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11 **UNITED STATES DISTRICT COURT**
12 **NORTHERN DISTRICT OF CALIFORNIA**

13 KAREN DHANOWA and NILIMA AMIN,
14 on behalf of themselves and all others
15 similarly situated;

16 Plaintiff,

17 v.

18 SUBWAY RESTAURANTS, INC., a
19 Delaware Corporation; FRANCHISE
20 WORLD HEADQUARTERS, LLC., a
21 Connecticut Limited Liability Corporation;
22 SUBWAY FRANCHISEE ADVERTISING
23 TRUST FUND LTD., a Connecticut
24 Corporation; and DOES 1 through 50,
25 Inclusive,

26 Defendants.

Case No:

PLAINTIFFS' CLASS ACTION
COMPLAINT

- 1. COMMON LAW FRAUD
- 2. INTENTIONAL MISREPRESENTATION
- 3. NEGLIGENT MISREPRESENTATION
- 4. UNJUST ENRICHMENT
- 5. CONSUMERS LEGAL REMEDIES ACT, CAL. CIV. CODE §§ 1750, *et seq.*
- 6. VIOLATION OF THE FALSE ADVERTISING LAW ("FAL"), CALIFORNIA BUSINESS AND PROFESSIONS CODE § 17500, *et seq.*
- 7. VIOLATION OF THE UNFAIR COMPETITION LAW ("UCL"), CALIFORNIA BUSINESS AND PROFESSIONS CODE § 17200 *et seq.*

DEMAND FOR JURY TRIAL

1 Plaintiffs Karen Dhanowa and Nilima Amin, by and through their attorneys, bring this action
2 on behalf of themselves and all other similarly situated against Subway Restaurants, Inc., Franchise
3 World Headquarters, LLC., and Subway Franchisee Advertising Trust Fund Ltd. Corporation
4 (collectively hereinafter referred to as “Defendants”), and Does 1 through 50. Plaintiffs hereby
5 allege, on information and belief, except as those allegations which pertain to the named Plaintiffs,
6 which allegations are based on personal knowledge, as follows:

7 **NATURE OF THE ACTION**

8 1. To capitalize on the premium price consumers are willing to pay for tuna, Defendants
9 intentionally make false and misleading representations about tuna being used as an ingredient in
10 some of their food items, including sandwiches and wraps (“the Products”). Aware that consumers
11 place a heightened value on tuna as an ingredient, Defendants deliberately make false and
12 misleading claims about the composition of the Products to increase profits at the expense of
13 unsuspecting buyers.

14 2. Defendants label and advertise the Products as “tuna.” However, the Products’
15 labeling, marketing and advertising is false and misleading. In reality, the Products do not contain
16 tuna nor have any ingredient that constitutes tuna. The Products lack tuna and are completely bereft
17 of tuna as an ingredient.

18 3. The Products are misbranded under federal and California State law. Defendants’
19 deceptive marketing scheme of the Products includes tactics such as falsely labeling the Products
20 as “tuna” on menus throughout Defendants’ “Subway” eatery locations, as well as Defendants’
21 website.

22 4. At all relevant times, Defendants packaged, advertised, marketed, distributed and sold
23 the Products to consumers at their “Subway” dining establishment throughout California and the
24 United States based on the misrepresentation that the Products were manufactured with tuna. In
25 truth, the Products do not contain tuna as ingredient. On the contrary, the filling in the Products has
26 no scintilla of tuna at all. In fact, the Products entirely lack any trace of tuna as a component, let
27 alone the main or predominant ingredient.

28 5. Reasonable consumers rely on product labeling in making their purchasing decisions.

1 When a reasonable consumer sees a sandwich or wrap labeled as “tuna,” he or she reasonably
2 expects that the food product will indeed contain tuna.

3 6. In reliance on Defendants’ misleading marketing and deceptive advertising practices
4 for the Products, Plaintiffs and similarly situated class members reasonably thought they were
5 purchasing tuna sandwiches and/or tuna wraps and buying a food that was made with tuna or
6 contained tuna. In fact, neither Plaintiffs nor any of the members of the putative class received any
7 sandwich or wrap that had tuna at all, or even partially included tuna. Thus, they were tricked into
8 buying food items that wholly lacked the ingredient they reasonably thought they were purchasing.

9 7. Plaintiffs and other consumers purchased the Products because they reasonable
10 believed, based on Defendants’ packaging and advertising that the Products contained tuna. Had
11 Plaintiffs and other consumers known the Products actually lacked tuna, they would not have
12 purchased the Products or would have paid significantly less for them. As a result, Plaintiffs and
13 other similarly situated class members have been deceived and suffered economic injury.

14 8. Defendants’ labeling, marketing and advertising uniformly involves multiple false
15 and misleading statements, as well as material omissions of fact, concerning the Products that have
16 injured Plaintiffs and the Class by duping them into buying premium priced food dishes. Due to the
17 false and deceptive business practices and representations, Defendants have mislead the general
18 public into believing that the Products contain tuna.

19 9. Based on the fact that Defendants’ advertising misled Plaintiffs and all others like
20 them, Plaintiffs bring this class against Defendants to seek reimbursement of the premium they and
21 the Class Members paid due to Defendants’ false and deceptive representations about the
22 composition and ingredients of the Products.

23 10. Plaintiffs seek relief in this action individually and on behalf of all purchasers of the
24 Products statewide in California for common law fraud, intentional misrepresentation, negligent
25 misrepresentation, and unjust enrichment. Additionally, Plaintiffs seek relief in this action
26 individually and on behalf of all purchasers of the Products in California for violation of the
27 California Bus. & Prof. Code §§17500, *et seq.*, California’s False Advertising Law (“FAL”), Bus.
28 & Prof. Code §§17200, *et seq.*, as well as California’s Unfair Competition Law (“UCL”).

