional Comments: Either a complete CASH refund of the cost of the bids it took to win the item and the cost of the item or my item to be delivered

Product was won in an auction with the company on November 25th, 2012. The company reported a delivery date before 12/16/12. The product had not arrived by this date. I have contacted the company three times in regards to this shipment with no contact from the company. They have no phone number to contact them by and only have a form that can be filled out to contact them. They give no tracking number to track and do not inform you of the shipping service they use to deliver the product. --- Additional Comments: I want a refund issued of the price paid for product and amount equal to the purchase price for bids used to win product. The bids used was 361 and at the time was \$60 for that many bids. The purchase price was \$15.07. This amount is equal to \$75.07 and needs to be issued to the card that was used to purchase product.

Won an auction for Keurig Platinum Single-Cup Brewing System on November 8, 2012. Status of product listed as shipped for delivery on 11/22/12. Did not receive it. Sent DealDash first email on 11/26 asking for status of delivery. Received a response on 12/3 apologizing and asking for address where it was to be shipped. Did not feel comfortable providing that in email since they should have it on file. I provided DD the reference code (listed below). Sent additional emails, no response. Added comment on FB page asking for status, it was deleted. I've paid the winning price 12.78 + NYS tax on the full value. They've received the money but did not provide the product. Info provided below is from my account with them. New delivery date of 12/12/12 still no product delivered. Status: Shipped DealDash reference code (b)(6) Estimated delivery date: November 19, 2012 - December 12, 2012 If you have not received your package by December 12, 2012, please contact us for a status update. Be sure to include your DealDash reference code! --- Additional Comments: Delivery of Keurig.

I purchased 3 gift cards for \$25 each, and also won 1 gift card for \$25. All purchases and winning took place on November 19, 2012. Dealdash.com was paid in full and the money came out of my account on that November 19th date. According to the info on my account on their own web site, all 4 cards should have been received by me by December 5th and December 9th, again this is according to the info they placed on my account according to their web site. I have not received anything at all. I have left voicemail messages at their offices with no return calls. I have emailed several times asking where the cards are. It takes them weeks to reply by email and I just got a stock letter saying to be patient they are coming. Their web site actually has stated that all 4 gift cards shipped weeks ago. So their web site and their emails provide conflicting info. These gift cards are supposed to be Christmas gifts. Its now December 20, 2012 and I have received nothing from them. I need the cards by Monday, Dec 24 so I can give them as gifts. I searched online and found hundreds of people stating they also have not rec'd what they paid for when doing business with DealDash.com. I fear this is a scam, or a company that is getting ready to file bankruptcy and they are just collecting \$\$ from consumers before they go under. PLEASE STOP THEM FROM TAKING ANYONE ELSE'S MONEY!! They are still running their scam right this minute. Consumers are being cheated. Please please do something ASAP. --- Additional Comments: I want the 4 gift cards before Christmas.

I signed up with DealDash.com on 10/24/12 and purchased a bid package; won nada. But, so many Facebook friends began posting praises that I gave it another try. I bought more bid packages and 'won'. Of the items that I did not win, I was given the chance to buy outright and get my bids back, so I purchased 3 items. Every item that I won or purchased was given a notice of 'shipped' with a reference number and expected arrival. Two of the items were to have been delivered by 12/2/12, but no receipt here. So, I signed onto my DealDash account to find messages that those items were out of stock and they had 'replacement' offers. Well, those replacements do not equal what I spent! And, when I looked at the upcoming auctions, they have the very same items coming up for auction!!! I have yet to receive even 1 of the ELEVEN items that I won or purchased! --- Additional Comments: I want my money back.

i bought 36 dollars of points to bid on products. Am down to \$7.00 and I did not bid on anything to drastically bring this total down form \$36 to \$7. It seems every time I log in they subtract from my prepaid \$. I am sure you can travel this trail and give me a straight answer. Thank you --- Additional Comments: Refund my cc with all the unused points and along with the other points they have subtracted from my account, which totals up to around 20 points.

I have submitted two E-mails with no responce. I have have left a message on the answering machine and have not heard from them. I have given them 48 hours to respond. I have not received a E-Mail or a returned Phone Call. --- Additional Comments: I have a question about a product a bought from DealDash. When can I expect it?

I have ordered several items from 'dealdash.' I have only gotten 2 of my items and now they are telling me that they are sold out of some items and i can only replace the item with amazon, walmart gift cards or more bids. It has taken well over a week for someone to get back with me and address this problem. When I finally got a reply, it was a computer generated email and it said they are offering replacement items for the items purchased and unable to tell me if anything else that I bought will be unavailable. Some of these items were purchased back in October and early November. --- Additional Comments: I would like the items that i bid on and won to be sent to me--Not replacement gift cards. If they are going to give me gift cards, then they need to do the full price of the item so I am able to purchase it somewhere else. If that cannot happen, I would like all of my money that i spend on bids refunded to my paypal account and I will never do business with this company again.

I have send several emails to the company or what ever they are asking for a refund which they promise to give. They have just ignored me. Please see if you can get a refund. --- Additional Comments: Refund

I bought bids for the online auctions and won 3 auctions for gift cards. I received confirmation that the gift cards were shipped as I had paid for them and the bids to win them. I have not received any of the prizes won. I have reached out to dealdash several times and they have not responded to my emails. These are a copy of the email I have received from deal dash We thought you'd like to know your item is on its way. 40 Bids + \$50.00 Target Gift Card! Estimated delivery: Before December 05, 2012 DealDash Reference #: (b)(6) We thought you'd like to know your item is on its way. 40 Bids + \$50.00 Target Gift Card! Estimated delivery: Before November 30, 2012 DealDash Reference #: (b)(6) We thought you'd like to know your item is on its way. \$25 GameStop Gift Card Estimated delivery: Before November 30, 2012 DealDash Reference #: (b)(6) --- Additional Comments: I would like to receive these items, because they were to be used as gifts, as promised... or I would like to be reimbursed my money for the gift cards and the money I spent to purchase the bids. I do have receipts from pay pal on all transactions with deal dash.

Sony HD DVD Home Theater System I have contacted this company by phone and I have sent several emails since the estimated delivery date of November 22, 2012 They do not answer thier phones , nor do they reply to the emails I have sent. Please help. Besides my credit card reciept, The following is the only other info I have : DealDash reference code (b)(6) Estimated delivery date: October 30, 2012 - November 22, 2012 If you have not received your package by November 22, 2012, please contact us for a status update. --- Additional Comments: I would like to recieve the Sony HD DVD Home Theater System that I had won and paid for in one of thier online auctions.

I WON AN AUCTION 11/4/2012 FOR A \$200 TARGET CARD WHICH WAS SUPPOSED TO ARRIVE NO LATER THAN 12/4/12. I HAVE NOT RECEIVED IT. I BOUGHT A 'BUY IT NOW' \$100 TARGET CARD 11/5 THAT WAS SUPPOSED TO ARRIVE BY NO LATER THAN 12/5/12. I HAVE NOT RECEIVED IT. I AM OUT \$300 AND THE COMPANY WILL NOT RETRUN E-MAILS. --- Additional Comments: I NEED THIS MONEY NOW

I purchased a toy at their full price due to loss of bid and it took them 5 - 6 weeks to let me know that it was out of stock and I would not get the toy which was to be a Christmas gift for my 6 year old grandson. Also, I won the auction for a heat gun that was to be another gift for my son who is an HVAC tech and could have used and enjoyed this item. I paid \$4.98 for the gun plus the bids I had to purchase and was informed 2 weeks later that it was out of stock. I was offered a \$25 gift card or bid points. Since my investment on each item was much more than the \$25 I took the bids. I felt I should have been offered a full refund for the price I paid plus the points (and extra for the inconvenience) I used to bid on the auction. I am very disappointed in this result of these bids as I was really looking forward to these items for Christmas. --- Additional Comments: I would like a full refund of the price I paid plus the cost of the bids as well as something for all the inconvenience they have caused.

I bought a rice cooker on Deal Dash. The company said if I did not receive my item by 12/12/2012 to contact them. I have contacted them twice and they have not responded to my emails. This was a Christmas gift. This is the third item I have purchased that has not been available. I would also like to know how they can advertise a product that they do not have. --- Additional Comments: I want my order to be delivered within 24 hours so I can send it out in time. If they can't do that I expect a full refund of my purchase in the amount of \$59.00 plus the 57 bids I spent trying to win it. I was unable to win it so I paid for this item.

At the beginning of November, I bid on 2 separate products and won 2 separate auctions on Dealdash.com. First was a white Furby (\$79), second a Lenovo laptop PC (\$659). last week (a month later) they informed me that they were adding 8 more days to my shipping date, then this week Dealdash has informed me that these items are out of stock and offered bids in return or a \$75 Amazon gift card for the Furby (\$79) and a \$500 Amazon gift card for the Lenovo laptop PC (\$659). I am not guaranteed to win another auction with the bids, so I would normally take the gift cards, but the giftcard total of \$575 will not allow me to go to a store and purchase these items totaling \$738. The auctions I won totaled \$738. If I am not going to get the items I won the total purchase price should be refunded. I have already accepted the gift card for the Furby, I have not received it. I want the item I won, or the purchase price. Neither are being offered. I spent many hours and plenty of money trying to win these items, I find this very unfair and the gift cards do not represent the amount of my wins. --- Additional Comments: I would like the total purchase price of \$738 sent to me in a gift card or a credit on my credit card.

Purchased several items and finally got notification that they are out of stock and will not be sending item. I spent \$1976.38 on both won auctions and buy it now auctions for merchandise I will not be receiving as they claim it is now out of stock. To date I have been offered 2 - \$25 gift cars in place of \$114 in merchandise that is out of stock. In addition I bid on a 46 inch RCA LED HDTV and between my winning bid price of \$134.05 and the cost of bids \$557.55 I have a total of \$691.60 invested in this tv alone. It was to arrive by November 24th and on December 5th I was emailed that the tv was out of stock and they offered me a \$500 Amazon gift card in exchange meaning I am out the tv and \$191.60. I paid \$399. For an iPod touch which they claim was left on my front porch on October 26th but we never got it and according to them the package that was supposedly left weighed 10.50 lbs so it could not be an iPod. --- Additional Comments: I want a full refund for the prices I paid as well as my bids that I paid for. These items were to be Christmas gifts for my family and grandchildren and now Deal Dash has my money and has offered gift cards that they have not delivered either.

I won a rc gyro helicopter-yellow back in October 2012 and they promised to deliver 10/13 to 11/4 claim #(b)(6) despite over 20 emails to them I have not received it..just 1 email saying they would look into it, weeks ago. I also won a hexbug ant robot worth \$17.00 and they came back weeks later and said they didn't have it and offered me a 10. certificate to ToysRUS, not fair. Believe they are cheating people. I am still due a \$50.00 darden gift and the \$10.00 toysrus both of which I hope to receive as I have received other cards

Won a auction for a \$200.00 Target gift card on 14 Nov 2012 and it was to be delivered on or before 4 Dec I have not received and have sent 2 emails with no replies and before the delivery date I ordered a iPad mini 32 gb @ \$471.90 and a \$250.00 Walmart gift card at \$370.00 plus 1601 bids free and have not received anything and have tried to contact them via email and have not heard from them --- Additional Comments: To either get a compete refund for all 3 transactions or get all 3 items ordered

I purchased a bid pack and started bidding. I have experience in penny auctions as I AM registered with a few of them and have won alot of things for little to nothing. So i WAS excited to start bidding. They claim that they don't advertise to it easy to win. Well i beg to differ. I used my entire bid package and won NOTHING!!!! i sent them an email stating i WAS not satisfied and wanted a refund. (per their guarantees)I stated the reason that i WAS not satisfied stating when you have 90 people bidding on a \$25 gift card, either you are not going to win or you are going to end up spending more than \$25 for the gift card...ITS JUST NOT WORTH IT!! i WAS very nice and polite in my email even stating i would consider trying their site out again once the xmas rush dies down. NO REPLY!! in the past when i've email them they have responded the same day or least the next day so i find it strange that all of a sudden i want a refund and they haven't contacted me and its been over a week!!! I decided to Google number for them, i found one but its a deal dash voicemail!!! I left a messages and still they have not responded!! I looked on my bank statement to see if when they charged my card, there was a number attached...it was but it was the pay pal phone number! Today i have sent another email, this one not so polite. But im not expecting them to respond to that one neither. Maybe this will get their attention!!!! I WILL NOT STOP UNTIL I GET MY MONEY RETURNED TO ME!!!SIGNED,ANNOYED CONSUMER !! --- Additional Comments: I would like the money i spent to be return to my credit card

I bought \$36.00 worth of bids from Deal Dash. Com. Using about one half of those bids I won 3 auctions. At that point Deal Dash began running a background program on my computer so that I could not navigate on their website. I have not problem with other websites, just theirs. And I can navigate their site if I log in on a computer using a different IP address. So they have shut me out if I use the IP address from which I have placed the winning bids. Also I notice that 7 hours after my first win I was still bidding against the same bidders. That seemed a bit of a co-incidence.

I had won a Acer Iconia 10.1-Inch Tablet from Dealdash. The tablet was shipped to me. When I received the tablet, it was a refurbished tablet and not a NEW one like DealDash claims it sends out. I emailed DealDash many times regarding this issue and how the tablet is refurbished. Dealdash NEVER responded back on this matter. I had to go out of my way to contact the supplier DealDash chose and explain to them what was sent. Supplier stated to send the tablet back to them for an exchange. I did return it to them before the return date expired. A week later DealDash emails me back stating there is nothing they can do because I have sent the item back. I had no choice but to send the item back before the expired return date process. DealDash never contacted me back to inform me on how to resolve the issue even though they say to email them in which I did. DealDash should be handling this, instead of me doing all the work. I am out a Acer tablet that I won. They claim all their items are NEW. They fail to email you back when you try to get help. Then they do not want to acknowledge they had sent out a refurbished item. If I am going to spend money on a site that states all their items are NEW, then I should expect the item to be NEW when I receive it. Now they say they are no longer dealing with that supplier. I wonder why! I still do not have a NEW tablet. --- Additional Comments: I would like them to send me a NEW Acer Iconia 10.1-Inch Tablet that is owed to me. They should then ask a refund from the supplier THEY choose. They should be taking care of this matter and not me. Again, they claim their items are NEW and therefore I expect the item I receive to be NEW.

First issue: I purchased a 'But It Now' auction item for \$59.00. They emailed me stating that they were out of stock and offered a gift card as a replacement, but only valued at \$50. I have emailed twice requesting a refund of my \$59 or gift card for \$59 and have had no reply. Second: I have FOUR gift cards that were expected to arrive no later than Nov 30 and Dec 6th. I emailed last weekend about the two Nov 30th items and have had no answer. I've emailed again stating it's now four items past due and still no reply. It's poor that they state it may take three weeks to deliver a gift card, but they can't even do that. Very disappointed. Will not participate in this site's auctions again. --- Additional Comments: Please deliver my items or refund my money for all owed items.

I bid on a 50 inch LG plasma HDTV which I won for \$223.13 plus 7232 bids which cost \$.60 each totaling \$4339.20. The tv was delivered on November 26 by Ceva. The driver opened the box and the part of the screen we could see seemed okay. We had to put it in the bedroom until later that day as it is a gift. When we looked closer at the tv that evening the interior screen is shattered; leaving the appearance that it is not broken at first glance. We called Ceva and they said we had to contact Deal Dash as they shipped it. Every time we call we either get cut off or get a recording and no one returns the calls. We either need the tv replaced or a total refund. --- Additional Comments: We either want a new tv or a full refund for our bids plus the price we paid for the tv.

I won multiple auctions on the site Dealdash.com over the past 3 weeks. After winning those auctions, I paid for the items, and now keep getting e-mails from Dealdash.com stating that the item I won is out of stock. If it is out of stock it should not have been auctioned to be sold. I find this as a bait and switch. So far I have received these e-mails for seven different items. They have tried to offer other products in their place, but I don't want what they are offering, I want what I won! --- Additional Comments: I want what I won. I think it is very deceptive for a company to sell/auction items that are not available. I don't want a gift card or extra bids.

I have 'won' many auctions on DealDash.com. At this point I should be the proud owner of a 32' TV, an ELSSE 8' Android Tablet, a 7' Prima Android Tablet, A Cuisinart 12 Cup Programmable Coffemaker, a Syma RC Helicopter. Wii Tangled game, Wii Acme Arsenal game, Wii HotWheels Game, Wii Lego Indiana Jones Game, Wii Just Dance 4 game, and a Celestron Telescope. I have received the TV and The Tangled Game. I was assured the remaining Wii games would be here by Nov. 22nd when they had not arrived by the 25th I contacted DealDash customer service via EMAIL the only way you can contact them. I heard back they were looking into it. After that I never heard from them again. Since the Celestron Telescope was due to arrive by the 9th, well the 9th is over the weekend, it is 5PM on the Friday before and it did not come. Furthermore, two items the ELSSE Tablet and the Syma RC Helicopter were reported out of stock, I was offered significantly lower value replacement items. I have contacted their customer service a minimum of TEN TIMES (once via telephone number that I found on your site which goes STRAIGHT to voicemail) and have not been favored with a reply. The Prima Tablet was supposed to have been shipped two weeks ago, I haven't seen it yet though it is technically not late until the 12th. --- Additional Comments: I would like to receive ALL of my items that I paid for, for those out of stock I believe they own me either gift cards in comparable value to what they valued their items at on their website (\$45 for the helicopter, \$189 for the tablet), OR an RC helicopter of equal OR greater value and a Tablet of Equal or Greater Value. I do not seek more than I am entitled to, just what they legitimately owe me. I want to know the items I am missing have been shipped and I want tracking numbers to be able to track them to know they are on the way.

The website crashes a lot. Consumers have to purchase bid packages to win items from this auction site. Each bid is valued at .60 cents per bid, consumers bid on items one penny at a time until there is only one bidder left. In essence you could win a \$600 iPad for less than retail since all consumers bidding on the item are paying up to sixty cents per penny bid. Items are on 10 second intervals meaning every time a new bid is placed the clock starts over at 10 seconds until consumers give up bidding and there is only one person left willing to bid. I have won an item and then the site crashes for scheduled maintenance. This happens multiple times daily. I have spent over \$700 on bid packages trying to win items that are NEVER going to be mine. After the site crashes, within 2-5 minutes it is usually back up and running. When the site comes back up all of the sudden there is another bidder and my bids are gone. I believe the creators of this site know there is an issue or maybe they have been hacked and yet they allow consumers to continue to waste money on items we are not going to get. I finally decided to take photos of the screen showing I won! When I click pay now, the site redirects me to the home page and will not let me buy my item. I have emailed the owner, support, refund dept, CEO, COO, VP and several other in this company for help and no returns an email. I have left approximately 10 voice mails on their corporate phone lines and no return call. I even posted to the deal dash facebook page and they will not respond. I need help getting all of my money back and my items I have proof of winning. --- Additional Comments: Desired outcome would be to credit or refund my bids that were lost due to the site crashing, approx \$700 cash value and let me pay for the items that I have proof of winning. I want my items as I have spent numerous hours in front of my computer screen using my own strategy to win auctions only to have them ripped from me.

I signed up for deal dash a couple of weeks ago. I purchased a bid pack for \$32.40, which at this time I realize was a huge mistake. However, I did purchase it of my own free will and I can deal with that loss. However, they charged me twice. I have emailed customer service every day for more than a week now and have gotten one response saying that the issue has been resolved. They said it would take 5 business days for the refund to show up on my credit card statement. It has been 7 business days and still haven't gotten a refund. Nor have I gotten anyone else to respond since last Tuesday. All I want is the credit for the extra \$32.40 they took from my account. I was told if it wasn't back that I should contact them immediately which I have done, but no one responds. There is no number to call and no way to actually talk to anyone. This entire operation is a huge scam and unfortunately people don't see it. They charge \$.60 per bid when you purchase a bid pack, and then when you use the bids in auction the item price only goes up \$.01. They are claiming to sell things for super cheap and make people think they are getting such a good deal when in reality they are way over paying. For example if you purchase a bid pack right now at the 'sale' price it costs \$36 for 200 bids. But when you bid on the item 200 times the price of the item only goes up \$2.00, so when their big ticket items are selling for 50.00 in all reality it's costing \$900.00. The people that don't win the auction lose all the bids they used unless they purchase at the buy it now price. So, they are making a killing off of scamming people. How is this even legal???? --- Additional Comments: I want my money back. They charged my card twice, and I want one of the charges refunded. \$32.40. I can handle the loss of the other money because I made the mistake of thinking it was a great deal too. Like many other people as well

Last week, when I was looking to join Deal Dash and auction on specific items, there was a search box at the top of the website page. Wanting to take advantage of the 15 cent bids, I purchased bids on last night. I thought that the search box was covered by the 15 cent ad last night. However, there was no search box on the webpage. After my husband played around with the site last night and after checking this morning, the search box is still not there. I only wanted to join Deal Dash for specific items, not tv's, ipads, gift cards, etc. I would like a refund if I am not able to search for particular items I would like to purchase. I have tried to call Deal Dash and they do not have a Customer Service department that accepts phone calls. Therefore, I have emailed support twice and have not received an answer. I would appreciate their cooperation and response in this matter. Thanks in advance. --- Additional Comments: A refund of 36.00 credited back to my credit card.

I purchased a camera on 10-11-12 which was suppose to be delivered on 10-31-12. I have not recieved the camera. --- Additional Comments: I would also like to have my bids refunded as well.

The DealDash site experienced multiple technical/server failures during live auctions. Messages included sorry that URL is not available to we are currently upgrading our servers bidding is temporarily suspended. This resulted in delays in the bids being posted and forced me out of the auction several times. No one from support or Deal Dash has responded to my concerns. --- Additional Comments: In all fairness I think I should be awarded the Beats Head Phones and possibly a return of my bids. At minimum the Head Phones as I placed over 500 bids for them and would have won the auction if it wasn't for the sites instability.

I have over \$1,330. in items and won or purchased gifts that have not been sent to me and one dispute regarding a \$169. cooking set is over two months old and they say they don't have the item but have failed to replace it with something else of the same value. Please see my emails to them as they describe the entire situation with this company. I understand there are complete blogs set up about many others experiencing the same problems. They do not have the items they post for bids, you win or buy it now and if you are lucky they contact you for a replacement item or more bids weeks late when the item was to be delivered. I the case of the ccooking set they never contacted me at all and were still offering it as an item to bid on. After a few weks I emailed them and now 2 months into this we still have no resolution. They offer so many reasons.. from did not expect such businss to changd providers to gift card shotage and it continues. I have contacted then via email over 40 times on many outstanding items and even called the New York office number after I found it. It is a voice mail saying leave a message and noone responds. --- Additional Comments: I would like my items settled, however I think it is important others know there are others looking at a suit against Deal Dash as they have had the same problems and many with much larger balances.

I purchased bids and then purchased a \$25.00 Walgreens and they gave me a tracking number and date of delivery and to contact them if item hasnt been received. I have sent 5 emails and noone will respond. There is no telephone number to contact .I want my money back. I would be less upset if someone would respond back. I want other consumers to proceed with this company with caution. --- Additional Comments: just would like my money back at this point

I participated in an auction on dealdash.com. After losing the auction, I choose to purchase the item using the 'buy now' option. This was in September 30 2012. The status of the items said the latest delivery date would be October 29th. Today is December 7, 2012 and I have not yet received the item and the company is not returning my phone calls or emails. The order number or tracking code for the item is (b)(6). --- Additional Comments: This was intended to be a birthday gift in October. Obviously I missed the birthday but wouldn't mind giving it as a Christmas gift. If I can't get the item by Christmas I want a complete refund for the amount of this item as well as all the bids I purchased from them. This was the first and only time I ordered from this company.

After winning and/or buying gift cards on the company's website, I have not received items by promised date. I have made numerous attempts to contact customer service with no reply. --- Additional Comments: Delivery of items...or at least a phone call/email explaining what the issue is

DealDash customer service stated I would receive a refund of \$36.00 on November 21, 2012 and that it would take a few business days.I have contacted the company twice, and still have not received my refund. --- Additional Comments: I would like my refund expedited.

I used dealdash.com for the first time this evening and purchased bids to bid on a few items. The two items in question are a samsung chromebook and a nintendo wii. The policy is to bid on the item before the item hits the 5.00\$ mark, after that there is no 'outside' bidders. I bid on the nintendo wii before the 5.00\$ mark and then went back to bid after and it said that I could not as i didnt bid before the 5.00\$ mark even though i had, in fact, placed a bid. I then contacted them and started bidding on a samsung chromebook and this time i took screenshots of the screen where you can see the item and my user name (shacker13) bidding before the 5.00\$ mark and then not being able to bid after the 5.00\$ mark. I have contacted them again and wanted to place a complaint as well. --- Additional Comments: I would like to receive the items that i placed bids on, as I was not able to continue bidding to win the item at a reduced cost.

I paid for a \$100 Toys R Us gift card already and it still hasnt been delivered. It says it should have been here by Nov 4th --- Additional Comments: i want my \$100 toys r us gift card

i won two gift cards and they never sent them.. i sent requests for status but no response. shipping #'s (b)(6) --- Additional Comments: send me what i won and make it right

As a dealdash.com customer, you purchase a bid packing which gives you the right to place a bid on a product. On November 2, 2012, I purchased 400 bid credits, after i had made a few bids, I noticed that the amount of credit I had seemed extremely low. I started watching my bids very carefully, and noticed that two credits were taken each time I made a bid, instead of just one credit. I'm not sure how long this has been going on, but I also noticed that my account credits seemed to have decreased rapidly on prior uses, as well. They take advantage of people! --- Additional Comments: I feel that dealdash.com knows that this type of activity is going on, and I think I should be refunded for my bids, as I will not be using this service again.

dealdash advertises free bid for meeting time as highest bidder. however their clock on the countdown does not register the correct time. I have contacted them several times in regards to this and they just respond that the time is be recorded correctly. instead of the clock counting down with each second it only counts everyother second and has been doing this for some time. when I was a lower 'level' it counted correctly but at the higher it does not. It also does not count the seconds when you do not have the auction page open. I have noticed when i am on the bookmarks page and it states I am the highest the seconds do not count down. I usually have several auctions going and majority of my highest bidder time is not being accounted for. this in return is keeping me from the free bids being offered by the company. --- Additional Comments: would like to have at least the next level amount of bids offered as compensation even though i am sure if the clock was correct i would be at least 2 levels higher. Also I would like the clock to be fixed so that I can earn the proper amount in the future.

Was told that the website works like a regular bidding website, where you buy 'bids' ahead of time, and then bid in increments to win an item. I spent \$36 to 'buy bids', then when I tried to bid on an item, I was not able to win an item. I lost all my money with nothing to show. I used their 'bidbuddy' feature, where the computer is supposed to bid for you (I am guessing), and even that did not work. I want my money back, this is a scam to get people's money, and keep it, without giving any products in return. --- Additional Comments: I want my money back, and I would like to warn other's about the website.

I purchased \$30 of bids due to the fact that the site said 100% money back guarantee if not satisfied and after web issues in last minutes of bidding I sent email requesting my money back and have never heard from them and have not had money refunded. If guarantee is not going to be honored this is false advertising. --- Additional Comments: I would like my money back, refunded on my credit card as stated in guarantee

The Deal Dash online auction company was advertising on Facebook and was recommended by a friend. After taking a look at the site I decided to join...for free...in order to bid on a sewing machine. As the site goes, they will send an email when the item of interest is up for auction. On today's date at approximately 4:15 am I was notified that the sewing machine was going to be auctioned and in a separate email they offered a discount of 17cents per bid instead of their normal 60 cent per bid. I purchased 260 bids for approximately 70 dollars. I then waited for the auction to begin. Approximately 3 hours into the bidding their website went down and after several moments they posted on their website that they were performing maintenance on their site. After approximately one hour...the auction resumed only to 'go down' again 4 hours later. I have been unable to verify that anyone on Facebook has ever received the items they have 'won' the bids. I believe that this company is performing fraudulent activities by posting their own bidders in place. I have reported my concerns to Pay Pal in hope I can recover the money I wasted on this site. I believe they need to be investigated as I noted several other bidders who were elderly bidding on this sewing machine and I think they may be scamming these older people. I hope that you can investigate this online site located in your State. Donna Manning --- Additional Comments: I would like my \$70 returned to my Pay Pal account.

I joined DealDash.com on or about October 8, 2012, and upon bidding and winning items, I have had trouble with delivery issues. I was to receive my items by the expected delivery date and did not receive the items. I had to contact them several times until I was finally provided with a tracking number for my delivery, and received two of the won items well past the expected delivery date, and one item that I purchased directly, was received. The other item was expected to be delivered by October 30, 2012. I have written to the customer service department daily four times as well as sending an email to the person (David) who was listed as the head of the Customer Service Department. To date, I have not received a response to any of my emails. In addition, I requested that my remaining bids be refunded to me, because I no longer want to deal with the system always freezing up when I have placed several bids and am at the end of an auction, close to winning, and cannot place additional bids and suddenly seeing the screen that someone else won the auction. I realize there are no guarantees in winning an auction item, but they are not keeping up their end of the contract by making it possible to bid. The issues are on their end, not my computer, because I have seen several other people complain about it. When I addressed this issue with them several time, I was pretty much told it is my problem, not theirs. I believe that would be considered a breach of contract on their part. They did not ever respond to my refund request in any way. I did buy the bids while they were on sale, and believe that unless you buy them at full price, they do not refund your money, but in this case, because it was through no fault of mine that I was unable to continue bidding after I had expended several bids, I believe my money should be refunded for the remaining bids as well as the bids that were placed during DealDash freeze-ups. --- Additional Comments: I would like to receive the item that is still outstanding and not delivered, as well as credit for the expended bids for the two times the DealDash system froze prohibiting me from placing additional bids to win an item in the form of a cash refund (120 bids placed on 10/9/12 and 101 bids placed on 10/12/12) and a cash refund of the remaining bids (299) in my account - total of 520 bids). I will then close out my account and not use their services again in the future.

This company falsely promotes itself as a very low cost shopping opportunity to unsuspecting customers only to involve them in a game of chance. It promotes itself as an auction site however everyone has to pay regardless of winning or not. Webster defines an auction as: potential purchasers make a succession of increasing bids or offers until the highest (and final) bid is accepted by the auctioneer. However this site uses the word auction loosely to mean: everybody pitches in to pay me for the item and then whomever paid me the most will be the one who keeps the item all the while the company made several times the suggested retail price of the item. There is no way to verify that the company does not create/generate its own bids in order to avoid having to truly issue the item. There are many complaints online and on the FTC website about this type of operation because it is deceptive. --- Additional Comments: I want a full refund of all charges to this site because it is misrepresented as an auction site.

I found out about Dealdash.com from a friend. First and foremost, everything went smoothly upon signing up. I purchased bids and I even understood I could leave empty handed. However, what I didn't expect was after winning not having the actual ability to pay for my item within the desire allotment of time. Instead, I reached out several times to the dealdash customer support and facebook pages to no avail. I was very polite and explained that I was having issues using their site. They then proceeded to remove my facebook posts on their wall and still issued no explanation for doing so. After repeated attempts at contacting them to no avail I decided it was time to report them. At the time of this writing I have received zero communication regarding this and I have not been issued any sort of refund or anything of that nature. Again, I understand that if I were to lose auctions they wouldn't need to refund me. But after winning an auction I'm still not allowed to get the items I won? That's completely unfair and false advertising. --- Additional Comments: I want this nightmare to be over. I do not wish to do business with this site or company again. The ideal outcome is for them to refund me completely via paypal and we'll go our separate ways.

I am writing to express my disappointment and frustration with www.dealdash.com. I spent approx. \$495 in bids and did not walk away with anything but a cheap toy and some Legos that I ended up paying full price for. I spent countless hours watching the auction and I feel that it is rigged to the fullest extent. One auction ran for over 24 hours and I bid over 2600 times and I still did not win. There is nothing fair and honest about this auction. I spent my hard earned money to buy my kids Christmas and all I ended up doing is basically paying double by the time I used the buy it now option. I am very upset with Deal Dash and I will never use this site again. I am requesting a full refund of the money I wasted on bids. Your immediate response/refund is appreciated. --- Additional Comments: Full refund.

