

FAQS

General

How much does beIN SPORTS CONNECT cost?

What is beIN SPORTS CONNECT?

Video Streaming

Can I stream video to Apple TV using AirPlay?

Can I use Chromecast with beIN SPORTS CONNECT?

Can I use multiple devices to access beIN SPORTS CONNECT?

I'm having streaming issues, what can I do?

The video is constantly buffering

- Make sure that the speed of your internet connection is at least 1.0 mpbs to assure smooth playback. You can check connection speed at **Speedtest**. If your connection is slower than 1 mbps, you may want to contact your internet service provider about a faster connection. If your connection is fast enough, and you're still having problems, please try the following:
 - If you're on WiFi connection, try moving closer to the Wifi router for a stronger signal, or if possible use a wired connection.
 - If you're running other bandwidth intensive programs, such as Outlook, Spotify, BitTorrent, Vuze, Skype, downloads, etc. try pausing or closing them.
 - If you're sharing an internet connection, check if other people are using bandwidth intensive programs.
 - If your video stalls in full-screen mode, try lowering your desktop resolution.
 - Try turning off any CPU-intensive programs you're using, or rebooting your computer.
 - Make sure your Flash drivers are up to date. [Click here to download and install the latest version.](#)
 - Perform a traceroute. If you receive an output with 13 or more hops, the problem is most likely related to how your Internet Service Provider is routing your computer's requests to the website. Unfortunately, we are unable to fix this problem - you can try contacting your Internet Service Provider to request help.

My internet is fast but all I see is a black screen

- Clear your browser's cache and try again. If that fails, use a different web browser such as Safari or Microsoft Edge.
- If you are on mobile, re-install the app and try again.

Programming

What's the difference between beIN SPORTS & beIN SPORTS en Español?

What sports and leagues do you carry?

Which channels can I access on beIN SPORTS CONNECT?

Acceptance

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