1 **JURISDICTION AND VENUE**

2 11. This Court has subject matter jurisdiction pursuant to the 28 U.S.C. § 1332(d), the
3 Class Action Fairness Act, because the aggregate amount in controversy exceeds \$5,000,000.00,
4 exclusive of interests and costs, and at least one class member is a citizen of a state different from
5 Defendant Subway Restaurants, Defendant Franchise World Headquarters, as well as Defendant
6 Subway Franchisee Advertising Trust Fund Ltd. Additionally, this is a class action involving more
7 than 1,000 (one thousand) class members.

8 12. The Court has personal jurisdiction over Defendants pursuant to Cal. Code Civ. P. §
9 410.10, as a result of Defendants’ substantial, continuous and systematic contacts with the State,
10 and because Defendants have purposely availed themselves to the benefits and privileges of
11 conducting business activities within the State.

12 13. Pursuant to 28 U.S.C. §1391, this Court is the proper venue for this action because a
13 substantial part of the events, omissions and acts giving rise to the claims herein occurred in this
14 District. Moreover, Defendants distributed, advertised and sold the Products, which are the subject
15 of the present Complaint, in this District.

16 **PARTIES**

17 14. Plaintiff Dhanowa is a citizen and resident of California, and lives in Alameda County.

18 15. Plaintiff Amin is a citizen and resident of California, and lives in Alameda County.

19 16. Defendant Subway Restaurants is a Delaware corporation headquartered in the State
20 of Connecticut, with its principal place of business at 325 Sub Way, Milford, CT 06461. Therefore,
21 Defendant Subway Restaurants is a citizen of the states of Delaware and Connecticut. Defendant
22 Subway Restaurants manufactures, mass markets, and distributes the Products throughout
23 California and the United States.

24 17. Defendant Franchise World Headquarters, LLC. is a Connecticut limited liability
25 corporation headquartered in the State of Connecticut, with its principal place of business at 325
26 Sub Way, Milford, CT 06461. Hence, Defendant Franchise World Headquarters is a citizen of the
27 State of Connecticut. Defendant Franchise World Headquarters manufactures, mass markets, and
28 distributes the Products throughout California and the United States.

1 18. Defendant Subway Franchisee Advertising Trust Fund Ltd. is a Connecticut
2 corporation headquartered in the State of Connecticut, with its principal place of business at 325
3 Sub Way, Milford, CT 06461. Thus, Defendant Subway Franchisee Advertising Trust Fund is a
4 citizen of the State of Connecticut. Defendant Subway Franchisee Advertising Trust Fund Ltd.
5 manufactures, mass markets, and distributes the Products throughout California and the United
6 States.

7 19. Plaintiffs are informed and believes, and based thereon alleges that at all times
8 relevant herein each of these individuals and/or entities was the agent, servant, employee,
9 subsidiary, affiliate, partner, assignee, successor-in-interest, alter ego, or other representative of
10 each of the remaining Defendants and was acting in such capacity in doing the things herein
11 complained of and alleged. Plaintiffs reserve their right to amend this Complaint to add different or
12 additional defendants, including without limitation any officer, director, employee, supplier, or
13 distributor of Defendant Subway Restaurants, Defendant Franchise World Headquarters, and
14 Defendant Subway Franchisee Advertising Trust Fund Ltd. who has knowingly and willfully aided,
15 abetted, or conspired in the false and deceptive conduct alleged herein.

16 **FACTUAL ALLEGATIONS COMMON TO ALL CLAIMS**

17 20. Consumers often purchase a particular type of sandwich or wrap due to main
18 ingredient of the food, and its type of filling. Indeed, the filling of sandwich or wrap is usually the
19 most important attribute to buyers when they are deciding which food dish to purchase. Moreover,
20 consumers typically associate tuna as a superior ingredient and are typically willing to pay a
21 premium for it. Furthermore, buyers are often willing to pay more for tuna as the filling in wraps
22 and sandwiches because they associate the ingredient as having higher nutritional value, including
23 greater protein levels.

24 21. Defendants know or have reason to know that consumers would find the challenged
25 attribute important in their decision to purchase the Products, as indicated by the fact that
26 Defendants repeatedly emphasized the advertising claim prominently on the Products' labeling, as
27 well as Defendants' menus and website. Defendants have been advertising and selling the Products
28

1 as being “tuna” and marketing food fishes as having “tuna,” when in fact the Products completely
2 lack tuna as an ingredient.

3 ***SUBWAY’S TUNA SANDWICHES AND TUNA WRAPS HAVE NO TUNA***

4 22. Defendants consistently advertise the Products as “tuna.” However, Defendants’
5 labeling and marketing scheme for the Products is blatantly false. As independent testing has
6 repeatedly affirmed, the Products are made from anything but tuna. On the contrary, the Products
7 are made from a mixture of various concoctions that do not constitute tuna, yet have been blended
8 together by Defendants to imitate the appearance of tuna. Defendants identified, labeled and
9 advertised the Products as “tuna” to consumers, when in fact they were not tuna. Yet, Defendants
10 have systematically and consistently continued to label and advertise the Products as “tuna.”

11 23. Consequently, because the Products lack tuna as an ingredient, consumers are not
12 receiving the benefit of their bargain. Moreover, Defendants are deceptively saving substantial sums
13 of money in manufacturing the Products because the fabricated ingredient they use in the place of
14 tuna costs less money. Defendants’ marketing, labeling, and packaging of the Products are designed
15 to, and do in fact, deceive, mislead and defraud consumers.

16 24. Defendants have no reasonable basis for labeling, advertising, marketing and
17 packaging the Products as being or containing “tuna.” As a result, consumers are consistently
18 misled into purchasing the Products for the commonly known and/or advertised benefits and
19 characteristics of tuna when in fact no such benefits could be had, given that the Products are in fact
20 devoid of tuna.

21 25. 21 U.S.C. § 343 states that a food product is misbranded if “its labeling is false or
22 misleading in any manner, if it is offered for sale under the name of another food,” or if it is an
23 imitation of another food,” with labeling defined as “all labels and other written printed, or graphic
24 matter (1) upon any article or any of its containers or wrappers or (2) accompanying such article.”
25 Similarly, under California’s Sherman Food, Drug and Cosmetic Law (“Sherman Law”), Article 6,
26 § 110660, “Any food is misbranded if its labeling is false or misleading in any particular.”