I tried DealDash and was more than disappointed. However, they say as simple as this, for first time users of the Auctions, they will refund your money with no questions asked. I have sent 3 emails and not once did someone respond to me! I think they are a scam! --- Additional Comments: I want my 36.00 refunded

DealDash.com is an online penny bidding service. The rules are clearly stated...(1) once you bid on an item and it is below the \$5 limit, you will be allowed to continue bidding while the dealdash website is closed to others who did not bid before reaching the \$5 limit. FALSE - I have placed bids before the bid item reached the \$5 limit and was denied the ability to further bid. (2) when you are bidding, the clock goes in 20 second and 10 second intervals. When the clock winds down to 0 seconds, the last bidder wins. Unfortunately, dealdash closes the bidding in less than the 10 second interval and I believe they have to have ringers in the midst of the bidding process. I have snapshot proof (for 3 bids from yesterday and today) that the 10 second interval rule was BROKEN. A bidder was awarded the bid with still 2 seconds left on the clock. I don't mind losing fairly, but this is not fair. It's a scam. --- Additional Comments: I request that DealDash.com refund all my monies \$144 immediately. The system has to be rigged as bidders are denied the access to the last 2 seconds of the bidding process.

As you know, Deal Dash is a well-known 'Penny Auction.' I recently won a Cuisinart hand-mixer worth approximate \$59.00. My bids cost \$35 so I was ahead by around \$25 and very excited to receive my mixer. The mixer was supposed to arrive around November 27th. I waited to call customer service until around a week after the item's due date. I wasn't angry about this at the time, but just wanted someone to tell me when the item would arrive. No one ever responded to my email, so I sent another one. Once again no response. Finally I emailed the head of customer service for help and she also did not return my email. Don't want much here, just my hand mixer. --- Additional Comments: I want my Cuisinart hand-mixer.

I have won several items on this dealdash site back in early November. This week I received emails stating that the items I won were out of stock and I would have to choose a replacement gift card for the five items that I did not receive. I have sent many emails with no response. These items were intended to be gifts for my children, now they are saying they will honor a gift card which is less than the amount the item I won is worth. I have declined to accept the gift cards through numerous emails and sent message on their facebook page. How can a site auction items and then say an apology that the item is not available? I spent alot of money buying bids in hopes of winning the high priced items which I did and now they will not honor it. I am attaching the email I did receive reminding me to choose my gift card replacement. They offer a buy it now to receive your lost bids back if you purchase an item, I did this as well for a 50.00 Bass Pro card, and after a month still no gift card that I bought. I have no trust that I will receive my replacement cards if I order them as the same thing will occur with my purchased card, no receipt of. I hope that for people that work hard like I do to provide for their families are not all getting ripped off by this site that I was so happy to find. The initial wins I received, a coffee pot and a skillet, however I want all of my items before Christmas as I can not replace the money spent on bids and these items purchase price before then. Copied email below Dear (b)(6), DealDash has recently partnered with new suppliers in order to be able to provide a wider selection of items on the site, as well as real time tracking information for your orders under your dashboard. Thanks to our new partners, we are currently able to process all incoming orders faster than ever before. However, unfortunately with this transition to the new suppliers and the busy holiday season, some of the older orders placed in early November have run out of stock. We deeply apologize for the inconvenience, and are committed to providing you a rapid resolution to the problem. We would like to offer you the following alternatives for your out of stock item 7-Inch Google Android 4.0 8GB (White). Login to your account and go to your Dashboard to select one of the following options: Option 1: 1260 DealDash Bids (value \$756.00) added instantly to your account. Option 2: \$100 Amazon Gift Card Buy it Now Orders Item Name Price + S&H Free credits Savings Reference # \$50 Bass Pro Shops Gift Card \$50.00 + \$0.00 14263% Shipped (b)(6) Transaction history Date Bids Price Note 11/25/2012 - 6:44 pm +50 Free Reward for level 13 11/25/2012 - 3:12 pm +600 \$72.00 11/21/2012 - 6:16 pm +40 Free Reward for level 12 11/21/2012 - 5:53 pm +240 \$36.00 11/20/2012 - 5:55 pm +200 \$34.00 11/20/2012 - 5:01 pm +35 Free Reward for level 11 11/20/2012 - 4:06 pm +400 \$68.00 11/19/2012 - 8:21 pm +30 Free Reward for level 11 11/19/2012 - 6:18 pm +400 \$68.00 --- Additional Comments: I would like my items and since they are auctioning items they do not even have I am not sure this is possible. If so I want all my money for bids and items paid. I have attached my receipts. This is not right.

I bought a laptop on this site on November 17, 2012. The status changed to shipped on the 19th. I have reached out 5 times asking for a shipping tracking number. On the third email I received a generic response about new supplier without any real resolution. The site still shows delivery today the 9th, a Sunday. I asked again on Friday the 7th for a shipping update and 48 hours later, per their policy, still no response. I feel this site is intentionally misleading consumers about shipping times and I believe that they have no intention of fulfilling their end of the deal. I am struggling to get a product I ordered on the 17th of November while they are advertising auctions won now will be received by Christmas. (b)(6) --- Additional Comments: Deal Dash has an obligation to give consumers and honest answer about product availability. Deal Dash should provide a tracking number with all shipments and not just say it is shipped. Deal Dash needs to either provide the product I won or a product that at least meets the listed specifications, as soon as possible

I have spent \$536 on bids with DealDash.com and spent \$15.03 on products valued at \$328.60. I received one out of the four items that I have purchased from Dealdash.com. Received: 100 Bids + \$100 Amazon Gift Card! Not-received: \$50 Amazon Gift Voucher!, 35-Mile 22-Channel FRS/GMRS Two-Way, \$50 Lowe's Gift Card I did receive some two way radios, but they are not what I paid for. I have sent over 10 emails to dealdash over the past two weeks and have not heard back from them. --- Additional Comments: I wish to have the value of the products refunded to me.

I joined Dealdash as a way to help of set Christmas Won several items they will not send, After i won the actions and paid weeks later those items became they state out of stock, they then want to send me below their store prices replacements. which goes against their own TOU.I am owed a \$ 75.00 Amazon gift card a \$15.00 amazon gift card, 2 \$25.00 Walmart gift cards, A Christmas Monopoly sent their value \$ 39.00, A Wii just dance summer party their value \$39.00, A xbox 360 game air conflict values at \$ 29.99, a hand held hawkkeye fish finder their store value \$ 79.00, A 15 piece bundle set for the Kindle fire their store value \$ 69.00, Thermal emergency blankets their store value \$ 15.00.Total value owed 410.00They wont respond on the gift cards that were all suppose to be here by 11/22-28on the items they want me to settle for 135.00 for the items out of stock, they also stated they shipped the two video games but I have yet to see them or the gift card ---  
Additional Comments: All I want is the 2 walmart \$ 25.00 gift cards, the \$15.00 & \$ 75.00 amazon gift cards and a gift card for amazon for \$ 202.00 so that I can replace and buy the items they state went out of stock

Delivery issues, guarantee issues, refund issues, and customer service issues.So far I have had a terrible experience with this site. First, I spent \$34.00 on bids. All that money went swiftly because the site has minimal items and too many people bidding. Most people pay more on their bids than the items are even worth, causing others to lose more bidding on something others won't give up on.I lost nearly all my bids on a Set of Two 2.5-Ounce Double-Wall Thermo Glasses. In order to still get the glasses I had to pay \$25.00 with the Buy it Now option, which they are way more affordable from other sites. But since this site would give my bids back, at the time I thought it was worth it. However, all the other bidders were fierce clickers and had endless pockets. I wasn't going to win anything. The quick timers they have on the auctions didn't even give me time to buy more bids if I wanted. I lost the entire \$34.00.I wanted the 100% guaranteed money back on my first purchase, for Thermo Glasses but I didn't receive a written response nor my money back. I waited for the items to arrive but they were never delivered. Overall, I spent \$59 and didn't even receive my items. After several emails to customer service, I still have not received a single written reply from them. I still get their advertisements, but no one will email me back about these problems. --- Additional Comments: I would like a full refund for the \$59.00.

I won two auctions from this company the first week of November. After waiting forever, and actually getting an e-mail that one of my items was shipped; (b)(6), greetings from DealDash! We thought you'd like to know your item is on its way. Chocolate Pro Electric Melting Pot Estimated delivery: Before November 22, 2012DealDash Reference #: (b)(6)'. I have received NOTHING! And then I got this; Dear (b)(6) ,DealDash has recently partnered with new suppliers in order to be able to provide a wider selection of items on the site, as well as real time tracking information for your orders under your dashboard. Thanks to our new partners, we are currently able to process all incoming orders faster than ever before. However, unfortunately with this transition to the new suppliers and the busy holiday season, some of the older orders placed in early November have run out of stock. We deeply apologize for the inconvenience, and are committed to providing you a rapid resolution to the problem. We would like to offer you the following alternatives for your out of stock item Chocolate Pro Electric Melting Pot.Login to your account and go to your Dashboard to select one of the following options:Option 1: 260 DealDash Bids (value \$156.00) added instantly to your account.Option 2: \$25 Amazon Gift CardOption 3: \$25 Target Gift CardI did this and still NOTHING! The gift cards which I can use to re-buy the items on Amazon, are not here. I needed the original items for Christmas gifts and now I am still wanting for the Amazon cards. . Time is running short and I doubt that I will ever even see any gift cards from this company.I know several other people that they have done the same exact thing to. And there are a lot of unhappy people out there because of Dealdash!Please look into this matter, I would appreciate my gift cards, but at this point, I would prefer a full refund for the price that each item retails, so I can go out and purchase them immediately. I do NOT want any bids that may be offered, I will never bid to win another item on this company's site! The retail price for the Chocolate Melting Pot is; \$39.00, and the retail price for the Pineapple Corer is; \$29.00. The total refund that I am looking for is; \$68.00.Thank you! --- Additional Comments: I would appreciate my gift cards, but at this point since they are no where in sight and I am guessing never mailed out, I would prefer a full refund for the price that each item retails, so that I can go out and purchase them immediately. I do NOT want any bids that may be offered, I will never bid to win another item on this company's site! The retail price for the Chocolate Melting Pot is; \$39.00, and the retail price for the Pineapple Corer is; \$29.00. The total refund that I am looking for is; \$68.00.

I won a Disney Princess Palace on November 4 from the Deal Dash Auction site. I promptly paid for the item. A week later the shipping status on the item said it had been shipped and I should receive the item on or before November 22, 2012. On that day the item never came. I waited a few days and on November 26 I sent an email as I was instructed to do by their website stating I had not received said item. I never heard from them. Later I checked the status of the Disney Princess Palace and it said it was now preparing to ship and I should receive it before December 12. After reading some complaints over the weekend I decided to check the status, and it now says, 'out of stock' please pick a replacement item. The item should have been in stock when I ordered the item, and why did it say the item was first shipped with one shipping date, and then later it went to preparing to ship again with another shipping date, to now out of stock. I choose a replacement gift card, yet that still doesn't help me because I ordered this as a Christmas gift for a child, and with an Amazon gift card I will not be able to get the gift card in in time to use it to order the child's gift and receive it before Christmas. --- Additional Comments: To have the replacement \$75 Amazon gift card received on the day that they promised the Disney Princess Palace would be received, December 12, 2012

I have contacted the business on numerous occasions asking them to honor their money back guarantee as none of the guarantees that they made upon sign up were met. I was given only a link and a message that said I would receive response within 48 hours and still after almost three weeks have not received a response from the company. I believe that they should have to remove the 100% honored money back guarantee seal and statement on their site as it is not truth and can be considered false advertisement. --- Additional Comments: I would like to receive the money back guarantee that the site promises as a refund. I don't see the purpose of asking anything more (even an apology) because I don't feel that the company would make an effort to do so if I have had to submit a complaint to the BBB in the first place.

After many ordeals with payment issues that I had to have Paypal resolve, the company has yet to deliver services and items promised. There was such a delinquency in delivery of my 'purchased bids' that I ended up losing so many auctions I basically gave my money away for nothing. I did plenty of research before deciding to commit to purchasing my bids and had some reluctance about the validity of the company. I had to request that Paypal refund the payments I made that never showed up in my account and I feel as though the bids I purchased within the same time frame were wasted due to their system lagging in applying paid funds. I was refunded the amount of my payments by Paypal however, the total amount of wasted/stolen bids is \$102.00. I feel that this is not an isolated incident and there must be many more consumers out there that are effected by this company and its shady dealings. I have, by some small miracle, won two auctions on Deal Dash and have yet to receive either item. My account information states that I should have gotten them by November 28, 2012. I have now sent two separate notifications for each item and have still not received my items. I have attached the information that is available to me on my 'Dashboard' if it is of any help to you at all. Won Auctions Remember to pay within 14 days of winning. Product Price + S&H Status 40 Bids + \$50.00 Target Gift Card! \$8.11 + Free Shipped Reference # (b)(6) \$100 Walmart Gift Card \$14.24 + Free Shipped Reference # (b)(6) Item #140 Bids + \$50.00 Target Gift Card! Status: Shipped DealDash reference code (b)(6) Estimated delivery date: November 05, 2012 - November 28, 2012 If you have not received your package by November 28, 2012, please contact us for a status update. Be sure to include your DealDash reference code! Click here to contact us Item #2 \$100 Walmart Gift Card Status: Shipped DealDash reference code (b)(6) Estimated delivery date: November 05, 2012 - November 28, 2012 If you have not received your package by November 28, 2012, please contact us for a status update. Be sure to include your DealDash reference code! Click here to contact us --- Additional Comments: First and foremost I absolutely demand that when you pay for an item or service you should get what you pay for. I would like my items immediately. Additionally, I believe that there is a responsibility of the company to reimburse bids that are 'wasted' when their system is lagging or whatever the case may be. That is bad business to treat people that way. Period. I would like my items delivered and to be reimbursed my other bids that I were wasted in the system.

Dealdash was double charging me and caused many other checks to bounce because of the double charges. Leaving me with over \$300 in bounced check fees. --- Additional Comments: Refund of fees. I really love using their site but they do have issues they need to fix. Such as double charging customers. Items not being delivered on time. I still have items that have not been delivered that were. This is one for a \$25 CVS gift card, DealDash reference code (b)(6) Estimated delivery date: November 12, 2012 - December 05, 2012, here is one for applebees gift card, 30 Bids + \$25 Applebees Gift Card, Status: Shipped DealDash reference code (b)(6) Estimated delivery date: November 12, 2012 - December 05, 2012, I asked about items not received and they said that the suppliers have been running behind. But the bounce check fees are the big issue.

i was charged on my debit account more than the agreed price on the site..... supposed to be 1 cent, 3 cents, 11 cents then dalpay charged me dollars instead of the auction price and there is no terms stating that regardless of auction price i would still pay extra then after paying the extra i received emails stating that my items had already been shipped and would arrive by november 29th after contacting support i received 2 emails a week later stating that the items i had ordered were out stock but how can you auction an item that is out of stock i do not want what they have to offer in the place of my items and it would have been halfway okay but it turned out that all the items i have over paid for seemed to be out of stock when i ordered them by winning an auction --- Additional Comments: i would like the overcharged money for item i bought that were apparently out of stock when they were auctioned off but i would also like the money i had to spend buying bids for bidding on items that the site does not have the right to auction off.....i wouldnt have bought bids if i had known that all the items they auctioned off were out of stock when they were auctioning off and continue to auction off.....i mean if its out of stock and you cant send me mine for the price i paid why are you still posting auctions for the same product right now

I have tried to correspond with their customer service team numerous times in the past couple of weeks. I am not getting a response. Their phone number does not work. I have all the email correspondence where I have tried to communicate with them. I have emailed the customer support team, the head of customer support and the president/founder. I won 8 auctions between 11/6/2012 and 11/12/2012, the total value of the items won is \$4,340.00. I received shipment confirmation for all the items except for the Lenovo Laptop. All items supposedly shipped on or before November 15th. To date, I still have not received these items. Some of them have gone from a status of 'shipped' to 'preparing shipment'. Please see items below.

Date	Paid	Ship Date	Item	Reference Code	DealDash
11/12/2012			Lenovo Laptop 15.6 inch M-CM-^BM-BM-	(b)(6)	\$739.00
11/10/2012		11/15/2012	Samsung WiFi Blu-ray Disc Player	(b)(6)	\$179.00
11/9/2012		11/12/2012	The New iMac 21.5-Inch	(b)(6)	\$1,299.00
11/9/2012		11/12/2012	Apple iMac MC812LL/A 21.5-Inch Desk...	(b)(6)	\$1,499.00
11/8/2012		11/12/2012	\$100 Amazon Gift Card	(b)(6)	\$100.00
11/8/2012		11/9/2012	\$25 Bath & Body Works Gift Card	(b)(6)	\$25.00
11/7/2012		11/8/2012	Low-Profile Single-Cabinet Surround...	(b)(6)	\$449.00
11/6/2012		11/7/2012	\$50 Macy's Gift Card	(b)(6)	\$50.00

--- Additional Comments: I would like immediate shipment of all of my items. If this is not possible then I would like the DealDash retail amount of the items (\$4,340.00). I do not want to be refunded for the final auction amount because that does not take into consideration the money spent on bids nor the time invested in each item. I just want wants owed to me.

I placed a bid on a Kindle Fire and the counter went to zero. At that point I should have won the bid, instead it did nothing for a few minutes then it said 'checking' instead of 'congratulations' and a short time later the bid resumed. They failed to reward me my win and nobody has contacted me to let me know why. --- Additional Comments: I like to have the Kindle Fire that I won.

I won a Samsung 51 inch television on the penny auction Deal Dash on November 16, 2012 and as to date have not received the item. Besides this issue, the thing that prompts me to file a complaint is also the fact that many of the items I won were sent to relatives, in particular, my sister who lives in Florida. The items were supposed to come to Houston. I also had won another item, a Nintendo 360, that was supposed to be delivered to my sister in Florida and was shipped to my daughter in Houston, and I had to pay \$25 to ship it to Florida myself. I sent them a request to be reimbursed for the money I used to ship the item and have not received any response. Regarding the television, I have sent a minimum of 4 emails to Deal Dash to attempt to get this issue resolved but to no avail. The reference number for the television is (b)(6). My user name on Deal Dash is (b)(6). --- Additional Comments: The business of Deal Dash is a penny auction where players purchase bids and then when they win the item they pay the final sale price the item was won at. Deal Dash should honor the purpose of their existence and deliver my item that I won fairly to me without delay.

I contacted Dealdash at least 5 times for the low and poor shipping services provided. I have contacted them that 2 gift cards have not gotten to my home and if they could get it here. After five attempts the gift cards were still not here so I asked them if they could send me a check in the amount of the gift cards. Normally dealdash contacts me within 24 hrs but when I asked for a check no response. Now I don't have my gift cards and I don't have my money back. --- Additional Comments: Instead of the gift cards I want the cash value of \$25.

I made a deposit with DealDash of \$30, from which I was to bid for their advertised products. I didn't win any bids and decided I could not afford the time it would take to win a bid so I decided to ask for my money back. This was as per their advertising that said it was company policy and that I had a legitimate right to do. 'Don't win any bids and you can get your money back' as they said. I called them at least 8 times and pm'y reached their voice mail. Each time I left a message (and my phone number) asking them to contact me so I could get my money back. They never responded to my calls and I didn't hear back from them, --- Additional Comments: I would like a refund.

I purchased many gift cards from this company and they have not delivered many of them. I received a couple of small value gift cards very late, while larger value cards have not been received and do not even appear shipped even though they are three weeks past the promised due date. Most of my email inquiries have been ignored. The couple of times they have responded they have provided false information such as telling me the few cards I actually did receive were shipped on the 13th yet the envelope is postmarked the 17th which was right after I asked about them. These were over a month past due. They mark everything shipped even when they havent really shipped them yet. They have ruined my Christmas holiday and based on Internet reviews, they have done so for many others as well. Here are all the gift cards I am missing:

\$50 Barnes & Noble Gift Card	Status: Shipped	Estimated delivery date: November 12, 2012 - December 05, 2012
\$25 Applebees Gift Card!	Status: Shipped	Estimated delivery date: November 12, 2012 - December 05, 2012
\$50 Outback Steakhouse Gift Card!	Status: Shipped	Estimated delivery date: November 12, 2012 - December 05, 2012
\$25 Red Robin Gift Card!	Status: Shipped	Estimated delivery date: November 13, 2012 - December 06, 2012
\$100 Texas Roadhouse Gift Card	Status: Shipped	Estimated delivery date: November 18, 2012 - December 11, 2012
\$100 Target Gift Card	Status: Preparing shipment	Estimated delivery date: November 13, 2012 - December 06, 2012
\$25 Red Robin Gift Card!	Status: Shipped	Estimated delivery date: November 30, 2012 - December 23, 2012

--- Additional Comments: I want them to send all of my cards immediately.

I won an auction on this site and they keep telling me it has been shipped,it has been over 30 days of this.

I purchased items from Deal Dash via auction wins and NEVER received them or had any emails inquiries answered in months.They charged my credit card for the merchandise and I never got them --- Additional Comments: Refund for items purchased and refund for all bids ever purchased from this companyin return you can delete my account as I will never use it again as long as I live

Dealdash is advertising on their site that purchases made before a certain date WILL be delivered by Christmas. I bought 2 gift cards from them and Christmas is over and still no gift cards nor am I getting any response from the emails I have been sending them for more than 3 weeks now. I ordered these gift cards in November so there would be plenty of time to get them to me before Christmas. I have emailed numerous times and have not gotten any response back from them. I am out, what to me, is a lot of money. I am so disappointed they would do this. Also, you should check into the fact that they are selling items they don't actually have at this auction sight. You spend hours auctioning and waiting and spending bid money to win an auction only to get an email to let you know they are\*out of that item\* Then they offer you an alternative gift card or product that they do have or you get more bids to spend at their sight. I know there are penny auction out there that are legitimate but I am suspecting Dealdash isn't one of them. --- Additional Comments: I want my money back. I paid for a product I do not have and cannot verify I will ever get. I cannot get any response from the company and the site that promises to deliver by Christmas didn't deliver.

Below is a dispute I filed with PayPal. Altogether the PayPal transactions for DealDash total around \$259. I won two items. PayPal found in my favor for \$13.67 for the Boss Chair I never received but this is not actually the only cost to win this item. I don't think they understand you pay for bids and all the bids used to win this item should be returned. I used this website for less than two weeks before getting fed up with the website freezing all the time or down for maintenance while you are in the middle of bidding on items. During this time I won two items and never received them. After disputing thru paypal, they said they were both out of stock. I still have never received anything from this company. Please find below a few links showing the same complaints I have. I want all my money back that I wasted on this site. PayPal reimbursed me for \$36 and \$13.67. I still have \$68, \$68 and \$72 I wasted on bids here. The company gave me more bids to use on their site and I don't want them. I would never try to win another item on their site only to wait 3 or 4 months to receive something other than what I bid on. They can have the bids, I just want my money back. 12/27/2012 05:49 PST - Buyer: You found in my favor that I did not receive the chair and bird house and refunded the auction amount. This money was spent to place bids to win that auction. Therefore it is part of the cost that was needed to bid on the winning items which they never sent to me. This company is a fraud and I don't see how they can do this to consumers. I don't see why you can't understand that the auction didn't just cost me \$1.83 and \$13.67. The purchase for \$36, \$68, \$68 and \$72 were used to purchase bids. I did receive the bids and they were used on the auctions. The problem is I never received the two winning items. On the other auctions they website continually froze or was down for maintenance. Therefore I lost bids on the items I was bidding on during those times. Here is some links with the same complaint: <http://es.scambook.com/company/reports/27908/Deal-Dash/p/2> Go here and see what a great website this is. Here is an example of losing the bids due to their website problems: <http://www.ripoffreport.com/dealdash/casinos-cardrooms/internet-internet-1a235.html> am disappointed that they are getting away with this. I was sure it was a slam dunk since I went thru paypal to protect myself. Now I am not so sure. I wasted a total of \$259 on this website in less than two weeks. I was going to let it go and just take the two winning items and never use this site again. Time went by and I never received anything at all. --- Additional Comments: A refund for the rest of my money which is \$68, \$68 and \$72. They can keep the \$1.83 for the birdhouse I won and never received.

I order two gift cards for the purchase price of \$64.00 in early november. They were supposed to have been delivered by Dec. 6 and 9th. It's now Dec. 26th and I never recieved them. I have tried contacting the company twice. I have yet to recieve a response. --- Additional Comments: I feel this business owes me my money back.

I bid and won several items, then after I paid for them I recieved an email stating they no longer had that item and to choose something else. I also bought several items, that agian after I paid for was told they were no longer available. I have written to them anywhere from 5-8 times saying I am not interested in their 2 replacment options and that I would like a refund and get no response. If I had wanted to buy these other items, I would have. This is a totla rip off and bait and switch! I want my money back. --- Additional Comments: I want my money back for the items I have paid for and did not receive. I would also like my money back for all the bids I purchased, as I did not receive most the items I bid on.

Products were suppose to be received by Dec 19th. Yet to receive several items! Contacted support multiple times and have not responded to my emails. --- Additional Comments: I want my products and refund of the price items since the items were not delivered by December 25th! I ordered these items as Christmas Gifts and instead I had to go out and buy other items... company should be closed! That is not how one operates a business

I have emailed Deal Dash three times between the time frame of 12/6/12 - 12/17. Deal Dash claims they will get back to their customers within 48 business hours of the email. I have yet to hear from anyone. I won 9 different gift cards, going back to 11/14. I have only received two, and that was on 12/24/12. I was suppose to receive these cards no later than 12/5/12 and 12/9/12. There is nothing more I can do to get in touch with them as they do not provide a phone number to speak to someone and they will not answer my emails. This is completely unacceptable. They need to at least have the character to follow through on what they state on their own website, even if it is late. --- Additional Comments: Receive the remaining 7 gift cards owed to me by 1/5/12.

The non-delivery of products is one of many complaint topics. I have not received products to be delivered and no response to my e-mail contacts, no phone number provided for customer service. Status: Shipped DealDash reference code (b)(6) Estimated delivery date: November 12, 2012 - December 05, 2012 If you have not received your package by December 05, 2012, please contact us for a status update. Be sure to include your DealDash reference code! Status: Shipped DealDash reference code (b)(6) Estimated delivery date: November 12, 2012 - December 05, 2012 If you have not received your package by December 05, 2012, please contact us for a status update. Be sure to include your DealDash reference code! Status: Shipped DealDash reference code (b)(6) Estimated delivery date: November 12, 2012 - December 05, 2012 If you have not received your package by December 05, 2012, please contact us for a status update. Be sure to include your DealDash reference code! Overdue Tomorrow with expectation that they also will be overdue ~ \$15 Amazon Gift Card Status: Shipped DealDash reference code (b)(6) Estimated delivery date: November 19, 2012 - December 12, 2012 If you have not received your package by December 12, 2012, please contact us for a status update. Be sure to include your DealDash reference code! Keurig Platinum Single-Cup Brewing System Status: Shipped DealDash reference code (b)(6) Estimated delivery date: November 19, 2012 - December 12, 2012 If you have not received your package by December 12, 2012, please contact us for a status update. Be sure to include your DealDash reference code!<br /><br />Complaint #2<br />Buy It Now' item purchase cash \$99 plus tax - 105.32 Company says now unable to provide me the product and offering me \$75 gift card or 660 fake value bids at what they value at \$396.00, which essentially cost them nothing. If the product cannot be provided I want a full value cash refund. Thank you for your order! 732 Bids have been added into your account! Estimated delivery: November 19, 2012 - December 12, 2012 Tracking Code (b)(6) Here are the details on your order. Please print or save this information for reference. If you have any questions regarding this order, please contact support@dealdash.com Keurig Coffee Connoisseur's Variety Pack (96 ct) Auction ID: (b)(6) Order number: (b)(6) Your price:\$99.00 Sales tax: \$6.32 Shipping & Handling: \$0.00 Total: \$105.32<br /><br />Complaint #3<br />Belief I was a victim of Collusion or Teamplay, which is forbidden in DealDash rules. Auction for Samsung 40-Inch 1080p 120Hz LED HDTV 1777 (at 0.18 = \$318.86) 11/20/2012 - 3:54 pm Sold after close to 24 hour auction. Myself and 'two others' bidding against each other for many hours. I ran out of bids, secured more within 5 minutes, returned to auction and the item was sold to one of the remaining two --- Additional Comments: I know where my money is, you have it ~ Where are my orders?<br /><br />For Complaint #2<br />If the product I purchased for cash cannot be provided I want a full value cash refund.<br /><br />For Complaint #3<br />Due to strong indication of policy violation - I want a full value cash refund.

I have had several problems with DealDash. The following Items, merchandise totaling \$662.00 (DealDash store prices), have been paid for and have not been delivered. KitchenAid Artisan Series 5-Quart Mixer, Cobalt Blue --date purchased 11-27-12 DealDash store price: \$349 Haier America Microwave, 1000-Watts (date purchased 11-25-12)DealDash store price \$199.00\$25 Starbucks Gift Card --date purchased 12-15-12PowerPop Microwave Multi-Popper --date purchased 12-4-12DealDash store price: \$39\$25 Chili's Gift Card --date purchased 12-3-12\$25 Chili's Gift Card --date purchased 11-29-12I expect to receive the dollar value of the items I won. NOT just the won auction price. I demand a refund for the DealDash store price of \$662.00, I do not want a substitute for the item I purchased, just the opportunity to re-purchase these 6 items from a reputable store that will deliver what I ordered.I also demand a refund on the following Bid Packs purchased:Bid pack purchases11/21/2012 - 9:19 am---\$60.0011/24/2012 - 10:43 am---\$144.0011/28/2012 - 8:03 am---\$63.0011/28/2012 - 3:05 pm---\$600.0012/09/2012 - 2:06 pm---\$34.0012/09/2012 - 11:47 am---\$34.0012/13/2012 - 2:24 pm---\$60.00These bids packs, (\$995.00) were bought under false pretenses with the expectation that DealDash was making honest and non-fraudulent statements about the services they provide. They have continued to make fraudulent and misleading statements. After using the bids to purchase items from them they have accepted payment for the items, sent me emails stating the items were shipped and provided fraudulent tracking numbers. I continued purchasing more bid packs during this timeframe, because I was winning and didn't KNOW I wouldn't receive the items.These bids pack products were bought and used to exchange for items according to the representations and claims made by dealdash prior to purchasing them, with the expectation of it being a legitimate and honest business. The bid cost is a necessary part of the transaction as a whole and therefore is included in the final requested refund amounts.Here is a small piece of history of my recent experience with Dealdash: This began when bids were bought and I participated in the offered online auction, under false pretenses with the expectation that DealDash was making honest and non-fraudulent statements about the services they provide. They have continued to make fraudulent and misleading statements. After winning the auction, and paying DealDash, they have accepted payment for the items, sent me emails stating the items were shipped and provided fraudulent tracking numbers. Over a month later I am still waiting for several items. I have also been a victim of bait and switch with 14 other items, with retail prices totaling over \$1500.00. These other 14 items, I never received, due to either being M-CM-'M-BM-^@M-BM-^out of stockM-CM-'M-BM-^@M-BM-^], or M-CM-'M-BM-^@M-BM-^lostM-CM-'M-BM-^@M-BM-^] in the mail. These 14 items could not be disputed with Paypal (the entity --- Additional Comments: I demand a refund for the DealDash store price of \$662.00,for these 6 items I purchased, so i can have the opportunity to re-purchase these 6 items from a reputable store that will deliver what I ordered AND a refund of \$995.00 for the bid Packs purchased for the purpose of buying the merchandise that was not delivered. (total \$1657.00)

Buy It Now' item purchase cash \$99 plus tax - 105.32 Company says now unable to provide me the product and offering me \$75 gift card or 660 fake value bids at what they value at \$396.00, which essentially cost them nothing. If the product cannot be provided I want a full value cash refund. Thank you for your order! 732 Bids have been added into your account! Estimated delivery: November 19, 2012 - December 12, 2012 Tracking Code (b)(6) Here are the details on your order. Please print or save this information for reference. If you have any questions regarding this order, please contact support@dealdash.com Keurig Coffee Connoisseur's Variety Pack (96 ct) Auction ID: (b)(6) Order number: (b)(6) Your price: \$99.00 Sales tax: \$6.32 Shipping & Handling: \$0.00 Total: \$105.32 --- Additional Comments: If the product I purchased for cash cannot be provided I want a full value cash refund.

1.) DealDash reference code (b)(6) Estimated delivery date: November 12, 2012 - December 05, 2012 (Has not arrived) 2.) DealDash reference code (b)(6) Estimated delivery date: November 11, 2012 - December 04, 2012 (Has not arrived) 3.) DealDash reference code (b)(6) (Incorrectly packaged; I received a different item) 4.) DealDash reference code (b)(6) (I bought a \$50 gift card and only received \$25.) 5.) DealDash reference code (b)(6) Estimated delivery date: November 13, 2012 - December 06, 2012 (Has not arrived) 6.) DealDash reference code (b)(6) Estimated delivery date: November 16, 2012 - December 09, 2012 (Has not arrived) 7.) I have contacted the company four times over the past two weeks. They do not have a phone number listed on their website, so all of my contacts have been via their online contact form. I have not received a single response to my inquiries. --- Additional Comments: I want my two mis-packaged orders to be corrected. I want my four late orders to arrive before I go home for Christmas. I would like a refund of my remaining bids since I can't imagine doing business with this company again.

