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GIZA ELEGANCE MYPILLOWS

CHISTOMER SERVICE: 1-800-308-1-290 TRESS () PlaceROLLES MATTRESS

# **FAQ**

# How is MyPillow different than other pillows?

It adjusts to your unique curvature for an exact fit. It stabilizes your head, shoulders and neck for perfect support. You will go into REM sleep faster and remain there longer for more productive sleep. MyPillow creates a natural cooling effect and is 100% USA made. MyPillow features a 10-Year Warranty and a 60-Day Money Back Guarantee. MyPillow is completely machine washable and dryable.

# How do I know what pillow I have?

**Yellow**: will have yellow writing on the tag White: will have black writing on the tag Green: will have green writing on the tag **Blue**: will have blue writing on the tag

# What kind of pillow cases can I use?

100% cotton, open ended pillow cases. Using another fabric blend or material may take away the cooling effect of the pillow. Do not use pillow protectors since they will take away the cooling effect of the pillow. Pillow protectors are also not needed since MyPillow® is washable and dryable.

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### Where are the MyPillow store locations?

We have over 500 shows and store locations across the USA! Click here to find a location near you.

### Does MyPillow ship to Canada?

Yes we do! We have a shipping facility within Canada so you will never incur any additional duty fees or taxes, in the rare case an item is shipped from our US location we will refund any duties or taxes. Please contact us with any other questions. All purchases are in US Dollars.

# How do I wash & dry MyPillow®?

We recommend laundering every 4 months, even if clean. If you have allergies, every 2 months or as often as needed. MyPillow®'s 10-Year Warranty covers laundering.

#### Wash

- Cold or Warm on regular cycle (not delicate)
- Use any detergent.
- Do not use fabric softener.
- Top Loading Machines
- Place 2 pillows in washer to balance. If only 1 pillow, balance with towels.
- Front Load Machines
- Wash pillows with a full load of laundry.

#### Dry

- Tumble dry with high heat.
- No dryer balls or fabric softener.
- Use extra spin cycles to lessen drying time.
- Do not worry about over-drying.

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See MyPillow® product care page for more details.



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