27 26. Defendants’ display and takeaway menus that accompanied the Products identified
28 the food items as being or containing “tuna,” even though none of the Products in fact were

1 comprised of or made with any tuna. On the contrary, the Products contained an entirely non-tuna
2 based mixture that Defendants blended to resemble tuna and imitate its texture.

3 27. Additionally, § 402(b) of the Food, Drug and Cosmetic Act (“FDCA”) affirms that a
4 food product is adulterated “if any valuable constituent has been in whole or in part omitted or
5 abstracted therefrom; or if any substance has been substituted, wholly or in part therefor; or if
6 damage or inferiority has been concealed in any manner; or if any substance has been added thereto
7 or mixed or packed therewith so as to increase its bulk or weight or reduce its quality or strength or
8 make it appear better or of greater value than it is.” Likewise, under California’s Sherman Law,
9 Article 5, § 110585, “any food is adulterated” if : (a) any valuable constituent has been in whole or
10 in part omitted or abstracted therefrom; (b) if any substance has been substituted wholly or in part
11 therefor; (c) if damage or inferiority has been concealed in any manner or; (d) if any substance has
12 been added thereto or mixed or packed therewith so as to increase its bulk or weight or reduce its
13 quality or strength to make it appear better or of greater value than it is.”

14 28. Furthermore, 21 U.S.C. § 331 prohibits the “introduction or delivery for introduction
15 of any food that is adulterated or misbranded into interstate commerce,” as well as the “adulteration
16 or misbranding of any food in interstate commerce.” Similarly, pursuant to California’s Sherman
17 Law, Article 5, §§110620, 110625 and 110630, it is unlawful for any person “to manufacture, sell,
18 deliver, hold or offer for sale any food that is adulterated,” “to adulterate any food,” or “to receive
19 in commerce any food that is adulterated or to deliver or proffer for delivery any such food.”

20 29. Defendants have engaged in economic adulteration by selling a food product that
21 partially or wholly lacked the valuable constituents of tuna, and that had been substituted in part
22 or whole. Defendants have further committed unlawful adulteration by concealing the inferiority
23 of the Products. Moreover, Defendants’ conduct also constitutes prohibited adulteration because
24 substances had been added and mixed into the Products to make them appear better or of a greater
25 value than they actually were. Significantly, Defendants have perpetuated all the practices of
26 adulteration with the intention of reaping ill-gotten profits at the expense of consumers.

27 30. Reasonable consumers rely on product labeling when making their purchasing
28 decisions. When a consumer sees a food product labeled and identified as “tuna,” or containing

1 “tuna”, they reasonably expect the food will contain tuna fish. The Products that Defendants have
2 advertised and continue to market as having tuna as an ingredient or being comprised of tuna do not
3 have tuna fish as their component. Instead, Defendants have been selling and continuing to sell some
4 mixture that is deceptively and dishonestly being passed off as tuna to purchasers. In reliance on
5 Defendants’ misleading marketing and labeling and deceptive advertising practices of the Products,
6 Plaintiffs and similarly situated class members reasonably thought they were purchasing “tuna.” In
7 fact, neither Plaintiffs nor any of the member of the putative class received any tuna, the food
8 product they reasonably thought they were buying. Plaintiffs consumed units of the Products as
9 intended and would not have bought them if they had known the advertising and labeling as
10 described herein was false and deceptive. Additionally, the Products are worth less than what
11 Plaintiffs paid for them. Plaintiffs and the putative Class would not have paid as much as they did
12 for the Products absent Defendants’ false and misleading statements and omissions.

13 31. The malicious actions taken by Defendants caused significant harm to consumers.
14 Plaintiffs and similarly situated class members who purchased the Products because they reasonably
15 believed, based on Defendants’ marketing, packaging, labeling and advertising schemes, that the
16 Products were comprised of tuna. Had Plaintiffs and other class members known the Products
17 actually lacked tuna as an ingredient, they would not have bought the Products or would have paid
18 substantially less money for them. As a result, Plaintiffs and similar situated class members have
19 been deceived and suffered economic injury. Plaintiffs were economically harmed by Defendants’
20 false labeling, deceptive marketing and misleading packaging conveying the message that the
21 Products were made with tuna. The value of the Products that Plaintiffs actually purchased and
22 consumed was materially less than their value as misrepresented by Defendants.

23 32. Plaintiffs purchased units of the Products from one of Defendants’ eateries located in
24 Alameda County, as well as other counties within the State of California, during the relevant time
25 period, including as recently as 2020. Plaintiffs bought and consumed the Products because, based
26 on Defendants’ marketing and labeling scheme, they believed the Products were made with tuna,
27 contained tuna, and were actually a tuna sandwich and/or wrap. Plaintiffs purchased the Products in
28 reliance upon the labeling and advertising of the Products claiming that they were comprised of

1 “tuna,” without knowledge of the fact that they lacked tuna. Plaintiffs consumed the Products as
2 intended and would not have purchased the Products if they had known that the advertising as
3 described herein was false, misleading and deceptive.

4 33. During the time when they were each purchasing and consuming the Products,
5 Plaintiffs did not take steps to verify the Products’ components, or whether the Products contained
6 tuna as an ingredient. Reasonable consumer such as Plaintiffs would not have considered it
7 necessary to verify the clear message conveyed by Defendants’ labeling, advertising, marketing and
8 packaging of the Products.

9 **RULE 9(B) ALLEGATIONS**

10 34. Federal Rule of Civil Procedure 9(b) provides that “[i]n alleging fraud or mistake, a
11 party must state with particularity the circumstances constituting fraud or mistake.” Fed. R. Civ. P.
12 9(b). To the extent necessary, as detailed in the paragraphs above and below, Plaintiffs have satisfied
13 the requirement of Rule 9(b) by establishing the following elements with sufficient particularity:

14 35. WHO: Defendants made material misrepresentations and omissions of fact in the
15 labeling, packaging and marketing of the Products.