Belief I was a victim of Collusion or Teamplay, which is forbidden in DealDash rules. Auction for Samsung 40-Inch 1080p 120Hz LED HDTV 1777 (at 0.18 = \$318.86) 11/20/2012 - 3:54 pm Sold after close to 24 hour auction. Myself and 'two others' bidding against each other for many hours. I ran out of bids, secured more within 5 minutes, returned to auction and the item was sold to one of the remaining two bidders. This is highly unlikely unless they were working together. The remaining two would have continued a very long auction much more than a few minutes after I paused bidding. --- Additional Comments: Due to strong indication of policy violation - I want a full value cash refund.

I have purchase over 1400.00 of various items through this company. Whether it be bids or actual gift cards to places such as Kohl's Department Store. I purchased these items after seeing their ad on the side of a facebook page to save on Christmas. I have never recieved any of my items. I have sent email after email, only getting a few generic responses that did not answer my questions. I have posted on their facebook page for someone to respond to me regarding missing items, only to have my comment deleted. I have called the number provided, just to reach a voicemail telling me to email their customer service (which I had already about 10-15 times). I just want to receive my items in a timely fashion, which I have not. I did some research to find that unfortunately, I was not the only one missing their purchases. I told them I was going to report them to the BBB, trying to get someone to reply to me and no response. So here I am, filling out a complaint. I don't know how a company can take thousands of dollars from their customers and send them nothing in return :/ --- Additional Comments: At this point I just want all of my purchases refunded. I cannot believe that my gift cards and items will arrive by Christmas. They have had plenty of time to send an explanation or actually call me at the number I provided.

i purchased a monitor have sent 2 emails got no response item is payed for and was supost to ariive 11-27-12 and i still have no response from deal dash..reference number for purchaced item (b)(6)--- Additional Comments: would like my item..

advertised and sold me a product not available. Advertised a range of delivery dates and did not comply. Offered me a product of less value for a 'not available' item. Does not return email communication, AT ALL. No phone available for customer service. --- Additional Comments: I want the items (available) i purchased delivered ASAP. I want a reasonable offer for items 'out of stock'.

I have made several attempts to contact Deal Dash by email and phone regarding 2 items that I paid for but never received. The items are as follows: Reference Code#(b)(6)-The 8 Foot Firewood Log Rack that was to arrive by Nov. 22,2012 Reference Code#(b)(6)- 7 inch DVD/MP3/CD Player that was to arrive by Nov. 29, 2012 My Deal Dash user name is (b)(6) --- Additional Comments: If possible I would like to receive the items I won and paid for. Thank you

There are several complaints. The first is that I signed up for this company. I was willing to give it a try and see how it went. I read the terms and conditions. I even ordered one of the products. I realize it is an auction and that I ran the risk of not winning the auction. However, I did end up ordering a \$50.00 gift card, but it hasn't ever come. The website said if I had not received it by November 29 then to contact their support. I have contacted them 3 different times they have not responded. In the terms and conditions it said that if I was not satisfied I could get 100% refund of my first bidding buy within 90 days, no questions asked. I was not satisfied with it, but I have not heard back from them They said to allow them 48 hours. It has been about 2 weeks since my first attempt to contact them about this problem with still no response. --- Additional Comments: I would like to have a refund for the \$50.00 gift card as well as my bids, since according to the terms and conditions it is within my rights. If they will not refund the \$50.00 I would like what I bought. But since my plan was to use it for my daughter for Christmas, it is a little late for that and I would rather just have the refund.

I purchased a Amazon \$50 Boxed Gift Card in early November from deal dash. The estimated delivery date was November 4th- November 27th. It is now December 17th and I have still not received my item. I have contacted Deal Dash support multiple times and get the same generic response. I have asked for shipping details or tracking information as all I want is to receive my items. Nothing... I also ordered a \$25 iHop gift card that was to be delivered November 6th-November 29th. This is the same story as the amazon gift card. This website has wasted my time and money. I also won a Lego set and was told that they were out of stock. I was offered a \$25 gift card or 300 Bids. The Lego set was valued at \$45.00 I paid \$12.95 plus all the bids I placed to win this. What was offered wasnt even comparable to what was spent. I took the bid option and didn't win anything. I lost out my time and money. The lego set intended as a birthday gift for my nephew and now I am left empty-handed. I just want my two outstanding gift cards. If that is not do-able, I would like a refund of \$75. These gift cards were intended as holiday gifts and now I am not certain that they will even arrive in time. I do not have enough EXTRA money to replace these. --- Additional Comments: I want my gift cards delivered (or knowledge of my tracking numbers). If this is not possible I would like a refund of the outstanding amount I am owed \$75.00.

From Buyer - 1973 Creative & Technical12/16/2012 19:11 PSTPaypal transaction #(b)(6) Purchased this item (remote helicopter) for \$45 via 'Buy it Now,' not auction. Should have received by 12/12/12, when I didn't receive, I logged in to check on the order. It's 'out of stock' now. I was offered the replacement of a \$25 Amazon card or a \$25 Toys R Us card or 300 more bids on your site. All are ridiculous and not equal replacements at all. A \$25 gift card DOES NOT replace a \$45 purchase. I want a FULL REFUND IMMEDIATELY, but have been unable to get the company to respond. --- Additional Comments: Full refund to my Paypal account. (b)(6)

I have won numerous auctions from Deal dash and have notified them about shipping and also about items that were not honored because they claim they are no longer in stock. I won a notebook tablet that they claimed was worth 249.00 and it cost me plenty to win. then they said it was out of stock, they offered me a lot of bids or a 150.00 Amazon.com gift card I had no choice but to claim the Amazon gift card because I no longer want to do business with them. If they say the item is worth 249 dollars then why in fact do they offer me 150.00 in my mind it should have been equal to the price the item was worth. I feel the gift card offered should have been 249.00, Shipping has also been a complaint. they say items will be received by a certain date. they never arrive by that date. I have spent thousands on this site and am very upset about their practices. my account with the is under (b)(6), I have emailed the coplaint dept numerous times and now thy don't even respond. I won the Tablet months ago and didn't find out till a few weeks ago it wasn't available I choose the 150.00 gift card and still haven't received it. could you please check into this for me. Thank you(b)(6) --- Additional Comments: Either them to add another 99.00 Amazon gift card or to send me a check in that amount, and also for them to honor the shipping dates they say on gift cards won or purchased through Buy It Now as many auctions I have done this also. Thank you, (b)(6)

I won two items from Deal Dash auctions back in November that they have not been fulfilled yet as of today after inquiring so many times about it. They just keep promising it will be delivered. These two items were paid for right after I won them. One item is a TV valued \$799 and it was supposed to be delivered before Nov 22. The other item is a \$250 gift card. They just sent me a \$50 gift card. --- Additional Comments: Deliver the \$799 Phillips Media Connect TV and \$200 Walmart Gift card

I have been using the site since late October. I have purchased many bid packs on their site. I 'won' many items at the beginning of November. I received an email saying that the items were no longer in stock, these were Furby's, two of them and was offered an Amazon gift cards in the amount of \$75.00 each for a total of \$150.00 reference codes (b)(6) and (b)(6). with this answer:Hi (b)(6),Your three orders (2 x Furby) (1 x Omega Juicer)Please check your dashboard for replacement options for the FurbyM-CM-'M-BM-^@M-BM-^Ys. You should be offered Amazon gift cards to replace those orders therefore you can order them yourself from Amazon.com here: <http://www.amazon.com/Hasbro-39833-Furby-White/dp/B008EMLG2MAs> for the Omega juicer, this is normally available through our supplier however those have been on back order. The supplier just received a new stock therefore this has now finally be shipped a couple days ago. Here is your tracking code (b)(6) via FedEx. [https://www.fedex.com/fedextrack/index.html?tracknumbers=\(b\)\(6\)](https://www.fedex.com/fedextrack/index.html?tracknumbers=(b)(6)) I hope the replacement options work okay for you (b)(6). We deeply apologize for the inconvenience and hope to minimize such inconvenient out of stock items in the future.Sincerely, Dave Now I got an email saying these gift cards are now delayed. here is the reply that I received'DEC 11, 2012 | 11:13AM EST Kimberly replied:Hi (b)(6),We are trying to get the Amazon cards out to you as fast as we can but expect a nine-day turnaround on them.I have listened to excuses of growing business, procurement issues, shipping issues, site issues. Yet they advertise this via email : CHRISTMAS PRICE CRASH: 17c/Bid (normally 60c) Dec 7 (10 days ago) The prices have come crashing down for this year's BIGGESTChristmas Sale! Get Bids now for only 17c each (normally 60c). Click here to see the Christmas Price Crash offer! Order today - Get it by Christmas! Get highly discounted deals from DealDash today, and your itemswill be delivered by Christmas! Don't miss out on this limited time offer! Click here to see all the auctions that will deliver by Christmas!How can a company advertise such things?My husband has also had issues on his account (b)(6) and (b)(6) items which are still not received that were due to arrive Estimated delivery date: November 13, 2012 - December 06, 2012 I had also written about one item that I received was badly damaged in the box, but I have yet to receive an email explaining why or offer a replacement. --- Additional Comments: I want the items that I paid for via bids through their website BEFORE Christmas, or the replacement Giftcards that were promised

I filed a complaint a few weeks ago, afterward they finally contacted me and told me the item I ordered was not available and gave me the option to chose a gift card, which I did. The delivery date was to be today but as I expected have not gotten the item. You guys had sent me a email asking if the situation had been fixed, I sent back a message stating that it was resolved as long as I would receive the item by the date they gave me but this is not the case they are just dragging their feet at sending me the item for which they have already taken the money. I would like something done with this company how can they just take people's money for nothing. I sent them an email this morning notifying them that I was contacting your office again. I also told them I either want the item I have paid for or I want the 7.47 they took from my bank account for the item plus the 36.00 I paid them to purchase the bids since they seem to be a fraudulent business. --- Additional Comments: I either want the item or I want all of the money that I have paid to this company. Including the 36.00 I paid for the bids and the 7.47 I paid for the item. And I do not want any free bids from them because I will never use them to order anything from this company because you never receive the purchases from them. I just either want the gift card or I want all of my money put back to my PayPal or bank account.

I purchased a Tosiba camera and paid for it on Nov, 12. I have not received the camera and the company will not respond to my requests. I have asked them to either send me my item or to refund me and add the bids used to purchase the camera back to my account. On Nov 28th I received the following response. NOV 28, 2012 | 06:36AM EST Fransesco replied: Hi (b)(6), We apologize for the delay in responding to your message! We are very sorry that you are having problems with the site! We really want you to enjoy this experience! We are very sorry that you encountered technical problems on our site, we will do everything we can to reduce them to the minimum in the future! I just checked your item Toshiba HD Digital Camcorder, Yellow and it shows your transaction was made without any problems, so we are truly sorry for this! I have contacted our procurement team to make sure this item will be shipped! I just added you 200 bids back so that you can try us one more time and bid your favorite items! Please let me know if you have any other problems! Enjoy bidding and have a wonderful day! Sincerely, Frankie DealDash Support Get 200 Free Bids: Click here to see how! www.dealdash.com www.facebook.com/DealDash About DealDashM-CM-^BM-BM-. WeM-CM-^BM-BM-4ve been in business for more than 3 years, and have shipped amazing deals to thousands of customers! Click here to rate the customer service you just received! -----Since that time their site has shown me that the item is being prepared for shipment. They will not respond to when I may receive it and it has now been 19 days. They also said I would receive 200 bids for the issue and they also have not been added to my account. I just want this resolved. The camera was to be a birthday gift, and now a Christmas gift. This is crazy. --- Additional Comments: I want my item shipped and received before Christmas. I also want the bids they told me would be added to my account. If they are unable to meet that, I want the purchas price refunded and also the cost of the bids used to purchase the item.

I have sent four emails and left one voice mail for Deal Dash. I have two outstanding purchases that have not been received and are well past the expected date. I have not heard back and my money has been taken for these items. It has been almost a month since winning. --- Additional Comments: I would like my order delivered, a refund and more bids for your site. Thank you.

I won 4 items I online auction from them that I never got.\$200 amazon gift card (b)(6)\$25 amazon gift card (b)(6)\$200 amazon gift card (b)(6)\$200 amazon gift card (b)(6)They are extremely poor in responding to me. I have only been able to get them on the phone once. They told methey have changed suppliers and it was not their fault. Unacceptable. --- Additional Comments: I would like my gift cards or cash equivalent.

I won several items through online auction with dealdash in mid to late November 2012. Today is the 17th of December and I have received nothing, and two of the items I won are now listed as out of stock. I wrote DealDash on Dec 1, and just today their customer support responded and informed me that they would not refund the money I spent with them. --- Additional Comments: I would like a full refund of all money spent on auction bids and items through DealDash.

I paid for a product that was supposed to be delivered before December 12th. The product has not been delivered and the company is refusing to respond to emails. --- Additional Comments: I would like my order! And an apology or some sort of explanation would be nice - 'it's bust because of the holidays' as a general statement on their website does not cut it. My delivery was supposed to be weeks before 'the holiday!'

After my previous complaint, I did receive all but 1 of the gift cards that I had purchased. I have still yet to receive a \$50 Babies R Us gift card purchased through the site (ref. - (b)(6)). Per the website, the item was to have already been shipped and to be received by Nov. 29th. In addition, I have yet to receive the refund of my initial bid pack as they agreed to after my previous complaint. I had originally purchased these gift cards to use for Christmas presents and was unable to do so because of their lack of responses. --- Additional Comments: Either complete refund of all money paid to them for the gift card and bid pack (\$50+\$34), or the gift card delivered to me within 7 days along with a refund of my bid pack purchase (\$34).

I won an auction for a \$25 Amazon gift card on 11/5/12. I was to receive the card by 12/5/12. I have notified the company on two occasions that I have not received the card and have received no reply. The winning bid was 10.81. I also spent a great deal of money bidding on the auction. I am unable to determine the amount because they will not allow me to see the bids. --- Additional Comments: I would like delivery of the gift card or refund of the amount of gift card and the dollar amount of the bids that I placed on the gift card. I do not want a refund of 'bids' as I have closed my account and do not wish to do further business with this company. Based on my dealings with them, I believe them to be unethical in their business practices.

1. MAJOR Delivery delays - with no communication from company about it to let me know it was going to be delayed (has changed/delayed delivery dates - by WEEKS - and not let me know).2. Multiple emails sent from me TO Dealdash.com to ask specifically about an that's STILL hasn't arrived - item purchased in November and promised to be delivered no later than Dec. 5th (gift card). To date, I have received NO response at all from DealDash.com, yet they sure did take my money as soon as this order was placed! --- Additional Comments: I want all the items I have purchased thus far - and are STILL in their system - and STILL not yet received by me - ASAP. These were all suppose to be Christmas gifts.

I bought some bids from DealDash and won a few items, and I also purchased one on the buy it now option. I have not received the buy it now option that was bought over a month ago, and the other items say out of stock. They offer me a replacement for the out of stock item, but it is not worth as much as the item I won. I wrote DealDash telling them I didn't want any exchanges or any more bids just my money back since the item is out of stock, and since the buy it now still hasn't shipped over a month later. I have had no response to my emails to them. I feel that I deserve my money back from the items I bought and are out of stock and the bids I bought to win them because they are no longer available. They should credit my account \$400 for everything. You have to spend relentless hours on this website to win anything. After I spent so much time to win my items they tell me they're out of stock? They shouldn't be auctioning stuff they don't have. I'm entitled to a full refund. --- Additional Comments: I just want my money back that I spent since what I won they no longer have, and I have no faith in them sending anything else out. I would like my \$400 refund.

This company sells bids for auctions. They also offer a buy now options of products. Unfortunately once products are won or items purchased through the buy now options the items are listed as out of stock and exchanged for bids. The company does not ship items won or bought. They provide tracking numbers that are no good. --- Additional Comments: I would like a refund of all money spent through paypal purchase in the amount of \$751.83.

I have won several items on the site but have not received them. I have had no response to where my items are and I have been blocked from their facebook page so I may not warn others. The only emails I have received have stated they would look into the matter but have yet to hear of what is going on. I have noticed on facebook that when people have complained their posts are quickly deleted. I have spoke to a few others who have said they have filed complaints with you as well. They have charged my credit cards so at this point I feel like I was robbed. I have emailed the CEO and other higher ups and have not heard back. --- Additional Comments: I would like the items as I won them for a great price. I did buy items without bidding from their 'Buy it Now' option and will accept a full refund on my credit card for those items. I would also expect them to send an apology to all members. As I am not the only one having this issue it seems to me as if they are stealing from its members. If all my items, won or bought are received before Christmas I would be quite happy. I am disabled as many are who use this site and feel taken advantage of.

On November 4th and 5th I won two auctions with Dealdash. One for a pair of Fisher Price Kid Tough Binoculars, and a tactical pocket knife. I purchased a bid package to be able to place bids on these items. I bought these items as Christmas gifts for my four year old son, and my husband (who is currently deployed). The next week, my items showed 'shipped' and I never received them. After contacting dealdash, they responded a WEEK later saying that there was a 'glitch' and that my items were preparing for shipment in the next few days. After logging into my account, I received a message today that they do not have the Fisher Price binoculars, and that I would have to choose between more bids, or a gift card to either Amazon or Toys R Us. Also, they still have not shipped the pocket knife that I won a month ago, and I assume it is because they do not have it in their possession to ship to me. I do not understand how an auction site is legally allowed to auction off items that they do not have in their possession. I also do not understand why it has been over a month, and my items have not shipped out to me. I now will not be able to send the knife to my husband for him to be able to receive it for Christmas, and I will be forced to find the binoculars elsewhere. I feel that their business practices are not honest, and they do not provide the goods that are won at auction. --- Additional Comments: I would like to receive the items that I won at auction. Also, not auction off products that they can not provide.

I purchased bids on two different dates and was charged double, which caused me to have bounced check fees. I sent them email requesting them to contact me to resolve this and have heard nothing from them. This is sad because I very much enjoy bidding on their site and have referred others to bid. --- Additional Comments: Billing adjustment and pay my bounced check fees.

I won a Ultimate Lego Building Set in November. It said on my receipt that I was supposed to receive it no later than December 5th. After December 5th their site said it would be delivered no later than December 12th. On December 13th I still did not receive it and I emailed them. I received no reply, so I emailed them again a week later. Still no reply. This was supposed to be a Christmas present, but I never received it.

THESE ITEMS HAVE NOT BEEN SENT TO ME I WANTED THEM ALL FOR CHRISTMAS AND ORDERED THEM LONG BEFORE I HAVE EMAILED THEM THEY DONT REPLY I KNOW IT IS WORKING BECAUSE I ALSO EMAILED THEM ABOUT RUDE PEOPLE ON THE SITE AND THEY REPLYED ON THAT BUT IF I ASK WHERE MY STUFF IS THEY DO NOT REPLY I SPENT ALOT OF MONEY FOR MOST OF THIS IT WASNT JUST WINNING IT P[US BUYING THE BIDS CAN YOU PLEASE HELP ME (b)(6), 7 Opening Cluster Collage FrameStatus: ShippedDealDash reference code (b)(6) Estimated delivery date: November 05, 2012 - November 28, 2012 If you have not received your package by November 28, 2012, please contact us for a status update.Be sure to include your DealDash reference code! Click here to contact usCuisinart Electric Cookie PressStatus: ShippedDealDash reference code (b)(6) Estimated delivery date: November 17, 2012 - December 10, 2012 If you have not received your package by December 10, 2012, please contact us for a status update.Be sure to include your DealDash reference code! Click here to contact usCuisinart Electric Cookie PressStatus: ShippedDealDash reference code (b)(6) Estimated delivery date: November 25, 2012 - December 18, 2012 If you have not received your package by December 18, 2012, please contact us for a status update.Be sure to include your DealDash reference code! Click here to contact usHello Kitty Alarm Clock Radio with Night LightStatus: ShippedDealDash reference code (b)(6) Estimated delivery date: November 25, 2012 - December 18, 2012 If you have not received your package by December 18, 2012, please contact us for a status update.Be sure to include your DealDash reference code! Click here to contact usCuisinart Electric Cookie PressStatus: Preparing shipmentDealDash reference code (b)(6) Estimated delivery date: November 23, 2012 - December 16, 2012 If you have not received your package by December 16, 2012, please contact us for a status update.Be sure to include your DealDash reference code! Click here to contact us --- Additional Comments: I WOULD LIKE TO HAVE THE ITEMS OR I WANT FULL CASH REFUND AND NOT JUST BIDS BACK THEY HAVE CANCELLED SOMETHING I WON FOR .50 CENTS BUT NO MONEY NO GAME NO BIDS BACK AND DIDNT EVEN ADD THAT TO THE LIST OF THINGS

I purchased some bids from Dealdash to bid on some items for christmas gifts. I won gift cards and paid for them. I received emails on each item that I paid for giving estimated delivery dates. It said if you haven't received them by the date it gives you to contact customer service. Which customer service you can only contact them on their web page. No phone numbers. I submitted the form to customer service on Tuesday 11/27/12 that evening due to not receiving some of the gift cards that day. It states that dealdash will get back to you within 48 hours. As of today Saturday 12/1/12 I have not heard or received any kind of response back from deal dash. Emails state estimated delivery: Before November 27, 2012 and before November 28, 2012. I paid for a total of 14 Gift cards. I can understand maybe being busy and running behind on shipping items out. But I don't understand Customer Service not getting in touch with the customer and letting me know what the hold up is. I need to know if I am getting the cards before Christmas or not. I purchased the cards for Christmas gifts. --- Additional Comments: I would like a response letting me know when I will get the cards or my money back. \$354.00

I actually have several problems with this company. I have not received items that I have 'won' on their site, they do not respond to emails regarding shipping or being unsatisfied with product, they also mark items shipped the first week won and then the day before you are finally set to get it (three weeks later) they say the item is out of stock! I have spent hundreds of dollars on this site and have received a couple of the things I won, but I specifically won three of the same item for Christmas presents and I have yet to receive two of them. I emailed and tried to find a phone number to call but have gotten no response. Their customer service is atrocious! I also won a set of gaming headphones and the day before I was to get them they were suddenly out of stock! I counted on these as Christmas presents ( I am sure like a lot of customers)! Then they offer something that is \$ 10 less than the value and who knows how long that will take to get here! Or if it even will?? --- Additional Comments: I would like my last two items before Christmas!! I also would love to be refunded some of the money I spent trying to get these items because even though I got them it has been a headache and takes forever to get items, not to mention I feel like this is a rip off since no one responds to complaints! There is never any acknowledgement on their part!

I bought bids from Deal Dash in the start of November. Won over 25 items. I have been told items would be received by November 22, 2012. That time came and went. I emailed the company asking what the status of the order was. No one replied. I look at the website again and they changed the delivery date to December 12, 2012. I emailed them again asking why this was going on and why I had no reply to my previous email. I received an email stating the item was out of stock and choose another alternate. In fact that has happened with over 3 items now. There are a couple more outstanding items that I am waiting for. I do not want to have to choose another alternate to my items any longer. They are in turn giving me options to items that are not even close to the value of the items won. They do not reply to emails within 48 hours like stated. They do not email when items are in route to my home. I in fact have had my credit card jeopardized from a third party and had to have a new one re-issued. I have referred friends and now feel horrible this is how the business runs. The retail price of the items they list are not the true price of the items. All in all, I feel this business is being ran poorly. --- Additional Comments: I have taken the 3 alternates to the 3 they have notified me about being out of stock. I choose to not receive any more alternates. I want my original order shipped to me. I will wait for it, but I refuse to accept anything else but the order that was won.

Deal Dash has failed to respond to numerous emails about non-delivery of products purchased. They promised a delivery date of 12/12 and has not yet to deliver the purchased item. They do not publish a phone number, so you cannot call them. They have a contact us section on their site, which they will not respond too. Additionally on their site I purchased a shredder for \$89. When I logged back on they stated it was out of stock and I had to choose between more bids (which I don't want because of their customer service issues) and a \$75 gift card. So, now I have paid \$89 for a \$75 gift card that they have yet to send me. I also won several other auctions that they have not delivered on either, but those are still within their allowed delivery time. --- Additional Comments: At this point I would like either 1) The delivery of the original product ordered (paper shredder); 2) Delivery of the \$75 Gift Card (which in of itself is a ripoff but at this point I'll take it) or; 3) Refund of the purchase price (\$89). What is of interest to me is that since this auction they continue to have auctions of paper shredders. If they are out of stock, how could they still be auctioning off the item?

I paid 200.00 for an amazon gift card and a box of k-cups. They stated product shipped in early November. I have emailed their customer service over 20 times requesting for an update or to get my money back. They have yet to respond. They do not post a customer service phone number. My username for their website is (b)(6) I have never made a complaint before but I can't believe they will not respond to me. Also they were to be holiday gifts and I have had to purchase elsewhere. I want my money back. --- Additional Comments: I would like my money back as they do not deserve my business if they don't care about their customers enough to give them updates when I have been begging for an update. I would also like a letter of explanation. I have prof of all of my requests. I have even checked my spam daily to see if by some chance they emailed and nothing!!!!!!

Greeting Deal Dash bidders. My post today is both positive and negative. I won an IPOD touch 64g for my daughter. The only gift she asked for this Christmas. I won it for 35.97 plus bids for a total cost of 117.25. GREAT DEAL. I was double billed, then credited. GREAT, bad aspect when the credit was placed for the double billing it voided my order. After emails sent daily to customer support a response was finally sent (a month later stating that the error was found corrected and product would be shipped by 12/12/12. 12/12/12 came and went and no product arrived. So the emails to customer support began again. To this date I have had no response and no product at my door. Two business days left till Christmas and I will have no gift under the tree for daughter. I have already posted this comment and found that in less than 5 minutes later DEALDASH removed my post. So I will continue to post this until I get a response from Deal Dash and a true confirmation of shipping, and my issue is resolved. I will then be happy to post a photo of all my winnings \$2596 in retail won for \$1396.00 incredible deals, but very poor customer service. Still waiting on 2 other additional winnings to be shipped in addition to the IPOD TOUCH. There is no phone number to call this company, it just refers you to customer support via email. The company has blocked me from their Facebook page because my comments are not there liking. I have emailed all Executives with the company looking for assistance and have gotten no where. This is my last resort in which I did not want to have to do, but there is no other option. I won something, I paid for it and I know want my product and complete customer satisfaction by 12/24/12.

I began using Dealdash in early November. It is a site where you purchase bids in order to win items. All of the items I won, were supposed to be received on or before 11/22. Two weeks after that time came and went items that had been marked shipped were mysteriously out of stock, and the alternatives I was offered were for significantly less of the value of what I had actually won (I have proof). I went ahead and opened disputes in paypal so they canceled more of my won items, even though in the disputes I told Satu (the rep I had been working with) that I would gladly close all the disputes if they just sent me my items. At this point I would like my the majority of my bid money back (in fairness I did receive 3 of the items I won) since they will not honor the auctions I won, and they canceled them. --- Additional Comments: I would like 8 of the 12 bidpacks I was charged for refunded since they will not mail me the bulk of my merchandise. I have proof showing that they voided them, and they have no intention on fulfilling their end of the bargain. I have tried in good faith to reach them multiple times via email no one will respond.

I have had nothing but trouble with this site. First, I won an item in auction and have not received it. I contacted them to see why it was not in the package with the other items I won. No response. So, I waited. No response. I have not yet heard from them. Then, during an auction you bid on items, the clock runs down, last bidder wins...well I was bidding against a person for a Kitchenaid mixer attachment (value of \$109) I was the last to bid, the clock ran out...AFTER that (10 seconds AFTER the auction had ENDED) it took another bid and gave MY item to another person. I contacted them, again they are slow in returning messages. they replaced my bids I had wasted on that item. I didn't feel that was fair...that item I WON was valued much higher. Then they offered to give me my money back on my first bid pack I purchased (I had purchased 2 by this point). I completely got ripped off, they cannot seem to get back to you, have no contact number (that leads to an actual person), and items that you 'win' you don't receive in the mail! This site is a total scam! --- Additional Comments: I deserve what I paid for, the item that is missing! I should get my other item too or a item valued at the 109 dollars that mixer part was!

I won an auction back on Nov 11th. Deal Dash did not deliver or provide tracking info. I spoke to Pritta and was told they would get a resolution within 24-48 hours and let me know. I have emails. They did not contact me after the promise. I disputed transaction with Pay pal and received a refund of 15.70 which I did not want. I want what I won or something comparable. It seems like they did not honor the winning bid because they did not get enough. If I have to accept the refund then fine, However they did not refund the bids I used to win the auction (239 bids x .60 each=\$143.40) I have contacted them with no reply. --- Additional Comments: I would like the item I won or something comparable. If the refund stands then I want my bids back too.

I successfully purchased items from deal dash in November 2012 One was an auction win and the other a purchase gift cards won at auction Target \$100 Gift cards purchased buy it now Amazon \$100, Target \$200 and \$25 Starbucks The website claimed delivery would be December 12 which is why I purchased the items with plenty of time for Christmas shopping. Since then I have written the company 4 times asking where my items are and gotten no reply. I still have more than 80 available bids left to me that I refuse to use since they apparently do not plan to ship the items to me. If all of that is not enough I have been waiting to complete my holiday shopping for these items and now it is so late that to order from amazon etc would result in HIGH shipping prices netting me NO value in the item. It does not appear to me that dealdash follows through with its promises. I would like my items and a refund of my remaining bids --- Additional Comments: I would like my items totaling \$425.00 in gift card OR My \$100 Target Gift card I won at auction and a REFUND of the Buy it Now items totaling \$340.00!!!!!!!!!!!!!! and a refund of my remaining bids 86 Bids remaining Some communication or response from this company would have helped, this really messed up my holidays, being a single Mom of 6 what am I supposed to do now?

I previously had a claim with dealdash through the BBB ((b)(6)). The BBB was able to get them to respond and offer gift cards to replace everything they had sold me that wasn't in stock. So far, nothing that I was promised has been shipped. I have tried to contact Dealdash several times through telephone, email and even posting on their Facebook page. They just keep deleting my comments on Facebook and will not tell me how to get ahold of somebody. I would just like my gift cards to replace the items that they sold me. --- Additional Comments: I just want my gift cards. I have been waiting on some of these items for a month and a half. They total up to \$250-300.00. If they can't send my gift cards, I want a FULL refund for all bids I've purchased to bid on items. That amount can be credited to my paypal account.

In Early November I won a \$200 Target Gift Card on dealdash.com. Upon paying for the auction, I was notified by deal dash that the estimated delivery date was between November 12, 2012 - December 05, 2012. Today it is 12/21/2012. I have not received the gift card. Multiple inquiries to Dealdash have gone unanswered. My initial inquiry was approximately 2 weeks ago and did receive a generic response with no specific information regarding the shipment of my gift card. basically it said I should receive it soon if I had not received it already. 3 subsequent inquiries have been ignored. The most recent inquiry was on 12/17 and indicated that I would be forced to file a complaint on bbb.org if I did not hear from them. for weeks their website has indicated the following status: Status: Shipped. My DealDash reference code is (b) (6). I have waited for the shipment of my 200 dollar gift card for approximately 6 weeks. My intention was to christmas shop with this card, but that was obviously not possible. I am very upset and dissatisfied that I have not received the gift card but my discount is compounded because Dealdash customer service has basically ignored me. --- Additional Comments: I would very much like my gift card to be shipped to me ASAP. I would also like additional compensation in bid or cash for the frustration and stress I have experienced these past several weeks.

I won an item on Deal Dash and they never mailed it. Item was supposed to arrive by Dec 4 2012 and it didnt. I contacted Deal Dash by email and never recieved a response. After the third attempt to them I recieved another email stating it had been mailed. I was then given a recieve by date of December 14th. I have still not recieved the item. I have contacted them again and they are not responding to my email. --- Additional Comments: I would like to recieve my item. I want it delivered before Christmas so I would like for them to overnight it to me.

