



Better Business Bureau®

# Complaints Reliant Funding

📍 9540 Towne Center Dr  
#200  
San Diego, CA 92121

🌐 <https://www.reliantfunding.com/>

✉ Email this Business

📞 (888) 792-1992

**Complaint Type:** Advertising/Sales Issues    **Status:** Resolved

01/09/2019



Similar to other complaints about this company's deceptive marketing techniques, I received a letter called "YOUR NEW RELIANT PREMIER LINE CARD" and a pre-qualified Reliant Business Cash card and activation request for the company name herein. According to my records at the time of this printing, the account has not and will not be activated. The letter says, "once your account is activated, you are eligible to receive cash today...ACTIVATE ONLINE: www.\*\*\*\*\*.com" The notification said that I am pre-qualified for \$41,739.00 and there is an account number on the card. I did not request an account and have not had any contact with this company. This is a direct mail scam to get people to contact Reliant or mistakenly activate online.



### Reliant Funding Response

01/11/2019

Thank you for the opportunity to address your concerns regarding our marketing materials. We will ensure your contact information is removed from our system.

Thank you,

Reliant Funding.



### Customer Response

01/11/2019

Better Business Bureau:

I have reviewed the response made by the business in reference to complaint ID \*\*\*\*\*, and find that this resolution would be satisfactory to me. I will wait for the business to perform this action and, if it does, will consider this complaint resolved.

Regards,  
\*\*\*\*\*

BBB Live Chat Support



**Complaint Type:** Advertising/Sales Issues    **Status:** Resolved



Complaint Details Unavailable

12/20/2018

**Complaint Type:** Problems with Product/Service    **Status:** Resolved



I received a pre-approved credit card in the mail for up to \$200,000

- (1)I never asked for this card.
- (2)In the past, I have had my mail stolen- if this card had been stolen while in the mail, the financial disaster would destroy me both personally and professionally.
- (3)This card was sent to me, despite the fact that I have opted out of these types of pre-approved cards by filing with the FTC.

12/27/2018

**Complaint Type:** Problems with Product/Service    **Status:** Resolved



Complaint Details Unavailable

11/27/2018

**Complaint Type:** Billing/Collection Issues    **Status:** Answered



Complaint Details Unavailable

11/14/2018

**Complaint Type:** Problems with Product/Service    **Status:** Answered

08/09/2018



I was told I was approved for funding and told not to accept a competing offer for funding by the account executive. I was strung along and rejected my other offer I received from a competitor and after I was told they had an offer the executive said the offer has been pulled. This was after hours and hours of being not having calls or emails responded to. They offered me funding and then had me deny the other offer and once I did that they pulled my offer leaving me without any offer from any company.

**Complaint Type:** Advertising/Sales Issues    **Status:** Answered



Complaint Details Unavailable

09/16/2018

**Complaint Type:** Advertising/Sales Issues    **Status:** Answered



Complaint Details Unavailable

10/31/2018

**Complaint Type:** Advertising/Sales Issues    **Status:** Resolved



Reliant funding sent an 'official looking' notification indicating that our business had solicited funding and to proceed to call them to confirm/finalize our line of credit. Reliant, through their fraudulent communication cause our company to expend resources trying to determine if our identity and corporate information had been hijacked (e.g. corporate identity theft). It turns out is was a solicitation and in-fact they had never been contacted by a representative from our company

10/24/2018

**Complaint Type:** Advertising/Sales Issues    **Status:** Answered



Complaint Details Unavailable

10/20/2018

[Load More](#)

BBB Business Profiles may not be reproduced for sales or promotional purposes.

BBB Business Profiles are provided solely to assist you in exercising your own best judgment. Information in this BBB Business Profile is believed reliable, but not guaranteed as to accuracy.

When considering complaint information, please take into account the company's size and volume of transactions, and understand that the nature of complaints and a firm's responses to them are often more important than the number of complaints.

BBB Business Profiles generally cover a three-year reporting period. BBB Business Profiles are subject to change at any time. If you choose to do business with this business, please let the business know that you contacted BBB for a BBB Business Profile.

As a matter of policy, BBB does not endorse any product, service or business.

**© 2019, Council of Better Business Bureaus, Inc., separately incorporated Better Business Bureau organizations in the US, Canada and Mexico, and BBB Institute for Marketplace Trust. All Rights Reserved.**