16 36. WHAT: Defendants made material misrepresentations and omissions of fact by
17 labeling, packaging and marketing the Products as “tuna.” Defendants made these claims with
18 respect to the Products even though the Products were not in fact made with tuna, nor meet the
19 requirements to make such claims. Defendants’ misrepresentations and omissions were material
20 because a reasonable consumer would not have purchased or paid as much for the Products if he or
21 she knew that they contained false representations.

22 37. WHEN: Defendants made the material misrepresentations and omissions detailed
23 herein continuously throughout the Class Period.

24 38. WHERE: Defendants’ material misrepresentations and omissions were made, *inter*
25 *alia*, on the labeling of the Products, on Defendants’ website, and throughout Defendants’ various
26 other marketing and advertising scheme for the Products, including its menus.

27 39. HOW: Defendants made written misrepresentations and failed to disclose material
28 facts on the labeling and packaging of the Products and on their website and other advertising.

1 statements and “tuna” labeling occur on the packaging of the units of Products themselves,
2 and thus every individual consumer who purchases the Products is exposed to the false
3 advertising. Defendants have, or have access to, address information for the Class
4 Members, which may be used for the purpose of providing notice of the pendency of this
5 class action. Further, the class definition itself describes a set of common characteristics
6 sufficient to allow a prospective plaintiff or class member to identify herself or himself as
7 having a right to recover based on the description. ;

8 (c) Plaintiffs will fairly and adequately represent and protect the interests of the class, have no
9 interest incompatible with the interests of the class, and have retained counsel competent
10 and experienced in class actions, consumer protection, and false advertising litigation,
11 including within the context of food and the food industry. Plaintiffs’ attorneys have the
12 experience, knowledge, and resources to adequately and properly represent the interests of
13 the proposed class. Plaintiffs have no interests antagonistic to those of other proposed class
14 members, and they have retained attorneys experienced in consumer class actions and
15 complex litigation as counsel.;

16 (d) Class treatment is superior to other options for resolution of the controversy because the
17 relief sought for each class member is so small, that, absent representative litigation, it
18 would be infeasible for class members to redress the wrongs done to them. Prosecution of
19 separate actions by individual members of the proposed class would create a risk of
20 inconsistent or varying adjudications with respect to individual members of the class and
21 thus establish incompatible standards of conduct for the party or parties opposing the class.
22 Further, individual cases would be so numerous as to inefficiently exhaust judicial
23 resources. Plaintiffs seek damages and equitable relief on behalf of the proposed class on
24 grounds generally applicable to the entire proposed class.;

25 (e) Questions of law and fact common to the class predominate over any questions affecting
26 only individual class members. There are questions of law and fact common to the proposed
27 class which predominate over any questions that may affect particular class members. Such
28 questions of law and fact common to Plaintiffs and the class include, without limitation:

- 1 i. Whether Defendants were unjustly enriched by their conduct;
- 2 ii. Whether Class Members suffered an ascertainable loss as a result of
- 3 Defendants' misrepresentations;
- 4 iii. Whether, as a result of Defendants' misconduct as alleged herein, Plaintiffs
- 5 and the Class Members are entitled to restitution, injunctive relieve and/or
- 6 monetary relief, and if so, the amount and natural of such relief;
- 7 iv. Whether Defendants made any statement they knew or should have known
- 8 were false or misleading;
- 9 v. Whether Defendants maintained a longstanding marketing policy, practice
- 10 and strategy of labeling, advertising and selling the Products with the "tuna"
- 11 claim even though they were not comprised of tuna;
- 12 vi. Whether the utility of Defendants' practices, if any, outweighed the gravity
- 13 of the harm to their victims;
- 14 vii. Whether Defendants' conduct violated public policy, included as declared
- 15 by specific constitutional, statutory, or regulatory provisions;
- 16 viii. Whether Defendants' conduct or any of their practices violated the
- 17 California False Advertising Law, Cal. Bus. & Prof. Code §§ 17500 *et seq.*,
- 18 the California Consumers Legal Remedies Act, Cal. Civ. Code §§ 1750 *et*
- 19 *seq.*, The Federal Food, Drug and Cosmetics Act, 28 U.S.C. §§ 301 *et seq.*
- 20 and its implementing regulations, 21 C.F.R. §§ 101 *et seq.*, the Cal. Health
- 21 & Safety Code §§ 109875 *et seq.*, or any other regulation, statute or law;
- 22 ix. Whether Defendants passed off the Products as that of another, within the
- 23 meaning of Cal. Civ. Code § 1770(a)(1);
- 24 x. Whether Defendants misrepresented the source, sponsorship, approval or
- 25 certification of the Products, within the meaning of Cal. Civ. Code §
- 26 1770(a)(2);
- 27
- 28

1 xi. Whether Defendants misrepresented the Products’ affiliation, connection or
2 association with, or certification by another, within the meaning of Cal. Civ.
3 Code § 1770(a)(3);

4 xii. Whether Defendants represented that the Products have characteristics, uses, or
5 benefits which they does not have, within the meaning of Cal. Civ. Code §
6 1770(a)(5);

7 xiii. Whether Defendants represented that the Products are of a particular standard,
8 quality, or grade, when they were really of another, within the meaning of Cal.
9 Civ. Code § 1770(a)(7);

10 xiv. Whether Defendants advertised the Products with the intent not to sell them as
11 advertised, within the meaning of Cal. Civ. Code § 1770(a)(9);

12 xv. Whether Defendants represented that the Products have been supplied in
13 accordance with a previous representation when they have not, within the
14 meaning of Cal. Civ. Code § 1770(a)(16);

15 xvi. The proper equitable and injunctive relief;

16 xvii. The proper amount of restitution or disgorgement;

17 xviii. The proper amount of reasonable litigation expenses and attorneys’ fees;

18 (f) Plaintiffs’ claims are typical of the claims of the members of the proposed class. Plaintiffs
19 and all class members have been injured by the same practices of Defendants. Plaintiffs’
20 claims arise from the same practices and conduct that give rise to the claims of all class
21 members and are based on the same legal theories. Plaintiffs’ claims are typical of class
22 members’ claims, as they are based on the same underlying facts, events and circumstances
23 relating to Defendants’ conduct.;

24 (g) As a result of the foregoing, class treatment is appropriate under Fed. R. Civ. P. 23(a),
25 (b)(1), (b)(2) and (b)(3), and may be appropriate for certification “with respect to particular
26 issues” under Rule 23(b)(4).