I have several issues with Deal Dash but the main problem is the items I have either won or bought through them arrive weeks late or do not arrive at all, I have one such product that according to deal dash would be delivered between November 5th and november 28th and it is now December 21st and the item has still not arrived. I have sent around 10 different emails to them and they do not respond, On an earlier but similar problem I had to threaten them with contacting the BBB to even get a response and they blame it on the supplier and say they can not help me, I did threaten them again with contacting the BBB this time again but they now do not even respond to this threat so I am tired of threatening and am contacting you. They also have issues with their site count down to winning, I have been the high bidder several times during several different auctions and the counter has set for several seconds at 00:00:00 which means i should have won the auction but then the counter starts over again and takes more bids, this happened to me on a Kindle Fire HD and I ended up having to buy it at full retail of \$199.99 to just get my bids back even though I should have won it through the auction if they would honor the rules they have set about being the winner when the counter reaches 00:00:00.. The few emails I have gotten a response to have blamed the computer program and that they are trying to fix the problem to its our suppliers fault and this go's hand in hand with them saying the items are out of stock once you win and they want to give you something else that you dont even want, plus the items that I have won and they say are out of stock are still being put up for another auction for others to bid on, this company needs to honor their duties or be stopped. --- Additional Comments: I want them to get the items i have won to me when they say its suppose to arrive or my money back in cash not offer me more Bids, plus I feel they should give me the items that I technically won when the counter went to 00:00:00. So in short I want the items I have won and have not arrived yet and I want the cash Back for the Kindle fire HD that I had to pay full retail for of \$199.99

Deal dash site froze when I was purchasing bids and I was charged several times for bids I did not receive. I also won an Ipad mini and never received it. My bid id is 8430. --- Additional Comments: Credit for overpayment and my ipad before Christmas

I have won auctions on dealdash.com. 7 out of 21 items have been said to be out of stock. I have been offered replacement items of lesser value than the auction that I 'won' was worth. I am also missing some items. Many of my items have not been delivered yet and it has been over a month. I sent in MANY email inquiries about the missing items, unreceived items, and unfair trade values- all of which have never been answered. --- Additional Comments: I would like to receive the missing items as well as a fair replacement value for all items that they replaced after my winnings.

My purchases range in time starting from the middle of November on. My first win came right away. Then I got a few of the smaller items, but they took quite a bit of time to arrive. I purchased and paid for 2 -\$100 gift cards from Walmart that I still do not have. The Sony Home Theater system has still not arrived. They 'ran' out of the Princess Palace and offered me a \$75.00 gift card to Amazon in place of it. Fine. I did go buy the item, top dollar, as sales were already passed and the item was out of stock at most places. Unfortunately, I still do not have the replacement gift card. I have had several emails from a customer service rep named Frankie. Nice but has failed to produce any results, and did not reply to my most recent email. Another item I 'won' was the Flipside Waffle Maker. They sent me a regular old waffle maker, just like I already have, which is not a flipside! If you look at my bidding history you will see I really wanted this specific type of waffle maker, I wasted way too many bids trying to get one. I did not once bid on the regular waffle maker. And to make matters worse, they continue to put up for auction these exact items that are 'out of stock' or 'problems with last supplier'. At one point I did read a note that said something to the effect of 'we had problems with our supplier and all the items sold in November (I can't remember the specific dates) Will eventually get shipped. Any purchases made after that time period are not a problem and will be shipped immediately' What?? Really??? Weren't we in line first? I do have all supporting documentation and emails in a word file and would be happy to send them to you. --- Additional Comments: I would like my items delivered and I want the flipside waffle maker or the gift card so I can purchase one. Unfortunately at this time I don't believe I will be receiving my items before Christmas, and since those were gifts, well, they won't get a gift. What a shame. A letter of apology would be nice for that.

I originally 'won' an android tablet on November 17, 2012 from Deal Dash. I paid for the item the same day. Understanding it was going to take 3-4 weeks to deliver. With an estimated delivery date on or before December 9th 2012. I initially contacted them for a tracking number via email, unfortunately they never produced one, and gave me a generic response. Then in late November/early December come to find out my item wasn't available any longer and wanted me to select a 'comparable' item. I emailed the company once again, which this is the only way you can contact customer support at Deal Dash, but never got a reply, because I wanted my tablet not an alternative. Frustrated I chose a \$150.00 gift card from Amazon.com instead of the tablet. The delivery date did change to December 12th at that time, so I emailed Deal Dash again wanting a tracking number for my own comfort. I wanted until December 13th, still not having received my gift card, to see what was taking so long, because on their website the item has stated it has 'shipped'. Still no response. I have emailed them several times about this issue, with a lack of response back, I feel this is very poor customer service, and the worse customer experience I have ever received. It would be so bad if I hadn't paid for my item already and the funds were taken out of my account after I initially 'won' my first item. To this day no email response as to the whereabouts of my gift card and no gift card has arrived. --- Additional Comments: I would really like my item to arrive, ASAP, this started out as a Christmas present where I have had to find other means to make that happen for Christmas.

DealDash.com boasts a '100% moneyback guarantee' if not satisfied with their site. I used the site for less than a week before I contacted their customer service requesting a refund. After about 5 emails over 2-3 weeks I finally received a response that they would initiate a refund but to 'be patient' it would take a few business days. It has been more than a month since then. I have sent at least 3 more emails asking for an update and have had no response. I want a refund of the money I paid for 'bids.' I am not satisfied with their website and they have a satisfaction guarantee. --- Additional Comments: I want a refund in the amount of 34.00

I bid and won several auctions. Two of them being gift cards. These two gift cards one a \$25 Cracker Barrel gift card and the other was a \$10 Dunkin Donuts gift card. They were won at auction on November 14th. They were due to be delivered by December 04, 2012. As of December 10th I still have not received them. I have attempted to contact the company 3 times and have received no response. The status has said it has been shipped for several weeks but gives no shipment tracking number. \$10 Dunkin Donut gift card DealDash reference code (b)(6) \$25 Cracker Barrel gift card DealDash reference code (b)(6) In addition to these two gift cards I am waiting for a \$25 Amazon gift card that I am supposed to receive in place of an item that was out of stock. It is due to arrive on Dec. 12th, even though the auction was won and purchased on November 13th. I will file another complaint if this does not arrive. --- Additional Comments: My desired outcome is to either receive the gift cards I bid on, won and purchased or to have my Paypal account refunded with the money I spent on the items and for the bids I purchased. I plan on filing a claim via Paypal as well.

Purchased a \$300 gift card on their website on November 4, 2012. Item was promised for delivery several times but still has not been delivered as of 12-10-2012. --- Additional Comments: I would like to have the purchased gift card delivered promptly.

I have purchased 5 items (gift cards) through DealDash.com. Per the status update on the site, I should have received these on (or around) Nov. 27-29. I have not received any of them at this time. I have emailed requests for assistance to the company 3 separate times now to get an update on the delivery of my items with NO response. --- Additional Comments: I will accept the delivery of all of my items within the next 7 days, otherwise, I would like a full refund of all money paid to them.

I have tried, in vain, for 10 days now to reach their Customer Service dept. I won an Auction on November 7th, 2012 for a \$50 Babies R Us Gift Card. According to their website, I should have received the item by Nov.30th. I have yet to receive it. I have left numerous voice messages and sent 5 emails from their website....regarding this transaction. It clearly states that the response time is 48 hrs, it's been 10 days now. I would appreciate a response, reply, an acknowledgement of my correspondence. This Gift Card is a CHRISTMAS gift for my 3 month old Grandsons. I have fulfilled my end of this 'agreement'. I have paid for my item and I expect Deal Dash to do what is right!. I have contacted the Better Business Bureau and reported my concern. I also posted on your Face Book page and several other customers commented and reported the EXACT same issue. I am EXTREMELY DISAPPOINTED & DISPLEASED with the way they are ignoring my requests for assistance in this matter. Very poor business practices & a terrible Customer Service dept.!! --- Additional Comments: If they will not send the gift card, then I expect to be refunded ALL of my charges, including the bids I paid for. At this point I want my money back plus an apology!

I have purchased multiple gift cards from Deal Dash. I have received two of the gift cards I have purchased. I am still owed 125 dollars worth of Wal Mart card I have not received. The delivery date has passed. I have emailed the business but have no response yet. I am also owed a video game that I paid 39.99 for. I have not received it either. I won a tablet on an auction. After paying for it I was informed that it is no longer available and that my options are to choose more bids or to accept a 100 dollar gift card from Amazon. I was not give other options. At that point I did not want more bids and chose the gift card, even though its value was less than the tablet that I had won. The same happened when I purchased Microsoft points. After paying for them I was told they were no longer available and was given the option of accepting more bids or accepting a 50 dollar Amazon card. I chose the amazon card in this case also. I have not received either Amazon card either so I am owed 150 dollars in Amazon gift cards. I have emailed Deal Dash to ask where my items are and have not received a response since my most recent emails on 12/6 and 12/7/12. There is no phone number to call. I have noticed that complaints against this business have escalated in recent weeks. My complaint is for a combination of bait and switch and also for a lack of delivery of items paid for. --- Additional Comments: I would like the Wal mart cards that I am owed as soon as possible as I intended to use them for Christmas. I would like the video game I am owed or a full refund for its purchase price (39.99). I would like the tablet I won or a refund or gift card that is equal to the Deal Dash retail price of the item I won. The retail price of the item I won was 189 dollars. I was offered a 100 dollar gift card as a replacement for the tablet. I won most of these items in mid November and have not received them yet.

I won 4 items on the site in November. I also purchased another. I was to receive these by 12/5. I have tried to contact them on the site but they do not reply. I have spent 169.00 on bids and goods and received nothing. --- Additional Comments: I would like all monies refunded. I do not need the bids I purchased if they do not give you what you have won.

I have tried to contact Dealdash for the past 2 weeks about items I have not recieved. I am missing atleast 4 items that were supposed to be here already and am worried I will not recieve the other 15 items I have coming. Every item I have bought is showing shipped on their website. They keep selling items that i have shown to be shipped over a month ago and still havent recieved. --- Additional Comments: I want them to fulfill their obligation and deliver the items.

I won an auction for a camera early Nov and paid, their delivery policy states 4-20 days. I have received nothing. 11/13/12 I did not win an auction for a I Pod Nano so i used their buy it now option, where your purchase full price to get your bids back. I paid and received nothing. The camera was to be delivered by 12/2/12 and the lpod 12/4/12. I have emailed their customer support multiple times with no response, their policy states 24-48 hr response time, I got nothing. I have tried to reach the copmaby by phone but only forwards me to email the company. I am very frustrated and angry, these are to be Christmas presents for my children, plus the fact that I had to buy bids to participate in the auction. I feel cheated and cant belive this company it totally ignoring me. I dont know what to do. --- Additional Comments: I want the itmes before Christmas, or all my money back, including what I spent on the bids to win the items.

When I first tried Dealdash.com, I put in a purchase for bids. It did not go through. So I did it again. It worked. I received ONE bid pack, but paid for TWO. I contacted dealdash via their website and let them know they could either put the bid pack in my dealdash account or they could refund my money. This was on November 10th. There was a pop-up stating that I would be contacted within 48 hours. I received a notice that they were having trouble keeping up with the volume of business and they would get back to me soon. I waited a week, contacted them again. No response. I contacted them again. No response. Meanwhile in an auction I 'won', I was told I would receive the item by December 3rd and to contact them if I did not get it. I contacted them about that problem as well. No response. On December 5th, I contacted them about the billing error and not receiving my merchandise and let them know if I did not receive a response within their stated 48 hours I would be filing a complaint with the BBB. Still no response, still no restitution, and still no merchandise!!!! --- Additional Comments: I would like a refund of the \$36.00 that I paid for a bid pack that I did not receive AND I want the LEGO watch sent to me that I 'won'.

I won several items early in November that I have yet to receive. I have emailed numerous times and early on was told the items were being shipped and would be here. On their website it initially gave a date I should receive the items. Then one of the items was marked VOIDED instead of Shipped, and the other item now says IN PROCESS, instead of shipped as it had said earlier. Both items are way over due according to their initial 'receive by dates' ..I have emailed and emailed and even filed disputes with Paypal, which was when I received the only response a week ago, that said they were working on getting the tracking info to me, but I have not received that info in spite of my continuous emails asking for it. --- Additional Comments: I want the items sent to me immediately. One is a New Cannon Camera and the other a New Acer Iconia Tablet. I spent hundreds of dollars to win these items and I expect to receive them.

I paid about \$600 to buy bids from this penny auction site. I bid on several items that I have not received. I won the items in November and was told that I would receive them by Dec. 5, 2012. On Dec. 7th, 2012 I sent my first email to customer service asking about my items. The website says to allow 48 hrs. for a response and I have not heard anything from them. I have since then sent about 3 more emails asking about my products that I paid for with my paypal account. I still have not received a response from this company. The last email I sent was just a few days ago and I sent it to the CEO of the company (unless that is a fraudulent email address). I still have not gotten a reply. There is no phone number to call so I can only continue with my emails. The items that I have not received are as follows...\$100.00 Toys R Us gift card, \$50 Amazon gift card +35 bids, \$25 TGIFridays gift card + 25 bids, and a \$25 Applebees gift card +30 bids. There was a message stating that delivery may be delayed but it has been almost 2 months since I purchased these items. --- Additional Comments: The first thing I would like is a response to my emails. Then I would like a resolution...either my gift cards, all of them, or an absolute refund of my money. I have all transactions saved and can provide that information.

I want to return items and customer service will not respond to my emails or calls for over 3 weeks. Suppose to be no has sell returns but I'm suppose to call for ra numbers within a week. I have tried to contact them for over 3 weeks now. I'm trying to return a mp3 player for \$60 and a android tablet for \$190. I won't my money back. DealDash has not been running right for about 3-4 weeks. They need investigated for computer bots. They ripped me off for thousands of dollars --- Additional Comments: I want my \$260 back for these 2 items. And I have more complaints complaints. DealDash started having strange bidding wars over 3 weeks ago. They need investigated for unfair playing. I have complained and complained over refunds, not receiving items, suspected computer bots bidding against me ext.. I want some money back to mtpy credit card

I won auctions with this site in November of 2012. In December of 2012 I received an email indicating that the items I won were not available and I would receive gift cards to compensate. I contacted the site and was told the gift cards were taking awhile longer to ship but I should have them before Christmas. I still have NO products that I paid money for. --- Additional Comments: I want a refund of my original purchase back to my Pay Pal account or for the gift cards to be overnigheted to me this week.

I won an auction for a Motorola XOOM Tablet back in Nov 2012. Delivery date should have been Dec 16th. On the 17th of Dec and since then I have asked repeatedly when I will expect the product. Each time I got the run around. Until Dec 31st when someone respond to me with the following:DEC 31, 2012 | 09:25AM EST Johanna replied:Hi (b)(6),Your product was reordered last Friday, however our supplier has just informed us that unfortunately this product is un-shippable and they cannot send it out. I do apologize for this issue! Would you want a full refund and 200 bids or would you rather have 2400 bids M-CM-'M-BM-^@M-BM-^S the amount of \$0.15 bids you would get with the Buy it Now price of the item?I do apologize for the continuing issues with this item and thank you for your patience!Kind regards,JohannaSince that date not one response to my counter offer. I have all emails pertaining to the matter. Some say it will arrive in two weeks but no one can give me a tracking number others say i will check with our procurement group and get back to you tomorrow but no one does and another one says it was ordered and should arrive shortly --- Additional Comments: I countered their offer with the following:2400 free bids to instill faith of your company again and a amazon egift card emailed to me in the amount of \$376.91. That is a total of deal dash store price plus the \$17.91 I paid from my bank. I would like the e card within two days. I think that I have waited long enough and received plenty of the run around game. I am specific with the e-card because others out there have stated they have been waiting up to 6 months to get a gift card. An ecard is sent to my email address with all the codes I need to use in order to purchase another tablet.

On November 10th, 2012, I won a \$500 Amazon gift card from this penny auction site. I was sure I'd have the gift card in time for Christmas, as I have won many items from DealDash in the past, and some take a little longer than other, but never this long. The only time I had an issue, really, is when items were out of stock, and then they eventually offered a trade offer in place of the out-of-stock item. That was okay. An Amazon gift card, however, can't possibly be out of stock, and on the DealDash website, it says that if I haven't received the item by Dec. 2nd, I should contact them. Well, I've contacted them nearly a dozen times now between Dec. 2nd and today, and I can't get even one response to my request for information. I have four children, and each of them received one large gift for Christmas. My youngest received a promise of a laptop, a purchase sitting in my Amazon shopping cart, waiting for the gift card to arrive. According to DealDash's website, the gift card was 'shipped' (no tracking info provided) way back in November, but obviously that can't be true. I feel horrible for my daughter who sat empty handed at Christmas time, and patiently waits for the mailbox to reveal her option to finally complete the Amazon purchase. Some sort of answer from DealDash sure would have been nice. --- Additional Comments: I really want the Amazon card to arrive SOON.

i won a bid on there web site, after a few wk's they said there suppliers let them down, then offered me a better item, i emailed them back said sure..well a few more weeks went by, nothing i emailed them several times with no response.. I did get 1 item i won a camera but it was a lesser value than the 1 i won on the site, not much tho. i'm also am out 34.00 for the second set of bids i bought to win the item i never received (an android tablet) they offered me a better 1 of these at some point also, but nothing ever show up and they don't answer emails after the 1st contact.. a scam site if u ask me<br />Product\_Or\_Service: Mach Speed 7-Inch Android Tablet<br />Order\_Number: (b)(6)<br />Account\_Number: ref no (b)(6) --- Additional Comments: DesiredSettlementID: Replacement<br />i would like the android i won.. if u count the 2 bid packs i bought + what i payed for the 2 items i won, i payed 90+ dollars for a 79\$ camera.. some racket they got going here

I won one auction as well as made a purchase. Both were for a \$25 Game Stop gift card. I only received one of the items. From the best I can tell I received the one I purchased. I have contacted the company via customer support several times with only 2 responses. One response said my correct address was sent to procurement, the other told me to wait and that all of the gift cards were delayed. I have waited over a month, my account says I received the item when I did not. After repeated complaints, I have received no response. I simply want what I paid for. Here are some copies of my correspondence with Deal Dash customer support: ((b)(6)) One item ordered. November 18, 2012 - December 11, 2012 NOV 20, 2012 | 12:38AM EST Original message (b)(6) wrote: Support request from (b)(6). Department: Email: (b)(6) Name: (b)(6) Username: (b)(6) Subject: Description: Hello, I just wanted to know if you can add/ change my shipping address. It says we are not allowed to use a PO BOX, but mail does not come to my residence. The post office said if I add box (b)(6) to my home address they would hold onto it for me. Otherwise it will ship back. So please ship my giftcard to (b)(6) Thanks! DealDash reference # (b)(6) NOV 30, 2012 | 06:10AM EST Bart replied: Hi (b)(6), I have informed our Procurement department of the address change and IM-CM-'M-BM-^@M-BM-^YII let you know about any updates! Sincerely, Bart --- Additional Comments: Please deliver my won auction item of a \$25 Game Stop Gift card to: (b)(6)

Transaction (b)(6) (my user name with them is (b)(6)) on 11/10/2012 they promised \$200 gift certificate with Amazon. On 12/21/12 they told me it was shipped 'last week' but I have still not received it. I also have eight additional transactions with them wherein they promised me \$25 Wal Mart gift certificate. I have only received six of these promised eight gift certificates. They do not return e-mail communications. Their phone number goes to recorded music or recorded message. They owe me \$250 in gift certificates. I had numerous other transactions with them. They were very slow, substituted items that were out of stock, even though they were still offering them on their site. The items (certificates and merchandise they did deliver took well over 6 weeks to get to me. --- Additional Comments: Forget about the gift certificates, they should credit my Pay Pal account for the \$250 they owe me.

Regarding DealDash reference code (b)(6) Apple Store Gift Card \$912 for Ipad They do not respond to return this item back to them Regarding DealDash reference code (b)(6) Apple Store Gift Card \$912 for Ipad. Dealdash.com require to contact them thought email first before return any items, and they do not have any return information on website or facebook page. Also, they only allow return item within 7 days after I receive the item. I received this item on 1/14/13 Monday. I started to contact them (many times) on 1/16/13, 1/17/13 and 1/18/13 thought email, their website and facebook page regarding need to return the item. However, I never receive any respond back from them on how, who, and where I need to return the item to. The last day that allow to return the item is due shortly and I still do not know how to return this item. It seems to me this is scam, they are failed or not willing to accept any return like they describe on their website. --- Additional Comments: I only want to return this item and get my money back as they promised on their website. This dealdash.com company continuing fail to do what their had promised. This is not the first issued I had with them. They always have something new issue come up.

I have not recd my TV that was won on 11-12-12.. all response recd thru email ate excuses and false delivery dates --- Additional Comments: I want my tv

The same 5 bidders have been on every auction that they are bidding on, (b)(6). Obviously the accounts are a user who is using illegal software to win high end auctions. It's an unfair advantage for everyone else, not to mention goes against the promise by DealDash that their site does not allow shill bidders/software, collusion bidding. For almost every single auction they have won, it has come down to 2 or three of the listed accounts, whereas the once the others bidding against them stop bidding, the other accounts drop immediately resulting in a win for one of the above mentioned accounts. I have repeatedly made Dealdash aware of this, only to see that these accounts are still bidding and winning on their website. These accounts have been doing this since September 2012. I have given DealDash a listing of all the auctions they have won, as well as the total money I have spent in those three months. I wanted a refund for the money I have spent since it is obvious that these bots/bidders make it impossible to win any item they are bidding on. --- Additional Comments: I want a refund of the \$8000.00 I have spent on their auctions from Sept 2012 to present.

Have spent large sums of money trying to win on Deal Dash, winning about 38 times out of hundreds of attempts. The value of winnings against money spent a tiny percentage. The business or sales promotions DealDash continues to do unfairly entices the customer in to keeping on trying. However the result is a huge fury or huge increase in bidders bidding on a very narrow number of auctions at the time. When I first began in Nov 2012, DealDash would have moderate promos, but would have available at any given time a much larger group of varied items to bid on and your chances of winning were much more realistic. But as time passed after Thanksgiving, and more people discovered this place, DealDash narrowed their number of items available for bid to about a third of what it had been. Along with that they offered really low price bid promos which created a bidding frenzy of large proportions. The bidding became ferocious with items and bidding going higher than value of item on a lot of them. This created an unrealistic environment where super bidders were the only ones winning and folks like me hardly ever if at all. They have continued since the holidays until now repeating those same unrealistic promos enticing people to bid. The results are huge profits for DealDash with much fewer items sold for a much greater amount of profit. I have emailed them several times about this and received emails back saying they would look at it and that they would be increasing their auctions which never happened. Other bidders have complained about the impossibility of winning and how DealDash is profiting off of us. One incident involved me bidding on a Samsung Galaxy tablet and winning on last bid. When I went to pay for it, couldn't. Contacted customer support about this and they said I had a false win which was an error on their end and would not honor it. Finally after repeated emails back and forth with me discussing how they as a business should honor it, they finally sent it. But not until I strongly mentioned I would report them to the BBB. While I bear the responsibility of continuing to spend, I hold DealDash as accountable for the unrealistic promotions and deliberate narrowing of auction items to create higher volume of bidding and lessening chance of winning without paying huge cost in bids and ending price on item. They manipulated this deliberately to get the profitable results they wanted! --- Additional Comments: I do not want bids in place of at least a more than fair refund of portion of Money spent and wasted. The bids just mean I will waste them and win nothing again. That is fair I would think. Don't expect a full refund because I do bear part of responsibility.

I have a few complaints about this business. First being the reason I am here now writing the complaint. They had a deal going on that said no one could place more than 100 bids in their bid buddy. and that this would make it easier for someone to win in the auctions. It made it seem like that you could only use the bid buddy for a hundred times per auction. I sent them an email requesting my bids back for this one auction as it was obvious that people were placing more than that in their bid buddy. I watched an auction for a few hours as I was hoping to win the computer and so I was just waiting for a good time to come in. when I emailed the customer care they said that people could place a hundred bids at a time. I had asked them for a refund of the bids that I had placed in this auction as their advertisement made me think it was only a hundred bids. Secondly I complained to them awhile ago that a bidder got into an auction clearly after the no jumper mark. The no jumper mark is at 5 dollars and he started bidding at 8 dollars. They said that he had come in earlier but I had been watching that auction and he was not in the room. I gave them the benefit of a doubt because what can I do?! also noticed that people work in cooperation with each other which is against the rules and they use bots. Many people complain about this on their website. Lastly on my first order it took a very very long time for it to arrive. Many people had the same complaint as me. They were not shipping out their stuff in a timely fashion. They even stated after the fact that they were now on track with shipping after two months of products not arriving for long periods of time. --- Additional Comments: I want a refund. Had I known that the auction was not a limit of 100 bids and that really there was no difference in what the auctions normally would be I would have not wasted my money on the auction for the computer as I know I have little chance of winning it. I am very disappointed with their advertisement of this promotion. I am disappointed that what could be a fun website has become greedy in the two months that I have been there. They have limited auctions and keep scaling them back. It's good for them but bad for the customers. This was supposed to be a fun website and I am really disappointed this time with how they advertised their sale and how they allow some players to take advantage of bots and working with each other so that other players lose a lot of their money and not win anything. I truly hope they will change this as I was excited about this website. Now though I just want my money back or my bids back. Either way.

I bought 'bids' for the first time on Deal Dash on 11/08/12. I purchased 60 'bids' for \$36. Upon entering my CC information, Deal Dash put up a screen that stated that it did not accept my CC. I then proceeded to use another CC that was then accepted. After doing this, I did receive the 60 bids that I paid for. Upon receiving my bank statements for both CC the following month, I realized that Deal Dash charged me on both cards (the one that said was not accepted as well as the one that was accepted). I contacted Deal Dash about the issue by email, as there is no phone number posted on their site to call. On November 16, 2012, I received an email from Deal Dash apologizing and saying that they would fix the issue and to please give them a few working days to do so. After one month's time, I still did not receive a refund so I contacted them again in December. This time, I received no response from Deal Dash and still no refund. On 12/15/12, I sent, yet another email explaining the situation and also included transaction numbers and all pertinent information and still have not seen a refund or even gotten so much as a phone call. I have all emails sent/received, along with transaction proof of purchases (including the one that was supposed to be rejected, that plainly was not). I am very disheartened at the lack of customer service as well as the dishonesty of this company's practices. --- Additional Comments: I would like a full refund of the \$36 that I was overcharged. It is horrible, as I have also had to pay interest charges on this charge on my CC.

On November 16, 2012 I won an action on Dealdash for an Acer 23 inch TV. I paid for the item on November 17, 2012 (I have the confirmation that I paid for it and it was being shipped). On my page for Dealdash it states if I have not received the TV by December 9, 2012 then to contact them. I emailed them about 5 times with no return information from Dealdash. Then I emailed them at the beginning of January 2013 and they said that it was coming. When I did not receiving the item by January 16, 2013 I emailed them again (I have the email for this one). When they emailed me back they said that it was cancelled due to unavailability, however it was in stock on January 17 and they would be sending it out on Monday January 21, 2013. To this day I have not got my TV. --- Additional Comments: I want my TV and the refund for the bids I bought. I also want my account closed out offer I get my refund.

DealDash.com is an online auction site that claims to be Easy to Win, Fair and Honest Auctions. At first it did appear that way, then one time I didn't receive the item I won. Then later I was bidding pretty heavily on an item, there were only three of us bidding at the time. The bidding portion of the site froze (I could move around the site, I just was unable to place a bid. When it did come back a few minutes later, the item I was bidding on was 'sold' which just seemed a little strange. Regarding the item I won but never received, I contacted them twice regarding the issue and have received no communication from them. The item in question is: Won Auctions Remember to pay within 14 days of winning. Sony Clock Radio \$0.34 + Free Shipped Reference # (b)(6) --- Additional Comments: I would like to receive the item I won or compensation. I would also like their customer service to contact me in a timely manner.

I have waited since December for 2 of 3 \$50 Amazon gift cards to arrive. I received one of the three. I kept getting told to wait and that mail was slow. Then I was told that they would devalue the lost ones (they have no proof they were even sent) and send me replacements. I checked back multiple times only to be told to wait. Then today I am told that they will not devalue the cards and they are giving me 300 bids free in lieu of the product. This is unacceptable. I have had multiple problems with actually getting products and do not want more bids, as they are basically worthless. I am also awaiting a shredder since the beginning of January. It was marked shipped for 2 weeks and then changed to 'preparing for shipment' I also won a weather radio/flashlight. The item was not declared to be refurbished, but rather as a new product. What I received was a refurb unit. I have the emails and screenshots. --- Additional Comments: The value of the shredder on their site is \$59. The total value owed to me by them is \$159. I either want a gift card to Amazon (electronic is fine) in that amount, a cash settlement in that amount (PayPal is fine), or the actual items (\$100 in Amazon gift cards and the shredder) sent with tracking. I do not want any number of bids in lieu of products.

Dear BBB Please see the attached email string from a customer service representative. I believe that all of the rules of the DealDash auction site should have been listed in the Terms of Use agreement. I was only given an explanation after I ran into restrictions on the site. I think a full disclosure of the rules should have been made available to me before spending thousands of dollars on the auctions. Thanks Josh Allen --- Additional Comments: Not Sure about the outcome as I did win some auctions. I just would not have spent as much money or may not have participated at all had I been made aware of this algorithm that blocks successful customers even though I did not even hit the existing winning limits weekly or monthly.

They say the auctions end in 30 secs. yet I was bidding on an item that the timer read 26:28 and next bid was 27:06 That is 38 secs but they say it isn't their fault it was internet lag and I could not win the auction! They gave me 17 bids back but I feel I should have won per the rules I have sent them many emails and in the last won I asked that they just offer to give me bids in place of the item but no one with return my email this time! I have been very fair and honest in all my emails to Deal dash and have even wrote them when they sent me 1 to many items before. I just ask for them bids as an'm sorry we messed up! Thank-you (b)(6) \*\*\*\*\* --- Additional Comments: bids to make up for them not honoring my bids in the time allowed.

I opened the following complaint and sent several emails concerning the string of emails exchanged between myself and a Dealdash Customer Service representative. The complaint with the following ID (b)(6) was closed by I want to pursue the complaint so I have opened this one I have left a voicemail and send two emails but have not heard back from the BBB. --- Additional Comments: I have spent thousands on this site. I wish to be refunded only a portion of what I have spent (3000) as I was successful in some auctions.

I signed up to bid with dealdash.com - they asked for my credit card information - I gave it since I have done with Ebay and not experienced an issue; they immediately took \$36.00 out of my bank account unbeknownst to me. They did not inform me there would be a charge to my bank account by joining. I would not have joined since I did not have the funds available in my account. Now I am subject to a bank overdraft charge. I submitted an email to them to cancel and tried to contact them but there is no phone number on their website. I googled and found a number but it's a generic recording that got me no where. Please help with this. they are taking advantage of consumers. --- Additional Comments: They need to include on their website that they offer a money back guarantee for members to cancel within a certain timeframe. They need to inform the public ahead of time that by signing up they will immediately be charged \$36.00 to join They need to be held accountable to treat consumers fairly and stop scamming people!!!

i try to contact customer service they wont respond. you bid against a computer don't waste your time or money. --- Additional Comments: get the money back they i spend. on this scam you guys call a bussiness

DealDash is not a Auction site but Gambling. At Auction you don't loose money if you don't win bidding item, at DealDash you loose money by betting that you will win. --- Additional Comments: Full refund because of false advertisement

the commercial for deal dash is misleading in two ways: The cost of bids is displayed over a black skirt and cannot be read, and the claim if you did not win you may get your bid back, it did not say the full price would be paid to get credit for bids. --- Additional Comments: Please tell the truth about your bid site.