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1 **FIRST CAUSE OF ACTION**

2 **Common Law Fraud**

3 44. Plaintiffs re-allege and incorporate by reference the allegations contained in the
4 paragraphs above as if fully set forth herein.

5 45. Plaintiffs bring this claim individually and on behalf of the members of their proposed
6 Class.

7 46. As discussed above, Defendants provided Plaintiffs and the Class Members with false
8 or misleading material information and failed to disclose material facts about the Products, including
9 but not limited to the fact that they were not comprised of tuna. These misrepresentations and
10 omissions were made with knowledge of their falsehood.

11 47. The misrepresentations and omissions made by Defendants, upon which Plaintiffs the
12 Class Members reasonably and justifiably relied, were intended to induce and actually induced
13 Plaintiffs and Class Members to purchase the Products.

14 48. The fraudulent actions of Defendants caused damage to Plaintiffs and Class Members,
15 who are entitled to damages and other legal and equitable relief as a result.

16 **SECOND CAUSE OF ACTION**

17 **Intentional Misrepresentation**

18 49. Plaintiffs re-allege and incorporate herein by reference each and every allegation set
19 forth above.

20 50. Defendants represented to Plaintiffs and other class members that important facts were
21 true. More specifically, Defendants represented to Plaintiffs and the other class members through
22 their advertising and labeling scheme for the Products, including in-store menus, that the Products
23 contained tuna.

24 51. Defendants' representations were false. Defendants knew that the misrepresentations
25 were false when they made them, or Defendants made the representations recklessly and without
26 regard for their truth. Defendants intended that Plaintiffs and other class members rely on the
27 representations.
28

1 69. The CLRA “shall be liberally construed and applied to promote its underlying
2 purposes, which are to protect consumers against unfair and deceptive business practices and to
3 provide efficient economical procedures to secure such protection.” Cal. Civ. Code § 1760.

4 70. Defendants are each a “person” under the CLRA. Cal. Civ. Code §1761 (c).

5 71. Plaintiffs and the putative Class Members are “consumers” under the CLRA. Cal.
6 Civ. Code §1761 (d).

7 72. The Products constitute a “good” under the CLRA. Cal. Civ. Code §1761 (a).

8 73. Plaintiffs and the putative Class Members’ purchases of the Products within the Class
9 Period constitute “transactions” under the CLRA. Cal. Civ. Code §1761 (e).

10 74. Defendants’ actions and conduct described herein reflect transactions that have
11 resulted in the sale of goods to consumers.

12 75. Defendants’ failure to label the Products in accordance with California labeling
13 requirements constitutes an unfair, deceptive, unlawful and unconscionable commercial practice.

14 76. Defendants’ actions have violated at least seven provisions of the CLRA, including
15 §§ 1770(a)(1), 1770 (a)(2), 1770 (a)(3), 1770(a)(5), 1770(a)(7), 1770 (a)(9) and 1770(a)(16).

16 77. As a result of Defendants’ violations, Plaintiffs and the Class suffered, and continue
17 to suffer, ascertainable losses in the form of the purchase price they paid for the unlawfully labeled
18 and marketed Products, which they would not have paid had the Products been labeled correctly, or
19 in the form of the reduced value of the Products relative to the Products as advertised and the retail
20 price they paid.

21 78. Pursuant to § 1782 of the CLRA Plaintiffs notified Defendants in writing of the
22 particular violations of § 1770 of the CLRA, and demanded Defendants rectify the actions described
23 above by providing monetary relief, agreeing to be bound by their legal obligations, and to give
24 notice to all affected consumers of their intent to do so. On or about April 16, 2020, Plaintiffs’
25 counsel sent Defendants a notice and demand letter, notifying Defendants of their violations of the
26 CLRA and demanding that within 30 days, Defendants remedy the unlawful, unfair, false, and/or
27 deceptive practices complained of herein. Plaintiffs’ counsel advised Defendants that if they refused
28 the demand, monetary damages would be sought, as well as injunctive relief, restitution, and any

1 other relief the Court may deem just and proper. Defendants have failed to comply with the letter.
2 Consequently, pursuant to California Civil Code §1782, Plaintiffs, on behalf of themselves and all
3 other members of the Class, seeks compensatory damages and restitution of any ill-gotten gains due
4 to Defendants' acts and practices that violate the CLRA.

5 79. Defendants have failed to rectify or agree to rectify at least some of the violations
6 associated with actions detailed above and give notice to all affected consumers within 30 days of
7 receipt of the Cal. Civ. Code § 1782 notice. Thus, Plaintiffs seek actual damages and punitive
8 damages for violations of the Act.

9 80. In addition, pursuant to Cal. Civ. Code §1780(a)(2), Plaintiffs are entitled to, and
10 therefore seek, a Court order enjoining the above-described wrongful acts and practices that violate
11 Cal. Civ. Code §1770.

12 81. Plaintiffs and Class Members are also entitled to recover attorneys' fees, costs,
13 expenses, disbursements, and punitive damages pursuant to Cal. Civ. Code §§ 1780 and 1781.

14 **SIXTH CAUSE OF ACTION**

15 **Violation of California Business & Professions Code §§ 17500, *et seq.***

16 82. Plaintiffs re-allege and incorporate by reference the allegations contained in the
17 paragraphs above as if fully set forth herein.

18 83. Defendants engaged in unfair and deceptive acts and practices, in violation of the
19 California Business and Professions Code § 17500 *et seq.*, by marketing and/or selling the Products
20 without disclosure of the material fact that the Products did not actually contain tuna. These acts
21 and practices, as described above, have deceived Plaintiffs and other class members, causing them
22 to lose money as herein alleged and have deceived and are likely to deceive the consuming public,
23 in violation of those sections. Accordingly, Defendants' business acts and practices, as alleged
24 herein, have caused injury to Plaintiffs and the other class members.

25 84. Defendants had a duty to disclose that the Products did not contain tuna and were not
26 comprised of tuna because this information was a material fact of which Defendants had exclusive
27 knowledge; Defendants actively concealed this material fact; and Defendants made partial
28 representations about the Products but suppressed some material facts.

1 85. Defendants’ misrepresentation and/or nondisclosure of the fact that the Products
2 lacked tuna was the immediate cause of Plaintiffs and the other class members purchasing the
3 Products.

4 86. In the absence of Defendants’ misrepresentation and/or nondisclosure of facts, as
5 described above, Plaintiffs and other class members would not have purchased the Products.

6 87. Plaintiffs and the other class members are entitled to relief, including full restitution
7 and/or disgorgement of all revenues, earnings, profits, compensation, and benefits which may have
8 been obtained by Defendants as a result of such business acts or practices, and enjoining Defendants
9 to cease and desist from engaging in the practices described herein.

10 **SEVENTH CAUSE OF ACTION**

11 **Violation of Business & Professions Code § 17200, *et seq.***

12 88. Plaintiffs re-allege and incorporate by reference the allegations contained in the
13 paragraphs above as if fully set forth herein.

14 89. Plaintiffs seek to represent a Class consisting of “All persons who purchased the
15 Products in the State of California for personal use and not for resale during the time period January
16 21, 2017, through the present. Excluded from the Class are Defendants’ officers, directors, and
17 employees, and any individual who received remuneration from Defendants in connection with that
18 individual’s use or endorsement of the Products.”

19 90. The UCL prohibits “any unlawful, unfair... or fraudulent business act or practice.”
20 Cal. Bus & Prof. Code § 17200.

21 **A. “Unfair” Prong**

22 91. Pursuant to California’s Unfair Competition Law, Cal. Bus. & Prof. Code § 17200, *et*
23 *seq.*, a challenged activity is “unfair” when “any injury it causes outweighs any benefits provided
24 to consumers and the injury is one that the consumers themselves could not reasonably avoid,” *or*
25 “the utility of the defendant’s conduct is outweighed by the gravity of the harm to the alleged victim.

26 92. Defendants’ actions of engaging in false and deceptive advertising, marketing, and
27 labeling of the Products do not confer any benefit to consumers.

28 93. Defendants’ actions of advertising, marketing, and labeling the Products in a false,

1 deceptive and misleading manner cause injuries to consumers because the consumers do not receive
2 a quality of food product commensurate with their reasonable expectation.

3 94. Defendants' actions of advertising, marketing, and labeling the Products in a false,
4 deceptive and misleading manner cause injuries to consumers because the consumers do not receive
5 the benefits they reasonably expect from the Products.

6 95. Defendants' actions of advertising, marketing, and labeling the Products in a false,
7 deceptive and misleading manner cause injuries to consumers because the consumers end up
8 consuming a food product that is of a lower quality than what they reasonably were expecting and
9 sought.

10 96. Defendants' actions of advertising, marketing, and labeling the Products in a false,
11 deceptive and misleading manner cause injuries to consumers because the consumers end up
12 overpaying for the Products and receiving a quality of food item that is less than what they expected
13 to receive.

14 97. Consumers cannot avoid any of the injuries caused by Defendants' false, misleading
15 and deceptive labeling, advertising, and marketing of the Products.

16 98. Accordingly, the injuries caused by Defendants' activity of advertising, marketing,
17 and labeling, the Products in a false, deceptive and misleading manner outweigh any benefits.

18 99. Here, Defendants' conduct of advertising, labeling and marketing the Products in a
19 false, deceptive, and misleading manner has no utility and financially harms purchasers. Thus, the
20 utility of Defendants' conduct is vastly outweighed by the gravity of harm.

21 100. Defendants' labeling, marketing, and advertising of the Products, as alleged in the
22 preceding paragraphs, is false, deceptive, misleading, and unreasonable, and constitutes unfair
23 conduct.

24 101. Defendants knew or should have known of their unfair conduct.

25 102. As alleged in the preceding paragraphs, the misrepresentations by Defendants detailed
26 above constitute an unfair business practice within the meaning of California Business and
27 Professions Code § 17200.

28 103. There were reasonable available alternatives to further Defendants' legitimate

1 business interests, other than the conduct described herein. Defendants could have marketed,
2 labeled, advertised and packaged the Products truthfully, without any dishonest claims about the
3 Products' ingredients, composition and identity.

4 104. All of the conduct alleged herein occurs and continues to occur in Defendants'
5 business. Defendants' wrongful conduct is part of a pattern or generalized course of conduct
6 repeated on thousands of occasions daily.

7 105. Pursuant to Business and Professions Code §§ 17203 and 17535, Plaintiffs and the
8 Class seek an order of this Court enjoining Defendants from continuing to engage, use, or employ
9 their practice of advertising, labeling and marketing the Products in an untruthful manner. Likewise,
10 Plaintiffs and the Class seek an order requiring Defendants to disclose such misrepresentations, and
11 additionally request an order awarding Plaintiffs restitution of the money wrongfully acquired by
12 Defendants by means of responsibility attached to Defendants' failure to disclose the existence and
13 significance of said misrepresentations in an amount to be determined at trial. Plaintiffs and the
14 Class Members also seek full restitution of all monies paid to Defendants as a result of their
15 deceptive practices, interest at the highest rate allowable by law and the payment of Plaintiffs'
16 attorneys' fees and costs pursuant to, *inter alia*, California Civil Code Procedure §1021.5.