I won the auction for an Android Tablet back on Nov. 7th, 2012. I received an email on Dec 1, 2012 stating that they were no longer instock and offering either 1279 bids or a mach 7' tablet (which after further investigation was found to retail for \$89). I wrote the following email to the CEO and Customer Support Manager: Dear Mike/William: I'm writing to you because I Received a message stating that my item is no longer instock. I attached a pdf for you to view which provides screen captures of what I'm going to list in this email: This is the auction for what I won (I am (b)(6)) ((b)(6)) : Retail value \$189 This is the link (<http://www.dealdash.com/upcoming.php?id=6616>) to what you are offering in return with a stated retail value of \$189. However see below for inconsistency. This is the link ([http://www.dealdash.com/upcoming.php?item=dd\\_QjAwODVZTUIRMl8xMDB4X2hhcmRlclg==](http://www.dealdash.com/upcoming.php?item=dd_QjAwODVZTUIRMl8xMDB4X2hhcmRlclg==)) to an upcoming auction for same exact item with retail value of \$89. So I checked the internet to see which retail value was more accurate M-CM-'M-BM-^@M-BM- & see below... This is the link (<http://www.tigerdirect.com/applications/SearchTools/item-details.asp?EdpNo=3181703>) to a listing for the same exact item (note the same photos used on your auctions as well, with a retail value of \$99 on sale for \$89. So do I think the replacement value for the auction item I won is fair and square? No. If you want to replace with the Mach 9.7M-CM-'M-BM-^@M-BM-^] model ([http://www.dealdash.com/upcoming.php?item=dd\\_QjAwOFpUM1lFQ18xMDB4X2hhcmRlclg==](http://www.dealdash.com/upcoming.php?item=dd_QjAwOFpUM1lFQ18xMDB4X2hhcmRlclg==)) or the superpad 2 model (<http://www.dealdash.com/upcoming.php?id=2880>) with maybe something else like a stylus or the kitchen tablet holder thrown in) that would be fair and square. I don't mind the larger size, but at least it is closer in retail value. These are the only items I see at approximately the same value on your site currently. I'm open to other tablet suggestions if you have others that are not listed on your website currently. My number is (b)(6) or feel free to email me here. Thank you, (b)(6)

I received a response from Customer Support Manager: Hi (b)(6) Thank you for the message and I apologize for the delayed shipping and the inconvenience. The alternative option provided is of equal or greater value with the nearly exact same features as the unit you won. The DealDash store price for the alternative option & the auction you won is \$189. Unfortunately we are unable to provide you with the alternative tablets you suggested. I'm sorry for any confusion and please let me know if there's anything else we can help you with. Additionally, I've gone ahead and added 50 Bonus Bids to your account for the shipping delays. Thank you. Matthew

Therefore I responded with the following as well as with the filing of this complaint: Unfortunately if u refer to my links in the other email i sent this morning u will see that there is a big difference in value. This is not I --- Additional Comments: To provide a replacement tablet of equal (\$189) or greater value than the one they claim is no longer instock that I won back on November 7, 2012.

I have more than one issue with this company. My first one is that I purchased a bid pack and did not receive the bids I purchased and the second being, I am waiting on product that according to the website should have been delivered and it in fact has not. The bid pack that I purchased was 240 bids for \$36. I actually purchased 2 of these packs back to back and one of them did show up. When the other didn't I waited until the money cleared my bank account to mention anything. The money did come out of my account with no bids being placed in my account so I immediately filled out the contact form on the website about the situation. I waited more than the 48 hours mentioned on the form and had no response. I emailed again and still no response. And then again, with no response. In the middle of the emailing some delivery dates on products I purchased came and went. I was supposed to receive an electric razor and dvd on or by November 22, 2012. These never came so I emailed about this, no response. I later noticed that they changed those products from being shipped to now they are preparing to ship and should arrive on or by December 12, 2012. Since this time I have another product that was supposed to be delivered on or by November 27, 2012 that has yet to show. I have only received 2 gifts cards that I purchased. I realize that with the holidays that companies are behind and back up or whatever but I am so frustrated that I have emailed and CALLED (left a message) and I haven't received the first response from anyone!!!! I am extremely disappointed in this company and would not recommend that anyone use their website! --- Additional Comments: I would be happy if the company would for one, contact me! For the bids that I have not received, I would like to receive a full refund of the \$36.00 that I paid. As for the product that I am waiting for (an electric razor, Brave dvd and Captian America Wii game) I would like please receive the stuff preferably before Christmas since I purchased the product in plenty of time to get in before now (there was no disclaimer that warned the product could take this long to receive). Now I still have an open account with DealDash that include 339 usable bids. I am extremely leary about even considering using these bids because of these issues I am having with the first products I have ever purchased from the site. I would really like to have the amount for the bids I purchased refunded back to my account (I used Pay Pal to pay for everything related to this website and I have all the receipts). I calculated my desired refund at \$0.15 a bid which is the lowest paid per bid that I have done. The total for the 339 bids should then be \$50.85.

I PURCHASED A 5 QT KITCHENAID STAND MIXER ON DEAL DASH AND THEN CONTACTED THEM TO TELL THEM I CHANGED MY MIND.. IT SAYS YOU HAVE UP TO 7 DAYS TO RETURN ANY ITEM AND EMAILS WILL BE RESPONDED TO WITHIN 24-48 HOURS. I EMAILED SEVERAL TIMES TO TELL THEM NOT TO SHIP IT AT ALL, AS I CHANGED MY MIND. THEY DID NOT EVER RESPOND TO ANY ATTEMPTS TO RESOLVE THIS. INSTEAD THE FIRST OF ALL MY WON BIDS AND PURCHASED ITEMS TO SHOW UP IS THE ONE I TRIED TO CANCEL...I LOOKED IN THE BOX AND THERE IS NO INFORMATION ON HOW TO RETURN THE ITEM WITHIN THE 5 DAYS ALLOTTED. LOOKS LIKE THEY FORCE YOU TO KEEP SOMETHING BY NOT GIVING YOU THE INFORMATION TO RETURN IT IN TIME OR STOP A PURCHASE IN THEIR POSTED TIME. --- Additional Comments: I WOULD LIKE THIS PURCHASE OF THE KITCHENAID ARTISAN 5 QUART STAND MIXER CANCELED AND REFUNDED. IT WOULD BE GREAT TO HAVE THEM ACKNOWLEDGE AND PROVIDE CONTACT INFORMATION THAT ACTUALLY WORKED

dealdash advertise that if you dont win the bid you can buy the product for a advertised priceand get all your bids back I bid almost 2000 bids on a computer and did not win When I went to buy the product they raised the advertised bid by \$59 dollars from \$420 to \$479when I contacted them they refused to sell me the item for the advertised price and refused to give me back my bids --- Additional Comments: all I want is the computer for the price they advertised it for or my bids back or a refund on what I spent on the bids that is certainly not to much to ask for

DealDash.com is a penny auction site. I recently won many auctions. On one of the auctions DealDash is claiming that they are 'out of stock' of the item they 'auctioned' off to several bidders including myself. Not only do they use the unethical practice of auctioning off items they do not have but they now will not replace them with an equal value. They offer to refund you 'bids' which are worthless unless you win another auction, most times failing to do so or at an extremely large expense. Or they offer you a gift card in exchange. However, the gift card amount they offer is far less, 50% or more, than their original listing price (full retail value.) This makes it impossible to actually replace the item won in the auction. --- Additional Comments: I would like DealDash.com to send me the exact item I rightfully won at their auction or send me a gift card in the amount of the full retail price they advertised on the auction I won plus local sales tax and shipping & handling costs. Specifically, the item won was a Professional Headphone with Mic for XBOX 360: \$25.

DealDash.com is a penny auction site. I recently won many auctions. On one of the auctions DealDash is claiming that they are 'out of stock' of the item they 'auctioned' off to several bidders including myself. Not only do they use the unethical practice of auctioning off items they do not have but they now will not replace them with an equal value. They offer to refund you 'bids' which are worthless unless you win another auction, most times failing to do so or at an extremely large expense. Or they offer you a gift card in exchange. However, the gift card amount they offer is far less, 50% or more, than their original listing price (full retail value.) This makes it impossible to actually replace the item won in the auction. --- Additional Comments: I would like DealDash.com to send me the exact item I rightfully won at their auction or send me a gift card in the amount of the full retail price they advertised on the auction I won plus local sales tax and shipping & handling costs. Specifically, the item won was a 12-Piece Stemless Red and White Wine Glass set valued at \$59.

I am upset with this company I buy bids and they double the order and do not refund me for the mistake but charge me twice them I go into the account today and try to purchase more bids and they still charge me. Plus the auctions they make you think you are going to win by keep saying you they are checking and then new bidders start bidding when the acution is closed it is very aggravating all you can win is gift cards it is not a good auction site not happy they owe me for 400 bids. I want a refund.

I have won several items on this site, the foremost one being a 250 dollar Walmart gift card, they send me a 50.00 and a week later a letter stating their mistake of only sending 50 they stated they would resend the correct additional 200. I still have not received this item in addition to others I have won. Gift cards and items, They also sent me a refurbished item for a new one! they will not answer my many emails, they have blocked me from posting on their fb page as well. --- Additional Comments: I would like to receive the items I have won along with a refund on the remaining bids I have pending. I do not want to deal with them again, I have over 1300 bids remaining on my account that I want to receive a refund for please. Its a shame since I in good faith had paid CASH via paypal for the items and not rec.

I 'won' several items on their website it has been almost a month and have not received my items. I just received a couple emails saying the items I won were 'out of stock' and they only offered crappy no related replacement items but no offer of a refund. This falls under bait & switch under New York Law. They have ignored my emails and I do not want crappy gift cards that will more than likely not show up! --- Additional Comments: I would like all my money spent in the last 30 days refunded as I feel I was defrauded of my money.

I have reported numerous issues with items won and purchased and not received. i have received damaged items (50 in LG plasma tv arrived with a smashed screen) and have contacted this company via phone and email and have gotten no response back. i have also notified them of missing items (3d glasses) that were included in the auctions winnings and have not gotten a response back to any communication. items that were paid for and listed as 'Shipped' are given a delivery date are then altered weeks later to 'preparing shipment' status and have yet to be received. i am awaiting items that were won in Oct but are no where to be found. i have reported issues with auctions that were lost due to 'Scheduled maintenance' and lost bids that miraculously disappeared from my account because of their site crashing and have again received no response back. and have not been credited any bids due to their technical issues. i am also being told that items are no longer in stock and that i must choose a replacement item for them to send, and then i see the item that is 'no longer available' listed in current auctions for others to be able to bid on?!? i received 3 bags of Starbucks coffee that were ALL EXPIRED and have been expired since SEPT...i contacted them immediately and again have not heard anything back. i have never reported a company to the BBB but am at a loss for what else i can do to get the situation resolved. --- Additional Comments: i want all of my items delivered immediately. i want my account adjusted for their mistakes in the site crashing and the bids lost throughout the entire ordeal. i want them to communicate with me as to what is actually happening with all of my orders.. which includes shipping dates and confirmation. i want the tv that was sent to me with a cracked screen replaced immediately and any item that was listed as out of stock that i was forced to choose a replacement for sent to me since it is currently available to bid on.

i purchased bids to participate in their auctions, there was a 30 minute delay from time of purchase until they credited my acct and auctions were lost because of it, they now list a disclaimer to 'be sure to purchase in advance to make sure you dont run out during your bidding' but had never previously stated that there would be a delay in credits. i then purchased more bids IN ADVANCE to be sure i had enough for the new auctions, i used their 'bid buddy' program to secure my place in the auction as suggested by their site in the event that there are technical issues. the site froze, and then crashed and hours later when it came back up i had lost EVERY single bid and auction and yet the price had not changed and the last bid that was placed was final one listed in the screen that i had saved before the site ended. i received a generic email from the 'CEO' that stated due to technical difficulties on their behalf they would correct auctions that were lost and bids restored for their errors that i just needed to contact their support team.. which i did. no refunds, no bids issued, no corrections made. i have also not received items that were expected to be here weeks ago, and have now had their dates changed for delivery. --- Additional Comments: i want them to correct the auctions lost due to their sites issued. i want my account appropriately credited. i want them to acknowledge my communications and to stop ignoring the many complaints made. i have a copy of the emails sent to them, and itemized list of auctions that were paid for and not received. and an itemized list of bids purchased that were lost and not replaced.

DealDash.com is advertising nationwide that if you are not the successful bidder you get your money back. By getting your money back I find that they mean only if you buy the item at their regular price you can use the money you have bid toward that cost. To me this is false advertising. --- Additional Comments: Have them stop the false advertising.

On November 9th I placed an order for a \$100 TJ Maxx gift card. The company stated that the card should arrive by November 28th. The card has not arrived as of today December 3rd. On the website the company states that if the gift card is not received then to click on the contact us hyperlink. When you click on this hyperlink it takes you to a page to fill out your reference number and that someone will contact you within 48 hours well it has been a week and no one has contacted me in regards to the status of my giftcard. There is not a company phone number on the site anywhere to call and see if the request was sent or received by someone. I have sent at least 3 emails from the site and still no response. Here is the status listed on the account on their website \$100 TJX Gift Card Estimated delivery date: November 28, 2012 Status: Preparing shipment DealDash reference code (b)(6) --- Additional Comments: I would like the delivery of my gift card. If this is not possible I would like the \$100.00 that I paid for the card and the cost of all my bids to start the account because I do not wish do business with this type of company if this is the type of customer service they offer. The cost of my total bids would be 34.00. So a total of \$134.00 I would like returned to me by either check or credit to my credit card. Thank you for your assistance in this matter.

This is a fraud. They advertise the fact that 'if you don't win, you get your money back'. This is false. I am embarrassed to say I was this stupid, but I lost \$36 in a matter of seconds, and if I wanted to 'get my money back', I could have paid full price for something I didn't want. You do not get any money back unless you buy something at over market value. Ridiculous. --- Additional Comments: I want my \$36 back.

Although it can't be proved do to extensive lengths taken to ensure it can't be I'm sure this business uses bad business practices in where after a bid reaches 0.000 on the timer they allow last second bids from employees of their company to bid. I was the highest bidder on a imac 21.5 inch in which the timer hit zero. Then instead of going to confirmation and shipping page to have the product shipped it said checking for about 2 seconds and then a new bid appeared. This company is a scam and I want it known as such by the BBB. I don't expect the company to honor my wining bid. But everyone should be aware of the scam it is using. --- Additional Comments: Either honor my winning bid for the iMac or refund my purchased bids.

I joined dealdash.com and paid for X.XX amount of bids that I purchased to enter auctions and win items in return. I lost money of the auctions but I did win one auction for a 12 piece stemless red and white wine glass set. After winning the auction and using 393 bis at \$0.60 a bid (\$235.80 total) to win the items i immediately went to paypal.com to pay the winning price of \$7.34 which was the winning bid price for the items and needs to be paid within XX amount of days. I paid on November 14th, 2012 for the items and then received an e-mail on December 1st, 2012 stating that the item I had paid and won using their website and my bids purchased (not to mention hours bidding on the items ) was out of stock and that i only had 3 options available to me: Option 1: 393 DealDash Bids (value \$235.80) added instantly to your account, Option 2: \$25 Amazon Gift Card, Option 3: \$25 Walmart Gift Card. I was immediately upset and very disappointed with this bc none of these options were acceptable to me. I was already upset with the scheme of the website and being sucked into it and wasting 100's of dollars to win a 12 piece set of wine glasses, so I accepted the bids be placed back into my account. After doing so I realized that I never want to use this website as a means of purchasing an items in fear that the same thing would happen to me in the future and that I would never see a product in my actual hands if i were to win another auction down the road. I have used the websites 'contact us' link and to send two messages, first on 12/01/2012 and then another on 12/02/2012, but no one has responded to my e-mail yet. --- Additional Comments: I am seeking a refund for the amount of bids that I used to win this item in the auction which is 393 equaling \$235.80 credited back to the debit/credit card i used to purchase all of my bids with dealdash.com. I also am seeking the \$7.34 i paid through paypal.com on November 14th, 2012 for the winning price of the items when the auction ended and I was the winning person.

I organally ordered through the buy it now feature on the page a Talking planitarium Nightlight on September 19,2013. My Card was charged and then 2 weeks later refunded then on the 14th of october Recharged for this item. Estimated delivery was on 10/19/2013. I waited for the delivery date to pass and contacted them about not reciving my product. They stated that they would contact the vendor and let me know what was going on. At that time I was informed that there had been a delay in shipping no reason given and that my new delivery date was 10/23/2013. Again I waited on the delivery date and still no product. I again contacted the site and they again said they would contact the vendor and let me know something. A few days later I recived an email stating that my product had apparently been lost and that I had the option for a refund or an expidited shipment of my product this was on 10/28/2013 I promptly responded to the email stating that I am tired of the run around and I just wanted my Money back to refund me the 37.98 that I had been charged and I would be done with dealing with this company. Now today being 11/2/2013 I still have no refund or product and upon contacting them yet again I was informed that I would have to wait for them to be incontact with the vendor to verify that the original product had been shipped. This process has been nothing but a run around and no one seems to know how to deal with it and I am restrained to talking to one perosn who is not getting the job done. Also when I ask to speak to a supervisor I was told that there were none working and I would just have to wait till my customer service rep was working to get any further information. --- Additional Comments: I Just want to be refunded the amount that was charged to my Credit card.

I believed when I first signed up for this sit that if the auction was lost we would receive something else in return, instead, we pay money to buy bids, pay money to place the bids, and get nothing in return for the money spent unless we want to pay full price for the object we were bidding on, in which case you paid that money and got bids back, which did no good. Also you had to pay auction fees if you did win the auction. In other words, this site saves no money in the long run, in fact, you could easily spend more money then what you would pay for the item in stores or through regular online sites. --- Additional Comments: I would just like all the money we have put into the site and my account to be closed. I have bids that I just want money back for and the wasted money spent on this site.

I still have 4 outstanding orders that have not been received. --- Additional Comments: I would like my remaining order to be shipped to me.

DealDash is a penny auction business. I have purchased several items and also won several items which they listed a monetary value for. They are now claiming that the items were never in their possession and are out of stock...they have a new supplier...and offer a replacement valued at less than what the items were valued at. I will not settle for less than the item value which they posted. One item was listed on their site at \$169.00 and they are only offering my \$100.00 and telling me I can now go out and shop for it myself and purchase it with only the \$100.00 they are offering me. I don't care if one of their employees have to go to the store and find the items they should honor what they sold. They still owe me over \$200.00 in gift certificates as well that it states on their website were shipped and I never received them either. When I inquired about them I was told they may not be available either. I was suppose to receive over \$500.00 worth of merchandise and it's in limbo. --- Additional Comments: I want them to be prohibited from listing items for auction which they can not fulfill and I want my items! If they are not giving me my items I want the value of the items which now total over \$200.00 deposited back into my PayPal account they also should refund me the cash paid all of the bids used to win these items as they posted them without having the items in stock. I do not want bids from them as they are scam artists and I never want to use their site again!

I purchased an item through their 'Buy It Now' feature on November 8th. According to their website the status shows item was processed. Here is my reference number, (b)(6). I contacted them on November 28th to inquire about the status of the item via their recommended steps. I did this at least three times over the course of several days. The website states a response will be given within 48 hours. I have heard nothing. I, then proceeded to contact the Director of Marketing, Community Manager, Customer Support Specialist and even the CEO. There has been no response. I tried to call the company repeatedly and it goes to voice mail. I have left messages for them to contact and advise me of the status of my order. There has been no response. At this point, I want to know where my item is or return my money. They call themselves fair and honest. I want to know why it takes so long for a product to ship. How can they offer products if there is no stock. If they are out of stock on an item, they should have the decency to notify their customers. --- Additional Comments: I want an explanation as to why it takes so long for an item to be sent to a customer. Why they did not contact me if the item was out of stock. Despite their claims that there will be a response within 48 hours, I still have not heard back from them. Bottom line, give me the item now or give me my money back.

On November 8th I placed an order with DealDash for a \$200 amazon gift card and a 150bid pack. The order totaled \$290.00. The expected delivery date for the Amazon gift card was November 6, 2012 to November 29, 2012. I was instructed on their website to contact the company via email if I had not received the item by November 29, 2012. I also placed an order on November 9th for a \$25.00 Starbucks gift card and a 25bid pack. This order totaled \$0.41. I was given two different estimated delivery dates for this item, between November 5, 2012 and November 28, 2012 were the dates on their website and December 2, 2012 was the date I was told in an email confirming the order. Again I was instructed to contact the company if the item hadn't arrived by the estimated delivery date. I have emailed the company several times and have not heard back. They said that they would contact me within 48hours of receipt of the emails Mon-Fri. They still have not. These are the reference numbers for the products bought: DealDash reference code (b)(6) (for the starbucks gift card and 25bid pack)DealDash reference code (b)(6) (for the amazon gift card and 150bid pack) --- Additional Comments: I want delivery of the products I ordered, in a timely manner. I feel timely would be within the next week. They were to be used for Christmas. Or I want a refund of the money I was charged \$290.41.

Won auction, paid for product it was supposed to arrive by nov. 28. Never has. I tried emailing deal dash 5 times with no response.

I won an auction for a Samsung wi-fi blu-ray player early in November. I paid for my item, and was informed by email that my item would arrive no later than November, 27th 2012. Today is December 5th. On November 15th I got an email that said my item has been shipped! It doesn't take 3 weeks from the date it was supposedly shipped to arrive at it's destination. They have a link on their website that says if you haven't received your item by the specified date, contact them through email and they will reply within 48 hours. I have sent 4 emails now, all of which have not been answered. I have searched for a phone number to contact a customer support agent... I have found 8 different phone numbers, all of which are not answered by a live person! They also do not provide shipping numbers so the customer can track their package. They give a reference number... My reference number I was told is a UPS tracking number by the post office (I went to the post office to see if my package was lost or something). I went to UPS.com to track it, but that number is not valid on any shipping companies tracking service! I don't know if DEALDASH is a legitimate company or not, but they do not have good business practices according to myself and many many other people that have written negative reviews. --- Additional Comments: I want the items I pay for, I want them in a timely manner, I want the truth when I make a purchase, and I want compensation on top of my item for the inconvenience!

I paid for bids to bid on products. The information was not fully divulged as to how the process worked. This kind of company should not be allowed to function. --- Additional Comments: I would like to be reimbursed for bids I bought. They should feel ashamed taking money from hard working people.

I started buying bids on this site based on advertisements on Facebook on September, 2012. This was before BBB raised concerns on October 25, 2012 about DealDash.com and it's advertisements and requested that the company substantiate their advertising claims specifically on the '100% Money Back Guarantee' and 'Save 60-99% off everything you and your family need.' My husband and I both feel the ads on Facebook were deceiving as there was no disclaimer that explains that each person's actual cost for items varies depending on how many bids they purchase and the competition for each item. I stopped bidding for items on the site in late November, 2012 due to frustration in not winning major items in addition to suffering a severe medical condition that started at that time. I have recently just recovered from that condition and wrote the support team at DealDash.com, asking for a refund of the \$675 I have spent based on their 100% Money Back Guarantee as I understood it in September, 2012 and based on what I feel was their deceptive advertising at the time on Facebook with no disclaimers for the small amount people paid for items without mentioning that the money spent on items may vary depending upon the number of bids purchased. They have refused to refund the \$675 citing their 90-day money back guarantee and that it is too late. Matthew from DealDash support asked why I was asking for the refund now. I explained to him that I had a severe medical condition that started in November, 2012 and I had just recovered recently. I emailed him that had I been able, I would have asked for a refund before the 90 days expired. Frankly, at the time I bought bids, I don't remember seeing the 90-day money back guarantee restriction in their advertising. I believe they made that more clear after BBB raised concern about their advertising. Since last Thursday, they have not answered my latest reply to them. --- Additional Comments: I would appreciate DealDash.com to refund the \$675 in the form of a check made out to me as soon as possible based on the reasons cited above.

Deal dash stated they would return payments for bids packs and items won back to pay pal account for accounts they deactivated within 3-5 days. Its past 5 days and payments have been returned. I have emailed them 3x concerning matter but they do not return emails. --- Additional Comments: Price of 6 started packs and price of gift cards won but not received.

on 4/06/2013 i won an special auction for 5000 bids. the bid pack was valued at \$3000. dealdash has a monthly win limit of \$3000 then you are only allowed to win 2 auctions per week for the remainder of the week. during the time of the auction bids were on sale to purchase at the rate of \$0.10 each which would have made the bid package only valued at \$500. after winning the auction my account was instantly maxed and now that i have spent money to bid on the site i am over my win limits.... i contacted customer support via live chat and was informed that they were unable to help and then asked if i needed assistance??? bottom line is i didn't receive \$3000 worth of products i purchased the ability to bid and purchase items in the site. why would a business punish a customer for obtaining a way to spend more money with them?? --- Additional Comments: all i want it to be able to bid again without waiting a month. why not just add this win into my over \$200 limits and leave it at that so i can continue to conduct business with your company.

I saw ad on tv. went on line filled out info. and submitted. Credit card # and email info. went to next page (sated not secure) pressed no thanks.<br />I went to site to inquire. Submitted info because it stated secure site w/mcafee and Norton and I believed it to be safe. It took me to another Page and a box appeared stating the site is not secure do you want to proceed, I pressed NO. IT sent me to another page about penny auctions. I backed out completely. Had a funny feeling and checked my account and found they had taken 36.00 out of my account. I read nothing about this when I went to site, I want my money back.<br />Thank You<br />(b)(6) --- Additional Comments: I'm a senior citizen and only get my ss. check. I need my money back now.

see Attached document<br /><a href="https://odrcomplaint.bbb.org/bureaus/files/complaints[ ]DealDash transfer complaint.pdf">Click Here to Get the File</a><br />https://odrcomplaint.bbb.org/bureaus/files/complaints[ ]DealDash transfer complaint.pdf --- Additional Comments: see Attached document

The email address I gave this company during the registration process was apparently sold/given to a spam/phishing company because the day I registered I started getting phishing emails. Also, the company has no phone number listed on the website in order to call and get resolution. --- Additional Comments: I want my email address removed from the spam/phisher list and this company needs to not release customer's info to fraudulent companies.

I joined the website Dealdash.com on Friday 8/16/13 and it is a penny auction site where each bid is equal to a credit and everytime you 'bid' on an item the price goes up by one penny. If you are the last person to bid on the item within 10 seconds then you win the item by paying whatever the price ended up being. I purchased three groups of bids over the weekend. Two groups were 200-bids for \$36 each and the third was 450 bids for \$68. For a total of \$140 throughout the weekend. Now initially I won some small auctions for under a \$1 like some \$10 gift cards etc. So I thought the site was fair. However I found after trying to bid on \$200+ items things weren't as fair. DealDash puts a limit on the number of items you can win in a week to (6 items under \$200 and 3 items over \$200) once you hit a limit the system no longer allows you to bid on items that are less than or greater than \$200 depending on the limit you have hit. Well so Monday morning I log in and start to bid when I realize I see a username bidding on the same item as I am that looked familiar. I look and they show that the user bidding against me did not win an item over \$200 this week (Friday-Friday) and they just joined on 8/18/13.. Well I know I recalled that bidder's name before and it was because they won something big.. Sure enough I look on the 'Winners List' and I find that the bidder (b)(6) actually won a 60' TV valued at over \$200 on Saturday 8/17/13. But how could that be, after all they are telling me they just joined on 8/18/13 and has not won a significant prize yet. I have captured screenshots of both screens one telling me he just joined a day ago and has not won anything and the other showing he was the winner of a 60' tv on 8/17.. There is definitely something fishy going on over there and I don't want to give money to a organization that runs scams such as these. I don't want any items I won (the \$10 giftcards etc) and just want a refund of all dollars spent \$140. I also will forfeit any remaining bids I have on my account (over 300). I sent an email to support asking for a refund but have yet to receive anything back from them. --- Additional Comments: I want a refund for \$140.

i watched TV and on the COMMERCIAL it said 100% money back guarantee so i went to this website and start bidding thinking i was getting all of my money back. i have send in request form and they would only refund a portion of my money i had 7 transactions and only one was refunded. i dont know if this is bait and switch advertisement on TV COMMERCIAL but i only kept bidding cause i thought i was going to get all my money back anyway. --- Additional Comments: refund to credit card

I won two items at auction in 11/4 . A princess castle tent and a nut/fruit platter and neither of them came. I contacted customer support four times after Nov 19th. It stated if not received by nov 19th to contact them for a status update. I contacted them on four separate occasions and get no response. item number(b)(6)and(b)(6) --- Additional Comments: Deliver the goods within one week.

I have won three furbies on this auction site. Turns out they did not have the items they were auctioning yet I noticed they are still auctioning them. That was my first problem. Secondly, I was bidding on a Oscillating Ceramic Tower Heater. I didn't win it but did a 'Buy it Now'. Turns out I can expect my product by January 20. This is ridiculous. Why would they advertise something they don't have, which obviously they do not have these items or they would be available for immediate shipment. --- Additional Comments: I need delivery of the heater within ten days which is not unreasonable.

deal dash, beware they charge you 60 times for one bid, that's 60 times 60 cents. That can add up. look out. --- Additional Comments: DesiredSettlementID: Other (requires explanation)would like my money back.

Dealdash.com is advertizing on channel 61 (usa) at late nite tv. In harrisonburg va. and probably a wider area. they say free sign up. I gave them my debit card number but made no bids. As soon as I hung up I checked my card ballance and they were going after my entire ballance. I contacted my bank right away and they were able to stop payment, but they are still scamming people! Product\_Or\_Service: none Order\_Number: none Account\_Number: none --- Additional Comments: DesiredSettlementID: Other (requires explanation) Stop this scam! alot of people are going to get hurt! Arrest them , fine them, whatever.

I sent Deal Dash a letter at the address on file. The letter came back stating no such company at that address. I was charged more than what the product was worth. I bought 3 gift cards; two for \$10 each and another at \$15. that would equal \$35. Even though i paid a penny for each one at the auction site, i was charged for a lot more. Product\_Or\_Service: gift cards --- Additional Comments: DesiredSettlementID: Other (requires explanation) Please credit my card with the justified amount. Thank you

I recently went to website Deal Dash.com and bid on a Walmart gift card. I won it. No problem. I then purchased 200 bids on my card for \$32.00 No problem. The next day I checked my balance and there was another \$36.00 taken from my card. I did not authorize this. If it had been made crystal clear that they were going to charge me I would never had agreed and would have logged off. Unfortunately, I don't receive any money on my card until next Friday. Today is Saturday. --- Additional Comments: DesiredSettlementID: Other (requires explanation) I only want my \$36.00 back on my card as soon as possible and for deal dash to inform everyone that they will be charged a total of \$68.01 for a \$10.00 Walmart gift card. I will not be returning to that site ever again. Thank You, (b)(6)

DealDash is the worst kind of auction site which encourages customers to refer the sites to family, relatives and friends and their site doesn't advertise in a clear place that friends can not participate in the same auctions (NO OBVIOUS PLACE ON THEIR SITE OR AUCTION PAGE SAYS THAT!). However, if you and your friends lose auctions and waste money on their site, they thank you as good customers and email you to come back to spend more. However, when you start to win auctions on their sites, they will accuse you of NOT following their rules. In summary, if you lose, you are welcome at DealDash, if you start to win, you will be kicked out from DealDash and they will take ALL your used bids without any refund and close your account (so that you won't have a chance to take a screenshot of the bids left in your account). Fellow customers, this is an absolutely scam site and please don't waste your money on DealDash. Product\_Or\_Service: BidPacksOrder\_Number: (b)(6) --- Additional Comments: DesiredSettlementID: Other (requires explanation) Refund my unused 8000 bids to my credit card!!!

I already filed a complaint, a refund was promised but never received!! --- Additional Comments: DesiredSettlementID: Other (requires explanation) I would like to receive a full refund.

The company has processed two unauthorized charges to my debit card on 04/26/14 for \$300.00 and again on 05/06/14 for \$150.00. I did not authorize these charges and I did not receive any product or services from this business. I became aware of the unauthorized charges to my debit card on 05/23/14 @ 9:48 a.m. when I was reviewing my account statement. 5/7/14 DEAL DASH INC Location: 855-455-3325, NY Purchase Date: 5/6/14 Category: Miscellaneous/Bill Pay (BP) Purchase -\$150.00 4/28/14 DEAL DASH INC Location: 855-455-3325, NY Purchase Date: 4/26/14 Category: Miscellaneous/Bill Pay (BP) Purchase -\$300.00 Product\_Or\_Service: none --- Additional Comments: DesiredSettlementID: Other (requires explanation) I want the company to credit the charges to my debit card. The total charges is \$450.00

I want a refund because I was not notified that you get charged to signing up... REFUND --- Additional Comments: DesiredSettlementID: Other (requires explanation) REFUND

Deal dash stating on their website that if I did not win anything with my first bid pack they would give me back all my bids. They did not, and when I contacted them there was no response. Product\_Or\_Service: Bids --- Additional Comments: DesiredSettlementID: Other (requires explanation) I would like to be refunded my money because I only signed up as a result of their false advertisement, and had I known they were lying I would not have signed up.

Dealdash has removed bids from my account (over 200 bids) and yet to replace them. They have placed a block on my account and have not yet removed block or replaced bids. I have sent numerous emails and yet to get a response. I've spent a lot of time and money on this site and VERY DISSATISFIED! --- Additional Comments: DesiredSettlementID: Other (requires explanation) Not Entered

In order to view site I had to register name and credit card and immediately they withdrew 36.00 from my account. The site states it is free to join. I requested via email and customer support on the site for an immediate refund because they took all the money in my account. A rep phoned me and stated that it will take 3-5 days to receive my money back which is unacceptable as they took my money immediately. I did not wish to purchase just view this site due to advertising stating Free to Join. Product\_Or\_Service: None --- Additional Comments: DesiredSettlementID: Other (requires explanation) Immediate refund - they took all my money in my account

The commercial advertising Dealdash.com had not mentioned charges per bid on their auctions. I had been misled to believe that the auction site would not charge me for each bid. When I had accessed the site for an auction on an Acer laptop I had found out that I would have to pay 36 dollars for 120 bids. Before I finally realized it was a scam I was out 70 dollars. When requesting a full refund via email, I have not yet received an email back from the Dealdash personnel regarding this issue. Product\_Or\_Service: Auction on a Acer laptop --- Additional Comments: DesiredSettlementID: Other (requires explanation) the full refund of 70 dollars spent on the auction site and the change of their ad to correctly represent their services and costs.

I was interested in deal dash.com and signed up to take a look but the service automatically charged me 75 dollars to my debit card and didn't have any pop up that asked me if I wanted to proceed or not before they did it. They also don't have somewhere where you can cancel it immediately before the card is charged. I have written to the customer service to request that the 75 dollars be refunded immediately to my debit card. Product\_Or\_Service: deal dash.com entry fee --- Additional Comments: DesiredSettlementID: Other (requires explanation) I want the 75 dollars put back into my debit account.

I was checking out website in case I wanted to shop. I put in credit card information and when I seen that they wanted me to buy bids I left the website. Next thing I know I have a charge for \$64.00 on my American Express card. I immediately sent an email to Dealdash telling them I did not purchase this and could they please remove from my account the money withdrawn. I received no response so I sent three more emails, then I phoned them. I was put on hold and then a recorded voice told me they were all busy to go to their website instead. I call American Express and they returned my money but then Deal dash still took money from my card because now I have a negative balance. Today after talking with American Express and also going back to file a complaint with deal dash (again no response) I and American Express said to contact The Better Business Bureau. Product\_Or\_Service: bids Order\_Number: bids 400 Account\_Number: doesn't clarify --- Additional Comments: DesiredSettlementID: Other (requires explanation) To have the \$64.00 placed back on my American Express card, I also want no more dealings with their company

This website banned my account when I actively had over \$450 in credits. Reason I received was 'under investigation of violating terms'. I was in email back and forth and they've stated I logged in to someone else's computer and was 'colluding'. They advised I was 'suspended'. I wrote back instantly I DO NOT HACK nor know what they are talking about. It has been two months and they do not respond to my claims. They've stolen \$450 worth of bid credits I had in my account. Their compliance team is ignoring emails thinking I am part of a team. They simply said my IP address logged into another user's account at the exact same time. First of all, this is impossible. I live alone and do not have multiple accounts. Dealdash can even verify my name, IP address, billing details, shipping address. They've stated I am someone else which, um, DOES NOT MAKE SENSE. I advised their compliance I click on dealdash auction links from online forums where people post wins, loses, battles, crazy bidders, crazy high end items, etc. I stated I believe I clicked on a link which provided someone else's details, thus maybe mixing up my own login details? It just does not make sense. I've been completely innocent and they will not respond, nor refund me. I do not know what to do. Product\_Or\_Service: Bids / Credits Active --- Additional Comments: DesiredSettlementID: Other (requires explanation) I would like my refund of \$450 in bid credits I had in my account the time they 'randomly just banned me' Also - my account should never have been suspended / investigated in the first place. I am owed my money back, reinstatement of account, and at least an apology for sending emails that are falling on deaf ears and eyes. Oh - and also - they never email during business hours. They write back at 4am everytime I tried initially which leads me to believe their support is outsourced overseas to people who don't know how to respond.

They had said they refunded my \$75 back to my account on November 30, 2014 and it would take 3-5 business days for my funds to be back in my account. Today is October 8, 2014 and I have yet to see the funds. And, Dealdash.com would not return my email. Furthermore, they do not even provide a customer service phone number to reach them. Product\_Or\_Service: n/a Order\_Number: n/a Account\_Number: n/a --- Additional Comments: DesiredSettlementID: Other (requires explanation) I would just like my refund.

DEALDASH.COM IS A RIP OFF...THEY CHARM ED 75.00 TO MY DEBIT CARD FOR BIDS, WHICH I DIDN'T AUTHORIZE, THANKS TO THE I'M STUCK HANG TO PAY OVER DRAFT AND CHARM TO MY BANK ACCOUNT.... --- Additional Comments: DesiredSettlementID: Other (requires explanation) I want the 75.00 put back into my checking acct immediately, plus they reimburse me for all overages because of them, which ranges over 100.00.....

After seeing a commercial on tv about this 'deal dash' auctions, I logged onto their website to see what it was, all about. You apparently have to enter your credit card info to create a profile to view all auctions. I didn't realize they were going to charge my credit card to just VIEW auctions. I responded to their 'contact support' within 20 minutes of setting up the account to have my account cancelled and credit card info cancelled and refunded. That was an hour ago, and still no reply. It doesn't make any sense to charge a card without permission for \$64.00 just to view auctions. I feel I am a victim of an Internet scam and should be refunded and have my account deactivated. Product\_Or\_Service: I didn't purchase anything. --- Additional Comments: DesiredSettlementID: Other (requires explanation) I feel I should be refunded the \$64.00 immediately.

Deal dash said on there website that if i didnt win anything with the first bid pack purchase i made they would refund me all my bids. The didnt do that and they didnt respond to me. I did buy it now on one of the auctions which doesnt count as winning and id like to cancel that and just get my 47\$ back as well as the fees you charged. 32\$ for the bid pack and 15\$ for the purchase of the gift card through paypal and all paypal fees associated. They didnt refund the bids to my account either. Product\_Or\_Service: Bid pack and buy it now --- Additional Comments: DesiredSettlementID: Other (requires explanation) Refund of bids to account, full refund on paypal and buy it now purchase through paypal.

Billed for items I didn't authorize as well as double billing. Credit card double charged and charges I never made. --- Additional Comments: Negotiated refund

I registered to join dealdash.com. I entered my credit card number so that when I am ready to make a bid, I would be able to purchase the bids. Without my authorization and no disclosures, dealdash.com, took it upon themselves to charge me 75.00, which I never ever authorized. I am requesting a full refund. Product\_Or\_Service: 500 Bids Order\_Number: (b)(6) --- Additional Comments: DesiredSettlementID: Other (requires explanation) FULL REFUND

I would like a full refund. I would like a refund you keep having to purchase bids in order to bid so you are not getting these products cheap since you will keep having to buy bids you are spending actually more that what the product is worth. --- Additional Comments: Just askin to refund the \$68.00 at least and I will be happy

Misrepresenting their business and how they operate. They are not an auction site. They charge for each bid and the bids are not refundable unless you decide to purchase at full retail price. The prices claimed on the TV commercials are not fully disclosed. As an example, (b)(6) who got electronics at a ridiculously low price \$20 something, did not in fact only pay that. There were exorbitant fees associated with that purchase and any purchase made at dealdash.com, the fees are not refundable if the auction is lost, and she in fact would have paid several hundred dollars for what she 'won' at auction, not the listed and advertised price only. Product\_Or\_Service: 200 bids --- Additional Comments: DesiredSettlementID: Other (requires explanation) I would like a full refund. I would also like to see them be required to advertise with more disclosure and veracity.

The online company www.dealdash.com charged my credit card exactly \$850.00 for bids I did not use. The website states 100% money back guarantee. I spoke with a company Representative who stated I won auctions and never received the item because they were traded back in for bids. Yet according to my account history on their website I have NEVER won any auctions. Order\_Number: multiple --- Additional Comments: DesiredSettlementID: Other (requires explanation) I have seen numerous complaints online about this company's scamming people and taking their money. I would like my money back, while having this company rethink and change their claims on their website. Thank you

I purchased a hunting knife and only received an empty box. Product\_Or\_Service: hunting knife --- Additional Comments: DesiredSettlementID: Other (requires explanation) After stressful experience I want my \$47 refunded. I can wait no longer

Dealdash claims to be BBB rated A at their website. BBB website states that the business is unrated. The Dealdash website is titled: DealDash is BBB Accredited, and the URL is: <http://www.dealdashtips.com/dealdash-bbb-accredited/Why> the discrepancy. Is Dealdash once again misrepresenting its self? --- Additional Comments: DesiredSettlementID: Other (requires explanation) If the website is making a misrepresentation, the page needs to be corrected to the 'unrated status' on the BBB page, or better yet given the enormous number of complaints about business practices and advertising accuracy give them a D or C rating.

I was registering for this company online dealdash and after I put the basic info and right after without informing Me asked for My card to get registered but did not say what it was actually doing - so I put My card info in the site but then got charged at the same time which is in the first 3 Three minutes of registering for \$70.00 and I was shocked I don't know what the charge was all about because My email says thanks for the order for \$70.00 - that is slick how they charged Me \$70.00 as I never got a chance to find out what they charged Me for - The company never disclosed that info to Me - I feel like they cheated Me Product\_Or\_Service: dont know as to what I got cha Account\_Number: dont know as to what --- Additional Comments: DesiredSettlementID: Other (requires explanation) i want an immediate refund of the \$70.00

They asked me to put bank card information in and the enrollment was free and I wouldn't get charged but they charge me a 70.00 fee. I asked for my refund and I haven't received it back yet. Product\_Or\_Service: 500 bids (14c/Bid) Order\_Number: (b) (6) --- Additional Comments: DesiredSettlementID: Other (requires explanation) Not Entered

I strongly believe they know how much money you have to play with and they have phonic players so they can drive up the price in hopes you keep bidding. I am not the only person who believes this is taken place. --- Additional Comments: DesiredSettlementID: Other (requires explanation) Not Entered

I recently accidentally signed up for deal dash and they charged me 75.00. I emailed them and told them my situation and asked for a refund. They said they would honor the refund and it would take 3-5 business days. Well I'm on week four still waiting and still have no refund Product\_Or\_Service: Bids --- Additional Comments: DesiredSettlementID: Other (requires explanation) Not Entered

I went online to research this site. When I decided to sign up, I used my PayPal info, and the site automatically deducted \$70 from my account and told me I had purchased 500 bids. I unsubscribed from the site, but I think the damage has already been done. Product\_Or\_Service: 500 bids --- Additional Comments: DesiredSettlementID: Other (requires explanation) I want them to give me back my \$70.

Was browsing and accidentally signed up for \$75 just need my money refunded Product\_Or\_Service: account for bidding --- Additional Comments: DesiredSettlementID: Other (requires explanation) Just want my \$75 refunded and my account closed please

Dealdash.com advertises free shipping on every 'win' of auction items. After having bid on several purchases, when it came time to filling out delivery information they not only fail to provide free shipping, they don't even deliver to Hawaii!!!! I've contacted them numerous times through their site to request a full refund of my membership amount, but have received ZERO reply or reimbursement. Product\_Or\_Service: membership --- Additional Comments: DesiredSettlementID: Other (requires explanation) \$40

On October 1, 2014, I noticed a strange error message when I was trying to purchase bids from DealDash, an online auction site. The message was something like, 'Transaction interrupted.' As I did not receive the bids, it appeared my transaction didn't go through. On that same day, I noticed multiple transactions were showing up on my debit card account, but I thought this might have been a technical glitch in their system. However, this morning, I found out that three bogus charges had posted to my account, with one more pending to post (and the one pending just happened to equal the amount of money I had left in the account). It's obvious that Deal Dash's system had been hacked. However, my complaint is that I tried multiple times to contact them through their website (they have no customer service phone number posted that I could find) and nobody would respond to me, not even the customer service manager, whom I emailed directly. Their lack of response not only failed to resolve my situation, but put others at risk by not disclosing that their database had been hacked and their customers' CC numbers were now at risk. Product\_Or\_Service: auction bids --- Additional Comments: DesiredSettlementID: Other (requires explanation) I have been hit with \$173.53 in unauthorized charges. In good faith, I would like DealDash to reimburse that amount to me.

i did not receive the bids that i bought. I received an email about a promotion, 10 bids for two dollars. i bought the package, and the bids have not been confirmed on my account. The purchase was today, the 22nd of March. I paid using Paypal, and have a receipt on my Paypal account saying the order was confirmed. --- Additional Comments: I would like to receive the bids i ordered, not a refund.

I purchased the NOSTALGIA ELECTRICS RETRO SERIES ICE MAKER at a cost of 179.99 PLUS 15.52 for a total cost of 195.51. The ice make came yesterday and it DOES NOT WORK .I have since sent over ten emails to this company ALL HAVE GONE UNANSWERED.Product\_Or\_Service: NOSTALGIA ELECTRICS RETRO ICEOrder\_Number: (b)(6) Account\_Number: REFERENCE (b)(6) --- Additional Comments: DesiredSettlementID: Other (requires explanation)I want a full refund for this item

I did not know. On Sunday August 08-10-2014 When I went to Deal Dash web page. They ask for my bank account information. Deal Dash took two payments of 70.00 from my debit card. I did not bid on anything I just sign up. I was thinking that when I bided on something and it became mine that would be when they would take the payment from my account. I am mad as hell over this. I don't understand how they can do this to new customers or anyone who has not place A bid on anythingProduct\_Or\_Service: noneOrder\_Number: noneAccount\_Number: none --- Additional Comments: DesiredSettlementID: Other (requires explanation)I would like my two payments of 70.00 back. That was bill finances. I was just looking around. They did not have what I wanted So why take my finances.

i signed up for dealdash.com knowing it is free to join which i believed because thats what it says in an add Free to join and later i checked my credit card and the billed me \$33 dollars which i dont know what for, i did not bought or purchased anything.Product\_Or\_Service: i did not purchased anything --- Additional Comments: DesiredSettlementID: Other (requires explanation)a refund for the \$33 that they charged in my credit card.

Deal dash stating on their website thats if I did not win anything with my first bid pack the would give me back all my bids. They did not, and when I contacted them their was no respond.Deal dash are scammers the practice they run in there business by putting hackers too bid and overprice there product --- Additional Comments: DesiredSettlementID: Other (requires explanation)I would like to be refunded my money because I only signed up as a result of their false advertisement, and had I known they were lying I would not have signed up.

I've asked for over four days for my refund and even after I was told it would ONLY take 48 hours, here I sit with NO refund!! I am wild!! I've sent at least ten emails....forget their honesty!!!! --- Additional Comments: DesiredSettlementID: Other (requires explanation)Not Entered

I tried to sign up using my debt card and their site stated that it could not match my billing address and cancelled the process . My wife then gave me her card ( same account) and it went through for a \$32 purchase upon checking my account i had been charged 3 times for \$32 ,3 seperate times . After i had tried to use the service i quickly realized the auctions were unwinnable unless u over paid for the item. I sent several emails requesting a refund as stated in their policy but have not received. Any response of any kind .Product\_Or\_Service: 200 bid pack --- Additional Comments: DesiredSettlementID: Other (requires explanation)A complete. Refund of \$96 credited back to my account.

Bought Electrical smoker and Freezer from them. The Electrical smoker was received damaged and freezer does not work. Bought Electrical smoker and Freezer from them. The Electrical smoker was received damaged and freezer does not work. I emailed them numerous messages and they dont respond to my emails. --- Additional Comments: DesiredSettlementID: Other (requires explanation)I want full refund for both items.

I woke up to a alert that \$34 was taken out of my account from this company without my permission. I have contacted them several times and haven't got anything in return.Product\_Or\_Service: nothing --- Additional Comments: DesiredSettlementID: Other (requires explanation)To have my money returned to me.

They have failed to follow through with promised return labels 4 too long and have taken out the payback bids from my account twice instead of once. I have been working with them for over a month to get ten items returned. While polite, they have continually delayed getting me return labels. They also said I could return it to Walmart, and when I tried, Walmart had no clue what Dealdash was. I had been given return codes for this which Walmart said read, 'This item is not returnable'. Bids were taken out of my account when these return slips were given to me. Then they said I had received poor customer service from Walmart and would have me return the items directly by mail. At this point I was given a new rep at Dealdash. When that person gave me the return labels for the Walmart items, once again they removed the payback bids from my account. I told them this had already been done, but they still have not returned them. I am still waiting on receipt of return labels for five more items. I have returned items to KitchenAid. They acknowledged one of them, even though I shipped two in the same box! I also am trying to return a Vizio TV. I even agreed to pay \$200+ in shipping to do so to have it picked up, but that was the last I heard about it. Lastly, I am waiting on the delivery of a kayak, which, apparently, was sent to an address in another state. I ordered it three months ago! I have bought many things from them, so I know that outgoing shipping usually goes well, but returning items seems to be a big flaw in their business operations. --- Additional Comments: Full return cost of all of the following:1. KitchenAid Ultra Power Tilt-Head Stand Mixer, Empire Red (\$370) - already returned2. Vertex Garden Rocker Rolling Seat (\$55)3. KitchenAid Cloth Cover for Stand Mixers (\$36) - already returned4. Birdscapes 337 Squirrel-Be-Gone III Bird Feeder (\$51) - already returned5.Keurig 2.0 K300 Coffee Brewing System with Carafe (\$135) - already returned6. KitchenAid 5-speed Immersion Blender (\$116)7. Lodge 8in Cast Iron Skillet (\$19) - already returned8. Toshiba Canvio Connect 2TB External Hard Drive Black (\$125)9. Epson Expression Photo XP-850 Wireless All-In-One Printer (\$246)10. VIZIO 55-Inch Class 4K Ultra HD Full-Array LED Smart TV (\$1256)11. and replacement of the Felix the Cat clock, 12. and delivery of the Sun Dolphin Green Excursion Sit In Fishing Kayak

<p>When I discovered there was 'Shill' bidding on the website, I ceased to place any more pre-paid bids. My request to the company was to have all my winning bid entries (4 in total) shipped to me as promised and to have a refund of all my remaining unused pre-paid bid units. --- Additional Comments: DesiredSettlementID: Other (requires explanation)See aforementioned</p>
<p>I strongly believe they know how much money you have to play with and they have phonie players so they can drive up the price in hopes you keep bidding. I am not the only person who believes this is taken place.</p>
<p>I was interested in deal dash. com and signed up to take a look but the service automatically charged me 75 dollars to my debit card and didn't have any pop up that asked me if I wanted to proceed or not before they did it. They also don't have somewhere where you can cancel it immediately before the card is charged. I have written to the customer service to request that the 75 dollars be refunded immediately to my debit card. --- Additional Comments: I want the 75 dollars put back into my debit account.</p>
<p>I went online to research this site. When I decided to sign up, I used my PayPal info, and the site automatically deducted \$70 from my account and td me I had purchased 500 bids. I unsubscribed from the site, but I think the damage has already been done. --- Additional Comments: I want them to give me back my \$70.</p>
<p>the commercial advertising Dealdash.com had not mentioned charges per bid on their auctions. i had been misled to believe that the auction site would not charge me for each bid. when i had accessed the site for an auction on an Acer laptop i had found out that i would have to pay 36 dollars for 120 bids. before i finally realized it was a scam i was out 70 dollars. when requesting a full refund via email. i have not yet received an email back from the dealdash personnel regarding this issue. --- Additional Comments: the full refund of 70 dollars spent on the auction site and the change of their ad to correctly represent their services and costs.</p>
<p>Misrepresenting their business and how they operate. They are not an auction site. They charge for each bid and the bids are not refundable unless you decide to purchase at full retail price. The prices claimed on the TV commercials are not fully disclosed. As an example,(b)(6) who got electronics at a ridiculously low price \$20 something), did not in fact only pay that There were exorbitant fees associated with that purchase and any purchase made at dealdash.com, the fees are not refundable if the auction is lost, and she in fact would have paid several hundred dollars for what she 'won' at auction, not the listed and advertised price only. --- Additional Comments: I would like a full refund. I would also like to see them be required to advertise with more disclosure and veracity.</p>
<p>Dealdash claims to be BBB rated A at their website. BBB website states that the business is unrated. The Dealdash website is titled: DealDash is BBB Accredited, and the URL is: <a href="http://www.dealdashtips.com/dealdash-bbb-accredited/">http://www.dealdashtips.com/dealdash-bbb-accredited/</a>Why the discrepancy. Is Dealdash once again misrepresenting its self? --- Additional Comments: If the website is making a misrepresentation, the page needs to be corrected to the 'unrated status' on the BBB page, or better yet given the enormous number of complaints about business practices and advertising accuracy give them a D or C rating.</p>
<p>Was browsing and accidentally signed up for \$75 just need my money refunded --- Additional Comments: Just want my \$75 refunded and my account closed please</p>
<p>I recently accidently signed up for deal dash and they charged me 75.00. I emailed them and told them my situation and asked for a refund. They said they would honor the refund and it would take 3-5 business days. Well I'm on week four still waiting and still have no refund</p>
<p>I was registering for this company online dealdash and after I put the basic info and right after without informing Me asked for My card to get registered but did not say what it was actually doing - so I put My card info in the site but then got charged at the same time which is in the first 3 Three minutes of registering for \$70.00 and I was shocked I don't know what the charge was all about because My email says thanks for the order for \$70.00 - that is slick how they charged Me \$70.00 as I never got a chance to find out what they charged Me for - The company never disclosed that info to Me - I feel like they cheated Me --- Additional Comments: i want an immediate refund of the \$70.00</p>
<p>I sent Deal Dash a letter at the address on file. The letter came back stating no such company at that address. I was charged more than what the product was worth. I bought 3 gift cards; two for \$10 each and another at \$15. that would equal \$35. Even though i paid a penny for each one at the auction site, i was charged for a lot more. --- Additional Comments: Please credit my card with the justified amount. Thank you</p>
<p>I lost an auction for a PS4 and so proceeded to purchase the item for \$491.00. It was intended to be a gift for my husband for graduation. His father also purchased a PS4 for him which included 2 free games. My husband choose to keep the PS4 that included the games. I tried to contact Deal Dash by email since they don't have a phone number to call and never received a response. I did this on numerous occasions with the same results. Since the item was shipped from Walmart I also tried to contact them. Although it took 2 months to receive a reply, they finally did contact me but claimed they could not help me since I bought it from a third party. It has been about 3 months since I first contacted Deal Dash and still haven't heard anything. It is frustrating that they don't have a phone number to call. I would not suggest ordering anything from them, they overcharge and apparently don't contact their customers who have problems or issues. --- Additional Comments: I would like to send back the unopened item for a full refund.</p>
<p>They asked me to put bank card information in and the enrollment was free and I wouldn't get charged but they charge me a 70.00 fee.I asked for my refund and I haven't received it back yet.</p>

So you're spending money to hopefully win something that is worth a LOT more than what you spent. And if you don't win, you lose your money more. I had registered with deal-dash since 2013. I had never used it until July 4 to July 7, 2015, I was bidding a Samsung smart TV online after seeing deal-dash advert on TV. Hence I cannot afford to buy smart TV. So I consider using deal-dash. Based on the commercials, one could easily be misled into thinking that Deal-dash is just a normal auction site, something like eBay, and that bidders are getting ridiculously good deals iPads for \$5 and the like. At least with gambling you know going into it that your chances of winning are LOT more than you put in are slim to none. But since I was 'bidding' here it gives the false sense that I am not gambling. Is it misleading? At least going to a casino is not misleading! And them saying you get your bids back if you decide to pay full retail price 'BUY IT NOW' for an item, more than you would pay for it on sale at a major retailer? That is not a 'perk' getting those bids back! You just probably paid more for the item than you would have anywhere. So you just paid full retail price for something and they give you your bids back, so you can start the vicious cycle all over again. But in reality, the prices quoted in the commercial are a misrepresentation of the amount actually spent by the bidder. I am very frustrated for losing more or less \$570.04 on deal dash on a smart TV which is almost equal to the market price for nothing. How fair is that? I did not know at the time what happened that I kept bidding, but I was hopeful that I will get the item less than the market price. Ridiculously, the bidding took almost 2 days on the same item and I contacted them that I had giving up and I would need a full refund. They accepted to refund my first purchased and not the rest. So I could NOT resolve the issue with them and I decided to dispute their charges. I hope I have explained my issues clearly. Thanks hoping to hear from you. --- Additional Comments: I want Deal-dash to make a full refund.

Went on deal dash to look for a smart phone I did not bid on anything nor buy anything yet they took 117.00 off my card and haven't refunded it yet. Went on deal dash to look for a smart phone for my son they wanted my credit card info I used my child support card. They needed it because it cost 60M-CM-^CM-BM-^BM-CM-^BM-BM-' to make a bid. I didn't make a bid nor purchase anything. They took 117.00 off my card. So I called and cancelled and demanded a refund so far haven't received my refund --- Additional Comments: I need my refund I am a single mother and my money is tight

Misleading bidding practices causing an active bidder to lose money, time and bids without a true opportunity to win. First the company paints an illusion that winning on the site and saving money is a simple task which is untrue and misleading. 'An iPad for \$13.66, a Macbook for \$3.44 or a 50-Inch HDTV for just \$1.00.. American families are winning deals like this on DealDash every minute.' - This statement is awfully misleading and dishonest!! The auction I bid on has over 10,600 bids on it currently which is nearly \$1,500 with the bids being purchased at .14 each. I purchased \$202.80 on bids over a course of three days to bid on a no jumper auction for a desktop computer. I joined the auction shortly after it began and continued bidding thru the bid buddy for over 12hrs only to discover that I was wasting my bids. Many of the bidders had bid .01 to get into the auction intentionally and not returned until well into the auction when others dropped out (possibly due to being out of bids.) As of the current time there are new names bidding on the computer that have not been involved in the auction since the .01 bid to join the auction. The policy around no jumping in after the \$5 mark is pointless when an auction can have nearly 500 people and the majority are waiting for others to run out of bids and 'jump back in' and win and use very little bids in comparison to someone that was an active bidder. I feel like I have been jipped out of \$200 that I would have been able to actually get a computer with versus a wasted day of bidding and lost money. The company allowing this contradicts their own terms of use 'Manipulate the bidding process by placing fictitious bids, colluding with other parties to create the illusion of volume ('marking the close' or 'painting the tape'), or engaging in any other disingenuous or fraudulent activity that undermines the integrity of the online market.' I stopped the bid buddy this morning when I discovered what was happening and contacted this evening and offered \$30.80 which is less than the value of my remaining bids based on the current price of .14. The auction cost is free to whom ever wins but the company is profiting at least 3x the buy it now cost listed. The company has not offered full price bids at any point since I joined the site 10 days ago. The company appears to be offering constant promotions to keep from giving customers full refunds. I did not come to the site for the entertainment value, I came for the savings for purchasing a replacement computer. It's misleading to advertise the savings and low prices customers pay and then say don't bid if you can't afford to lose your money in the fine print. Most people looking for a savings can't afford to lose their money. How can a customer expect to have a fair and honest bidding experience when the site will allow numerous other bidders to not actively participate until the auction is well underway... The .01 bid is an unfair placeholder on 'no jumper auctions'! --- Additional Comments: I set a budget for my bidding with the intent to save on a computer purchase only to be misled. I want a full refund back to my PayPal account for \$202.80 so that I can purchase a computer locally. Also I want the account closed once my refund is received. Refunding me will not affect the purchase price of the 'winner' since the auction final price is free.

My name (b)(6) I have open an account with your DealDash which I have been charged without my authorization \$70.00 dollars from my Paypal acc..My name (b)(6) I have open an account with your business which I have been charged without my authorization \$70.00 dollars I have already made a report to BBB(b)(6) Paypal.....I want my \$70.00 refunded to me immediately as I have been charged with out knowing and my subscription canceled immediately as well Thank You...And DealDash has A :No Questions Asked 100% Money Back GuaranteeBidders on DealDash are entitled to a No Questions Asked 100% Money Back Guarantee on their first Bid Pack purchase. Should a bidder be unsatisfied with the service for any reason, they are entitled to get their entire first Bid Pack purchase fully refunded. Simply email [refunds@dealdash.com](mailto:refunds@dealdash.com) within 90 days and request for the refund. The refund will be credited back to you in 7 days. The refund will be granted regardless of if you have won or lost auctions, or whether you have bids left on your account or not. Only 1 refund per person.I hope DealDash will honor this..... Unauthorized or Incorrect Payment DetailsTransaction ID: (b)(6)Invoice ID: (b)(6) Seller Name: DealDash IncSeller Email: [paypal@dealdash.com](mailto:paypal@dealdash.com)Transaction Amount: -\$70.00 USDTransaction Date: Aug 18, 2015PayPal Case ID: (b)(6)Reason for Dispute: Unauthorized Use of PayPal Account or Transaction ErrorDate of Complaint: Aug 18, 2015Status: Waiting For Seller's ResponseStatus Details: PayPal is investigating your claim of a transaction made without your knowledge or consent or that was transacted in error. We'll finish our investigation within 10 business days. If we find there was an error with your transaction we will refund the money or resolve your claim.Files (0) Date Sent Type of Evidence File TitleNo Files UploadedFaxes (0) Date Sent Type of Evidence StatusNo Faxes UploadedNotes (0) Date Sent SubjectNo Notes AddedDispute History Log - Most Recent 3The Dispute History Log displays all actions related to your claim.Date Actor Action DetailsAug 18, 2015 PayPal Email sent to buyerAug 18, 2015 PayPal Email sent to sellerAug 18, 2015 Buyer Unauthorized or transaction error case initiated --- Additional Comments: \$70.00 dollars refund thats all...

No persons should have to pay to bid on any products before they BID and WIN.They get a persons e-mail address, user name, andpass word before a person finds out they have to pay to bid, So this is nothing but a waste of time and effort. --- Additional Comments: NOTHING

dealdash puts up beginner auctions but does not inform consumers that these are beginning auctions. after the consumer wins 3 of these then the beginner auctions disappear. this is a sales tactic that introduces certain products that lure people in and then replaces those auction spaces with less desirable and harder to win auctions. i attempted to contact them to get a refund of my 2 bid packs but i was denied a refund because i had already won auctions. they lure you into winning these auctions with no other bidders so you cant get a refund. here is a statement from there comments begin.....Bidders on DealDash are entitled to a No Questions Asked 100% Money Back Guarantee on their first Bid Pack purchase. Should a bidder be unsatisfied with the service for any reason, they are entitled to get their entire first Bid Pack purchase fully refunded. Simply email [refunds@dealdash.com](mailto:refunds@dealdash.com) within 90 days and request for the refund..... end..... i was not offered this refund and they completely denied any wrong doing.

I joined, purchased bids, won items, and products were never delivered. I was told my wins were disqualified for a reason that made no sense.I joined DealDash on 8/29/15. I won some items and decided to buy more bids. I think I purchased bids twice or three times, but I can't log back into my account to check my activity or my wins because my account has been disabled. When I sent an email to DealDash asking about the items I had won but never received, they responded saying that my wins were disqualified for having multiple accounts. I don't have multiple accounts. DealDash owes me several 1TB hard drives and some gift cards I won.I do wonder why they allowed me to keep buying bids if they felt I was participating in violation of terms. They were willing to continue taking my money, but not willing to deliver the items I won from my purchases. --- Additional Comments: I would like the items I won in the auctions and subsequently purchased at the auction winning price delivered to me as guaranteed and expected.At the very least, my purchases for bids and the price I paid for the auction items won should be refunded.I also think DealDash should serve a consequence for offering a service they do not deliver. If it's an online scam, they need to be shut down.

Fraudulent business practice - I received 3 gift cards for 0.01 each, but I was not placed on a winners list - they are fake auctions so we joinWhen I signed up for this website, I did so because I saw giftcards that nobody claimed. When I signed up, I won my first 3 giftcards for one cent. However, when I searched for these giftcard auctions, nothing came up, and I was not placed on the 'winner's list' (located here: <http://www.dealdash.com/winners> ). This business fraudulently gets people to join the website under false claims. These giftcard auctions only show up during the first few minutes of joining and then disappear forever, but show up when looking at the website on another computer. Looking online, there are others who have recieved the same gift cards. --- Additional Comments: I want a full refund of all bids that I purchased from this site.