17 106. As a direct and proximate result of these acts, consumers have been and continue to
18 be harmed. Plaintiffs and the Class Members have suffered injury and actual out-of-pocket losses
19 as a result of Defendants' violation of the unfair prong of the UCL because Plaintiffs and the Class
20 would not have bought the Products if they had known the truth regarding the ingredients,
21 composition and identity of the Products. Plaintiffs and the Class paid an increased price due to the
22 misrepresentations about the Products and the Products did not have the promised quality, effective,
23 or value.

24 **B. "Fraudulent" Prong**

25 107. California Business and Professions Code § 17200, *et seq.*, considers conduct
26 fraudulent and therefore prohibits said conduct if it is likely to deceive members of the public.

27 108. Defendants' marketing, labeling, and advertising of the Products, as alleged in the
28 preceding paragraphs, is false, deceptive, misleading, and unreasonable, and constitutes fraudulent

1 conduct. As alleged in the preceding paragraphs, the misrepresentations by Defendants detailed
2 above constitute a fraudulent business practice in violation of California Business & Professions
3 Code § 17200 because they are likely to, and did indeed, deceive members of the public.

4 109. Defendants knew or should have known of their fraudulent conduct.

5 110. There were reasonable available alternatives to further Defendants' legitimate
6 business interests, other than the conduct described herein. Defendants could have labeled,
7 advertised, marketed and packaged the Products accurately.

8 111. All of the conduct alleged herein occurs and continues to occur in Defendants'
9 business. Defendants' wrongful conduct is part of a pattern or generalized course of conduct
10 repeated on thousands of occasions daily.

11 112. Pursuant to Business and Professions Code §§ 17203 and 17535, Plaintiffs and the
12 Class seek an order of this Court requiring Defendants to cease the acts of fraudulent competition
13 alleged herein. Likewise, Plaintiffs and the Class seek an order requiring Defendants to disclose
14 such misrepresentations, and additionally request an order awarding Plaintiffs restitution of the
15 money wrongfully acquired by Defendants by means of responsibility attached to Defendants'
16 failure to disclose the existence and significance of said misrepresentations in an amount to be
17 determined at trial. Plaintiffs and the Class Members also seek full restitution of all monies paid to
18 Defendants as a result of their deceptive practices, interest at the highest rate allowable by law and
19 the payment of Plaintiffs' attorneys' fees and costs pursuant to, *inter alia*, California Civil Code
20 Procedure §1021.5.

21 113. As a direct and proximate result of these acts, consumers have been and continue to
22 be harmed. Plaintiffs and the Class Members have suffered injury and actual out-of-pocket losses
23 as a result of Defendants' violation of the fraudulent prong of the UCL because Plaintiffs and the
24 Class would not have bought the Products if they had known the truth regarding the ingredients and
25 composition of the Products. Plaintiffs and the Class paid an increased price due to the
26 misrepresentations about the Products and the Products did not have the promised quality,
27 effectiveness, or value.

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1 **C. “Unlawful” Prong**

2 114. California Business and Professions Code § 17200, *et seq.*, identifies violations of
3 other laws as “unlawful practices that the unfair competition law makes independently actionable.”

4 115. Defendants’ labeling and marketing of the Products, as alleged in the preceding
5 paragraphs, violates California Civil Code § 1750, *et. seq.*, California Business and Professions
6 Code § 17500, *et. seq.*, California’s Sherman Law, and the FDCA.

7 116. Under 21 U.S.C §343 (a), the FDCA expressly defines food as misbranded if “its
8 labeling is false or misleading in any particular.” Similarly, California’s Sherman Law, Cal. Health
9 & Safety Code § 110660, states “any food is misbranded if its labeling is false or misleading in any
10 particular.” Additionally, § 402(b) of the FDCA and Article 5, § 110585 of California’s Sherman
11 Law both state that a food product, including tuna, is adulterated “if any valuable constituent has
12 been in whole or in part omitted or abstracted therefrom; or if any substance has been substituted,
13 wholly or in part therefor; or if damage or inferiority has been concealed in any manner; or if any
14 substance has been added thereto or mixed or packed therewith so as to increase its bulk or weight
15 or reduce its quality or strength or make it appear better or of greater value than it is.”

16 117. Defendants’ labeling and marketing of the Products, as alleged in the preceding
17 paragraphs, is false, deceptive, misleading, and unreasonable, and constitutes unlawful conduct.
18 Defendants have violated the “unlawful prong” by violating, the FDCA, California’s Sherman Law,
19 as well as the State’s FAL (Cal. Bus. & Prof. Code § 17500 *et seq.*) and CLRA (Cal. Civ. Code
20 §1770 *et. seq.*).

21 118. Defendants knew or should have known of their unlawful conduct.

22 119. As alleged in the preceding paragraphs, the misrepresentations by Defendants detailed
23 above constitute an unlawful business practice within the meaning of California Business and
24 Professions Code § 17200.

25 120. There were reasonable available alternatives to further Defendants’ legitimate
26 business interests, other than the conduct described herein. Defendants could have refrained from
27 displaying untruthful “tuna” claims on the Products’ labeling and advertising. Similarly, Defendants
28 could have abstained from misrepresenting the Products’ ingredients, composition and identity.

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- F. That the Court awards equitable monetary relief, including restitution and disgorgement of all ill-gotten gains, and the imposition of a constructive trust upon, or otherwise restricting the proceeds of Defendants' ill-gotten gains, to ensure that Plaintiffs and proposed class members have an effective remedy;
- G. That the Court awards pre-judgment and post-judgment interest at the legal rate;
- H. That the Court orders appropriate declaratory relief; and
- I. That the Court grants such other and further as may be just and proper.

JURY DEMAND

Plaintiffs demand a trial by jury on all issues so triable.