DealDash sets up 'Beginner auctions' Without telling you they limit them to 3, or even that they are beginner only.DealDash got me to sign up using a credit card, they offer a first bid pack guarantee. They show multiple auctions that are termed 'Beginner' though you are not told that nor is it in there terms. It lures the user to sign up by seeing auctions go without any winners. They let you win three of these then they disappear, they will even cancel any bids you have booked for one if you go over three. It implies you can win a bunch of these giftcards and items then takes it away leaving only expensive auctions filled with overstock items. I contacted Graham and he refused to issue a refund, then I contacted Mark and he was not helpful either. I had bought a second bid pack before realizing the sales tactics they use. Also the auctions go for far more than what they are worth, and I believe employees are running up prices. Because there will be 5 people bidding at once in an auction, then when you stop bidding all the other bidders suddenly stop as well. I tried finding information about the service they advertise as a 3 party audit but does not provide information to contact them. Anyone can put up a logo saying they're legit, doesn't make it true. I find DealDash's sales tactics unprofessional and fraudulent. I would Like a refund for both of my bid packs. --- Additional Comments: A full refund, or a half refund and re-issuance of credits.

This company is posing as an auction site but it isn't. Your money/bids are kept regardless of whether you win an item that you're bidding on. This is a con game and I can't believe this company exists. I have never been involved in an auction site in which you are actually charged for the privilege of bidding and you don't get your bids back even if you don't win the item. Well, that isn't completely true because you will get your bid pack returned if you choose to pay full price for the item you bid on and lost. What would be the point of that exactly? I can drive to Old Navy and buy a \$50. gift card without the assistance of Deal Dash. I am not a gambler and this company is designed for gamblers who enjoy losing their precious dollars. I have asked for a refund and received no response. I contacted my credit card company and they called Deal Dash to mediate before filing a claim and Deal Dash didn't answer their phone. A claim has been filed. --- Additional Comments: I want the \$36. I spent on my 'bid pack'. I don't want to have anything further to do with Deal Dash and I hope they lose their business license so other senior citizens and trusting people concerned about frugality aren't ripped off.

Go to the website for DealDash, at <http://www.dealdash.com/>, and access the link titled "Terms of use (Updated)" (<http://www.dealdash.com/terms-of-use>), located near the bottom of the home page. On the "Terms of use" web page, the section titled "Your Indemnity" states "You hereby release, hold harmless, and indemnify DealDash (and its employees, directors and representatives) against any and all claims, actions, proceedings, suits, liabilities, damages, settlements, penalties, fines, costs or expenses (including, without limitation, reasonable attorneys' fees and other litigation expenses) incurred by DealDash, arising out of or relating to (a) the violation or breach of any term, condition, representation or warranty of these terms; (b) improper or illegal use of the Services; or (c) your violation, alleged violation, or misappropriation of any intellectual property right (including, without limitation, trademark, copyright, patent, trade secrets) or non-proprietary right of a third party." Other-Other Update

Purchased item, 30 days later item did not ship so I cancelled order and was penalized for cancelling. On October 5, 2014 I purchased a Keurig Coffee Maker after an auction I did not win. I spent 411 bids on the item and ended up purchasing the item for \$200. I was purchasing the item as a gift and it was scheduled to be received on time. After a month of the item not being received, I went out and purchased the item from a store and cancelled the item from DealDash on November 6, 2015. They did refund the purchase amount, but removed my 411 bids from my account. The only reason the item was cancelled was because they failed to deliver the item. I should not be penalized for their lack of action on shipping the product I purchased at full price out in a timely manner. --- Additional Comments: I would like my bids replaced in my account.

\$39 charge without knowing authorization Yesterday a \$39 charge was observed on my credit card statement and associated with DealDash. A message to DealDash customer service requesting reversal of the charge has not been returned. --- Additional Comments: refund

Deal dash uses paid advertising by paying for fake reviews. On Facebook there are numerous profiles that are fake profiles that write these over the top reviews about stuff they won that would never happen (such as winning an iPad for a penny) you can tell the profiles are fake by reverse Google searching the profile pictures and seeing the people writing the reviews are not who they say are. They also have fake people writing comments to people's reviews such as on reviewwiki. This gets people especially who have a gambling addiction to think they can just waste their time all day on their site spending tons of money and maybe they will eventually get lucky. It won't happen and gives people the false idea they are getting a deal and that they like all these people in fake reviews can also win that stuff. --- Additional Comments: It would be nice to get money back from all I wasted on the site believing the fake reviews but I would mostly like the word out about what they are doing so others don't fall victim.

The system is defective and does not produce bids as requested and review of the bidding process shows there is great variance not normal the bids when are applied prior to start sometimes takes effect and sometimes it does not and the variance of selling/completion of product have a variance extremely larger when I am bidding to the ones mentioned as winners. I have bid for items have been sold for .01 and used the bid buddy process of the system and this shows it does not take effect as advertised in the site --- Additional Comments: I want all my funds paid for the bids back to my credit card as refund since 27-Nov-15

DealDash at [dealdash.com](http://dealdash.com) advertises on TV and on site that it is a penny auction. That the bid goes up only 1 penny at a time. Truth is that although the auction does increase a penny at a time what they don't tell you is that it cost the user 60 cents for each bid NOT 1 cent. Before you are allowed to access the auction area you first have to purchase the initial pack for \$36.00 this gives you only 300 bids not 3600 as you would assume considering they claim that each bid increases by 1 cent. This comes down to 12 cents a bid and apparently this is because they are offering a special. The usual cost is 60 cents a bid. Well over the 1 penny they claim in their advertising. By visually increasing the bid by 1 cent this only hides the actual profit they are making on the item not the actual amount their members spent on the bids. If an item in auction says it is up to 200.00 the actual amount bid and in turn their actual profit margin is really 2,400.00. Also this is not a live auction as they also claim. They encourage the use of bidding bots and they make such bots available so there is never a "live" person actually placing the bids. This way the bots can keep increasing the bid until they run out of funds increasing their profit and scamming the actual user who believes they are actually placing a bid. After examining the bidding process I saw how it worked and decided for myself NOT to place a single bid. I am now in the process of trying to get the initial \$36.00 refunded to my PayPal account however I believe that sites such as this should be accountable for their false and misleading advertising.

Consumer was online at a auction site called Dealdash.com he was bidding on a Apple computer and he had already won bids on more than 16000 bids on this site and he thinks they didn't close it properly and he missed out on the computer and he is not happy.

The company uses deceptive practices to entice customers. When I first visited the Deal Dash website I saw numerous gift cards that were not being bid on or being sold for only a few pennies. I quickly purchased some bids and won a few items. After that, winning seemed impossible without a huge investment in more bids. I thought it strange that gift cards I bought for only a few pennies just days before were now selling for dollars not pennies. In fact, only yesterday I saw a \$10 gift card where bidders were up over \$12 on. I then decided to investigate further and opened up my account then had a friend log in with a new account. Sure enough, he was seeing gift cards up for auction that I was not able to see. Clearly this is a form of bait and switch. They lure you in with the promise of easy wins only to find out that is anything but true. Secondly, if you ever see their commercials you will see them advertising items such as TVs, iPads, and other nice items. What I saw was a bunch of stuff I wouldn't buy at a yard sale. It looks like they ended up with the inventory of a company that went out of business or something. The only things that were of interest were the gift cards and they were selling for more than cost when you figure in the price of bids. Thirdly, they promise a money back guarantee, no questions asked, if you're not happy. They failed to provide that to me. They tout themselves as the fair and honest bid site, but that is not true and they should not have a BBB endorsement of any kind. --- Additional Comments: Their practices should be exposed and they should have to pay back their customers who are not happy. I would love to see a class action lawsuit brought against them.

Visa card charged for 36.00 to look at auctions. I thought in order to observe auctions my Visa information was required. They have charged my Visa and I have never used their services. a refund is being requested. --- Additional Comments: A refund to my Visa credit card.

Requesting refund based on dealdash first purchase guarantee. Purchased on 19Dec15 @ 0430 hours. Paid \$39 via credit transaction through the mobile app. I have sent dealdash an email requesting the refund but also started a claim since I have read a review stating that dealdash doesn't like to refund and usually will once a BBB claim has been filed. This system of auctioning doesn't really seem to save much of any money unless you happen to get very lucky. There is some strategy that could eventually help you win desirable items but this method could take weeks and months for just one item but still extremely risky. Also something i forgot to mention in the email to dealdash is that there were a few very pleasing auctions for the first 3 or 4 days but stopped all of a sudden. For example, \$10 gift cards for Burger king, Walmart, dunkin donuts and i think a couple others. They were very easy to get, they weren't selling most of them because the auction would end before anyone bid on them. There were usually 3 back to back of any one specific company's gift card so anyone that did bid on them would win them for 1M-CM-^CM-BM-^BM-CM-^BM-BM-'-~8M-CM-^CM-BM-^BM-CM-^BM-BM-'. All of those auctions stopped abruptly on like day 4. Sounds like a 'hook, line and sinker' method to me. Draw them in with a handful of easy auctions then put them into the really world auctions where nobodies really winning unless they are waisting a lot of money or just simply get lucky here and there. Here is the body of the email I sent: (I am requesting a refund based on the first purchase guarantee offer. I did win a handful of items but I realize now that there is way too much risk involved in using deal dash for me. Simply put, I don't have the kind of money it really takes to actually win any auctions that are desirable. I have considered spending a lot of time trying to build up bids by winning items and then trading them in for bids instead of buying but this will take months or years of relentless effort just be viable and it all still hangs by a thread when it comes to the end of a bid. Like what if a snow storm comes through my area and we loss power for days and I'm not able to access the site? Anyway, you don't need to answer the question because I have already carefully weighted the pros and cons, this is not for me. Please refund the money to my account as soon as possible. I will be filling a BBB claim in a few moments to help ensure this situation is handled well and expedited. I read a review that said most refund requests from deal dash had to be pushed to BBB claim so I'm not going to wait around. I have filed on numerous other companies so I am familiar with the system and you can believe that I will follow through with the claim and you will find it in the system very shortly from now. As soon as I find out that the money has been refunded, I will gladly close the BBB claim. Than you,(b)(6)) --- Additional Comments: Would like a refund for the \$39 directly back to the credit card I used for the first purchase. I'm not all that interested in getting back any of the bid credits just because it's not very lucrative method to succeed at winning auctions anyway. Would take up to thousands of bids ensure a win for many individual items up for auction.

I have been double charged for product I didn't want per trickery; trying to talk with DD customer service and there is no customer service to talk too 4th EMAIL BELOW SENT BACK TODAY TO YOUR CUSTOMER SERVICE DEPARTMENT WITH NO HELP WHAT SO EVER OTHER THAN A BLANK STATEMENT EMAIL RESPONSE! / Written to CEO William Wolfram / his email is on their site: w.wolfram@dealdash.com / couldn't find a customer service phone no. / this was my next attempt to get my money back for my mistake of signing up, and recognizing I didn't want to pay money to play their (DEAL DASH) bidding game.... WORKING ON 72 HOURS with no response, and no real way for a customer such as myself to contact you and your company! I believe that this is the 4th email that I have sent your company below / sorry non working customer service department! I have been double charged and I want my money back; I made the mistake of signing up with your site based upon your trickery thinking that the bidding was free, and now you have not only charged me once, but twice for something I don't want. I want my money back and I am disputing your charges thru my bank... you people said that you would contact me within 24 hours per your website, and it has now been 48 hours with nothing from Deal Dash; plus you have no phone customer service for a customer such as myself to use, what type of business are you running that you can't take care of a customer in my position.... you all must not be making a whole lot of money that your company has to survive based upon people like me making an honest mistake.... I guess I have to email your CEO now too if he really is a CEO the way your customer services is run..... WOW! you should be proud of yourselves for being such a deceptive company..... Pride is one of the 7 deadly sins..... I guess that is how companies like this potentially survive or end up in hell for hurting common people. I want my 144.00 credited back to my bank account!!!!!! If your company can not stand up for you then please respond back to me via email or phone number below, and let me know that you for your company's sake will reimburse me back my money \$144.00..... I have filed a complaint / dispute with my bank..... PLEASE CREDIT MY ACCOUNT..... Sincerely; (b)(6) --- Additional Comments: This is part of the email that I wrote to the CEO of DEAL DASH / this should explain what I would like back regarding a settlement; my money \$144.00 and for DEAL DASH to work under more honest business practices regarding looking out for their customers / the customer services is non-existent to date in regards to getting my money back; I also feel as if I was hoodwinked per their advertising and their claim that the bidding is free / certainly is not an eBay business model: Dear Mr. William oh sorry Mr. Wolfram; I want my money back; \$144.00 that your company deceived me into paying your whatever you call it company.... I was also double billed plus misled into signing up with my credit card for your Deal Dash Auction site (I was assuming I would pay for something if I were to win a bid / not pay for the opportunity to bid; now I am wasting my personal time, work time trying to get my money back, plus I have a family to take care of with this discretionary money that I earned working not hoodwinking customers; money your company is now extorting / obtain under duress from people such as myself). Where is the professionalism and integrity in your company to address someone like myself in a timely fashion thru your customer service department (you sure are spending plenty in your deceptive marketing)? I have filed a complaint / dispute with my bank regarding your deceptive business practices, in order to honestly get my money back. I am very unhappy because I can't get any service out of your customer service department based upon my mistake, and your company's hoodwinking practices. You have no customer service that can be contacted via telephone; thus I have tried numerous times to con

I was trying to check out dealdash by signing in and they charge me \$39 which I didn't authorize! They promise me a refund would be there isn't! I was promised a refund of the \$39 wrongfully taking from me! Deal Dash person named Steve promised it would be there on Tuesday, but it never arrived. It has been five business days, and it's still not there. --- Additional Comments: I want my money back! I think they are a Ponzi scheme; using the auction as a cover-up.

I went to Deal Dash they first took 15.00 where I wasn't aware of them going to take they promised a refund then charged me an additional 30.00. It was an internet auction site --- Additional Comments: I want my 45.00 they were not authorized to take my money out of my card. Secondly when I complained over they took 30.00 illegal from my account.

I purchased a total of 55 flashlights from this auction site (DealDash.com). I have not received any of the flashlights yet, Cost: \$65 each. Bought bids from DealDash to bid on flashlights. Retail price is \$65 per flashlight. I won or bought a total of 55 flashlights. Paid with Paypal starting in Oct. 2015 - Jan. 2016. I bought bids to win these auctions. \*\*\*Document Attached\*\*\* Attached is information on flashlight orders and Paypal transactions for these flashlights on Deal Dash. Keep in mind that I bought bids from Deal Dash to win the flashlights all 55 flashlights. As of Feb. 2, 2016 I have not received any of the flashlights !!!!!!!!!!!!!!!!!!!!!!! --- Additional Comments: I would settle to either receive all 55 flashlights or \$3575 money back to me.

So I kept seeing these commercials for dealdash.com on tv and figured I would give it a try. Tried to do this bidding thing and when I sat down to do the math of how this bidding site works I found that it is very deceitful and not fair. Basically I paid \$30 to bid on an item and not win. I don't want my money back, I hope they can sleep at night knowing that they make thousands of dollars of an item that someone could have just bought from an actual store. Here is how it works you have to buy bids. Bids average 15cents to 60cents to bid. Let's say someone buys 500 bids at 15cents a bid that is \$75. Each bid is not a guarantee to win and each bid brings the price of the product up a penny. So let's say a computer with a \$600 value is being bid on. When the item finally is sold let's say the final bid was \$150. That is 15,000 bids. So at 15,000 bids at 15cents a bid they company made \$2250 on a \$600 computer on top of the winning price that you have to pay if you win. So that would be \$2400 on a \$600 computer. So if the average person bidding 500 bids or more basically paid \$75 to bid on a computer that they did not win and will never own. As a retailer be it ecommerce or brick and mortar they are clearly taking advantage of peoples naivety. It is wrong and falls on unfair business practices that should not be allowed into toady's world. Sadly it took me losing to realize that I just basically gave the company \$30 for nothing, and I have requested that my account be canceled. I just hope to save many other people from wasting their money on something they could just buy at a discount store or proper ecommerce site that does not sucker them out of money for nothing. I hope that this saves my other fellow shoppers from the embarrassment of feeling like they have been scammed for nothing.

not aware of ordering item and cc billed 72.00,trying to cancel and nobody responds to emails or phone.order # (b)(6) trying to cancel but nobody responds --- Additional Comments: cancel order

I signed onto the site as a new user after seeing a commercial on TV (which made me believe it was a legit company). I was scrolling through the bids and noted a \$10 Walmart gift card selling for over \$60 and the auction was still increasing (I have screen shots), as well as a Home Depot gift card going for over 200% retail value. After seeing that I sent them an email asking for all my information to be removed. I then saw on my email that they removed \$75 from my bank account for '500 bids' WITHOUT MY AUTHORIZATION. I have emailed them several times as well as called my bank. I now will have to go fill out an 'affidavit of fraud' if they don't return the money.

I made No transaction on this site ,, it is an online bidding site that is a totally illegal pyramid scam ,, you need to buy bid coin to bid - each bid costs the bidder 60 cents - each bid raises the auction 1cent - at the end of the bidding there is a charge of \$35.34 to the winner - all bid coins used to bid in each auction are gone except that they can be applied to buying a similar item in their store for retail - This is the wildest scam I have seen in along time ,, I cannot believe it is legal even though full disclosure is given before bidding or buying bid coin ,, --- Resolution: Resolution-UNADJUSTED (attempted to mediate a resolution, but were unsuccessful) --- Status: Closed --- Estimated Savings: 0.00 --- Actual Savings: 0.00 --- WAG Resolution Date: 1/27/2016 11:44:47 AM

DealDash.com is advertising people being able to 'win' auction items, bragging that they only got the things for X amount of money, but then claim in very tiny type 'does not include the cost of bids'. The statement is overtly misleading to the point of being false, especially when 'the cost of bids' can exceed the winning bid amount by four or five times, even more. That TV that someone 'won' for \$25, actually cost them \$300 once you add in the cost of bids. Other-Other Update

My daughter accessed my deal dash late Saturday night & Sunday morning. Bought bids. Company refuses to refund me. Feb 13 and Feb 14 2016. Daughter went on my deal dash account. Bought 3 bid packs at \$39 each and won item costing 1 Penny.I emailed customer support requesting refund and to close my account. I had not used deal dash in a few years anyways..they denied refund stating it was unfair to other bidders. Said my account could be closed. I responded that I wanted to talk to someone higher up. Adrian is the person who has been messaging me. He replied that my complaint was forwarded. My checking/ debit account is what my \$ was used to buy bids. Awaiting response. --- Additional Comments: \$117. (\$39\*3=\$117+\$0.01)

My name (b)(6)I have open an account with your DealDash which I have been charged without my authorization \$70.00 dollars from my Paypal acc..My name (b)(6)I have open an account with your business which I have been charged without my authorization \$70.00 dollars I have already made a report to BBB(b)(6) Paypal.....I want my \$70.00 refunded to me immediately as I have been charged with out knowing and my subscription canceled immediately as well Thank You...And DealDash has A :No Questions Asked 100% Money Back GuaranteeBidders on DealDash are entitled to a No Questions Asked 100% Money Back Guarantee on their first Bid Pack purchase. Should a bidder be unsatisfied with the service for any reason, they are entitled to get their entire first Bid Pack purchase fully refunded. Simply email [refunds@dealdash.com](mailto:refunds@dealdash.com) within 90 days and request for the refund. The refund will be credited back to you in 7 days. The refund will be granted regardless of if you have won or lost auctions, or whether you have bids left on your account or not. Only 1 refund per person.I hope DealDash will honor this..... Unauthorized or Incorrect Payment DetailsTransaction ID: (b)(6)Invoice ID: (b)(6) Seller Name: DealDash IncSeller Email: [paypal@dealdash.com](mailto:paypal@dealdash.com)Transaction Amount: -\$70.00 USDTransaction Date: Aug 18, 2015PayPal Case ID: (b)(6)Reason for Dispute: Unauthorized Use of PayPal Account or Transaction ErrorDate of Complaint: Aug 18, 2015Status: Waiting For Seller's ResponseStatus Details: PayPal is investigating your claim of a transaction made without your knowledge or consent or that was transacted in error. We'll finish our investigation within 10 business days. If we find there was an error with your transaction we will refund the money or resolve your claim.Files (0) Date Sent Type of Evidence File TitleNo Files UploadedFaxes (0) Date Sent Type of Evidence StatusNo Faxes UploadedNotes (0) Date Sent SubjectNo Notes AddedDispute History Log - Most Recent 3The Dispute History Log displays all actions related to your claim.Date Actor Action DetailsAug 18, 2015 PayPal Email sent to buyerAug 18, 2015 PayPal Email sent to sellerAug 18, 2015 Buyer Unauthorized or transaction error case initiated --- Additional Comments: \$70.00 dollars refund thats all...

i went to deal dash they first took 15.00 where i wasnt aware of them going to take they promised a refund then charged me an additional 30.00. it was an internet auction site --- Additional Comments: i want my 45.00 they were not authorized to take my money out of my card. secondly when i complained over they took 30.00 illegal from my account.

The system is defective and does not produce bids as requested and review of the bidding process shows there is great variance not normalthe bids when are applied prior to start sometimes takes effect and sometimes it does not and the variance of selling/completion of product have a variance extremely larger when I am bidding to the ones mentioned as winners. I have bid for items have been sold for .01 and used the bid buddy process of the system and this shows it does not take effect as advertised in the site --- Additional Comments: I want all my funds paid for the bids back to my credit card as refund since 27-Nov-15

dealdash.com charged me \$30 when all I wanted to do is look at their website. I totally got scammed and had to report them to Paypal. I wanted to look at their website and they requested either a credit card or PayPal info so if I could bid if I wanted to. Instead, they charged me for \$30 to use their website. All I wanted to do was look to see what they were selling and how it worked. Instead I got scammed. I opened a dispute with PayPal and am asking for a refund. Their dispute number is constantly busy and I did send them an email demanding my money back. The point is though is that they should never be allowed to scam customers like that in the first place. --- Additional Comments: Tell them to stop scamming customers and give me my money back. You shouldn't be charged to look at a company website. I will be leaving them scam reviews all over the internet! A company like that should be shut down!

I have an issue with dealpack dash's guaranteed money back policy on your first bid pack. Which I spent \$260.00 on a bid pack. I live in an apartment complex & there are many families that live within apartments. And with my very common name, I'm assuming that deal dash thinks that any family with my same last name at my apartments is somehow connected to me. Which is totally untrue. Because whenever I asked for my money back on my bid pack purchase because I won a total of 3 items that were worth no more than \$30. Which I'm completely entitled to according to their so called guarantee. But they refused my request & kept my money, knowing that I've never been associated with anyone that does business with deal dash. Do they automatically have the right to do this? Without at least checking my credit card numbers against ones these other users have supposedly used before just denying my request? I have no idea who these people are that I'm supposedly associated with & have no clue who's usernames they are that deal dash sent me. I am a single college student & have no family & live alone. But I asked my landlord & he informed me that there is in fact another (b)(6) family that lives in my apartments, but with a totally different apartment # & I have no relation to them whatsoever. So this completely unfair & stealing my momey. Deal dash are thieves & falsly advertise their actual policies. Thank you. --- Additional Comments: I would like my money refunded back to my credit card & I will never deal with them again. Thank you.

I recently started to use the dealdash auction service. On Friday, March 25, 2016. I noticed that I could not bid anymore on auctions and I had lost over 900 bids due to reaching my limit of 9 wins within a 7 day period. I contact customer service and spoke with Matthew. I explained to Matthew that I had never had an issue with reaching my auction limit in the past and I was confused on how my bids were just taken aware (lost). Matthew explained that I could only win 9 auctions in a 7 day period and any active bids would be lost if i reached my limit while still having an active auction. I told him I really just wasn't clear and i was upset that i had lost all those bids. After all, I have spent over 600 dollars in the last 2 days on the auctions. Anyway, he said due to my not being clear, he would reimburse me 400 of the lost 900 bids. I was ok with that and thanked him. On Saturday, March 26, 2016, the same thing happened to me. I got on the chat with Matthew again and explained that it had happened again and I wasn't sure why. On this day, i again, lost over 900 bids due to this. Matthew said he could not do anything about it since he had given me some reimbursement the day before. Now, this is why I am upset and I think a complaint is in order. When you go under the Dashboard function, and look at your won auctions, it does not separate the auctions by day, they all run together. Therefore it is impossible to tell how many auctions apply to what day. It is impossible to tell if you are at your limit or not while viewing the dashboard. I told matthew this on Saturday, march 26th and he said that is not where you go to find your limit. The limit is encoded at the top of the screen. Question, why would customer service not point this out to me on Friday when i called with the issue. It was clear i was not clear on the action auction count. Matthew pointed this out to me on Saturday. This should have been explained to me on Friday when i called with the issue. --- Additional Comments: Dealdash should reimburse me for the lost bids i had on Saturday. When i spoke with matthew, he sent me screen prints, etc showing me how to view this information. Why wasn't this explained to me on Friday when i called for the first time. It wasn't explained to me until i expressed anger in the decision not to reimburse me for my bids. Sure, like everyone, i don't always read the fine print. However, when it is brought to someones attention, they should make an effort to explain it

They advertise a '100% money back guarantee' if you don't win in their TV ads, and I contacted customer support to get my money back as I have not won a single auction, and they are telling me it's only for the first bid pack when I contact them, but nowhere on the site or TV ad does it say that the 100% money back guarantee applies only to the first bid pack. It is misleading, and I want my money back. --- Additional Comments: I want ALL the money I paid for bid packs back, not just the first bid pack.

I have requested this business give me a refund.The TV advertisement and reality of how this works is very deceptive.I wrote the company. They didn't want to give a refund.They never honestly disclosed how this works and how unrealistic it is to expect to 'win' a bid.I just looked them up and saw all the Scam reports on the Internet. Yes I know I should have done that first.Please refund my initial investment. I will never interact with them again.I wrote them once to say I didn't understand how this worked and then again to request a refund.....as how it was presented and how it really works are two very different things. They refused the refund. I never 'won' an auction and as a MD don't have time to sit there and hit bid every 5 seconds. Again.....the way it is presented on TV advertisements and reality are two VERY different things. I request the \$50. investment back.I have been told companies can pay for an 'A' rating. That has to be the case here as there are multiple sites talking about this Scam. I would hope the BBB would investigate the companies they rate. I am sure it is great for Minnesota tax base to have them there.....but that isn't a reason to give a deceptively high rating to a company that is listed as a SCAM on many other sites.Thanks,(b)(6) --- Additional Comments: Refund

Deal Dash is a penny auction sight. I have purchased and won items on Deal Dash. The products that were advertised are not the quality that was specified. I have tried to contact Deal Dash but they will not respond to my request.Also I purchased items (bicycles and computers and luggage plus other technical devices) I wanted to send these items back to Deal Dash but they will not accept them nor will they give me information of the manufactures contact information. When I advised that the quality was not acceptable for the price. I was told that they do not set the price the manufacture does. So they refuse to take any responsibility. Also I was told that I cannot sell any of the items won or purchased. Their legal department has threatened me selling on Amazon or other internet sales sights. --- Additional Comments: If Deal Dash will not refund me I want them to allow me to sell what I have online without them interfering. I have 8 bikes to sell, plus much more.

Buy item from them and never received the item and they took my bids way without any notice

\$39 charge without knowing authorizationYesterday a \$39 charge was observed on my credit card statement and associated with DealDash. A message to DealDash customer service requesting reversal of the charge has not been returned. --- Additional Comments: refund

Visa card charged for 36.00 to look at auctions.I thought in order to observe auctions my Visa information was required. They have charged my Visa and I have never used their services. a refund is being requested. --- Additional Comments: A refund to my Visa credit card.

I had a old account in www.dealdash.com that i didn't use for a while I made another account they told me this is violence due the dealdash term and closed my account I asked for a refund for \$36 i purchased bids for new account but they won't give my money back. that is their term i can have a refund for bids i purchased they didn't let me use my bids and they didn't give money back,

I am looking for the credit you were supposed to issue back for the bids in May, as I count what I have received verse what you have sent me. It really doesn't add up. You are billing my credit cards more than I am buying in bids. I will like for you to send me a print out of my emails, I have sent to contact support. I need them for my record because I don't mind paying for what I get but please don't put added charges on my credit cards. I will start disputing them, again I don't mind paying for what I get but don't cheap me along the way. I was promise bids and didn't get them. I was also promise several credit, do to the fact you really can't win on deal dash after the first day. I don't care how many video you show. you have your select people that win. I have proof where you said; your employee of deal dash can't not bid, in reality they can if the bid is too low. I won several thing doing Memorial Weekend Holiday and Deal Dash came up and bid causing me not to win it as it sit in freeze each time doing the process, I am tired of waiting on you to reply to me so I am going to report it to the Trade Commission and BBB with copy showing where you came in as deal dash and froze doing my bidding causing me not win the item, this is the reason I haven't purchase any bid lately, you are a rip off, I am copying everything up to now so you change it before I reply to the BBB and the Florida Trade Commission. Won auctions Heads up! Remember to pay within 14 days of winning. Product Price Status 200 Bid Pack! \$3.20 Shipped - Reference # 1(b)(6)\$10 Burger King Gift Card \$0.01 Shipped - Reference # (b)(6)\$10 Walmart Gift Card \$0.05 Shipped - Reference # (b)(6)\$10 Dunkin' Donuts Card \$0.01 Shipped - Reference # (b)(6)\$10 Gift Card of Your Choice (50+ stores) \$0.01 Expired M-CM-'M-BM-^@M-BM-' M-CM-'M-BM-^@M-BM-' Bids left: 58 M-CM-'M-BM-^@M-BM-' Buy bids M-CM-'M-BM-^@M-BM-' Log out (b)(6) My Bids (58) Level 18 - Time as highest bidder (25:17:07) 04:37:53 Claim 150 free Bids! Auctions How does it work? Tactics & tips Winners FAQ My Dashboard M-CM-'M-BM-^@M-BM-' Auctions M-CM-'M-BM-^@M-BM-' Dashboard M-CM-'M-BM-^@M-BM-' Transaction history M-CM-'M-BM-^@M-BM-' My Dashboard M-CM-'M-BM-^@M-BM-' Dashboard home M-CM-'M-BM-^@M-BM-' Public profile M-CM-'M-BM-^@M-BM-' Buy bids M-CM-'M-BM-^@M-BM-' Buy it Now history M-CM-'M-BM-^@M-BM-' Transaction history M-CM-'M-BM-^@M-BM-' Bidding history M-CM-'M-BM-^@M-BM-' Won auctions M-CM-'M-BM-^@M-BM-' My orders M-CM-'M-BM-^@M-BM-' Account details M-CM-'M-BM-^@M-BM-' Bookmarked auctions M-CM-'M-BM-^@M-BM-' Contact support Transaction history Date Bids Price Note 06/07/2016 - 10:31 am +3 Free ID: (b)(6) Buy it Now Credits 06/07/2016 - 10:31 am +10 \$16.00 ID: (b)(6) 10 Bids + \$10 Walm... 06/06/2016 - 10:20 am +8 Free ID: (b)(6) Buy it Now Credits 06/05/2016 - 4:13 pm 0 Free ID: (b)(6) Buy it Now Credits 06/05/2016 - 4:13 pm +25 \$40.00 ID: (b)(6) 25 Bids + \$25 Walg... 06/05/2016 - 4:10 pm +300 \$36.00 06/02/2016 - 3:42 pm +56 Free ID: (b)(6) Buy it Now Credits 06/02/2016 - 3:42 pm +40 \$74.00 ID: (b)(6) 40 Bids + \$50 Albe... 05/31/2016 - 9:19 am +50 Free ID: (b)(6) Buy it --- Additional Comments: I will like for Deal Dash to return my money for the bids I made, not for the buy now items I purchase, this is the only way you can win is to buy now. Because this was a losing battle to start with. They said they don't bid on their own items which I have proof that they do. doing the Memorial Holiday weekend I took my cellular phone and took picture of their name coming up on items I had won at a very cheap price, I didn't get a lot because I didn't think about it until it was almost too late. This is a scam, and please lists them in the BBB Complaint File.

I won an auction item that was to be delivered by Walmart. The shipment arrived and it was damaged. Deal Dash says, in this instance, you are to contact the shipping vendor (Walmart). I informed Deal Dash by email as that is their way of communicating with clients that I had an issue and that I was contacting Walmart. I called Walmart and they were great. They said they were sending me a new item asap, emailed me a return postage bill through FedEx sold could return the damaged item and let me know they would be letting Deal Dash know what had happened but that they had to forward the new tracking number to Deal Dash since technically they made the order. The next day FedEx arrived at our house looking for a pickup. NOT only had Walmart paid the postage, they scheduled the pickup. I didn't have to do anything, it was amazing service. Two days later I get an email from DealDash saying they need pictures of the damaged item in order to process an exchange... say what? I let them know what happened and got the same canned response about needing pictures days later. It has now been a couple of weeks and I've not received the item Walmart shipped me so I can only assume Deal Dash blocked it and they aren't responding to my repeated requests for resolution. I am out of the money I spent on the bids to obtain the winning auction item, I am out of luck as I have no product to show for what I paid them for and I am out of patience as my kids are looking to me every day asking me when the new basketball hoop is going to arrive. --- Additional Comments: I want them to ship me the basketball hoop that I won fair and square on their website. That's it, no money, no apology, just the product they owe me as quickly as possible.