Dated: January 20, 2021

DOGRA LAW GROUP PC

By: 

SHALINI DOGRA, ESQ.
Attorneys for Plaintiffs

CIVIL COVER SHEET

The JS-CAND 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved in its original form by the Judicial Conference of the United States in September 1974, is required for the Clerk of Court to initiate the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS
 Nilima Amin and Karen Dhanowa

(b) County of Residence of First Listed Plaintiff
 (EXCEPT IN U.S. PLAINTIFF CASES)
 Alameda County

(c) Attorneys (Firm Name, Address, and Telephone Number)
 Mark Lanier, Alex Brown, and Jonathan Wilkerson, The Lanier Law Firm PC
 (713) 659-5200; Shalini Dogra, Dogra Law Group PC, (747) 234-6673

DEFENDANTS
 Subway Restaurants, Inc., a Delaware Corporation; Franchise World Headquarters, LLC, a Connecticut Limited Liability Corporation; Subway Franchisee Advertising Trust Fund Ltd., a Connecticut Corporation
 County of Residence of First Listed Defendant New Haven County
 (IN U.S. PLAINTIFF CASES ONLY)

NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.
 Attorneys (If Known)

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

1 U.S. Government Plaintiff 3 Federal Question (U.S. Government Not a Party)

2 U.S. Government Defendant 4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

	PTF	DEF		PTF	DEF
Citizen of This State	<input checked="" type="checkbox"/> 1	<input type="checkbox"/> 1	Incorporated or Principal Place of Business In This State	<input type="checkbox"/> 4	<input type="checkbox"/> 4
Citizen of Another State	<input type="checkbox"/> 2	<input type="checkbox"/> 2	Incorporated and Principal Place of Business In Another State	<input type="checkbox"/> 5	<input checked="" type="checkbox"/> 5
Citizen or Subject of a Foreign Country	<input type="checkbox"/> 3	<input type="checkbox"/> 3	Foreign Nation	<input type="checkbox"/> 6	<input type="checkbox"/> 6

IV. NATURE OF SUIT (Place an "X" in One Box Only)

CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
110 Insurance	PERSONAL INJURY	625 Drug Related Seizure of Property 21 USC § 881	422 Appeal 28 USC § 158	375 False Claims Act
120 Marine	310 Airplane	690 Other	423 Withdrawal 28 USC § 157	376 Qui Tam (31 USC § 3729(a))
130 Miller Act	315 Airplane Product Liability	LABOR	PROPERTY RIGHTS	400 State Reapportionment
140 Negotiable Instrument	320 Assault, Libel & Slander	710 Fair Labor Standards Act	820 Copyrights	410 Antitrust
150 Recovery of Overpayment Of Veteran's Benefits	330 Federal Employers' Liability	720 Labor/Management Relations	830 Patent	430 Banks and Banking
151 Medicare Act	340 Marine	740 Railway Labor Act	835 Patent—Abbreviated New Drug Application	450 Commerce
152 Recovery of Defaulted Student Loans (Excludes Veterans)	345 Marine Product Liability	751 Family and Medical Leave Act	840 Trademark	460 Deportation
153 Recovery of Overpayment of Veteran's Benefits	350 Motor Vehicle	790 Other Labor Litigation	880 Defend Trade Secrets Act of 2016	470 Racketeer Influenced & Corrupt Organizations
160 Stockholders' Suits	355 Motor Vehicle Product Liability	791 Employee Retirement Income Security Act	SOCIAL SECURITY	480 Consumer Credit
190 Other Contract	360 Other Personal Injury	IMMIGRATION	861 HIA (1395ff)	485 Telephone Consumer Protection Act
195 Contract Product Liability	362 Personal Injury -Medical Malpractice	462 Naturalization Application	862 Black Lung (923)	490 Cable/Sat TV
196 Franchise	CIVIL RIGHTS	465 Other Immigration Actions	863 DIWC/DIWW (405(g))	850 Securities/Commodities/Exchange
REAL PROPERTY	440 Other Civil Rights		864 SSID Title XVI	890 Other Statutory Actions
210 Land Condemnation	441 Voting		865 RSI (405(g))	891 Agricultural Acts
220 Foreclosure	442 Employment		FEDERAL TAX SUITS	893 Environmental Matters
230 Rent Lease & Ejectment	443 Housing/Accommodations		870 Taxes (U.S. Plaintiff or Defendant)	895 Freedom of Information Act
240 Torts to Land	445 Amer. w/Disabilities—Employment		871 IRS—Third Party 26 USC § 7609	896 Arbitration
245 Tort Product Liability	446 Amer. w/Disabilities—Other			899 Administrative Procedure Act/Review or Appeal of Agency Decision
290 All Other Real Property	448 Education	PRISONER PETITIONS		950 Constitutionality of State Statutes
		HABEAS CORPUS		
		463 Alien Detainee		
		510 Motions to Vacate Sentence		
		530 General		
		535 Death Penalty		
		OTHER		
		540 Mandamus & Other		
		550 Civil Rights		
		555 Prison Condition		
		560 Civil Detainee—Conditions of Confinement		

V. ORIGIN (Place an "X" in One Box Only)

1 Original Proceeding 2 Removed from State Court 3 Remanded from Appellate Court 4 Reinstated or Reopened 5 Transferred from Another District (specify) 6 Multidistrict Litigation—Transfer 8 Multidistrict Litigation—Direct File

VI. CAUSE OF ACTION Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):
 Rule 23 Fed. R. Civ. P.
 Brief description of cause:
 Class Action Claims arising out of falsely labeled and misbranded food product

VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, Fed. R. Civ. P. DEMAND \$ _____ CHECK YES only if demanded in complaint: JURY DEMAND: Yes No

VIII. RELATED CASE(S), IF ANY (See instructions): JUDGE _____ DOCKET NUMBER _____

IX. DIVISIONAL ASSIGNMENT (Civil Local Rule 3-2)
 (Place an "X" in One Box Only) SAN FRANCISCO/OAKLAND SAN JOSE EUREKA-MCKINLEYVILLE

DATE 1/21/2021 SIGNATURE OF ATTORNEY OF RECORD 