I notice this weekend when I could have won to major items someone from Deal Dash came in and bid on them I took picture I will send them to you later. I could have won a Sewing Machine and A Fire Place. And keep me from winning it Deal Dash block me on 3 item I can't remember other one right off hand but I did take picture so I can show you. I am not lying. I know you owe me from the time I been bidding and buying bids and the buy now free bids over 2500 free bids. It crazy the way you all rob customers. I have picture to show . --- Additional Comments: I will like for them to return all of the bidding pack I purchase after the first day, this is a scam because you can't win after the first day. I have the proof to show it.

I SIGNED UP FOR AUCTION BIDDING AND WAS NEVER TOLD I WOULD AUTOMATICALLY BE CHARGED FOR BIDDING POINTS, AFTER I SIGNED UP MY CREDIT CARD, WHICH I WAS TOLD I NEEDED TO REGISTER ON THE SITE WAS CHARGED 72 DOLLARS WITHOUT MY PERMISSION OR MY KNOWLEDGE. THEY ARE VERY SNEAKY AND THIS IS NOT THE WAY TO DO BUSINESS. I WANT MY MONEY REFUNDED. --- Additional Comments: I WANT MY 72 DOLLARS REFUNDED AND NOW I HAVE OTHER CHARGES COMING THROUGH WHICH ARE BEING REJECTED BECAUSE THESE FUNDS ARE NOT AVAILABLE.

They put the add on TV say u can bid on things like computers for 100.00 then When u go to site they want to set up user name And ad a card. When in the add on line say free. They toke 78.00 out of my account . To go back and take u off of website there nothing to delate account. They have no phone number on site to cancel to get money back. Please call me to get my money back and for them to not continue taking out my account. --- Additional Comments: Want them token off TV and want my username off of site and my refund returned back to me and them out from my account after 1 time

DealDash is stating that they do not have any 'bidding bots'. As I was trying DealDash i noticed that the same user was winning but their 'trophies' which are suppose to indicate how many auctions they have won and limit them from winning more than nine auctions a week did not change the past two days which i had found strange. I started looking at the winners for the past two days and found that they were the same users winning and their wins not being updated. I called DealDash to try and resolve this issue and they told me that they can assure me that no 'bid bots' are being used, however I had used my phone to screen shot the winners and time and date they also won. The customer service representative that helped said that the users were not bots. Fortunately my phone has these screen shots time marked and show me what the users trophies were before I told the service representative and suddenly after I told him the users trophies were updated. I felt misled and angry to find out that DealDash uses that method which they claim they don't, but I have photos proving other wise. Please contact me if the photos are required or wanted for further proof. --- Additional Comments: I want a refund on the purchases I made thinking the website was a legitimate website.

I have either won and bought giftcards from them that they never delivered. It is 1565.00 worth of giftcards from all different places. I have contacted their customer service I talked via email to Kevin D and now they are not returning any emails . I gave the listing of giftcards I am due. They are refusing to get back to me I even requested that they call me and nothing. I either want my giftcards or refunded. --- Additional Comments: I would either take my giftcards that I paid for or get a refund please.

This site charged my credit card for a purchase that was not authorized. --- Additional Comments: I would like for them to return my \$30.00 back immediately all at once.

Deal Dash deploys an advertising campaign through a mobile application marketing company called Tapjoy. Tapjoy promotes rewards related to mobile gaming applications upon completion of qualifying purchases with their affiliated vendors (e.g. Deal Dash). However, Tapjoy consistently does not deliver on the indicated rewards and accepts no accountability for their unscrupulous marketing tactics. It is the responsibility of Deal Dash to ensure the integrity of their marketing campaigns - whether directly or through contracted vendors. Therefore, I am asserting that Deal Dash is the responsible party for my grievance with Tapjoy. --- Additional Comments: I have made two purchases with Deal Dash for a total amount of \$156 that qualified for rewards from Tapjoy that I never received. Tapjoy has not fulfilled their commitment and is unresponsive to my inquiries about the issue. Therefore, I insist that Deal Dash refund my purchases related to this promotion.

NOTE: In addition to the complaint notes immediately below, the Ohio Attorney General's Office provided additional information in fields whose header titles are quoted and follow the complaint notes. --- The consumer was her refund of \$73.00. --- Topic Description: The consumer has a complaint with DealDash 1501 Broadway 12th floor New York NY 10036-5601 855-455-3325. The supplier took \$73.00 of her money on 7/1/16 on a credit card without authorization and will not refund it back to her. atty:no

I won four auctions on their site for gift cards. One card for Dunkin Doughnuts, 2 for Burger King and one for walmart. They notified me that I should receive them by July 8. On July 9 I had not received them so I contacted the company and they said they would resend them, but I have still not received the cards I tried contacting them again and they said that I had to take it up with my post office, and that they would not send out any more. The post office said that without any type of tracking number there is no way of checking on these items. Now when I try to contact Deal Dash all they do is ignore me and will not respond back. --- Additional Comments: I just want the four gift cards that are owed to me.

I was signing up for the websit and believed they were asking me for my card Information to put on my profile for when and if I wanted to bid, I did not know they were taking \$75 from my account right them and there without me even seeing the site. That money is for my car note which is due now and need to back as soon as possible --- Additional Comments: To have money placed back in my card. It is very urgent.

I have been charged 78.00 on my bank account. I have not authorized this charge. I want my money returned asap. this is a scam company. --- Additional Comments: Refund of money 78.00

Deal dash shows 4K tvs won for 39.95 but in reality in small fine print which people with limited vision can't see says actual price of all bid and bid fees is almost 300\$ --- Additional Comments: Refund you buy bids for outrageous price then have to spend hundreds of dollars on bids to maybe (likely not ) win item then lose any portions bid to bidding fees they advise use none of this.

Deal dash shows 4K tvs won for 39.95 but in reality in small fine print which people with limited vision can't see says actual price of all bid and bid fees is almost 300\$. This above is a fragment of the problem, how they advertise they essentially offer you a way to acquire your bids if you spent your own money on them. However, they have high retail prices so that option to buy the item to get your bids back doesnt become viable. --- Additional Comments: Refund you buy bids for outrageous price then have to spend hundreds of dollars on bids to maybe (likely not) win item then lose any portions bid to bidding fees they advise use none of this.

As a result of fraudulent aggressive television advertising over the 2016 Labor Day weekend, I was enticed to visit the website dealdash.com. The advertising claims that dealdash.com is an auction site and their ads featured winners that had won products for a very low price. Neither the advertising nor the site signup clearly explains that what one does is buy 'bids' similar to poker chips in a casino and then place those 'bids' on items along with other bidders. This site is an unregulated gambling site. It has deceptive practices that at best has individuals spending more than items are worth and at worst selling them conceptual 'bids'. The odds are in the house's favor. The site is not forthcoming in how it really makes money nor the fact that most likely a person will win nothing at all. At a minimum please investigate their fraudulent practices that prey on people's hopes to obtain expensive goods at low prices they could otherwise not afford. --- Additional Comments: I wish to have all money I spent on 'bids' returned to me. I wish that going forward dealdash.com be held to full disclosure to ensure new users fully understand what they are getting themselves into (not anything buried in fine print). I wish that dealdash.com be regulated like any other gambling establishment.

My minor child used my credit card and email address to sign me up for this company. I contacted this company within hours, and was informed that the card was denied and wouldn't be charged. I called my bank and was informed that the company did charge me. I contacted the customer service and I never received a refund as promised. I explained the situation in my correspondence 4 days in a row. No one bothered to respond. --- Additional Comments: I want my account closed permanently and a full refund in the amount of \$29.99.

I have reason to suspect that Dealdash.com is using algorithms to provide first time users of the site with auctions that only that user can bid upon. These are all for \$10 gift cards to places like Wal-Mart or Burger King. At first, I thought I just got lucky, but then, I found out that several other people reported getting the exact same cards for the same price on the same day, and they were all first timers on the site, as well. I think that this is a manipulative tactic that is used to sucker in consumers to try and get them addicted to the feeling of 'winning' what they think is a competitive auction. This is no different than if a casino rigs its slot machines to automatically pay out \$10 to a first-time visitor to the casino. Other-Other Update

I'm (b)(6), I signed up for an account with dealdash.com and they ask for billing information debit/credit card number, so they can cover whatever final deals are made after the bidding, but they do NOT make an indication or notify the account holder that a charge of \$78.00 will be made to the card instantly. I was under the impression that it was after the bids were final. While I was signing up a notification on the screen kept reading 'insufficient funds' that's what alarmed me to check my balance and I found out that I was charged right after registering with them. They also sent me a receipt via email confirming that I was charged the \$78.00 AFTER the entire process was done. I hope that you and your team can help me retrieve my funds. Thank you! --- Additional Comments: Refund

It is clear after monitoring the auctions over a continuous week that there are phantom bidders to inflate the bids and ultimately they won all the expensive items. Obviously they are not real people so no one is really winning anything and they can keep the money made and the item to auction again, and the same pattern emerges. --- Additional Comments: Proof of contact information for specific bidders who are obvious plants. A particular one is a bidder username 'determined'. I would like a list of all items won by bidder with this username

We place \$30.00 at deal dash in the event we would bid on products. We did not bid on anything. We asked for a refund of the \$30 and closed our account. This company refuses to give us our money back. --- Additional Comments: Full refund of \$30 that was placed into account and never used.

I order 2 Exxon mobile gas cards totaling 175.00 and 800 bids that were never received. I have contacted deal dash via email and phone and never received the products. --- Additional Comments: I would like to receive those 2 gas cards and the 800 bids or I would like to have a check written out to me for 1000 dollars for the bids and the gas cards

Deal dash took out money from my banking account without any permission from myself. This includes a 39 bid bundle I never requested and an unknown \$78 charge. Nothing on my account with the website states I spent \$78 dollars anywhere but it shows on my banking statement. I tried to get a hold of customer service twice and got told I would get a response but I have yet to get anything. --- Additional Comments: I would like to be refunded the \$117 that was taken from my account without consent.

This company has very deceptive advertisement practices. Mainly they say if you don't win an auction, they say you get all your bids back. What they don't tell you is you have to purchase the item you bid on at retail price and to me, that's very deceptive. False advertisement.

I am curious about dealdash so I signed up like other online auctioneers they need customer's credit card no big deal, I entered my credit card and in second I had an email from them saying I bought 600 bids costing me \$78 I have not giving them permission to take my money buying 600 bids. I want that money back in my account now. They just took it. They should be able to put it right back. I auction online but I have not treated like dealdash treated me especially dealing with MY money. I am so disappointed. --- Additional Comments: Return my money now. Not days.

I was very new to the website and was looking around and did not bring realize when I clicked a button that I would be paying money. I thought what I was doing was authorizing a PayPal account and I did not realize I was bidding at that point.

I saw a commercial on the tv saying that you can get a 400\$ worth of TV for 32\$ and 700\$ worth kitchen appliances for \$40. and they say that you bid on the product and the highest bidder will get the product. So i have went to the website in November of 2013 and registered and they say that i need to buy bids so initially i brought 60 bids worth of 36\$. so when you want to buy a gift card for example dunkin donuts so you place a bid and the bid is the value of one cent so one bid equates to one cent. so i placed a bids on one of the item it says cracker barrel 25\$ git card. but when i saw the bidding process and placed bids it is actually the higggest bid went for 35\$. so for a 25\$ gift card who will in the world will pay 35\$. The most curious and scamming thing i noticed is that in the bidding process the bids will automatically increase no one know if the persons placing the bids are real or fake in a way that for analogy if a gift card in the above case is cracker barrel is worth 25\$ who will pay 35\$.. The most important thing is they advertise in such a manner that people won 400\$ worth of tv for 32\$. so in my case i brough 60 bids for 32\$ so 1 bid is 1 cent to buy a tv for 32\$ as they have advertised i need 3200 bids to buy a product. so coming to the analogy if 60 bids cost 32\$ for 3200 bids it would cost \$1706 a simple math. the advertisement is in such a manner that you can get a TV or any appliance or a small gift card worth 10\$ for 1\$ is toally scam. if you go into the website people paid 11\$ for 10 \$ gift card do any one belives it. I do not know if the people placing the bidding process is real or computer generated by the company itself. when i asked them to reimburse my money and i know for sure that is a scam they told me that they cannot do that which casts more doubt that how can they do that. The process of bidding is such a way that when you place a bid you have 10seconds to win it or some one else will place the bid it will get lure any one in such a way that you need to place the bid again and again and you will buy more bids thinking that you will win the next bid. They give some additional bids in the middle of the bidding process saying that you have reached a certain level so that it encourages you to place more bids and this is how they attract and will not allow people/computer leave the bidding process. when i placed bids for a 25\$ cracker barrel gift card. for 1 to 10\$ bids they have one set of people coming in and 10 to 30\$ they show another set of people bidding. i really do not know how the process go on. I stopped the bidding process. They will also say that after winning a bid for a gift card either you can see the item that you have won and get more bids. In one of the time i won a bid for a dunkin gift card and they told that you can sell the gift card for 12 bids so that i can bid on something else. I think when i initially joined this happened so they track new people who joined the website to attract and stay the keep on buying bids if they initaly won a small gift card. this another way of keeping people coming to the website again and again. I saw the commerical they run is not on national tv but in between ads of local tv. but saying that you can win a 400\$ worth of tv for 32\$ is totally a scam if i just do a simple math. which is actually i need to invest \$1706 worth for bids because 1 bid is 1 cent and 60 bids worth of bids is 36\$ which simply donot add up. Other-Other Update

suggestion for ads that have disclaimers like DealDash.com. they hide the fact that bidding costs money. it is dhown for about one second at bottom of ad. on ads like this require a rolling disclaimer banner at bottom of add so viewrs can see this is not a free bidding service. Other-Other Update

After discovering the DealDash website and watching the auctons play out it was apparent to me that the bidders were being manipulated by DealDash into bidding on items under the false pretense that they had a very good chance of winning said items for a very low price. The main scam involves DealDash fraudently displaying what previous winners paid for the items won. I witnessed dozens of items that were bid up to ten or more times the average amount alleged to have been paid by earlier winners. When I experimented with the site myselfs, on each and every occasion I was forced to either give up the bidding at levels far above those supposedly paid by earlier winning bidders or to continue bidding and pay more. I also never witnessed any items being won at those great bargain prices and I watched for hours at a time often until 3-4a. m. so it was not a time of day thing. Another suspicious aspect of their operation is the "winners" of the auctions that get the bargains often seem to be from a small subset of the general bidding community Also, I had three instances where I submitted a bid while the bid price was still low, only to have my bid interrupted by a congratulations message to the previous bidder... who had been declared the winner. It seems clear to me that DealDash is fraudently encouraging customers to bid with the false hope that they will win when in fact the amount needed to do so is greater than the item is worth. Since DealDash makes their money by charging by the bid they are supremely motivated tyo keep the bidding going, regardless of the outcome. Summary- DealDash is perpetrating a fraud by promoting phony winners at low winning bid amounts to encourage bidding by others. They benefit by getting unsuspecting customers to continue bidding with the false hope of success. Thank you for listening and i hope there is something you can do to stop this. Other-Other Update

I joined Deal Dash which was supposedly free. In the process the cite asksmfor.a.credit card number which I provided. I browsed through the site since I was up at the hospital at my hubby's bedside. I was bored. Next day they and charged my card \$144 and caused it to be overdrawn! This was on 1/14/17. I immediately went into he website to seek contact info and they only provide a contact drop down where you select the.nature.of what you need. I selected refund info and sent them what had happened.and provided my contact numbers and email address. I asked them to please call.ASAP. Monday was a holiday so I waited until Tuesday. After no contact I sent another request with again no response. I just sent my third request. I am contacting you because on the website there's no number or address for.this business! I went on their Facebook page to see and found none as well. I would like to speak with someone so I can get.my refund. I checked my account and it shows no bids. My contact number is (b)(6). I cannot check my emails because I'm at (b)(6) and have been for three weeks. No access from my cellphone. --- Additional Comments: I believe nonce. I speak.wit business, I will get the refund since.this is an error on their part!

I purchased a 600 bid pack for \$78.00 (.13 cents per bid, went to auction site to start bidding only to find out that I'll be charged .60 cents for each bid I make. This information should be clearly made before the initial purchase of a bid pack. It should be made clear that I will have to purchase a bid for .13 cents and then will be charged .60 cents to use it or that each bid is .73 cents, not .13. If this was made clear in the beginning, I would of known I could not afford this site. I now own 600 bids that are useless to me. --- Additional Comments: Change the advertising, to explain the actual cost of placing a bid in the auctions. Make it possible to return bids or sell them to someone else. Tell me what to do with 600 bids I can't use.

I first heard of DealDash over my tv and after seeing their ad decided that I would try out their website. I went to their website and was immediately prompted to enter my information, such as my credit card number, email address, and name. This should have been the first red flag to me but I thought they were a good company. I was on their website for a few minutes when out of curiosity I checked my bank account, and I find a \$72.00 charge from Dealdash on my account. I was highly upset and contacted them about this immediately. The customer service agent very casually said that they do this with all new customers and the charge is to cover my first bids. But you did not have my permission to charge my card, nor do they mention AT ALL EVER in the initial sign-up process that they are charging you. I requested immediately that the money be refunded or I would speak with my banking institutions fraud department about the charge. I decided I would participate in a bid to see if this was indeed legit. I bid on a Subway card and once the auction closed I paid for the card and have yet to receive any notification on the card whether it was shipped or whether they just took my money and that has been 4 days ago. I decided to place a huge amount of pre-bids on a Playstation 4 with a 1tb hard drive. I was really hoping to win this item. After waiting about an hour or so of placing the bids I checked the auction to find I had been kicked out of it and not given the option to join back in. No where in the how this works video does it state this. I was highly upset and contacted customer service about this. I was emailed and told that due to the item being popular and lots of people submitting single bids that my pre bids were not used. This is un-fair and false advertising, how do my bids not count? The how this works video does not state this happening at all. So basically they are taking your money after you pay for bids and then if you bid on a item thats to popular your bids are ignored. I will no stand for this. Dealdash needs to be held responsible for their actions.

I had never heard of deal dash until seeing a commercial about it. I decided that I would try out the website, I had a problem initially with my card being charged without me knowing but I contacted customer service and they informed me that I should watch the how it works video that way I get an understanding of how the website works. I did this and even won a bid for a subway gift card, which I have yet to receive any notification about. But I went on and even participated in a bid for a Playstation 4 1tb storage gaming system. I set up 430 or so pretty bids for this gaming system hoping to win it. On the day of 3/13/2017 I noticed while checking the bid for the ps4 that all my pre bids were gone and I was booted out of the bid. This also happened with an iPhone 7 that I had submitted over 120 pre bids for. I was highly upset about this and once again contacted customer service, I was told that my due to popularity of the object and people submitting alot of single bids that my pre bids were not used and returned to me and I was taken out of the bid. But I could still bid on their other products. This is not right, in the how it works video there is no mention of this, and while I could bid on other stuff the same thing could happen and my bids would be ignored and I be taken out of the auctions again. I mean why pay for extra bids to win the ps4 if im only going to be booted out? This isn't right to do to someone, I feel like this website is out to con people out of their money. I even went as far as to search for a ps4 1tb system on the site and couldn't find another one. This is just a huge rip off and I will inform others about this and let them know to file complaints also. --- Additional Comments: I would like the ps4 system that I could have won.

I sell for Amazon and have encountered a buyer that goes by (b)(6) related to deals dash Inc. This buyer started by making A total of eight purchases in 48 hours resulting in \$2406 to my account. Suspicious of this activity, Buyer was contacted with request to send A notable address as the address advertised all items going to C/O unauthorized reselling And included a deals Dash address Buyer sent back firm note that the address was acceptable. I contacted deals dash Inc. Representative Jasmine at 3:07 PM on 3/1/2017. After explaining to the representative what was going on she was able to pull up an account under (b)(6). However she stated ' it shows inactive and should have no new transactions going through.' she stated that the account had been inactive for sometime. I requested that this get escalated to a case in the appropriate department. I was told that I would be contacted within 24 hours. I was never contacted. I did much research, finding that there were numerous complaints about This deals dash employee/account. Complaints were associated with this buyer purchasing items with full reimbursement from Amazon. Deals dash buyer (b)(6) has been able to successfully receive inventory stock for deals deal for resales purposes through Amazon's condition policy. According to previous complaints, this account has claimed items do not match correct condition resulting in full refund without the need to return the item. All eight transactions were canceled and concern was sent to Amazon. Seven days later, (b)(6) purchased another item from me for \$1000 with the same address. As the Amazon seller, I once again kindly emailed (b)(6) stating that his address was unfillable. (b)(6) threatened with legal action. He included a link to an Amazon seller forum in which I escalated my concern to other Amazon sellers asking for support and advice. Buyer (b)(6) stated that he was taking legal action due to the fact I had released his personal information. No information had been released in the form beyond my concern was sending my items to deals dash Incorporated. Once again I canceled his transaction. 10 hours later (b)(6) purchased yet another item with a value of \$1800. This transaction is currently still sitting in my Amazon account. In total (b)(6) through deals Dash has purchased 10 items resulting in a total of \$6210. Deals dash does not claim to hold any representation although the account shows in their databases and all purchases are coming through their business. Because of this buyer, my account now has 10 red flags and is being sent to seller performance. I am currently seeking other means of income because of the side effects of this deals dash account. Furthermore, I do not have a deals dash account nor did I hear about the company until encountering this suspicious Amazon buyer. --- Additional Comments: I am requesting that there are no further transactions made by (b)(6) through deals dash Incorporated to my account . I am requesting that current transaction sitting in my account for \$1800 is canceled by deals dash with explanation to Amazon in order to clean up my Amazon account and get it back in good standing so as I may continue to sell my items to legitimate Amazon buyers.

Having participated in multiple auctions on your DealDash WebSite while spending thousands of dollars, I concluded that the rules of your auctions are extremely unfair and your advertising is utterly misleading, as follows:1) Allowing speculators to manipulate an outcome of auctions by letting such individuals enter the auctions within unlimited time since their last bid. Such bidders mastered the system's loopholes and use them to take enormous advantage over regular consumers. Then such bidders resell your product online at a fraction of your suggested value-see link below: <https://goo.gl/75JkNXAs> per FTC M-CM-'M-BM-^@M-BM-^Internet Auctions, A Guide for Buyers and SellersM-CM-'M-BM-^@M-BM-^], M-CM-'M-BM-^@M-BM-^send something of lesser value than advertised and fail to disclose all relevant information about a productM-CM-'M-BM-^@M-BM-^] are essential characteristics of fraud-see link below:<https://publications.usa.gov/epublications/internet-auction/auctions.pdf>2) DealDash's misleading advertising claiming a guarantee of refund of money spent by crediting such amounts towards a purchase of the goods for a 'fair price' while in reality, your prices extremely inflated and do NOT reflect actual values of the product: they should be evaluated based on an average amount paid by a winning bidder, not a manufacturer's suggested retail price: you don't normally sell a product for such price as was initially admitted by Zarah in her responding email message on 03/22/17;3) Your double standards in accessing a value of the bids when you offer an option to redeem the bids used when buying an item: when you promote a bid purchase, you claim its worth \$.60; however, when you offer an option to redeem such bids, you use a discounted value which cannot be compared with significantly overpriced product;4) Your system setup is granting a huge advantage to bidders who use BidBuddy over those who prefer to bid manually since said setup constantly malfunctions when bidding manually (as per initial admission of your own employees, Andrew U. and Kevin D.);5) Failure to properly manage and further enforce your own Terms of Services Policy, as follows:M-CM-'M-BM-^@M-BM-^A bidder may not resell any product or service obtained through the Site andServices without prior written consent from DealDash.M-CM-'M-BM-^@M-BM-^] --- Additional Comments: Summarizing all the above, I don't want to participate in your unfair and dishonest auctions ANY LONGER since IM-CM-'M-BM-^@M-BM-^Yve paid huge amounts of money to acquire an adequate product which high value had been guaranteed by your advertising, while in reality, itM-CM-'M-BM-^@M-BM-^Ys worthless, and respectfully demand on refund for remaining balance of my unused 2,947 bids (you may keep the bids, I'm out for good) + \$500 as a partial refund of my money wasted during your auctions.If you don't accept my reasonable offer, I reserve a right to further exercise all legal options available at my disposal to get my money back including, but not limited to:1. Submit proper complaints to appropriate consumer protection Agencies such as FTC, Secretary of State, Attorney General, IC3, etc.;2. Dispute all relevant transaction with my credit card company on the grounds of false and fraudulent statements and advertising originated by DealDash;3. Initiate a legal action on the grounds stated above including, but not limited to: full reimbursement of damages sustained, any and all applicable legal fees, punitive damages, etc.Thank you for your prompt attention to this matter!Sincerely,

Dealdash sold me two \$50 Safeway gift cards that had no value. I tried to use the cards but merchant refused them. This caused me great embarrassment and inconvenience. DD treated me as if I were a thief. --- Additional Comments: DD must pay me for problems trying to buy food and petrol.

On April 8th I visited the Deal Dash site and paid \$19.99, \$70.00, and \$140.00 for bids to get items. I have bid for hours. Every time it gets down to me and one other person bidding on an item, I get a popup on my screen saying, 'This bid is not live' which freezes my screen where I can't bid and lets the other person win. This has happened twice and I think I am being scammed. This shouldn't happen every time it looks like I am going to win. I paid for 1000 bids, 500 bids, and I can't remember how many bids the \$19.99 bought me. For some reason it doesn't look like I am ever supposed to win even though I spent \$229.99. --- Additional Comments: I want a refund on my money and to cancel my subscription to this program.

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: purchased bids on auction site won 11 auctions have received none of the items i won..were suppose to be here by Nov 27

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: Description of the issues: I paid for a \$100 Walmart Gift Card and \$100 Amazon Gift Card but the seller send me Two fake gift cards in white color both sides and without any information on it. the gift cards are unable to be used. I have the picture of what i received and i did show that to the seller. Transactions information: \$100 Walmart Gift Card. Dealdash.com: Order number: (b)(6). PAYPAL info: Jan 10 2013 09:09:04 PST Id. transaction: (b)(6). \$100 Amazon Gift Card. Dealdash.com: Order number: (b)(6). PAYPAL info: Jan 26 2013 18:42:24 PST Id. de transaction: (b)(6). Here are the emails that I have of my communication with the seller: MAR 07, 2013 | 11:27AM EST (b)(6) replied: Hi (b)(6), I was unclear in my previous message and I apologize: when I say the \$100 Walmart card has been used, we assume it has been used by someone other than you, as we know it was lost in transit and has not reached you. Unfortunately, this sometimes does happen. We cannot request a devaluation for a card that has been used, and without a devaluation, we cannot issue a refund. Im deeply sorry about this and we are working closely with our vendor to avoid these kinds of issues in the future. In order to refund you for the \$100 Amazon gift card you received with a balance of 0, you will need to close the PayPal claim you have open. Once that has been done, we will be happy to issue you a refund. All the best, (b)(6) DealDash Support \*\*\*\*\*MAR 07, 2013 | 05:14PM EST (b)(6) replied: I agree that dealdash must work closely with the vendor to avoid these kinds of issues in the future, but i am still disagree with the resolution for this issue. I suggest dealdash to investigate with the vendor or with walmart or even the CIA or the BBB this matter because the person that you say that used the card, might be somebody in your vendor department. as a customer, my responsibility was to pay \$100 for an item and to expect, from the vendor or the store, to receive what i paid for. if it was lost in transit and has not reached the customer, is not possible that the store tell the customer "sorry we cannot do anything". i have years buying many items in different stores like AMAZON and when they have had issues with an item, they have refunded my money and they continue to investigate what happened with the order. about the amazon cards, the case close by it self once you apply the refund. i trust that you will provide the solution that this case deserve for the walmart and amazon cards. \*\*\*\*\*MAR 07, 2013 | 06:24PM EST (b)(6) replied: i wish you understand how frustrating this is for me, especially when i paid \$100 in a web page trying to get a good deal price and it has become a nightmare. my answer is: I paid so i will receive. it is dealdash responsibility to respond for that inconvenience, not me. i want this problem solved and i dont take a sorry as a solution. \*\*\*\*\*MAR 07, 2013 | 06:40PM EST (b)(6) replied: Hi (b)(6), Of course I understand how frustrated you are and I want to offer my sincerest apologies for this issue. At this time, there is nothing further we can do. All the best, (b)(6) DealDash Support \*\*\*\*\*MAR 07, 2013 | 10:54PM EST (b)(6) replied: excuse me, I took a picture as a prove and i did show you that in my last email and on 02/15/13. did you see it? how can i use a gift card that came blank both sides? it doesnt have sense. i didnt pay \$100 for a walmart and \$100 for an amazon gift cards for to get that kind of answer. seems that somebody in your department is taking advantage of the customers with this joke. this matter is due to Dealdash shipping

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: Description of the issues: I paid for two \$100 Amazon Gift Card to the seller Dealdash.com but I never received anything, not even a notification or shipping track. they never send me the gift cards. I imagine that many customers have been and will be cheated this way. Transactions information: 1) \$100 Amazon Gift Card. Dealdash.com: Order number: (b)(6); Auction ID: (b)(6); Card ID:(b)(6). PAYPAL PAYMENT: Jan 27 2013 17:35:16 PST Id. transaction: (b)(6). 2) \$100 Amazon Gift Card. Dealdash.com: Order number: 21766371; Auction ID: 1360501; Card ID:(b)(6). PAYPAL PAYMENT: Jan 28 2013 08:07:49 PST Id. transaction: (b)(6). Here are some emails communication that i had with Dealdash customer service: ----- Subject: Support request: Shipping & returns - Where is my item? ----- \*\*\*\*\*MAR 07, 2013 | 11:27AM EST Luisa replied: In order to refund you for the \$100 Amazon gift cards you received with a balance of 0, you will need to close the PayPal claim you have open. Once that has been done, we will be happy to issue you a refund. All the best, Luisa DealDash Support \*\*\*\*\*MAR 17, 2013 | 11:12AM PDT (b)(6) replied: hi, since the paypal case was closed for the two amazon gift cards: \$100 Amazon Gift Card Dealdash Order number: (b)(6) Auction ID: (b)(6). and \$100 Amazon Gift Card Dealdash Order number: (b)(6) Auction ID: (b)(6). now you can proceed with the refund as you promised. with the help of the JEHOVAH God and yours, I know that is going happen. thanks. \*\*\*\*\*MAR 20, 2013 | 09:18AM PDT Luisa replied: I have contacted our vendor regarding your two \$100 Amazon gift cards, to see if they were returned to stock after becoming lost in transit. If they have been returned, we may be able to ship them to you again instead of issuing you a refund. However, I cannot guarantee that this will be done, but I will do everything I can to see if we can either issue you refunds or new cards. All the best, Luisa DealDash Support \*\*\*\*\*MAR 20, 2013 | 10:57AM PDT (b)(6) replied: the stress of this case have cause me loose my hair, and i have been depressed all those days. i can't handle this any more. i have economic problems and that is why i wanted to try dealdash. sorry for telling you all of this. please help me to finish this case. \*\*\*\*\*MAR 20, 2013 | 11:19AM PDT Luisa replied: Hi (b)(6), Thank you for writing back and Im so sorry to hear about all the stress this has caused you. I have just received a response from our gift card vendor regarding your two \$100 Amazon gift cards. Unfortunately, the cards were not returned and so we cannot reorder or issue you a refund for these. I understand how frustrating this is and I want to offer my sincerest apologies for the inconvenience. Please let me know if theres anything else I can assist you with and I will be happy to do so. All the best, Luisa DealDash Support \*\*\*\*\* MAR 20, 2013 | 11:50AM PDT julio replied: I dont understand which cards were not returned if I never received anything not even a notification or shipping confirmation. at least provide me with my cards numbers from your vendor. the same that was assigned to me for those cards. \*\*\*\*\*MAR 26, 2013 | 07:28AM PDT Luisa replied: Hi (b)(6), Thanks for writing back. Because our vendor does not record the order numbers on our cards, as with the previous two Amazon gift cards, I will not be able to acquire that at this time. However, I can ask for the number

NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: Site is deceptive because it promotes itself as an auction when in reality everyone pays not just the winner. Moreso than an auction it is a gambling game with way too many variables that are not clear nor controllable.